

SAMUEL MCPHERSON

IT Professional

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EXPERIENCE

PowerON Services

Computer and mobile device refurbishment company

📍 Roseville, California

IT Associate

📅 February 2020 – Current

- Part of a two person team responsible for all IT operations
- Duties and responsibilities include network and server setup and administration as well as desktop support for our departments
- Creation and maintenance of infrastructure that automates the erasure customer data from a wide range of devices, collects all relevant system information and deploys them for testing
- Experience with automation and eliminating single points of failure in order to improve the robustness of critical systems
- Improving business processes and providing tools to increase the efficiency of our departments
- Worked alongside software development team using tools such as GitHub, CircleCI and Jira for managing projects

Acting IT Manager

📅 June 2021 – July 2021

- Participating in decision making process at a company level. Budgeting and approving IT expenditures and accounts
- Interviewing and training new IT associate to support our current systems

PowerON Services through Sillicon Valley Staffing

Computer Repair Technician

📅 July 2019 - February 2020

- Repair focussed on all Apple computers, predominantly Macbook Pro, Macbook Air and iMac devices

Seto, Wood & Schweickert LLP

IT Consulting and Network Setup

📅 March 2021 - April 2021 📍 Pleasant Hill, California

- Setting up small office network for a legal firm moving to a new office and transitioning to VoIP phones
- Planning network layout and recommending equipment, setting up SonicWall firewall/router to provide quality of service for VoIP phones

Regional Educational Media Center One

Helpdesk Intern

📅 September 2016 - May 2017 📍 Hancock, Michigan

- Phone and remote support for teachers and administrators across nineteen school districts in the Keweenaw Peninsula

EDUCATION

A.S. in Network Administration

Los Rios Community College District

📅 All courses completed, degree anticipated October 2021

Studied Computer Networking and System Administration

Michigan Technological University

📅 September 2014 – December 2015

CERTIFICATIONS

- Compia A+ November 20, 2018
- Compia Network+ January 24, 2019
- Compia Security+ January 17, 2019

WORKING TOWARDS

- Red Hat Certified System Administrator
- Cisco Certified Network Administrator

TECHNICAL SKILLS

- Strong Experience with:

Linux(Debian and Red Hat based systems)

Bash shell scripting

Server deployment

Cisco IOS

Linux Network Stack

Pfsense firewall

Opsense firewall

Ubiquity access points and controller software

Configuring VLANs

Setting firewall rules

Docker

OpenZFS

Git

Jira

Network interface bonding

DHCP management

DNS management

- Moderate Experience With:

Windows Server administration

Active Directory

Ansible

VMWare ESXI Virtualization

Database setup and administration:

PostgreSQL (clustering with patroni and etcd)

MySQL

MariaDB