

Summary Dashboard

Executive overview of diabetes care management

Key Metrics (May 2025)



Critical Alerts

⚠️

30-Day ED Visit or Hospitalization (8%) exceeds target of 5%.

⚠️

No-Show Appointments (12%) exceeds target of 10%.

Financial Overview (May 2025)



Revenue Analysis (May 2025)

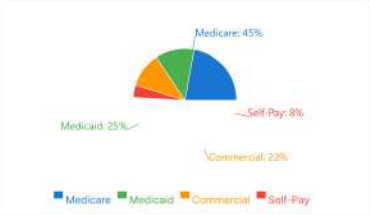
Average Revenue Per Patient



Revenue for Top 5 CPT Codes

CPT Code	Revenue
99214	\$256,300
99232	\$189,400
99396	\$145,200
99490	\$125,800

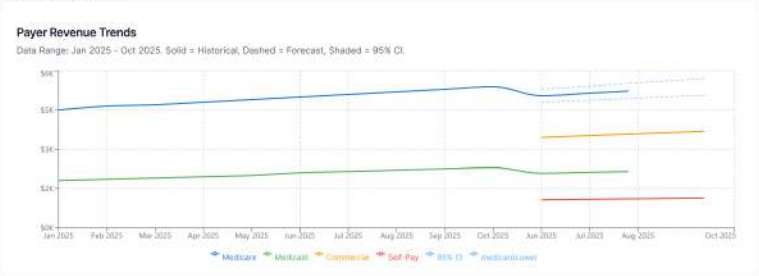
Payer Mix Distribution



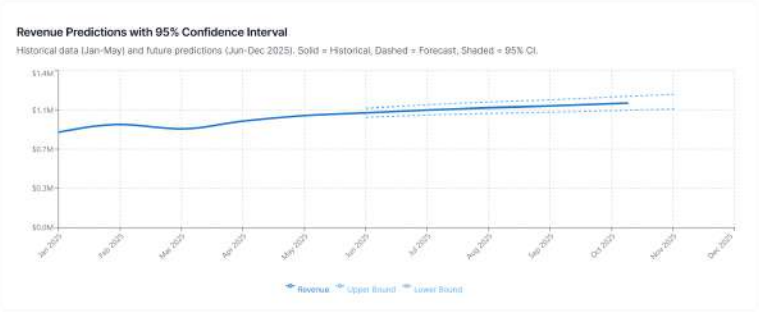
Revenue Source Split



Payer Revenue Trends



Revenue Predictions



Operation Dashboard

Operational efficiency and resource management

Patient Wait Time

Average wait time for new appointments	7 days
Time to Third next available appointment	12 days

Patient Metrics (May 2025)

<div>No-show rate</div> <div>12% Current</div> <div>13% Future</div> <div>+1%</div>	<div>% of telemedicine visits</div> <div>30% Current</div> <div>35% Future</div> <div>+5%</div>	<div>% with assigned PCP/endocrinologist</div> <div>92% Current</div> <div>94% Future</div> <div>+2%</div>	<div>Avg care manager time/patient</div> <div>35 min Current</div> <div>36 min Future</div> <div>+1.00h</div>
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Appointment Metrics (May 2025)

Time per visit (new vs. follow-up)	40 min / 25 min
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Utilization of providers (May 2025)

Care managers	85%
Physicians	90%

Workforce Metrics (May 2025)

Number of Care Managers	6
Number of Physicians with active panel	8

Workload Metrics (May 2025)

Panel size per provider	Care Manager: 120 Physician: 180
Overtime hours for provider	Care Manager: 6 Physician: 8

CCM (May 2025)

Average care manager time per patient	35 min
Number discharged in month	14
Number enrolled in month	22

Key Trends

Wait time for new appointment 7 days	Time to third next available appointment 12 days	No show rate 12%
% of telemedicine visits 30%	% of patients with assigned PCP/endocrinologist 92%	Time per visit (new vs. follow-up) 40 min / 25 min
Care manager utilization 85%	Physician utilization 90%	Number of Care Managers 6
Number of Physicians with active panel 8	Average care manager time per patient 35 min	

% of patients with controlled HbA1c (<7%) (Prediction)



% of patients with recent HbA1c test (last 6 months)



% of patients with hypertension control (<140/90)



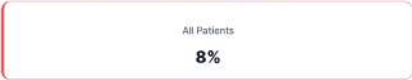
% of patients with >2 co-morbidities



% enrolled in DSME (Diabetes Self-Management Education)



30-Day ED Visit or Hospitalization (Prediction)



Top 5 patients with highest ED visits (past quarter)

Patient Name	# ED Visits
Jane Smith	4
Mark Jones	3
Emily Davis	3
Robert Johnson	2
Maria Garcia	2

Top 5 patients with most inpatient LOS (length of stay) (past quarter)

Patient Name	LOS (days)
Jane Smith	12
Mark Jones	10
Emily Davis	9
Robert Johnson	8
Maria Garcia	7