**EDUCATION**

## Southwest University, China Bachelor of Commerce Sept 2017

## Auburn University, New York, NY Master of Management May 2019

**WORK EXPERIENCE**

## Agricultural Bank, Shenzhen Branch Guangzhou, China

## Customer service Jun 2015-September 2016

* Providing custom service including 7\*24 financial consultations, trading assistants, Q&As and customer cares through telephone and internet.
* Evaluate the values of business loans and provide assistance for superiors for decision-making.

## Ping An Insurance Company Xian, China

## Lobby manager August 2014-February 2015

* Adhering to all company policies and procedures and ensure a safe working environment.
* Responsible for cash flow and report, general finance/account procedures in the center
* Communicate with regulators and report the business operation.

**VOLUNTEER EXPERIENCE**

## Shanghai World Expo Shanghai, China

## Team Leader of volunteers April 2014-June 2014

* Recruitment & Publicity, volunteer training
* Dealing with emergencies, management organization and coordination

## Auburn Disabled Association Auburn,New York

## Volunteer May 2013-July 2013

* Volunteer to teach children in needy families
* Granted Excellent Volunteer Awardg

**SKILLS**

* Good knowledge of cell culture and antigenic stimulation
* Skilled in biochemical tests: protein expression
* Good command of computer science
* IELTS: 6.5; Proficiency in English

106 East 57th Street New York NY 10052

(256)-865-2897 1906222627@qq.com

**Ruoyun Lin**