KYLE BELANGER

Professional Medical Technologist with over 14 years of experience in the medical field and a proven record of bridging the gap between medical personnel and information technologists.

🎓 EDUCATION

2023 | 2020

Doctor of Health Sciences
Campbell University　　📍 Buies Creek, NC

- Capstone: Reflex Testing using Machine learning in the Clinical Laboratory

2017 | 2020

M.S. in Healthcare Informatics
University of Central Florida　　📍 Orlando, FL

2009 | 2005

B.S. in Clinical Laboratory Science
Western Carolina University　　📍 Cullowhee, NC

💼 PROFESSIONAL EXPERIENCE

2021

IT Workflow Consultant
Roche Diagnostics　　📍 North Carolina

- Collaboratively design highly complex workflows to maximize the RDC solution for customers
- Gather customer requirements in the sales phases and implementation phases with structured handoffs to IT implementation teams
- Created several Shiny Applications to assist teammates in automated workflows
- Provide complex technical recommendations to customers on operational aspects of their Laboratory and IT solutions as it relates to post-live optimization

2021 | 2012

Field Application Specialist
Roche Diagnostics　　📍 North Carolina

- Train customers in new technology
- Analyze instrument validation data
- Analyze validation data of new and updated assays
- Support current customers with troubleshooting needs

2012 | 2011

Lead Medical Technologist
Cape Fear Valley Medical Center　　📍 Fayetteville, NC

- Managed a small team of technologist
- Preformed new assay validations
- Assisted with new Laboratory Information System design

2011 | 2009

Medical Technologist
Cape Fear Valley Medical Center　　📍 Fayetteville, NC

- Ensured test-result validity before recording/reporting results, earning a reputation for attention to detail.
- Evaluated quality control within laboratory using standard laboratory test and measurement controls, and maintained compliance with CLIA, OSHA, safety and risk-management guidelines.

CONTACT INFO

✉️
wkbelanger@gmail.com

🐙
github.com/mmmmtoasty19

📞 (843)455-5122

For more information, please contact me via email.

SOFTWARE SKILLS

R
Tableau
Altryex
Microsoft Office
SQL
Python

Experienced Medical Technologist with high skills in data analytics and visualization