



Leisure Island Holiday Tours

13, 3rd Lane, Rawatawatta,
Moratuwa, Sri Lanka
Phone: +94 77 352 8320
Tel/Fax: +94 11 265 6970
E-mail: tours@leisureisland.lk
Website: www.leisureisland.lk

Name of the hotel



Standard of the hotel

Quality of the foods

Service of the hotel

	X		
		X	
	X		

Driver and Vehicle



Driving and safety

Courtesy and fairness
Fairness
Punctuality

Mechanical condition of the vehicle

Cleanliness of the vehicle

X			
x	x		
X			
X			
X			



How do you rate overall round tour

X		
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Would you like to publish your comments on our website www.leisureisland.lk

Yes ☒

No ☐



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Comments :

Thanks for this great trip into the oldest Sri Lanka areas!
It was very easy to organize this trip with you and would have not been the same without your support.

SOME FEEDBACK:

Nalanthra drives really safely and carefully, one of the most important things for us. He remembers our requests and very pleasant to spend time with.

In order to better interact and get closer to the tour participants we suggest to improve the English.

We also suggest to get a "guide tour license" at least to guide the participants into the temples. We would have rather paid extra to you for that.

In general the guides tour have been good (in particular the one in Anuradhapura), we only had some problems in the temple in Kandy. It is very important the guides speak good English and are competent.

Some entrance tickets were pretty expensive even for European standards. We would suggest you 2 solutions:

- include the cost in the total price of the trip
- agree on some discount (20%) in particular if you take people there often, and if you have groups of 4 people or more

We really enjoyed everything we visited and for example we liked the idea of attending the folkloristic show in Kandy and visit the botanic garden (just before Kandy).

When it comes to the guys selling souvenirs:

- Nalanthra should tell them we do not want to buy (unfortunately we cannot buy from everyone)
- Nalanthra should help us to understand the best price to pay e.g. botanic garden

When it comes to the lunch meals, it is important that the food is very warm and the location indoor.

Unfortunately, coming from Europe, we can tell you that we are very weak (stomach in particular) and scared of mosquitos.

We suggest to improve a bit the selection of restaurants. What we noticed is that the price difference between excellent food and good / fair food is very little in ~~the~~ particular for our standards.

Finally, both the hotels were good. Heritance has a great concept, the only minus was a lot of dead mosquitos on the buffet but in general the food was excellent.

Cinnamon was also good, we just did not enjoyed eating outdoor. In general for this type of trip we suggest to stay in 4 hotel.

NOTE:

Sorry for being late every morning !!!

Martine & Alessandre
Italians in Sweden