

Hassan Mokdad

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SUMMARY

Result-driven Test Coordinator with experience in testing needs analysis, test plan development, execution and evaluation of outcomes. Skilled in identifying testing issues and implementing process improvement and issue resolution. Experience working with large numbers of stakeholders on concurrent projects.

EDUCATION

Bachelor of Computer Science | University of Ottawa

SKILLS

- Test plan development and execution
- Identifying testing issues and implementing process improvement and issue resolution
- Working with large numbers of stakeholders on concurrent projects
- Maintaining traceability of test cases to requirements
- Writing test cases from use cases
- Test Coordinator/Test Lead in an enterprise level
- ServiceNow platform.

WORK EXPERIENCE

Test Coordinator | Valofe | Toronto, Canada | 2021-2023 As a Valofe Game Master Developer I was responsible for ensuring the quality of software products by leading the testing process. My responsibilities included:

- Identifying and communicating testing issues, implementing process improvement and issue resolution.
- Establishing testing approaches to effectively measure test results and provide confirmation; ensuring test cases reflected the scope of business requirements and development being delivered.
- Leading, coaching and project managing more junior solution testers.
- Reviewing, evaluating and providing test input during business requirements and design specifications gathering sessions.
- Gathering and managing the test data.
- Evaluating the outcome of each test cycle.
- Identifying the most appropriate implementation approach for a given test.
- Implementing individual tests.
- Setting up and executing the tests.
- Logging outcomes and verifying test execution.
- Analyzing and recovering from execution errors.
- Tracking test results, statistics, metrics and status.
- Attending necessary meetings to review testing inputs/outputs and provide status updates.
- Supporting project team members in the analysis of issues.

I take pride in my work and am committed to ensuring that the software products meet the highest quality standards.

Cloud Gaming Developer | Nexon Gaming and Development | Toronto, Canada | 2018-2021

As a Cloud Gaming Developer at Nexon Gaming and Development, I played a pivotal role in developing and delivering high-quality games to millions of players worldwide. My responsibilities included:

- Leveraging Unity and C# to develop and optimize mobile games with cloud computing technologies.
- Collaborating with game designers, artists, and product managers to bring new game ideas to life while ensuring smooth integration with cloud infrastructure.
- Designing and implementing game mechanics and features that engage and captivate players.
- Conducting performance analysis and optimization of game assets to ensure fast and stable game play.
- Providing constructive feedback during code reviews to improve the overall code quality and maintainability of the game.
- Staying up to date with the latest trends in cloud gaming development and identifying opportunities to leverage new technologies to enhance game performance and user experience.

I take pride in my work and am committed to creating gaming experiences that keep players engaged and coming back for more.

Customer Facility Associate | Amazon | ON, Canada | 2021-2022

- Assisted in managing customer facility operations, including receiving, sorting, and shipping of packages
- Operated and maintained package scanning and tracking systems
- Coordinated with cross-functional teams to ensure timely package delivery
- Conducted regular inventory and audit checks

Cheat Detection Specialist | RuneScape Private | ON, Canada | 2017-2018

- Conducted cheat detection and prevention operations for various online games
- Analyzed game data and implemented machine learning models to detect and prevent cheating

CERTIFICATIONS

- AWS Certified Solutions Architect - Associate
- Unity Certified Developer
- Professional Engineer in Ontario (P.Eng) Ethics (goal to achieve)
- Certified Scrum Master (CSM)
- ISTQB (International Software Testing Qualifications Board) certifications
- PMP (Project Management Professional)
- PMI-ACP (Agile Certified Practitioner)
- CSTE (Certified Software Tester)

REFERENCES

Available upon request