

OLD Resume of Matthew Molloy

Contact details:

Mobile: 0450 506 081

E-mail: mmolloy88@outlook.com

Career Objective:

Employment history:

March 2017 - February 2020: Yes Optus Barangaroo
Customer Service Rep

March 2016 – October 2016: Huawei Retail Kiosk (BSI Contacting)
Customer Service Rep

- Mobile technology and comparison
- Managing business relationships
- Mobile software troubleshooting
- Creating Rosters
- Product Training

2015 – December 2015: Officeworks Call Centre (National Workforce)
Customer Service Rep

- Telephony and online customer service
- Inter office communications
- tracking and placing orders, both online and over the phone
- Conflict resolution
- Processing Refunds

2013 - December 2014: North Sydney Community Centre
After School Care Volunteer

- Setting up for activities and night classes
- Assisting carers throughout the afternoon
- Food Prep

2005 - December 2012: McDonalds, Lane Cove West
Trainee Manager

OHS (heavy lifting, FIFO, hazard analysis)
Balancing safe
Customer Service
Inventory Management
POS
Cash Handling

Education:

McDonalds Australia
2012 - 2013: Retail, Certificate III

Marist College North Shore
2001 – 2006: HSC

Interests and hobbies:
Video games & comics
References: