

Marlene Moreno Cordova

marlenemorenocordova@gmail.com • (909)-462-3408 • San Diego, CA

Passionate about **Human-Computer Interaction** and **Geographic Information Systems (GIS)**, with a focus on creating intuitive and engaging user experiences. Experienced in leveraging spatial data and interactive design to improve problem-solving and user engagement. Eager to bring creativity and technical expertise to design-focused projects

Skills

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Technical Skills	Office & Administration
GIS Software: ArcGIS Programming: Python, Java Web Development: HTML, CSS Data Analysis: Pandas Design: Figma, Usability Testing, User Research	Microsoft Office Suite: Excel, Outlook, Powerpoint Communication: Scheduling, Customer Service, Managing incoming calls and emails

Experience

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Office Clerk

Office for Students With Disabilities; UC San Diego – La Jolla, CA

2021 – Present

- Maintain and update student files and records in accordance with confidential regulations
- Provide administrative support: scheduling, phone calls, emails, office upkeep
- Assist students with navigating university resources and accommodations
- **Accessibility Ambassador:** Facilitate live captioning services for deaf/hard-of-hearing students via Zoom
- **DHOH Assistant:** Update student data for captioning/interpreting services & communicate with Captioning/ASL agencies for students

GIS Intern

Indian Health Service – Remote

September 2024 – Present

- Conduct spatial data analysis to support healthcare initiatives for Indigenous populations
 - Current focus: Trade Routes between Pacific Islands
- Develop maps and visualizations to enhance decision-making processes