

# Pratik Uday Joshi

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## PROFESSIONAL SUMMARY

Highly motivated AWS Cloud Engineer with a passion for developing and implementing automation scripts to deploy and manage cloud resources. Skilled in designing and implementing cost-effective cloud solutions, reducing infrastructure costs by 30%. Proven ability to monitor and maintain cloud-based infrastructure for optimal performance, identifying and resolving issues before they impact end-users.

## EXPERIENCE

### Cloud Engineer L2

Cloud.in (HSPL Pvt Ltd), Pune | March 2024 - Present

- Working as team member within team of cloud engineers and my responsibilities includes.
- Setup & Managing windows Servers on Amazon using EC2, EBS, ELB, SSL, Security Groups, RDS and IAM.
- Managing VPC, Subnets; make connection between different zones; Blocking suspicious IP/subnet via ACL.
- Managing AMI/Snapshots/Volumes, Upgrade/downgrade AWS resources (CPU, Memory, EBS).
- Utilized AWS services such as EC2, ELB, Auto Scaling Groups (ASG), RDS, CloudWatch, SNS, CloudTrail, Athena, and AWS SSM proficiently in various projects.
- Initiating alarms in CloudWatch service for monitoring the server's performance, CPU Utilization, disk usage etc.
- Implemented security best practices in AWS including MFA, access key rotation, role-based permissions, enforced strong password policy, configured security groups and NACLs, S3 bucket policies, ACLs and NACLs

### Technical Support Executive L1

Cloud.in (HSPL Pvt Ltd), Pune | Feb 2023 - March 2024

- Managed AWS services to ensure peak performance and availability, maximizing system efficiency and minimizing downtime.
- Utilized DevOps tools for continuous integration and automation, improving workflow efficiency and streamlining deployment processes.
- Oversaw database maintenance and troubleshooting, enhancing data performance and integrity.
- Performed system updates and security patching on Linux systems, enhancing system security and stability.
- Monitored system performance using various tools, promptly detecting and resolving issues to maintain high service levels.
- Achieved high customer satisfaction by maintaining SLA compliance and providing efficient client assistance.

## SKILLS & COMPETENCIES

- Operating Systems: Linux, Ubuntu, CentOS, Windows IIS
- Version Control Tools: Git, AWS CodeCommit
- Infrastructure as Code (IaC): Terraform, CloudFormation
- Continuous Integration: Jenkins, GitHub Actions
- Monitoring Tools: Nagios, New Relic, CW Agent
- Programming Languages: Shell Scripting, Python, YAML
- Cloud Services: AWS (EC2, S3, IAM, ELB, VPC, RDS, SNS, CW)

## CERTIFICATIONS

- RHCSA v9
- AWS Solutions Architect Associate 2023
- AWS SysOps Administrator Associate 2023

## ACADEMIC BACKGROUND

### Master of Science in Computer Applications

Tilak Maharashtra Vidyapeeth Gultekdi, Pune | Sep 2021 - May 2023

### Bachelor of Computer Applications

Shree Damodar College of Commerce and Economics, Goa | June 2018 - Aug 2021

## PERSONAL INFORMATION

**Date of Birth:** 25th April 1999

**Languages known:** English, Hindi, Marathi, Konkani

**Permanent Address:** Vidhyanagar, Aquem, Margao, Goa- 403601

## DECLARATION

I hereby declare that all the above written statement is complete to the best of my knowledge.

Yours Faithfully  
Pratik Uday Joshi