**WCAG 2.1 Checklist – Comments/Observations**

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| **Web content is made available to the senses - sight, hearing, and/or touch** |
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| **Guideline 1.1 Text Alternatives: Provide text alternatives for any non-text content.** |
| Added alt texts are added to make sure that the non-text content is understandable for the users. |
| **Guideline 1.2 Time-based Media: Provide alternatives for time-based media.** |
| No audio or video was included. |
| **Guideline 1.3 Adaptable: Create content that can be presented in different ways (e.g., simpler layout) without losing information or structure.** |
| Many of the requirements were met for adaptable content. However, some elements were not included, so we could not tick them off in the WCAG2 checklist. |
| **Guideline 1.4 Distinguishable: Make it easier for users to see and hear content including separating foreground from background.** |
| Most of the points were included successfully. However, some elements were not included in the webpage, like audio with speech has no or very low background noise so the speech is easily distinguished. |
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| **Operable Interface forms, controls, and navigation are operable** |
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| **Guideline 2.1 Keyboard Accessible: Make all functionality available from a keyboard.** |
| Everything was included on the website. |
| **Guideline 2.2 Enough Time: Provide users enough time to read and use content.** |
| Some features were appropriate to add to the website so we included that, but some were not needed like, the user can re-authenticate and go on with the activity whenever an authentication session expires without losing any information from the current page. |
| **Guideline 2.3 Seizures: Do not design content in a way that is known to cause seizures.** |
| Only 2.3.3 – animation from the interaction was added to the website’s home page as a big header. |
| **Guideline 2.4 Navigable: Provide ways to help users navigate, find content, and determine where they are.** |
| Navigable success criteria were met fully. |
| **Guideline 2.5 Input Modalities: Make it easier for users to operate functionality through various inputs beyond keyboard.** |
| Completed fully to improve user experience. |
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| **Understandable Content and interface are understandable** |
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| **Guideline 3.1 Readable: Make text content readable and understandable.** |
| Everything included on the web pages is readable and understandable as the code was put in HTML lang=”en” and also no jargon was used in the context. |
| **Guideline 3.2 Predictable: Make Web pages appear and operate in predictable ways.** |
| All elements we achieved successfully. |
| **Guideline 3.3 Input Assistance: Help users avoid and correct mistakes.** |
| Comments/observations: Only applicable if you have working forms on your site. |
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| **Robust Content can be used reliably by a wide variety of user agents, including assistive technologies** |
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| **Guideline 4.1 Compatible: Maximize compatibility with current and future user agents, including assistive technologies.** |
| Overall, the compatibility of the website is good as all 4.1 guidelines were met. |
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| **Summary of identified issues** |
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| List issues here:  Making the boxes appropriate size so the text in them is readable.  The text font matches the overall website.  The website is not too overwhelming for visitors.  The colour contrast ratio is good.  No audio is included.  No video was added.  No forms or tables.  Not any page content flashes.  No page updates or automatic content. |

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| **Actions taken to resolve above issues** |
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| We increased the sizes of the boxes and made sure that all pages looked the same. Changes in font, colour and site plan were a good idea as we were able to create web pages which were loaded with extra information, and it will help users as well because they do not have to do multiple click to find the information they would be looking for. No audio and videos were included to improve the website loading speed. The other things were not included because they were not relevant to the website. |

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| **Outcomes** |
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| Were you able to resolve all issues? If not, explain why.  We were able to solve all the relevant issues that came up when we were coding or designing the website. |