**Mini User Journey**

Use this form to record your notes/observations during your usability testing session and any subsequent sessions. Create a copy for each task. Have at least two team members making notes during the session.

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| **Task:** *(Description of the task user will complete)* | | | | | | |
| **Task Step**  *(Expected steps)* |  |  |  |  |  |  |
| **Actions Taken**  *(What did the user actually do?)* |  |  |  |  |  |  |
| **Feeling**  *(Based on your observation, how does the user feel? Can be written or illustrated as a graph.)* |  |  |  |  |  |  |
| **Issues**  *(What issues did the user run into?)* |  |  |  |  |  |  |
| **Design Opportunities**  *(How can you iterate your design to avoid these issues?)* |  |  |  |  |  |  |