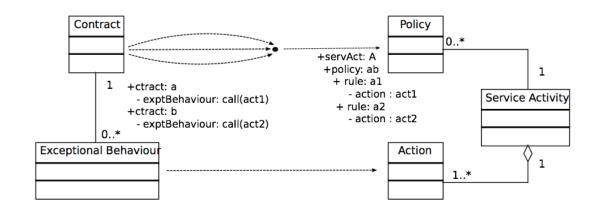


(a) From Contract and Assertion to Policy and Rule

(b) From Action to Service Activity (2)



(c) From Exceptional Behaviour to Action