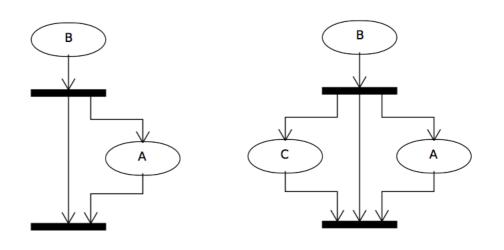


(a) Extended Use Case Example (b) Extended Use Case Example (2)



(c) Equivalent Service Process (d) Equivalent Service Process Workflow (2)