Mohammed Mustafa

Software Engineer

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Creative Full Stuck Web Developer /IT Analyst and I'm very passionate and dedicated to my work. With 1-year experience as a professional software development and 10 years of information technology experience, I have acquired the skills and knowledge necessary to make your project a success.

Skills

- Debugging, JavaScript, Python, Node.js, React, Express, Redux, RESTful API, PostgreSQL, Sequalize, Bootstrap, Flexbox, AWS, React Native, HTML, CSS, Linux

Education

Digital Crafts | Certificate in Software Engineering | Houston, TX   September 2019 – April 2019
- Software engineering training program covering full-stack development including, but not limited to JavaScript, Python, including an emphasis on cutting-edge frameworks like React/Redux and server-side technologies including Node.js, Express, and PostgreSQL.

Baghdad College | B.A. in Computer Science | Baghdad, Iraq   2004 – May 2008

Software Development Portfolio

News App | chatbuddy.com | github.com/ mmustafa86/Full-Stack-Project   January 2020
- A solo development effort, User experience allows for the ability to make a favorites news category and managed them.
- Built with Ejs, Node.js, Express, and PostgreSQL, News-Api

Notes App | mknote.herokuapp.com| github.com/mmustafa86/data-project   January 2020
- A solo development building app site that allows users post their notes and share it with other users
- Primary responsibility is to able to create account with Google authentication and edit and delete the user note's
- Built with Ejs, Node.js, Express, and PostgreSQL

H-Town-Adventure app | github.com/mmustafa86/H-Town-Adventure-app   October 2019
- Member of a 3-person development team building a product review website where users can discover the city attraction and favorites places
- Built with HTML, CSS, JavaScript, jQuery, Bootstrap, Google places API, Google Map API

Professional Work Experience

Stantec | IT Analyst | Houston, TX   February 2016 – Present
- Working with engineering services company to manage and support More Than 200 in Houston area by Remote support, and onsite support, and deploy software's and updates by using SCCM tools
- Supporting the end users, Hardware support and software support (Office 365, Autodesk, Blue beam, Bentley, ESRI)
- Manage Active Directory users (Create, Delete, Computers users, create security groups, add users on security groups, and software groups)
- Experienced support Azure app (create users, manage groups), And installing the app for all the smart phone (IOS, Android) for managing the company emails access for the smart phones
- Worked and managed three acquisitions project and migrated more than 200 users to the company system
- Experience supporting Windows 7, Windows 8.1, Windows 10, MacOS
- Responsible for Servers Maintenance for the client environment, And Manage domain services such as DHCP, DNS, and GPO

Sun Coast Recourses | IT Analyst | Houston, TX   June 2015 – February 2016
- Responsible for Servers Maintenance for the client environment,And Manage domain services such as DHCP, DNS, and GPO.
- Manage Active Directory users (create users, create security groups, add users on security groups,).
- Manage user on Smart logic system (crate users and manage groups).
- Experience with Exchange 2008 and PowerShell by creating emails and distribution groups.
- Basic network support managing computers IP addresses, And support BlueCoat proxy.

Xirtix Consulting | System Administrator | Houston, TX   December 2014 – June 2015
- Work with I.T consultant, And support more than 5 clients users by phone, Onsite, Emails, Remote support, Software support
- Anti-Virus Management Symantec, McAfee (Install, Updates, Spam filter)
- Regularly meet with helpdesk team to review service tickets and identify recurring/infrastructure/wide-ranging issues within our client's environments
- Manage and deploy servers, both virtual and physical, on 2008 R2 and 2012 R2.
- Maintain Microsoft exchange environment, create/configure accounts, (Exchange 2010 and 2013)
- Maintain internal systems for the monitoring and management of client servers/desktops including alert monitoring, patch management, software deployment scripting and remote desktop tools (AVG Managed Workplace and Dame ware).
- Manage Watch guard firewalls, implementing SSL VPN
- Managed and maintained client XenApp server farms, deploying remote desktop and published apps
- Manage internal and client-side VMware and Hyper-V virtual environments including storage provisioning, server deployment/management and ESXI host maintenance/deployment, And Monitoring the virtual servers on client environment.
- Business Analysis by way of creating Access and SQL reports for the streamlining of helpdesk functions such as patch management, software upgrades and desktop hardware replacement.
- Manage Active Directory and domain services such as DHCP, DNS, and GPO.

CompuCom | IT Analyst | Houston, TX   May 2013 – December 2014

- Customer service support all AECOM offices US &Canada by remote and phone and email support.
- Experienced in setting up/changing/disabling/terminating access for all employees through AD
- Experienced with Exchange 2010, Active Directory administration and Knowledge Base
- Experienced with Cisco Network call management for documenting all support calls received.
- Responsible for installing and troubleshooting Auto Desk & Bentley and all engendering software product
- Responsible to add users to Active directory and add them to the group's policy and update information and to unlock, reset and update network log-ins
- Conducted troubleshooting, configuration, and activation of e-mail server for employee phones (iPhone, and Android)
- Troubleshooted and configure All Cisco IP phones (changing number and ID information)
  Troubleshooting Wife and Network issues over the phone
- Used internal knowledgebase for incident resolutions and performs research if necessary for unknown issues
- Supported all internal cooperate employees and worked by phone and remote support

Trade Bank of Iraq | System Administrator | Baghdad, Iraq   March 2009 – May 2012

- Supported all internal bank employees by phone and remote support
- Upgraded Misys's core banking system Equation integrated with Trade Innovation Misys TI Plus 2.0 and Equation Branch Automation, improving bank customer service operations and allowing further integration with new banking channels
- Resolved hardware and software support requests via phone, e-mail, voice mail, and IM utilizing remote applications (Team Viewer, Microsoft Office Communicator, and Remote Desktop Connection)
- Conducted troubleshooting, configuration, and activation of e-mail server for employee phones (iPhone, Blackberry, and Android)
- Setup and maintained Reuters 3000X Trading and Dealing System for foreign exchange group within the investment department
- Administered Kaspersky server, N Computing System Thin Client, and Oracle VM Virtual Box
- Performed daily backup of database tables, Active directory and other banking systems utilizing windows server and AS/400
- Managed RSA Soft-token to configure log-in issues for the VPN client