

Curriculum Vitae Of WASSIM HASSAN OUTHMAN

PROFILE

Nationality: Lebanon

Place and date of birth: Lebanon/ August 05, 1982

Marital status: Married with two kids

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CONTACT DETAILS

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OBJECTIVES

- Seeking a senior position that fits my experience and degrees
- Professional development and career advancement

EDUCATION

Swiss Business School (Zurich, Switzerland)

Masters Of Science in Health

Care Management

2022-2023

Makassed University of Beirut (Beirut, Lebanon)

Bachelor Of Science in Nursing

2001-2004

Chateau des Sciences Moderns

Secondary Education

1997-1999

WORK EXPERIENCE

Dr. Sulaiman Al-Habib Medical Group

Hospital Nursing Supervisor

March 09, 2020 till present time

Nursing Supervisor contributions at HMG

1. Support the **vision and mission** of HMG throughout through direct communication with Nursing Administration and the HMG staff to reflect the best image of HMG.
2. Supervise, coordinate and organize all nursing related functions and activities for the specific assigned shifts including **clinical and administrative** tasks with focus on providing and delivering high quality of patient care based on JCIA/ CBAHI and other accreditation standards.
3. Balance between patient care, needs, and monitoring the nursing department performance during a specific shift as to promote continuing **professional development of staff** and ensure the provision of the best quality patient care within the available resources
4. Ensure the efficiency of departments' operational activities by being involved, available, **visible and reachable**.

5. Conduct **physical round (clinical and non-clinical)** to all departments/ units to:
 - Review the staffing status and ensure adequate coverage by utilizing all the nursing resources by following the shortage coverage pathway.
 - Communicates with other branches for the proper staff coverage of the units and for other needs that includes but not limited to, as borrowing of equipment and transporting the staff throughout the other branches as needed.
 - Gather patient census.
 - Check and inspect appropriateness of the department including medication rooms, stores and utility rooms.
 - Doing the quality rounds on monthly basis and report, the findings to the Head Nurses for follow up.
 - Support and inspire the staff on duty and be role model / reference.
 - Identify and notice any unusual behavior/ observation and act accordingly.
 - Visit the department as needed whenever:
 - Staff call for help/ clarification and additional resources.
6. Listen to **patients' complaints**, attend and sort out all patients' concerns to ensure patient satisfaction and follow up to solve it and report to the head nurses for any follow up and investigations.
7. Follow up on **incidents reports** by the Head Nurses and report it directly to the nursing administration.
8. Monitor **staff performance** and practice and refers any observation to Nursing Manager/ Head Nurse in constructive manner for improvement purposes.
9. Serve as **Liaison** between doctors, Duty Managers, PRO, Security, admission office and other department staff and Team Leaders as needed.
10. Ensure direct communication with the **TEC** in order to facilitate transferring of patients between Al-Habib branches.
11. Reallocate and **reassign staff** to ensure adequate staff are available to delivering the expected Nursing care, through proper float process following the internal matrix and taking into considerations the cross trained staff and assign staff in other departments as needed.
12. Acts as a liaison with the admission office, ER department and TEC for the **assignment of admissions** in the appropriate hospital units as possible as well as booking the OR list and facilitating the transfer of patients from recovery room for post-op patients and between all the hospital units,.
13. **Report** directly to the Nursing Administration any issues or incidents.

International Medical Center (IMC)

Hospital Nursing Supervisor

August 04, 2019 until January 31, 2020

Chronic Care Specialty Hospital (NMC)

Hospital Nursing Supervisor / Education and Training Supervisor

January 22, 2017 until July 31, 2019

Nursing Supervisor contributions at NMC

1. Responsible for the coordination of the Nursing services during assigned shifts by providing administrative and clinical direction/redirection of nursing personnel and coordinating immediate response to emergency situations.
2. Provides overall direction to nursing personnel on shift, being aware of patient, family, or staff issues.

3. Liaises with the Duty Manager, Director of Nursing, to coordinate efforts or operational issues and patient complaints occurring on assigned shift.
4. Responds to all Emergencies, including Code Blue, Code Red and Trauma calls, etc.
5. Makes rounds to nursing units to see patients, reviews staff performance and staff allocation, taking actions as needed and informs the Director of Nursing.
6. Ensures unit shift compliance with JCI, CBAHI standards, and IPSCG.
Recognizes or anticipates problems on the shift and reallocates staff between unit or changes staff assignments as needed in response to changing patient acuity, emergency circumstances, or staff illness.
7. Acts as a patient, family, or staff resource person, responding to questions or concerns as needed.
8. Attends executive and administrative meetings and is responsible for information dissemination in the Nursing Department.
9. Receives and review reports on seriously ill patients, new admissions, deaths, and any unusual situation and is readily available to assist or direct a plan.

Education and Training Supervisor contributions at NMC

1. Responsible for the assessment, development, provision, and evaluation of all education training programs for staff and nurses.
2. Participates in the process for establishing standards and competencies to ensure that education and training programs developed in accordance with the overall direction and vision of the hospital.
3. Facilitates General Hospital Orientations for all medical staff, General Nursing Orientation for newly hired Nursing Professionals, Preceptor-ship Program and ensure that all nursing competencies delivered and completed for the staff within the orientation period as per CBAHI standards.
4. Facilitates Basic Life Support, Pediatric Advanced Life Support and Advanced Cardiac Life Support trainings to all the medical staff.
5. Facilitates outside and in-house courses, trainings and lectures as required.
6. Helps in establishing policies and procedures as per **CBAHI** and evidence-based standards.
7. Coordinates with other Departments in the facility regarding the dissemination and proper teaching of the new forms for utilization in the hospital.
8. Establishes an annual education plan and monthly calendars of educational events and identifies staff learning needs through recognized assessment methods, changes in clinical programs and revise quality improvement programs.
9. Responsible for the patient and family education plan and process.
10. Complies and participates in safety program, infection control and performance improvement and quality improvement activities.

American University Of Beirut Medical center (AUBMC)

The first Magnet Designated Hospital in the Middle East

Registered / Charge Nurse

Orthopedic Surgery, Colorectal Surgery, Neurosurgery, Vascular and Cardiothoracic Surgery, Breast Surgery, Urology and Kidney Transplant Surgery and Internal Medicine.

June 06, 2011 till Oct15, 2016

Professional contribution to AUBMC

1. Charge nurse as well as senior registered nurse.
2. Preceptor for new staff nurses (preceptor ship certification).
3. Mentor for all preceptors (mentorship workshop).
4. Member the educational council at AUBMC
5. Former selected presenter for JCIA interviews during accreditation.
6. Former selected presenter for Magnet interviews during accreditation.
7. Educational council resource member on the floor following on the mandatory exams and all due online exams.
8. Formal selected presenter for simulation lab demonstrations and presentations.
9. Qualified and certified for kidney transplant surgical patients.
10. Selected home nurse for follow up on kidney transplant patients.

King Faisal Specialist Hospital and Research Center Riyadh, Saudi Arabia

Registered Nurse

May 04, 2007 until March 12, 2011

Professional contributions to King Faisal Hospital

1. Preceptor for new staff nurses.
2. Preceptor for Saudi interns and Saudi nursing students.
3. Charge nurse at day and night shifts
4. Presenter of the surgical nursing grand round (HIPEC).
5. ICIS resource for phase 2 for nurses and doctors.
6. POCT resource.
7. Magnet champion for the magnet journey at KFSH&RC.

American University Of Beirut Medical center (AUBMC) The first Magnet Designated Hospital in the Middle East

ICU Registered Nurse

October 04, 2004 until May 02, 2007

PROFESSIONAL MEMBERSHIP

Member in the Order of Nurses in Lebanon

Member in Saudi Council for Health Specialties

LANGUAGES

Arabic: Reading, Speaking and Writing: Excellent

English: Reading, Speaking and Writing: Excellent

REFERENCES

Available upon request.