

# Managerial Accounting

**Eighth Edition**

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## Chapter 10

Budgetary Control and  
Responsibility Accounting

# Chapter Outline

## Learning Objectives

- LO 1** Describe budgetary control and static budget reports.
- LO 2** Prepare flexible budget reports.
- LO 3** Apply responsibility accounting to cost and profit centers.
- LO 4** Evaluate performance in investment centers.

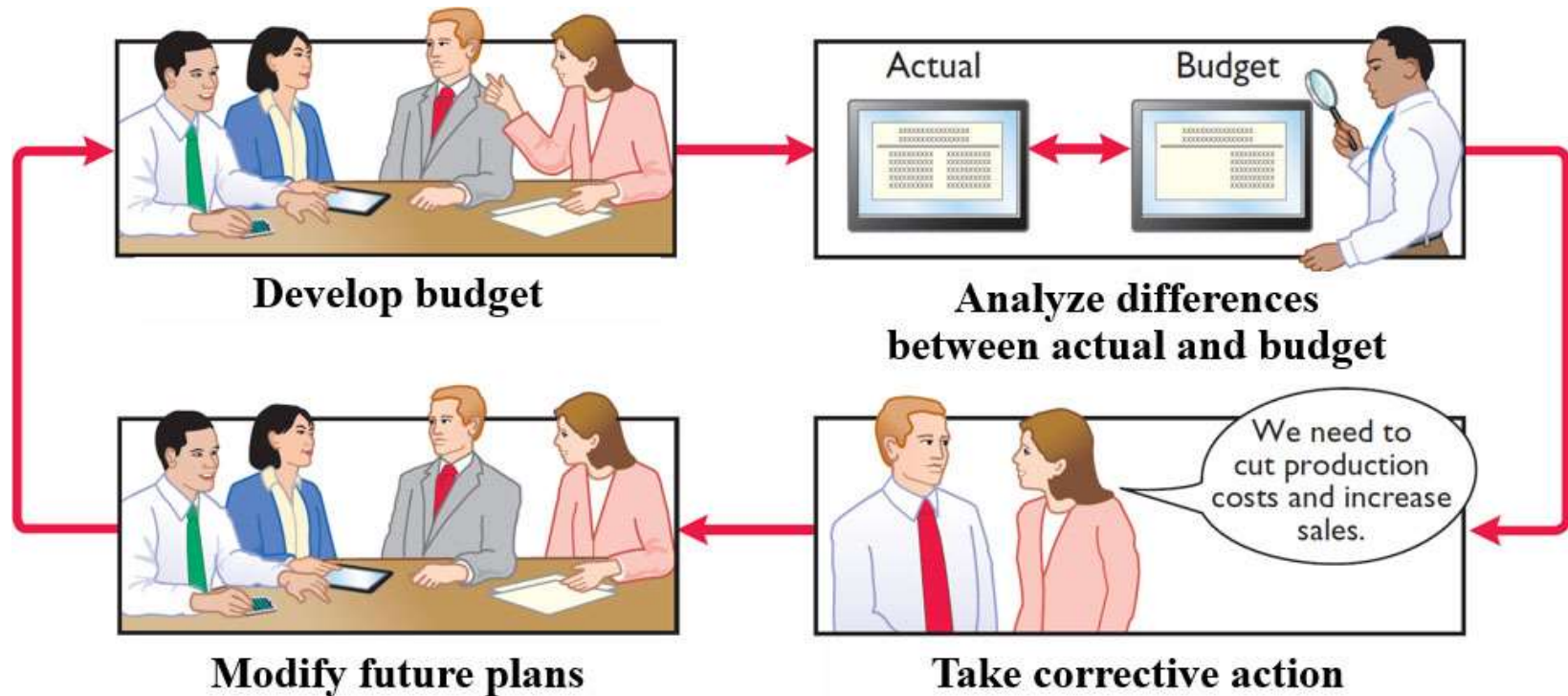
## LEARNING OBJECTIVE 1

**Describe budgetary control and static budget reports.**

Use of budgets in controlling operations is known as **budgetary control**.

- Budget reports compare actual results with planned objectives
- Provides management with feedback on operations
- Budget reports prepared as frequently as needed
- Management analyzes differences between actual and planned results and determines causes

# Budgetary Control Activities



# Budgetary Control

Works best when a company has a formalized reporting system which:

1. Identifies the **name** of the budget report
2. States the **frequency** of the report
3. Specifies the **purpose** of the report
4. Indicates the primary **recipient(s)** of the report

# Budgetary Control

## Budgetary control reporting system

Name of Report	Frequency	Purpose	Primary Recipient(s)
<b>Sales</b>	Weekly	Determine whether sales goals are met	Top management and sales manager
<b>Labor</b>	Weekly	Control direct and indirect labor costs	Vice president of production and production department managers
<b>Scrap</b>	Daily	Determine efficient use of materials	Production manager
<b>Departmental overhead costs</b>	Weekly	Control overhead costs	Department manager
<b>Selling expenses</b>	Monthly	Control selling expenses	Sales manager
<b>Income statement</b>	Monthly and quarterly	Determine whether income goals are met	Top management

# Budgetary Control Question

Budgetary control involves all but one of the following:

- a. Modifying future plans
- b. Analyzing differences
- c. Using static budgets
- d. Determining differences between actual and planned results

# Budgetary Control

## Answer

Budgetary control involves all but one of the following:

- a. Modifying future plans
- b. Analyzing differences
- c. **Answer:** Using static budgets
- d. Determining differences between actual and planned results



# Static Budget Reports

A **Static budget** is a projection of budget data at one level of activity

- When used in budgetary control, each budget included in the master budget is considered to be static
- Ignores data for different levels of activity
- Compares actual results with budget data at the activity level used in the master budget

# Static Budget Reports

## Budget and actual sales data

**Illustration:** Budget and actual sales data for the Rightride product in the first and second quarters of 2020 are as follows.

Sales	First Quarter	Second Quarter	Total
Budgeted	\$180,000	\$210,000	\$390,000
Actual	179,000	199,500	378,500
Difference	\$ 1,000	\$ 10,500	\$ 11,500

# Static Budget Reports

## First quarter

<u>Sales</u>	<u>First Quarter</u>	<u>Second Quarter</u>	<u>Total</u>
Budgeted	\$180,000	\$210,000	\$390,000
Actual	179,000	199,500	378,500
Difference	<u>\$ 1,000</u>	<u>\$ 10,500</u>	<u>\$ 11,500</u>



### Sales Budget Report

#### For the Quarter Ended March 31, 2020

<u>Product Line</u>	<u>Budget</u>	<u>Actual</u>	<u>Difference</u> Favorable F Unfavorable U
Rightride	\$180,000	\$179,000	<b>\$1,000 U</b>

# Static Budget Reports

## Second quarter

<u>Sales</u>	<u>First Quarter</u>	<u>Second Quarter</u>	<u>Total</u>
Budgeted	\$180,000	\$210,000	\$390,000
Actual	179,000	199,500	378,500
Difference	<u>\$ 1,000</u>	<u>\$ 10,500</u>	<u>\$ 11,500</u>



Sales Budget Report  
For the Quarter Ended June 30, 2020

<u>Second Quarter</u>				<u>Year-to-Date</u>		
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<u>Product Line</u>	<u>Difference</u>			<u>Difference</u>		
	Favorable F			Favorable F		
	<u>Budget</u>	<u>Actual</u>	<u>Unfavorable U</u>	<u>Budget</u>	<u>Actual</u>	<u>Unfavorable U</u>
Rightride	\$210,000	\$199,500	<b>\$10,500 U</b>	\$390,000	\$378,500	<b>\$11,500 U</b>

# Static Budget Reports

## Uses and Limitations

- **Appropriate** for evaluating a **manager's effectiveness** in controlling costs when:
  - Actual level of activity closely **approximates master budget** activity level, and/or
  - Behavior of **costs is fixed** in response to changes in activity
- **Appropriate** for fixed costs
- **Not appropriate** for variable costs

# Static Budget Reports

## Question

A static budget is useful in controlling costs when cost behavior is:

- a. Mixed
- b. Fixed
- c. Variable
- d. Linear

# Static Budget Reports

## Answer

A static budget is useful in controlling costs when cost behavior is:

- a. Mixed
- b. Answer: Fixed
- c. Variable
- d. Linear

# DO IT! 1: Static Budget Reports

## Problem data

Lawler Company expects to produce 5,000 units of product CV93 during the current month. Budgeted variable manufacturing costs per unit are direct materials \$6, direct labor \$15, and overhead \$24. Monthly budgeted fixed manufacturing overhead costs are \$10,000 for depreciation and \$5,000 for supervision. In the current month, Lawler actually produced 5,500 units and incurred the following costs: direct materials \$33,900, direct labor \$74,200, variable overhead \$120,500, depreciation \$10,000, and supervision \$5,000. Prepare a static budget report.



# DO IT! 1: Static Budget Reports

## Solution

			<div>Difference</div> <div>Favorable - F</div> <div>Unfavorable - U</div>	
	Budget	Actual		
Production in units	5,000	5,500		
Variable costs				
Direct materials (\$6)	\$ 30,000	\$ 33,900	\$ 3,900	U
Direct labor (\$15)	75,000	74,200	800	F
Overhead (\$24)	120,000	120,500	500	U
Total variable costs	225,000	228,600	3,600	U
Fixed costs				
Depreciation	10,000	10,000	0	
Supervision	5,000	5,000	0	
Total fixed costs	15,000	15,000	0	
Total costs	\$240,000	\$243,600	\$ 3,600	U

## LEARNING OBJECTIVE 2

### Prepare flexible budget reports.

**Flexible budget** projects budget data for various levels of activity.

- Essentially a **series of static budgets** at different activity levels
- Budgetary process **more useful if it is adaptable** to changes in operating conditions
- Can be **prepared for each type of budget** in the master budget

# Why Flexible Budgets?

## Static overhead budget

**Illustration:** Barton Robotics static overhead budget.

Manufacturing Overhead Budget (Static)  
Assembly Department  
For the Year Ended December 31, 2020

Budgeted production in units (robotic controls)	<u>10,000</u>
Budgeted costs	
Indirect materials	\$ 250,000
Indirect labor	260,000
Utilities	190,000
Depreciation	280,000
Property taxes	70,000
Supervision	<u>50,000</u>
	<u>\$1,100,000</u>

# Why Flexible Budgets?

## Overhead static budget report

Overhead Static Budget report assuming 12,000 units were actually produced, rather than 10,000 units.

	Budget	Actual	Difference	
			Favorable - F	Unfavorable - U
Production in units	10,000	12,000		
Costs				
Indirect materials	\$ 250,000	\$ 295,000	<b>\$ 45,000</b>	<b>U</b>
Indirect labor	260,000	312,000	<b>52,000</b>	<b>U</b>
Utilities	190,000	225,000	<b>35,000</b>	<b>U</b>
Depreciation	280,000	280,000	<b>0</b>	
Property taxes	70,000	70,000	<b>0</b>	
Supervision	50,000	50,000	<b>0</b>	
	<b>\$1,100,000</b>	<b>\$1,232,000</b>	<b>\$132,000</b>	<b>U</b>

# Why Flexible Budgets?

## Comparison

- Over budget in three of six overhead costs
  - Unfavorable difference of \$132,000 – 12% over budget
- Budget data for 10,000 units, **not relevant**
  - Meaningless to compare actual variable costs for 12,000 units with budgeted variable costs for 10,000 units
  - Variable costs increase with production

# Why Flexible Budgets?

## Budgeted variable costs, 12,000 units

Analyzing budget data for costs at 10,000 units, you arrive at the following per unit results.

Item	Total Cost	Per Unit
Indirect materials	\$250,000	\$25
Indirect labor	260,000	26
Utilities	190,000	19
	<u>\$700,000</u>	<u>\$70</u>

Item	Computation	Total
Indirect materials	$\$25 \times 12,000$	\$300,000
Indirect labor	$26 \times 12,000$	312,000
Utilities	$19 \times 12,000$	228,000
		<u>\$840,000</u>

# Why Flexible Budgets?

## Overhead flexible budget report

			Difference	
			Favorable - F	
	Budget	Actual	Unfavorable - U	
Production in units	12,000	12,000		
Variable costs				
Indirect materials (\$25)	\$ 300,000	\$ 295,000	<b>\$ 5,000</b>	<b>F</b>
Indirect labor (\$26)	312,000	312,000	<b>0</b>	
Utilities (\$19)	228,000	225,000	<b>3,000</b>	<b>F</b>
Total variable costs	840,000	832,000	<b>8,000</b>	<b>F</b>
Fixed costs				
Depreciation	280,000	280,000	<b>0</b>	
Property taxes	70,000	70,000	<b>0</b>	
Supervision	70,000	50,000	<b>0</b>	
Total fixed costs	400,000	400,000	<b>0</b>	
Total costs	\$1,240,000	\$1,232,000	<b>\$ 8,000</b>	<b>F</b>

# Developing the Flexible Budget

1. Identify activity index and relevant range of activity
2. Identify variable costs, and determine budgeted variable cost per unit of activity for each cost
3. Identify fixed costs, and determine budgeted amount for each cost
4. Prepare budget for selected increments of activity within relevant range



# Flexible Budget—A Case Study

## Master budget data

Fox Company's management uses a **flexible budget for monthly comparisons** of actual and budgeted manufacturing overhead costs of the Finishing Department. The master budget for the year ending December 31, 2020, shows expected **annual** operating capacity of 120,000 direct labor hours and the overhead costs.

Variable Costs		Fixed Costs	
Indirect materials	\$180,000	Depreciation	\$180,000
Indirect labor	240,000	Supervision	120,000
Utilities	60,000	Property taxes	60,000
Total	<u>\$480,000</u>	Total	<u>\$360,000</u>

# Flexible Budget—A Case Study

## Step 1

**Four steps** for developing the flexible budget.

1. Identify activity index and relevant range of activity.
  - Activity index is direct labor hours
  - Relevant range is 8,000 – 12,000 direct labor hours per month

# Flexible Budget—A Case Study

## Step 2

**Four steps** for developing the flexible budget.

2. Identify variable costs and determine budgeted variable cost per unit of activity for each cost.

Variable Costs	Computation	Variable Cost per Direct Labor Hour
Indirect materials	$\$180,000 \div 120,000$	<b>\$1.50</b>
Indirect labor	$\$240,000 \div 120,000$	<b>2.00</b>
Utilities	$\$ 60,000 \div 120,000$	<b>0.50</b>
Total		<b>\$4.00</b>

# Flexible Budget—A Case Study

## Steps 3 and 4

**Four steps** for developing the flexible budget.

3. Identify fixed costs and determine budgeted amount for each cost.
  - Three fixed costs per month:
    - Depreciation \$15,000
    - Supervision \$10,000
    - Property taxes \$5,000
4. Prepare budget for selected increments of activity within the relevant range.
  - Prepared in increments of 1,000 direct labor hours

# Flexible Budget—A Case Study

## Monthly overhead flexible budget

### Monthly Manufacturing Overhead Flexible Budget Finishing Department For the Months During the Year 2020

Activity level					
Direct labor hours	8,000	9,000	10,000	11,000	12,000
Variable costs					
Indirect materials (\$1.50)	\$12,000	\$13,500	\$15,000	\$16,500	\$18,000
Indirect labor (\$2.00)	16,000	18,000	20,000	22,000	24,000
Utilities (\$0.50)	4,000	4,500	5,000	5,500	6,000
Total variable costs	32,000	36,000	40,000	44,000	48,000
Fixed costs					
Depreciation	15,000	15,000	15,000	15,000	15,000
Supervision	10,000	10,000	10,000	10,000	10,000
Property taxes	5,000	5,000	5,000	5,000	5,000
Total fixed costs	30,000	30,000	30,000	30,000	30,000
Total costs	\$62,000	\$66,000	\$70,000	\$74,000	\$78,000

# Flexible Budget—A Case Study

## Cost equation for total budgeted costs

Fox uses the formula below to determine total budgeted costs at any level of activity.

$$\begin{array}{ccccc} \text{Fixed} & + & \text{Variable} & = & \text{Total Budgeted} \\ \text{Cost} & & \text{Costs}^* & & \text{Costs} \end{array}$$

\*Total variable cost per unit of activity  $\times$  Activity level.

Determine total budgeted costs for Fox Company with fixed costs of \$30,000 and total variable cost \$4 per direct labor hour:

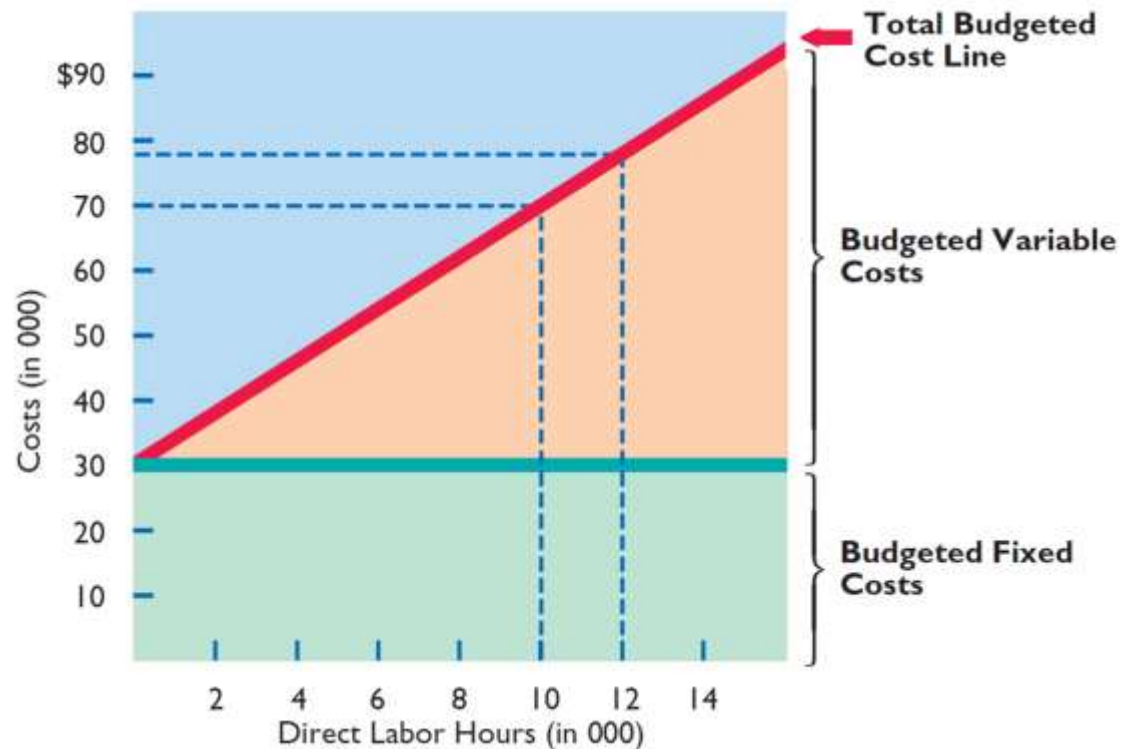
- 9,000 direct labor hours:  $\$30,000 + (\$4 \times 9,000) = \$66,000$
- 8,622 direct labor hours:  $\$30,000 + (\$4 \times 8,622) = \$64,488$

# Flexible Budget—A Case Study

## Graphic flexible budget data

### Illustration 10.15

Graphic flexible budget data highlighting 10,000 and 12,000 activity levels



# Flexible Budget Reports

- **Widely used** in production and service departments
- A type of **internal report**
- **Consists of two sections:**
  - **Production data** for a selected activity index, such as direct labor hours
  - **Cost data** for variable and fixed costs
- Widely used in production and service departments to **evaluate a manager's performance**



# Flexible Budget Reports

## Overhead flexible budget report

### Manufacturing Overhead Flexible Budget Report Finishing Department For the Month Ended January 31, 2020

	Budget at	Actual cost	Difference	
			Favorable – F	Unfavorable – U
Direct labor hours (DLH)	9,000 DLH	9,000 DLH		
Variable costs				
Indirect materials (\$1.50)	\$13,500	\$14,000	\$ 500	U
Indirect labor (\$2.00)	18,000	17,000	1,000	F
Utilities (\$0.50)	4,500	4,600	100	U
Total variable costs	36,000	35,600	400	F
Fixed costs				
Depreciation	15,000	15,000	0	
Supervision	10,000	10,000	0	
Property taxes	5,000	5,000	0	
Total fixed costs	30,000	30,000	0	
Total costs	\$66,000	\$65,600	\$ 400	F

# Flexible Budgets

## Question

At 9,000 direct labor hours, the flexible budget for indirect materials is \$27,000. If \$28,000 of indirect materials costs are incurred at 9,200 direct labor hours, the flexible budget report should show the following difference for indirect materials:

- a. \$1,000 unfavorable
- b. \$1,000 favorable
- c. \$400 favorable
- d. \$400 unfavorable

# Flexible Budgets

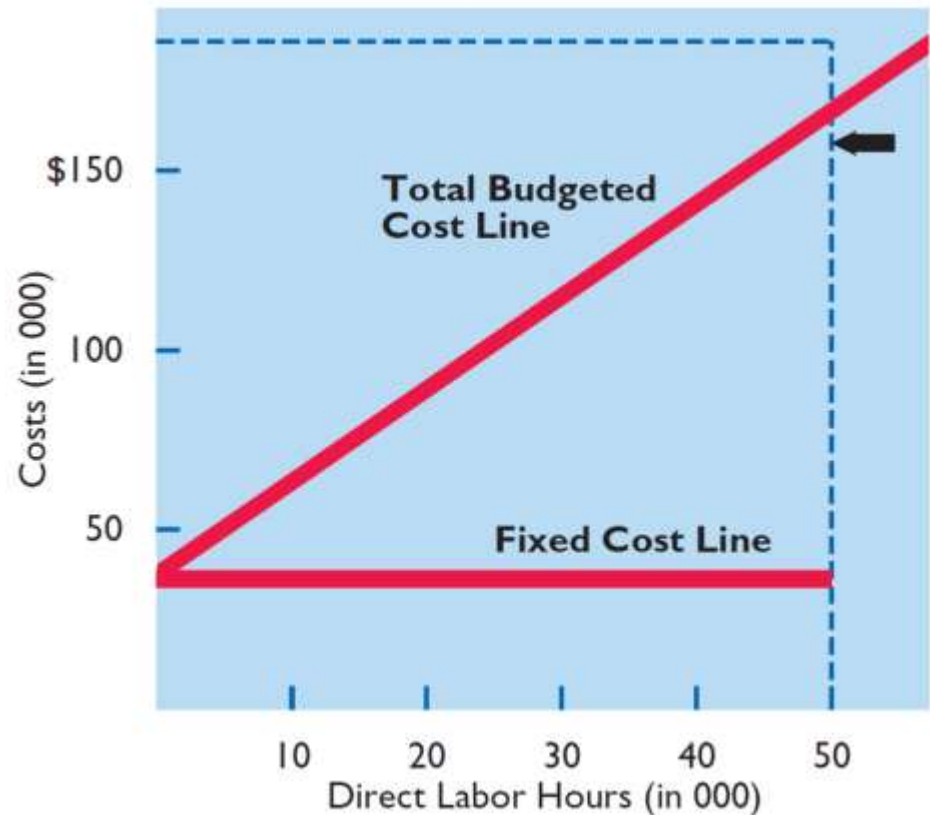
## Answer

At 9,000 direct labor hours, the flexible budget for indirect materials is \$27,000. If \$28,000 of indirect materials costs are incurred at 9,200 direct labor hours, the flexible budget report should show the following difference for indirect materials:

- a. \$1,000 unfavorable
- b. \$1,000 favorable
- c. \$400 favorable
- d. **Answer:** \$400 unfavorable

# DO IT! 2: Flexible Budgets

In Strassel Company's flexible budget graph, the fixed cost line and the total budgeted cost line intersect the vertical axis at \$36,000. The total budgeted cost line is \$186,000 at an activity level of 50,000 direct labor hours. Compute total budgeted costs at 30,000 direct labor hours.



# DO IT! 2: Flexible Budgets

## Solution

Compute total budgeted costs at 30,000 direct labor hours.

Variable costs:

Total budgeted cost line	\$186,000
Fixed costs	– 36,000
Variable costs at 50,000 hours	<hr/> 150,000
Activity level at intersect (hours)	÷ 50,000
Variable costs per direct labor hour	<hr/> \$3
Direct labor hours	× 30,000
Total variable costs	<hr/> 90,000
Total fixed costs	+ 36,000
Total budgeted costs	<hr/> <b>\$126,000</b>

## LEARNING OBJECTIVE 3

### **Apply responsibility accounting to cost and profit centers.**

Accumulating and reporting costs (and revenues) on basis of the manager who makes decisions about the items.

Conditions:

1. Costs and revenues can be directly associated with specific level of management responsibility
2. Costs and revenues can be controlled by employees at level of responsibility with which they are associated
3. Budget data can be developed for evaluating the manager's effectiveness in controlling costs and revenues

# Responsibility Accounting

## Illustration 10.17

Responsibility for controllable costs at varying levels of management



# Responsibility Accounting

## Terms

- Responsibility center - any individual who has control and is accountable for activities
- May extend to any level of management
- Especially valuable in a **decentralized** company
  - Control of operations delegated to many managers throughout the organization
  - **Segment** – area of responsibility for which reports are prepared



# Responsibility Accounting

## Two differences from budgeting for costs/revenues

1. Distinguishes between controllable and noncontrollable items
  2. Emphasizes or includes only items controllable by the individual manager in performance reports
- Applies to both profit and not-for-profit entities
    - Profit entities: maximize net income
    - Not-for-profit: minimize cost of providing services

# Controllable versus Noncontrollable Costs

A cost over which a manager has control is called a **controllable cost**.

1. All costs are controllable by top management
2. Fewer costs are controllable as one moves down to each lower level of managerial responsibility

Costs incurred indirectly and allocated to a responsibility level are **noncontrollable costs**.

# Principles of Performance Evaluation

- Management function that compares actual results with budget goals
- Includes both behavioral and reporting principles

# Principles of Performance Evaluation

## Management by Exception

Management by exception means that top management's review of a budget report is focused primarily on differences between actual results and planned objectives.

- **Materiality** - Without quantitative guidelines, management would have to investigate every budget difference regardless of the amount
- **Controllability of the Item** - Exception guidelines are more restrictive for controllable items than for items the manager cannot control

# Behavioral Principles

1. Managers of responsibility centers should have direct input into the process of establishing budget goals
2. Evaluation of performance should be based entirely on matters that are controllable by the manager being evaluated
3. Top management should support evaluation process
4. Evaluation process must allow managers to respond to their evaluations
5. Evaluation should identify both good and poor performance

# Reporting Principles

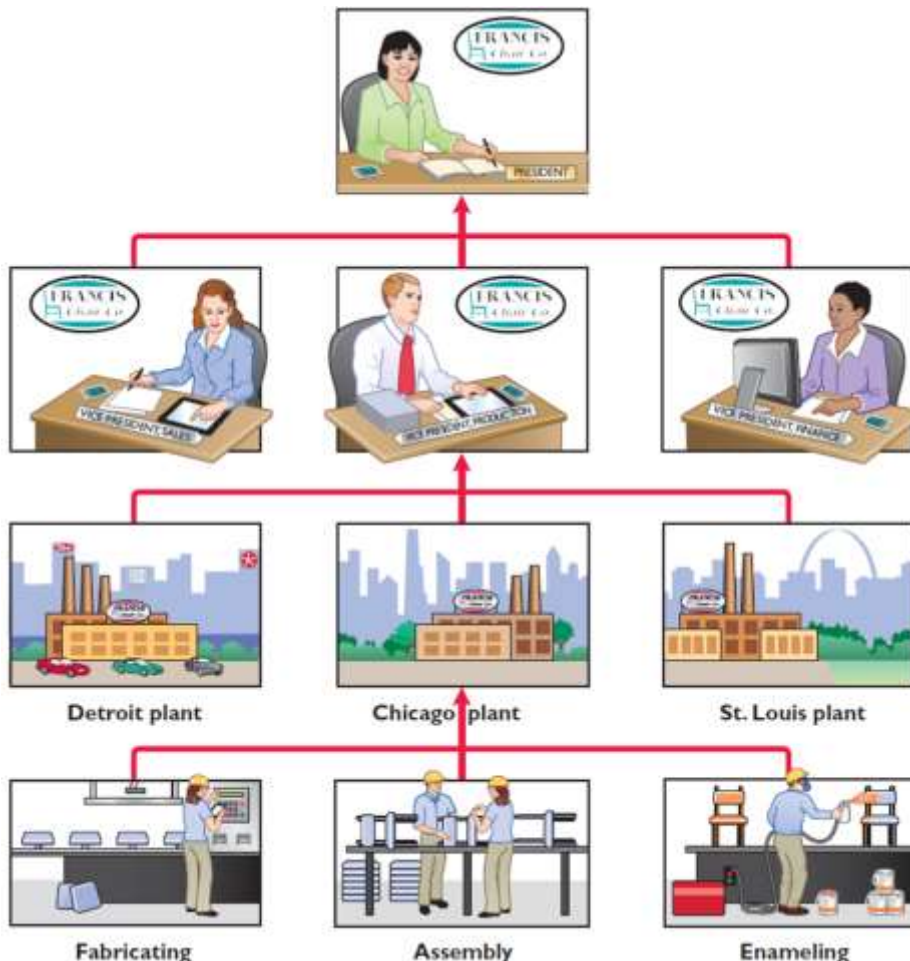
1. Contain only data that are controllable by manager of responsibility center
2. Provide accurate and reliable budget data to measure performance
3. Highlight significant differences between actual results and budget goals
4. Be tailor-made for intended evaluation by ensuring only controllable costs are included
5. Be prepared at reasonable time intervals

# Responsibility Reporting System

- Preparation of a report for each level of responsibility in company's organization chart
- Begins with lowest level of responsibility and moves upward to higher levels
- Permits management by exception at each level of responsibility
- Each higher level can obtain detailed report for each lower level

# Responsibility Reporting System

## Partial organization chart



### Report A

President sees summary data of vice presidents.

### Report B

Vice president sees summary of controllable costs in his/her functional area.

### Report C

Plant manager sees summary of controllable costs for each department in the plant.

### Report D

Department manager sees controllable costs of his/her department.



# Responsibility Reporting System

## Reports A and B

		Report A		January	
To President				Favorable - F	
Controllable Costs:		Budget	Actual	Unfavorable - U	
President		\$ 150,000	\$ 151,500	\$ 1,500	U
Vice Presidents:					
Sales		185,000	187,000	2,000	U
→ <b>Production</b>		<b>1,179,000</b>	<b>1,186,300</b>	<b>7,300</b>	<b>U</b>
Finance		100,000	101,000	1,000	U
Total		\$1,614,000	\$1,625,800	\$11,800	U

		Report B		January	
To Vice President Production				Favorable - F	
Controllable Costs:		Budget	Actual	Unfavorable - U	
VP Production		\$ 125,000	\$ 126,000	\$ 1,000	U
Assembly Plants:					
Detroit		420,000	418,000	2,000	F
<b>Chicago</b>		<b>304,000</b>	<b>309,300</b>	<b>5,300</b>	<b>U</b>
St. Louis		330,000	333,000	3,000	U
Total		<b>\$1,179,000</b>	<b>\$1,186,300</b>	<b>\$ 7,300</b>	<b>U</b>

# Responsibility Reporting System

## Reports B and C

		Report B		January	
To Vice President Production				Favorable - F	
Controllable Costs:		Budget	Actual	Unfavorable - U	
VP Production		\$ 125,000	\$ 126,000	\$ 1,000	U
Assembly Plants:					
Detroit		420,000	418,000	2,000	F
Chicago		304,000	309,300	5,300	U
St. Louis		330,000	333,000	3,000	U
Total		\$1,179,000	\$1,186,300	\$ 7,300	U

		Report C		January	
To Plant Manager-Chicago				Favorable - F	
Controllable Costs:		Budget	Actual	Unfavorable - U	
Chicago Plant		\$ 110,000	\$ 113,000	\$ 3,000	U
Departments:					
Fabricating		84,000	85,300	1,300	U
Enameling		62,000	64,000	2,000	U
Assembly		48,000	47,000	1,000	F
Total		\$304,000	\$309,300	\$ 5,300	U

# Responsibility Reporting System

## Reports C and D

Report C		January	
To Plant Manager-Chicago		Favorable - F	
Controllable Costs:	Budget	Actual	Unfavorable - U
Chicago Plant	\$ 110,000	\$ 113,000	\$ 3,000 U
Departments:			
→ Fabricating	84,000	85,300	1,300 U
Enameling	62,000	64,000	2,000 U
Assembly	48,000	47,000	1,000 F
Total	\$304,000	\$309,300	\$ 5,300 U

Report D		January	
To Fabricating Dept. Manager		Favorable - F	
Controllable Costs:	Budget	Actual	Unfavorable - U
Direct Materials	\$ 20,000	\$ 20,500	\$ 500 U
Direct Labor	40,000	41,000	1,000 U
Overhead	24,000	23,800	200 F
Total	\$84,000	\$85,300	\$ 1,300 U

# Responsibility Reporting System

## Summary

- Permits comparative evaluations
- Plant manager can rank each department manager's effectiveness in controlling manufacturing costs
- Comparative rankings provide incentive for a manager to control costs

# Types of Responsibility Centers

## Three Basic Types — Cost Center

- **Cost center**
  - Incurs costs, does not generate revenues
  - Managers have authority to incur costs
  - Managers evaluated on ability to control costs
  - Usually a production or service department
- **Profit center**
- **Investment center**

# Types of Responsibility Centers

## Three Basic Types — Profit Center

- **Cost center**
- **Profit center**
  - Incurs costs and generates revenues
  - Managers judged on profitability of center
  - Examples include individual departments of a retail store or branch bank offices
- **Investment center**

# Types of Responsibility Centers

## Three Basic Types — Investment Center

- **Investment center**
  - Incurs costs, generates revenues, and has investment funds available for use
  - Manager evaluated on profitability and rate of return earned on funds
  - Often a subsidiary company or a product line
  - Manager able to control or significantly influence investment decisions

# Types of Responsibility Centers

## Illustration 10.20

### Cost Center



**Expenses**

### Profit Center



**Expenses and Revenues**

### Investment Center



**Expenses and Revenues and Return on Investment**



# Types of Responsibility Centers

## Responsibility Accounting Question

Under responsibility accounting, the evaluation of a manager's performance is based on matters that the manager:

- a. Directly controls
- b. Directly and indirectly controls
- c. Indirectly controls
- d. Has shared responsibility for with another manager

# Types of Responsibility Centers

## Responsibility Accounting Answer

Under responsibility accounting, the evaluation of a manager's performance is based on matters that the manager:

- a. **Answer:** Directly controls
- b. Directly and indirectly controls
- c. Indirectly controls
- d. Has shared responsibility for with another manager

# Types of Responsibility Centers

## Responsibility Accounting for Cost Centers

- Based on manager's ability to meet budgeted goals for controllable costs
- Results in responsibility reports which compare actual controllable costs with flexible budget
  - Include only controllable costs in reports
  - No distinction between variable and fixed costs

# Types of Responsibility Centers

## Responsibility report for a cost center

**Illustration:** The report shown is adapted from the flexible budget report for Fox Company in Illustration 10.16.

### Finishing Department Responsibility Report For the Month Ended January 31, 2020

Controllable Costs	Budget	Actual	Difference	
			Favorable - F Unfavorable - U	
Indirect materials	\$13,500	\$14,000	<b>\$ 500</b>	<b>U</b>
Indirect labor	18,000	17,000	<b>1,000</b>	<b>F</b>
Utilities	4,500	4,600	<b>100</b>	<b>U</b>
<b>Supervision</b>	<b>4,000</b>	<b>4,000</b>	<b>0</b>	
Total	\$40,000	\$39,600	<b>\$ 400</b>	<b>F</b>

# Types of Responsibility Centers

## Assumptions

- Finishing Department manager is able to control all manufacturing overhead costs except depreciation, property taxes, and his own monthly salary of \$6,000
- Remaining \$4,000 ( $\$10,000 - \$6,000$ ) of supervision costs are assumed to apply to other supervisory personnel within the Finishing Department, whose salaries are controllable by the manager

# Types of Responsibility Centers

## Responsibility Accounting for Profit Centers

- Based on detailed information about both controllable revenues and controllable costs
- Manager controls operating revenues earned, such as sales
- Manager controls all variable costs incurred by center because they vary with sales

# Responsibility Acc. for Profit Centers

## Direct fixed costs

- Relate specifically to one responsibility center
- Incurred for sole benefit of the center
- Called traceable costs since they can be traced directly to one center
- Most direct fixed costs are controllable by profit center manager

# Responsibility Acc. for Profit Centers

## Indirect fixed costs

- Pertain to company's overall operating activities
- Incurred for benefit of more than one profit center
- Called common costs since they apply to more than one center
- Most are not controllable by profit center manager



# Responsibility Acc. for Profit Centers

## Responsibility report

- Budgeted and actual controllable revenues and costs
- Uses cost-volume-profit income statement format:
  - Deduct controllable fixed costs from contribution margin
  - **Controllable margin** - excess of contribution margin over controllable fixed costs
  - Noncontrollable fixed costs are not reported

# Responsibility Acc. for Profit Centers

## Responsibility report for profit center

Mantle Company				
Responsibility Report for Marine Division				
<u>For the Year Ended December 31, 2020</u>				
	Budget	Actual	Difference Favorable - F Unfavorable - U	
Sales	\$1,200,000	\$1,150,000	\$50,000	U
Variable costs				
Cost of goods sold	500,000	490,000	10,000	F
Selling and administrative	160,000	156,000	4,000	F
Total	660,000	646,000	14,000	F
Contribution margin	540,000	504,000	36,000	U
<b>Controllable fixed costs</b>				
Cost of goods sold	100,000	100,000	0	
Selling and administrative	80,000	80,000	0	
Total	180,000	180,000	0	
<b>Controllable margin</b>	<b>\$ 360,000</b>	<b>\$ 324,000</b>	<b>\$36,000</b>	<b>U</b>

Report does not show noncontrollable fixed costs of \$60,000. These costs would be included in a report on the profitability of the profit center.

# Types of Responsibility Centers

## Responsibility Report Question

In a responsibility report for a profit center, controllable fixed costs are deducted from contribution margin to show:

- a. Profit center margin
- b. Controllable margin
- c. Net income
- d. Income from operations

# Types of Responsibility Centers

## Responsibility Report Answer

In a responsibility report for a profit center, controllable fixed costs are deducted from contribution margin to show:

- a. Profit center margin
- b. **Answer:** Controllable margin
- c. Net income
- d. Income from operations

# DO IT! 3: Profit Center Respon. Report

Midwest Division operates as a profit center. It reports the following for the year:

	<u>Budget</u>	<u>Actual</u>
Sales	\$1,500,000	\$1,700,000
Variable costs	700,000	800,000
Controllable fixed costs	400,000	400,000
Noncontrollable fixed costs	200,000	200,000

Prepare a responsibility report for the Midwest Division for December 31, 2020.

# DO IT! 3: Profit Center Respon. Report Solution

Prepare a responsibility report for the Midwest Division for December 31, 2020.

	<u>Budget</u>	<u>Actual</u>	<u>Difference</u> Favorable - F Unfavorable - U	
Sales	\$1,500,000	\$1,700,000	\$200,000	F
Variable costs	700,000	800,000	100,000	U
Contribution margin	800,000	900,000	100,000	F
Controllable fixed costs	400,000	400,000	0	
<b>Controllable margin</b>	<b>\$ 400,000</b>	<b>\$ 500,000</b>	<b>\$100,000</b>	<b>F</b>

## LEARNING OBJECTIVE 4

### Evaluate performance in investment centers.

**Return on investment (ROI)** is the primary basis for evaluating the performance of a manager of an investment center.

- Shows effectiveness of manager in using assets at his/her disposal
- Factors in ROI formula are controllable by manager

# Return on Investment (ROI)

$$\frac{\text{Controllable Margin}}{\text{Average Operating Assets}} = \text{Return on Investment (ROI)}$$

$$\$1,000,000 \div \$5,000,000 = 20\%$$

- Operating assets include current assets and plant assets used in operations by center and controlled by manager
- Base average operating assets on beginning and ending cost or book values of assets






# Responsibility Report

- Scope of manager's responsibility affects content
- Investment center is an independent entity for operating purposes
- All fixed costs are controllable by center manager
- Shows budgeted and actual ROI below controllable margin

# Responsibility Report

## Responsibility report for investment center

### Responsibility Report for Marine Division For the Year Ended December 31, 2020

			Difference	
	Budget	Actual	Favorable - F Unfavorable - U	
Sales	\$1,200,000	\$1,150,000	\$50,000	U
Variable costs				
Cost of goods sold	500,000	490,000	10,000	F
Selling and administrative	160,000	156,000	4,000	F
Total	660,000	646,000	14,000	F
Contribution margin	540,000	504,000	36,000	U
<b>Controllable fixed costs</b>				
Cost of goods sold	100,000	100,000	0	
Selling and administrative	80,000	80,000	0	
<b>Other fixed costs</b>	<b>60,000</b>	<b>60,000</b>	<b>0</b>	
Total	240,000	240,000	0	
<b>Controllable margin</b>	<b>\$300,000</b>	<b>\$264,000</b>	<b>36,000</b>	<b>U</b>
<b>Return on investment</b>	<b>15.0%</b>	<b>13.2%</b>	<b>1.8%</b>	
				
Controllable margin	\$300,000	\$264,000	\$36,000	
Average operating assets	\$2,000,000	\$2,000,000	\$2,000,000	

# Judgmental Factors in ROI

## 1. Valuation of operating assets

- Acquisition cost, book value, appraised value, or fair value
- Each provides a reliable basis for evaluating performance

## 2. Margin (income) measure

- Controllable margin, income from operations, or net income
- Only controllable margin is a valid basis for evaluating performance of manager

# Improving ROI

Improve ROI by increasing controllable margin, and/or reducing average operating assets.

Sales	\$2,000,000
Variable costs	<u>1,100,000</u>
Contribution margin	900,000
Controllable fixed costs	<u>300,000</u>
Controllable margin (a)	<u>\$ 600,000</u>
Average operating assets (b)	\$5,000,000
Return on investment (a) ÷ (b)	<b>12%</b>

# Increasing Controllable Margin

## Improve ROI by increasing sales

Improve ROI by increasing sales **or** by reducing variable and controllable fixed costs.

### 1. Increase sales by 10%.

- Sales increase \$200,000 and contribution margin increases \$90,000 ( $\$200,000 \times .45$ )
- Controllable margin increases to \$690,000 ( $\$600,000 + \$90,000$ )

$$\text{ROI} = \frac{\text{Controllable margin}}{\text{Average Operating assets}} = \frac{\$690,000}{\$5,000,000} = \mathbf{13.8\%}$$

# Increasing Controllable Margin

## Improve ROI by reducing variable/fixed costs

Improve ROI by increasing sales **or** by reducing variable and controllable fixed costs.

### **2. Decrease variable and fixed costs 10%.**

- Total costs decrease \$140,000 [(\$1,100,000 + \$300,000) × 10%]
- Controllable margin becomes \$740,000.

$$\text{ROI} = \frac{\text{Controllable margin}}{\text{Average Operating assets}} = \frac{\$740,000}{\$5,000,000} = \mathbf{14.8\%}$$

# Reducing Average Operating Assets

- Assume that average operating assets are reduced 10% or \$500,000 ( $\$5,000,000 \times .10$ )
- Average operating assets become \$4,500,000
- Controllable margin remains unchanged at \$600,000

$$\text{ROI} = \frac{\text{Controllable margin}}{\text{Average Operating assets}} = \frac{\$600,000}{\$4,500,000} = \mathbf{13.3\%}$$

# Improving ROI

## Question

In the formula for return on investment (ROI), the factors for controllable margin and operating assets are, respectively:

- a. Controllable margin percentage and total operating assets
- b. Controllable margin dollars and average operating assets
- c. Controllable margin dollars and total assets
- d. Controllable margin percentage and average operating assets



# Improving ROI

## Answer

In the formula for return on investment (ROI), the factors for controllable margin and operating assets are, respectively:

- a. Controllable margin percentage and total operating assets
- b. **Answer:** Controllable margin dollars and average operating assets
- c. Controllable margin dollars and total assets
- d. Controllable margin percentage and average operating assets

# DO IT! 4: Performance Evaluation

The service division of Metro Industries reported the following results for 2020.

Sales	\$400,000
Variable costs	320,000
Controllable fixed costs	40,800
Average operating assets	280,000

Management is considering the following independent courses of action in 2021 in order to maximize the return on investment.

1. Reduce average operating assets by \$80,000, with no change in controllable margin.
2. Increase sales \$80,000, with no change in the contribution margin percentage.

# DO IT! 4: Performance Evaluation

## Computation of controllable margin and ROI

The service division reported the following results for 2020.

Sales	\$400,000
Variable costs	320,000
Controllable fixed costs	40,800
Average operating assets	280,000

a. Compute controllable margin and return on investment for 2020.

Sales	\$400,000
Variable costs	<u>320,000</u>
Contribution margin	80,000
Controllable fixed costs	<u>40,800</u>
<b>Controllable margin (a)</b>	<b><u>\$39,200</u></b>
Average operating assets (b)	\$280,000
<b>Return on investment (a) ÷ (b)</b>	<b>14%</b>

# DO IT! 4: Performance Evaluation

## Computation of expected ROI for alternative 1

The service division reported the following results for 2020.

Sales	\$400,000
Variable costs	320,000
Controllable fixed costs	40,800
Average operating assets	280,000

b. Compute expected return on investment for alternative 1.

$$\frac{\$39,200}{\$280,000 - \$80,000} = 19.6\%$$

# DO IT! 4: Performance Evaluation

## Computation of expected ROI for alternative 2

The service division reported the following results for 2020.

Sales	\$400,000
Variable costs	320,000
Controllable fixed costs	40,800
Average operating assets	280,000

b. Compute controllable margin and expected return on investment for alternative 2.

Sales (\$400,000 + \$80,000)	\$480,000
Variable costs ( $\$320,000 / \$400,000 \times \$480,000$ )	<u>384,000</u>
Contribution margin	96,000
Controllable fixed costs	<u>40,800</u>
<b>Controllable margin (a)</b>	<b><u>\$55,200</u></b>
Average operating assets (b)	\$280,000
<b>Return on investment (a) ÷ (b)</b>	<b>19.7%</b>

# Appendix 10A ROI versus Residual Income

$$\frac{\text{Controllable Margin}}{\text{Average Operating Assets}} = \text{Return on Investment (ROI)}$$

$$\$1,000,000 \div \$5,000,000 = 20\%$$

**Illustration:** Electronics Division of Pujols Company has an ROI of 20%. Pujols is considering producing a new product, a GPS device (Tracker) for its boats. Operating assets will increase \$2,000,000. Tracker is expected to generate an additional \$260,000 of controllable margin.

# Appendix 10A ROI versus Residual Income

## ROI comparison

How Tracker will effect ROI.

	Without Tracker	Tracker	With Tracker
Contribution margin (a)	\$1,000,000	\$260,000	\$1,260,000
Average operating assets (b)	\$5,000,000	\$2,000,000	\$7,000,000
Return on investment [(a) ÷ (b)]	<b>20%</b>	<b>13%</b>	<b>18%</b>

The problem with ROI analysis is that it ignores minimum rate of return on a operating assets.

Assuming a minimum rate of return of 10%, it **should invest** in Tracker because its ROI of 13% is greater than 10%.

# Residual Income Compared to ROI

To evaluate performance using the minimum rate of return, companies use the residual income approach.

$$\begin{array}{rcll} \text{Controllable} & & \text{Minimum Rate of Return} & \\ \text{Margin} & - & \times & = \text{Residual Income} \\ & & \text{Average Operating Assets} & \\ \$260,000 & - & 10\% \times \$2,000,000 & = \$60,000 \end{array}$$

	Without Tracker	Tracker	With Tracker
Contribution margin (a)	\$1,000,000	\$260,000	\$1,260,000
Average operating assets $\times$ 10% (b)	500,000	200,000	700,000
Residual income [(a) – (b)]	\$ 500,000	\$ 60,000	\$ 560,000



# Residual Income Weakness

To evaluate performance using the minimum rate of return, companies use the residual income approach.

	Tracker	SeaDog
Contribution margin (a)	\$260,000	\$460,000
Average operating assets $\times$ 10% (b)	200,000	400,000
Residual income [(a) – (b)]	<b>\$ 60,000</b>	<b>\$ 60,000</b>

If these two investments were evaluated using residual income, they would be considered equal.

This ignores the fact that SeaDog required twice as many operating assets to achieve the same level of residual income.

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