

OMS 30 24-8-2025

AI Policy → can be encouraged

Green Zone

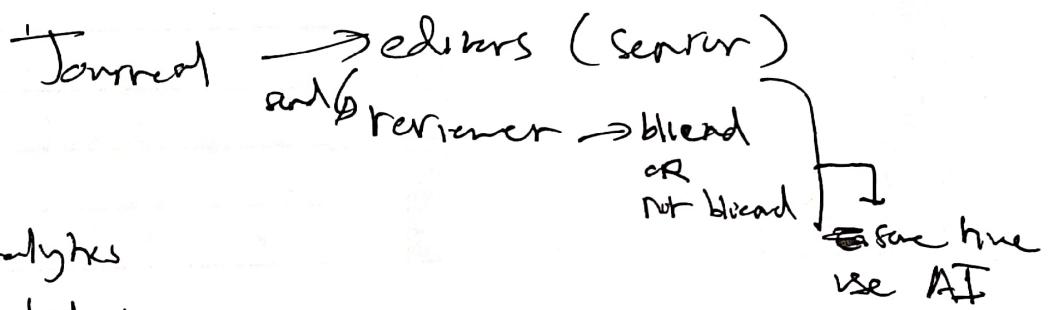
Orange Zone

↳ check references

Red Zone

↳ no disclosure of AI usage

Research process



need to have the concepts down from the course

definitions might not be important but concepts are

05 97055486

~~last~~ discussion on whether should continue on  
some group

Supply chain thought factory Planey and apparently  
Suresh Chandra and Peter Meindl Ted

Not strict in attendance but need to be discipline  
need in class

one person should not be late everyday

Class participation →  $q_{hr}$

Class  $q_{hr}$

Case Study participation → relevant

Final  
Slides + cases

Simulation

Assign 1 → present case Study

Case Study should be read

Case Study Purchase

↳ interactive Simulations

12 oct exam

10

Case Study 1 presentation

You will learn from errors

Before

Industry integrated supply chain into one

Seasonal vs constant demand (customer centric)  
↳ take care of cost  
↳ more efficient supply chain  
↳ speed

Tech driven → blockchain (know where product is)

Sustainability

Global interconnectedness

24-8-2025

OM 514

Supply chain inventory management

still finding opportunities

Ahmed & Nasar 9 years experience

Theory + practice  
calculation

Practical knowledge  
tools

Current and future challenges

Implement in your job

why assets

Digital twin

Inventory (more)

↳ holding cost ~~is high~~

↳ inefficient

Inventory (less)

↳ if fault happen you have

~~to~~ to backup

↳ may reproduce revenue if fail happens

Companies are shifting to SCM as a C-Suite position

Vision 2030  
→ read it

Read time

2030

↳ need Saudi Arabia to be ~~a~~ a regional logistic hub

Ros al Khair sea port terminal

good company → business continuity  
SCM → corporate risk  
SCM → transparency

Toyota

↳ trust in time  
resilience and agility  
↳ zero inventory

Toyota can do this due to ecosystem as manufacturing companies are close to factory

More mature market leads to companies offloading product manufacturing to different companies

Toyota JIT → didn't take into account earth quake 2011 or no buffer stock

↳ lost 1 billion dollar in output  
↳ no business continuity in extreme case

Amazon largest inventory of 46 billion \$

How to decide inventory is good inventory  
↳ turnaround  
↳ ROI  
→

→ managing inventory by advanced algorithms  
demand forecast  
route optimising  
efficient warehousing

29/2015

Mike

Zara

- ↳ produce limited stock items
- ↳ shirt only care in small
- ↳ customers think it is unique item

All companies have different ~~different~~ supply chains

↳ different strategies

Also need to measure it if cannot measure it not important

New JVs

Inventory

Classification

Demand/Forecasting

MRP

Procurement

Tech A1

Risk MGT

Master Scheduling

Aggregate planning

Simulation  $\rightarrow$  group based

$\hookrightarrow$  3 to 4 sessions



Presentation based on simulation

Practical session using excel

2 practical ~~one~~ weeks before mid and 2 practical ~~before~~ after mid

Forecasting      MRP  
↳ Production

OM 530 24-8-2015

Management Science

Linear Programming

Optimization models

Ferdinand Tugayor work with Henry Ford

First industrial revolution  
 $\hookrightarrow$  factories steam engine to work textile

Second industrial revolution  
 $\hookrightarrow$  car engine  
 $\hookrightarrow$  assembly line

5  
Second industrial revolution  
↳ assembly line

Third industry revolutions

Fourth  
↳ internet

Fifth  
↳ chat gpt  
Virtual agent

Mini tab

Management Science  
relearn concepts  
of ↳  
relearn ~~and~~ practical  
concepts of operations  
management

None  
age  
art  
grades  
work exp

SCI hub = Robin Hood

Oct 21 Tuesday

Mid ~~test~~ or blackboard

Final on paper

→ ~~Laptops~~ excel Solver  
↳ 80% based  
on MIS 311

20% python coding

Assignments 2 weeks

~~Project~~

first project 30%

Tests from communication channel

textbook 14 edition

↳ tools

excel (80%)

chatgpt

python

Jupyter

Anaconda

R Studio

How to manage science

Scientific Method

4 Steps

Hypothesis Formulation

Collect data

Test hypothesis (Validation)

Conclusion

Plan

do

verify

Act

Apply Scientific method to run companies

Empirical

↳ word to mouth exper.

↳ learning from old pct members

F.W Taylor

↳ father of Scientific Method

Apply Scientific Method

for management of companies

↳ Management Science

Management Science

Most scientific progress happen

in World War II

George Dantzig

↳ food distribution for Army person

↳ Simplex method

26-8-2025

OM530

Chapter 1 Understanding the supply chain

SCM generated view

Which operations to outsource what to insource

Customer → most market  
experience

↳ cost

quality

innovation

SCM value → not only about minimize cost also about quality and innovation

1/29/2015

## Supplychain

↳ Purpose to

Satisfy demand of  
Customer

↳ to get demand ↗  
Companies use algorithms,  
softwares, and other  
tactics

Need to achieve right  
cost  
demand

⋮  
⋮  
⋮

## Detergent Supply chain

~~Supplier -> Manufacturer -> Distributor -> Customer~~

## Mobile Phone

Raw materials

↳ cobalt  
nickel  
gold

Components

↳ TMSL

Intel

BOE

LG

## Assembly

↳ Foxconn

## Distribution

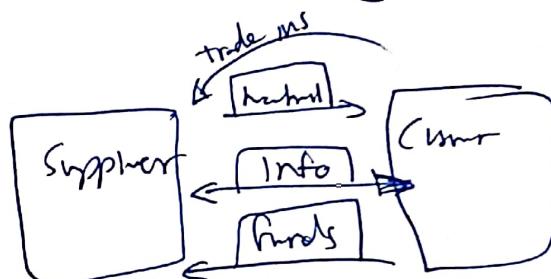
↳ Air shipping

## Retail

↳ Panda

## Customer

## Flows in Supply chain



SCM is global

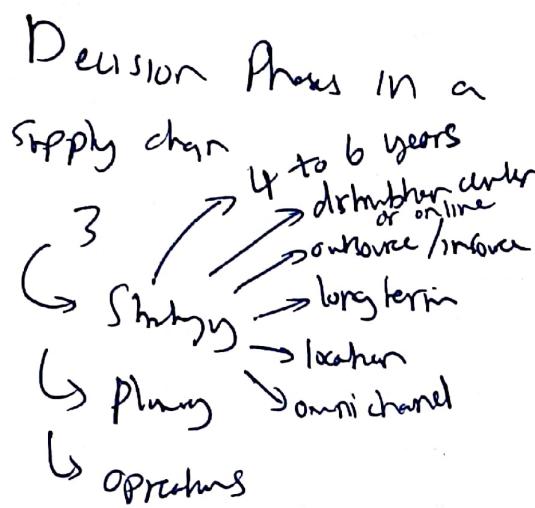
## SCM

↳ main achievement is customer request fulfillment

Think of what level to customize products

(SCM objective → Maximize net value generated)

SCM → customer is only source of funds



**SCM Demand is most uncertain parameter**

Selling directly to customer gives company direct demand forecast  
 Customer needs  
 Inventory knowledge

SCM Planning

↳ over next year

Zara

- ↳ Trend efficient products
- ↳ Regular products

SCM operations

↳ weekly operations

Smooth operations need  
 good planning and  
 good strategy of SCM

Strategy

Planning → policies  
 → forecast next year's demand  
 → inventory fill up

Operations → individual customer orders

2 types of SCM views

- ① Cycle view
- ② Push/Pull view

Push → forecast demand

Pull → produce when customer order

Cycle view

Supplier stage: Market product  
 ↓

Buyer stage: place order

Pull → reactive

Push → speculative

SC Macro Processes

- ① CRM customer relationship management
- ②

Project

- ↳ higher
- ↳ Timebound

Manufacture to order  
↳ Not in store, care from warehouse

Standardized products  
↳ keep in store

26-8-2025

Supply chain inventory management

Supply chain structure  
Vary on many factors  
↳ Each sector has own ~~is~~ supply chain

~~Geography~~

geography plays key role in SCM  
↳ What is applicable in Japan is not applicable in KSA

Inventory = Buffer

Cultivation of SCM is essential to align with business goals  
Customer expectations  
Market conditions

No 40 offende)

What is Inventory

↳ Most ~~most~~ valuable assets  
↳ are taking care of it  
↳ raw materials  
↳ awaiting production

Inventory Management

Inventory control

↳ Supply relationship  
↳ Strategic aspect  
How much items to keep  
Location of warehouses  
Big decisions

Inventory control

↳ day to day operations → Tactical  
↳ Controlling inventories  
Warehouse stock levels  
↳ Condition of how to stock products

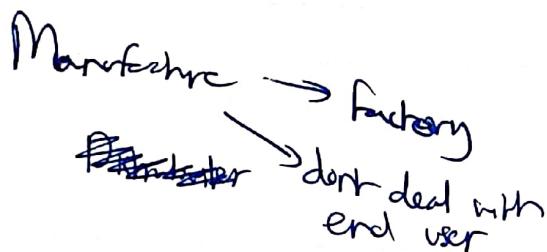
MRP → Inventory Management

Warehouse Management → Inventory control

~~Inventory Management~~

Raw materials

- ↳ Supplier
- ↳ Manufacturer
- ↳ Distributor
- ↳ Retailer
- ↳ Consumer



Wholesaler

- ↳ low cost every day
- ↳ ~~is a retailer~~

### Types of inventory

- ① Raw material
- ② Work in progress
- ③ Finished goods
- ④ MRO
  - ↳ ~~Repair~~ Repair spares
  - ↳ Maintenance
  - ↳ Spare parts to support finished goods
  - ↳ grease, ball bearing
- ⑤ Packaging Materials
  - ↳ masking tape
  - ↳ Support spares
- ⑥ Retailers → unsold items in store

Manufacturer

- ↳ produce items

Wholesaler (Distributor)

- ↳ Buy in bulk from Manufacturer

Manufacturer → Nova Water

Distributor → Timing Logistic

+  
Nova Logistic Plant

Wholesaler → Bindaree

Retailer → Panda, Taimini, Bagua

Distributor and wholesaler buy in bulk

### Inventory costs

ordering cost

~~Handling cost (Holding cost)~~

→ every time order is placed

↳ only cost to fulfill order

↳ salary of person of firm

↳ shipping fees

↳ administrative cost

↳ few orders reduce order cost

Total ordering cost =  $\frac{\text{Num of orders}}{\text{per period}} \times \text{Cost per order}$

1/29/2015

Holding cost

- ↳ Cost of holding inventory
- ↳ Warehouse rent
- ↳ AC Maintenance
- ↳ Electricity
- ↳ Utilities
- ↳ Depreciation

OM 511 26-8-2015

Management Science

Fredric Winslow

1895 first industrial revolution

100 TB Nimbus Data

ExaDrive

Henry Ford founded the assembly line

What is Management Science

Management Science  
feet and jumping distance

Simplex Method

We will use chart opt  
→ step linear algebra

Simplex method by hand

Management Science

→ final exam on what  
is management science

Interdisciplinarity

How to do Management Science

Problem solving in decision making

→ final project go through them

- ① Identify and define the problem
- ② Determine set of Alternative Solutions
- ③ Determine criteria for alternative
- ④ Evaluate alternatives
- ⑤ Choose alternatives
- ⑥ Implement alternative
- ⑦ Evaluate results

Calculating the shortest path

graphical model

Solve linear optimization problem  
final exam

29/2015

- optimal value
- math without expression

### Quantitative model

- optimal value
- Mathematical expression / object function
- constraints

optimal value



objective function

$$1.30W + 0.80R + 1.80C \Rightarrow M$$

objective

$$M/N$$

constraints

$$4Pw + 20R + 20C \geq 27$$

$$20W + 25R + 21C \geq 240$$

$$90W + 110R + 110C \leq 1250$$

objectives

- minimize
- maximize
- value

at least  $\geq$

No more than  $\leq$

Nutrient	<del>Whet</del>	Rice	Grn	
protein	40	20	20	at least 28
carb	20	25	21	at least 240
calories	90	110	110	No more than 1250
fat per oz	1.3	0.8	1.8	

### optimization

Linear optimization elements

Next class first assignment

1/29/2015

	Cutting	Sewing	Finishing	Inspection
Medium	$\frac{7}{10}$	$\frac{1}{2}$	1	$\frac{1}{10}$
Delux	1	$\frac{5}{6}$	$\frac{2}{3}$	$\frac{1}{4}$
Hours limited	630	600	708	135

Hours  
Cutting

$$\frac{7}{10}m + \frac{1}{2}d \leq 630$$

$$\frac{1}{2}m + \frac{5}{6}d \leq 600$$

$$1m + \frac{2}{3}d \leq 708$$

$$\frac{1}{10}m + \frac{1}{4}d \leq 135$$

$$m \geq 0$$

$$d \geq 0$$

m and d

Decision variables

Profit

$$P = 10m + 9d$$

$$\text{Max Profit} = 10\text{medium} + 9\text{delux} \leftarrow \text{objective function}$$

Goal maximize Profit

Nonnegativity constraint  $S, D \geq 0$

Linear function  $\rightarrow$  Power of 1  $x^1$

Linear

$$\frac{7}{10}m + 1d \leq 630$$

Inequalities

~~$x + 3y = 15$~~

$$5 - 3x \geq -4$$

$$5x + 3y = 15$$

$$-3x \geq -4 - 5$$

$$x \text{ int} \rightarrow y = 0$$

$x \leq \frac{-9}{-3}$  change sign if divide by neg number

$$(3, 0) \quad y \text{ int} \rightarrow x = 0 \quad (0, 5)$$

$$x \leq 3$$

$$5x + 3(0) = 15$$

$$5(0) + 3y = 15$$

$$5x = 15$$

$$3y = 15$$

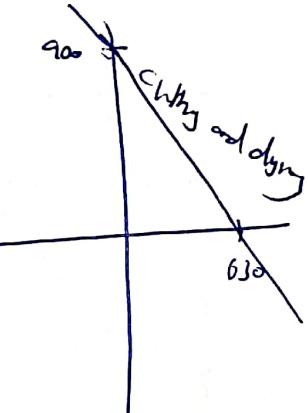
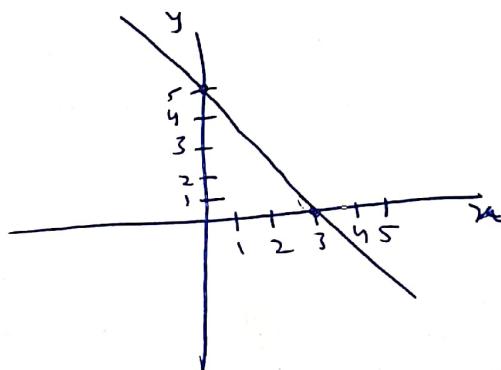
$$x = \frac{15}{5}$$

$$y = \frac{15}{3}$$

$$x = 3$$

$$y = 5$$

$$\begin{array}{r} 900 \\ 7 \overline{)6300} \\ 63 \\ \hline 0 \\ 0 \\ \hline 0 \end{array}$$



$$\begin{array}{r} 630 \\ 10 \\ \hline 0 \\ 0 \\ 0 \\ 6 \\ 3 \\ 0 \\ \hline 0 \\ 0 \\ 0 \end{array}$$

$$\frac{7}{10}m + 1d \leq 630$$

$$m \text{ int } d=0 \quad (90, 0)$$

$$d \text{ int } m=0 \quad (0, 630)$$

$$\frac{7}{10}m + 1(0) \leq 630$$

$$\frac{7}{10}(0) + 1(d) \leq 630$$

$$\frac{7}{10}m \leq 630$$

$$d \leq 630$$

$$7m \leq 630 \times 10$$

$$7m \leq \frac{6300}{10} \quad m = 900$$

1/29/2015

$$-12 < 7x - 5 \leq 9 \frac{2}{14} \frac{2}{24} \quad \frac{708}{3} \quad \frac{135}{10} \quad 2 \frac{712}{14} \quad 5 \frac{700}{35}$$

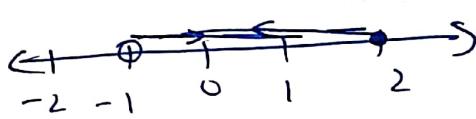
$$\frac{1}{2} M \leq 600 \quad \frac{1350}{6} d \leq 600$$

$$-12 + 5 < 7x \leq 9 + 5 \quad (1200, 0) \quad (0, 700)$$

$$-7 < 7x \leq 14 \quad \frac{1}{2} M \leq 600 \quad \frac{5}{6} d \leq 600$$

$$-\frac{7}{7} < 7x \leq \frac{14}{7} \quad M \leq 600 \times 2 \quad 5d \leq 600 \times 6$$

$$-1 < x \leq 2 \quad M \leq 1200 \quad d \leq \frac{3600}{5}$$



$$4s + \frac{2}{3}d \leq 708 \quad \frac{2}{3}d \leq 708$$

$$s + 0 \leq 708 \quad 2d \leq 108 \times 3$$

$$d \leq \frac{1424}{2}$$

Cutting (900, 0) (0, 600)

$$s \leq 708$$

Sawing (1200, 0) (0, 700)

$$\frac{12}{4}$$

$$d \leq 712$$

Punching (708, 0) (0, 712)

$$\frac{1}{10}s + \frac{1}{4}D \leq 135$$

Inspection (1350, 0) (0, 540)

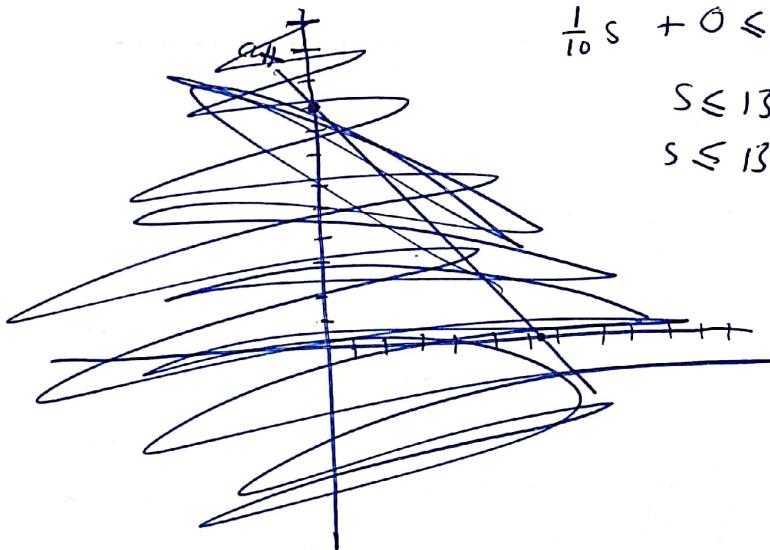
$$\frac{1}{10}s + 0 \leq 135 \quad 0 + \frac{1}{4}D \leq 135$$

$$s \leq 135 \times 10$$

$$D \leq 135 \times 4$$

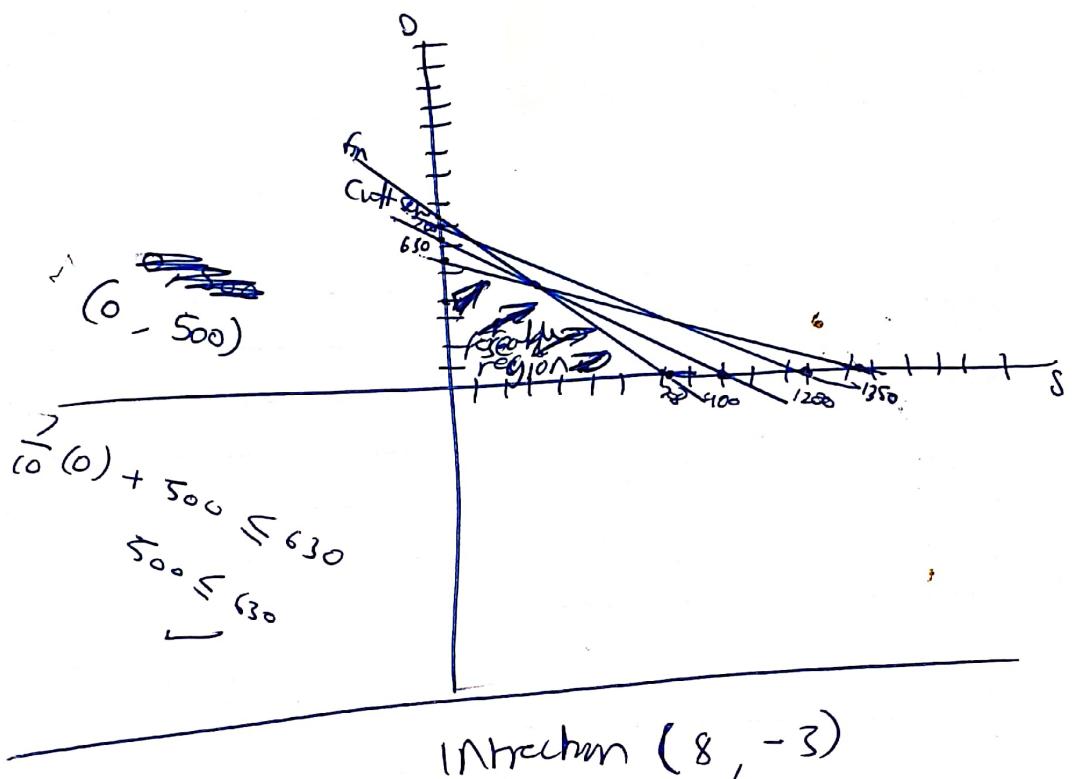
$$s \leq 1350$$

$$D \leq 540$$



29/2015

- Cut  $(900, 0) (0, 630)$   
Sewing  $(1200, 0) (0, 1700)$   
Finish  $(708, 0) (0, 712)$   
Ins.  $(1350, 0) (0, 540)$



$$y = \frac{1}{2}x - 7$$

$$y = x - 11$$

$$\begin{aligned} y &= 8 - 11 \\ y &= -3 \end{aligned}$$

$$\cancel{\frac{1}{2}x - 7} = x - 11$$

$$y = \frac{1}{2}x - 7$$

$$\frac{1}{2}x - x = -4 + 7$$

$$y = \frac{1}{2}(8) - 7$$

$$-\frac{1}{2}x = -4$$

$$y = \frac{8}{2} - 7$$

$$-x = -4(2)$$

$$y = 4 - 7$$

$$\boxed{x = 8}$$

$$\boxed{y = -3}$$

$$y = -2x + 2$$

Intersection is (3, -4)

$$3x + 2y = 1$$

$$y = -2(3) + 2$$

~~Now~~

$$y = -6 + 2$$

$$\boxed{y = -4}$$

$$3x + 2(-2x + 2) = 1$$

$$3x + 2y = 1$$

$$3x - 4x + 4 = 1$$

$$3(3) + 2y = 1$$

$$-1x + 4 = 1$$

$$9 + 2y = 1$$

$$-x = 1 - 4$$

$$2y = 1 - 9$$

$$-x = -3$$

$$y = \frac{-8}{2}$$

$$\boxed{x = 3}$$

$$\boxed{y = -4}$$

$$\text{Maximize } Z = 10s + 9d$$

$$\text{WTF } \frac{7}{10}s + 2d \leq 630$$

not in quad  
~~(-900, 1260)~~

$$\text{car } \frac{1}{2}s + \frac{5}{6}d \leq 600$$

car and saw intersection  
 $(380, 492)$

$$\text{finish } 1s + \frac{2}{3}d \leq 708$$

$$\frac{7}{10}s + 2d = 630$$

$$\text{Insp } \frac{1}{10}s + \frac{1}{4}d \leq 135$$

$$d = 630 - \frac{7}{10}s$$

$$d = 630 - \frac{7(-100)}{10}$$

~~$$\frac{7}{10}s + d \leq 630$$~~

$$d = 630 + 630$$

~~$$\text{when } s = 0, d = 630$$~~

$$\frac{1}{2}s + \frac{5}{6}(630 - \frac{7}{10}s) = 600 \quad d = 1260$$

~~$$\text{when } d = 0, s =$$~~

$$\frac{1}{2}s + 525 - \frac{7}{12}s = 600$$

~~$$\frac{7}{10}s = 630$$~~

$$-\frac{1}{12}s = 600 - 525$$

~~$$75 = 6300$$~~

$$s = 900$$

$$-s = 75 \times 12$$

$$\boxed{s = -900}$$

1/29/2015

$$y = -2x +$$

$$3x + 2y =$$

$\Delta$

$$3x + 2(-2)$$

$$3x - 4x +$$

$$-x + 4 =$$

$$-x = 1 -$$

$$-x = -3$$

$$x = \frac{1}{3}$$

Maximize Z

$$\text{WTF } \frac{7}{10}s + 1d \leq$$

$$sw \quad \frac{1}{2}s + \frac{5}{6}d \leq$$

$$finsh \quad 1s + \frac{2}{3}d \leq$$

$$Insp \quad \frac{1}{10}s + \frac{1}{4}d \leq$$

$$\frac{7}{10}s + d = 630$$

$$\text{when } s = 0, d = 630$$

$$\text{when } d = 0, s =$$

$$\frac{7}{10}s = 630$$

$$75 = 6300$$

$$s = 900$$




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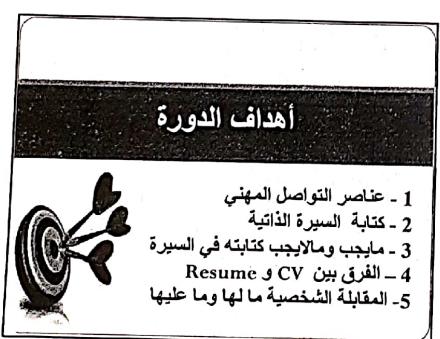
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$$5 \times 630 \quad \frac{315^{\circ}}{6} \quad 525$$

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$$6 + \frac{9}{12}s - \frac{7}{12}d = -\frac{7}{12}s + \frac{5}{6}(\frac{7}{10}) = \frac{35}{60}$$

$$\frac{7}{12}s = \frac{7}{12}$$

$$\frac{7}{12}$$

1

1/29/2015

$$\left. \begin{array}{l} \text{Sew } \frac{1}{2}s + \frac{5}{6}d \leq 600 \\ \text{Finish } 1s + \frac{2}{3}d \leq 708 \end{array} \right\} \xrightarrow{\text{Infeasible}} \begin{array}{l} (380, 492) \\ \cancel{(380, 492)} \end{array} \quad \begin{array}{l} \xrightarrow{(474.55, 350.18)} \\ \text{Finish } \cancel{1s} + \frac{2}{3}d \leq 708 \\ \text{Insp } \frac{1}{10}s + \frac{1}{4}d \leq 135 \end{array}$$

Substitute method

$$s + \frac{2}{3}d = 708$$

$$s = 708 - \frac{2}{3}d$$

$$\frac{1}{2}(708 - \frac{2}{3}d) + \frac{5}{6}d = 600$$

$$\frac{708}{2} - \frac{2}{6}d + \frac{5}{6}d = 600$$

$$\frac{3}{6}d = 600 - 354$$

$$\frac{1}{2}d = 246$$

$$\begin{aligned} d &= 246 \times 2 \\ d &= 492 \end{aligned}$$

$$s + \frac{2}{3}(492) = 708$$

$$s + \frac{984}{3} = 708$$

$$s = 708 - \frac{984}{3}$$

$$s = 708 - 328$$

$$s = 380$$

Substitute method

$$s + \frac{2}{3}d \leq 708$$

$$s = 708 - \frac{2}{3}d$$

~~s~~

$$\frac{1}{10}(708 - \frac{2}{3}d) + \frac{1}{4}d = 135$$

$$\frac{708}{10} - \frac{2}{30}d + \frac{1}{4}d = 135$$

$$-\frac{2}{30}d + \frac{1}{4}d = 135 - \frac{708}{10}$$

$$\frac{11}{60}d = \frac{642}{10}$$

$$11d = \frac{642 \times 60}{10}$$

$$11d = \frac{38520}{10}$$

$$d = \frac{3852}{11}$$

$$d = \cancel{\frac{3852}{11}}$$

$$\frac{1}{10}s + \frac{1}{4}\left(\frac{3852}{11}\right) = 135$$

$$\frac{1}{10}s + \frac{3852}{44} = 135$$

$$\frac{1}{10}s = 135 - 87.5455$$

$$s = \cancel{47.4545} \times 10$$

$$s = 474.545$$

1/29/2015

$$10 \overline{)38520} \begin{array}{r} 385 \\ 30 \\ \hline 85 \\ 80 \\ \hline 52 \\ 50 \\ \hline 20 \\ 20 \\ \hline \end{array}$$

6- صاحب الأحاديث الجاتي  
ربما كان يوضح أو يستعرض  
أو يتكلم في موضع جاتي  
أو قد يكون بمدحه  
التعامل معه  
لا تعرجه  
إلهان عن رأيه  
حاول الذهب يتجاهه دون أن يشعر



7- المعاند  
لا يتازل عن رأيه  
لا يتسعب قوله  
متحيز  
التعامل معه  
اطرح كلامه على الحضور  
أخيره عن ضيق الوقت  
اطلب مناقشته لاحقا

~~$$\begin{array}{r} 642 \\ 60 \\ \hline 38520 \\ 36000 \\ \hline 2520 \\ 2400 \\ \hline 120 \\ 120 \\ \hline 0 \end{array}$$~~

$$11 \overline{)3852} \begin{array}{r} 35 \\ 33 \\ \hline 55 \\ 55 \\ \hline 0 \end{array}$$

$$-2+5$$

$$0 \begin{array}{r} 134 \\ 10 \\ \hline 708 \\ 642 \\ \hline 642 \end{array}$$

$$10 \times \frac{135}{2} - \frac{708}{10} \begin{array}{r} 0 \\ 11 \\ 90 \\ 80 \\ \hline 20 \\ 14 \\ 9 \\ \hline 10 \\ 10 \\ \hline 0 \end{array}$$

$$\frac{1350}{10} - \frac{708}{10} \begin{array}{r} 64.2 \\ 60 \\ 42 \\ 40 \\ \hline 20 \\ 20 \\ \hline 0 \end{array}$$

$$-\frac{2}{30}d + \frac{1}{4}d$$

$$4 \times \frac{1}{15}d + \frac{1}{4} \times 15$$

$$4 \times \frac{1}{15}d + \frac{1}{4}d$$

$$-\frac{4}{60}d + \frac{15}{60}$$

$$\frac{12}{60}d$$

$$\text{Sew } \frac{1}{2}s + \frac{5}{6}d$$

$$\text{Finish } 1s + \frac{2}{3}d$$

subtract both

$$s + \frac{2}{3}d = 708$$

$$s = 708 - \frac{2}{3}d$$

$$\frac{1}{2}(708 - \frac{2}{3}d)$$

$$\frac{708}{2} - \frac{2}{6}d$$

$$\frac{3}{6}d$$

$$\frac{1}{2}d$$

$$d = ?$$

$$d = 4$$

$$s + \frac{2}{3} \times 492$$

$$s + \frac{984}{3} =$$

$$s = 708 -$$

$$s = 708 - 3$$

$$s = 380$$

# Intechon

(A)  $(380, 492)$  point

(B)  $(474.545, 350.18)$  point  
corner

(C)  $(708, 0)$  <sup>first</sup> ~~last~~ point

(D)  $(0, 540)$  <sup>insp</sup> point

$$\text{Maximize profit} \rightarrow Z = 10s + 9d$$

(A)  $Z = 10(380) + 9(492)$

$$Z = 3800 + 4428$$

$$Z = 8228$$

(B)  $Z = 10(474.545) + 9(350.18)$

$$Z = 4745.45 + 3151.62$$

$$Z = 7897.07$$

(C)  $Z = 10(708) + 9(0)$

$$Z = 7080$$

(D)  $Z = 10(0) + 9(540)$

$$Z = 4860$$

~~Maxima point on  
380 492~~

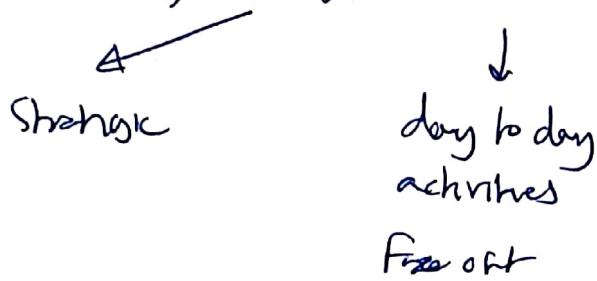
Maximize profit if  
make 380 medium  
and 492 deluxe

# OM 5114

Number is 40

Next week calculation  
with excel

Inventory management vs control



Inventory types

↳ Raw, work in progress

finished goods MRO

Packaging materials

Toyota

↳ Raw → Steel sheets

WIP → car not yet painted

MRO

Packaging → final assembly  
plastics

Main players in SCM

GMR - Distributors

Repliers & consumers

Types of inventory costs

Ordering costs

↳ overhead cost

↳ every time we placed order  
↳ shipping

↳ machine startup

Order processing

↳ receiving

Impact

↳ more order = more costs

↳ need to place fewer large orders  
reduce order cost but increase  
holding cost

Order costs

Buyer Po  $0.5 \text{ hr} \times \$40 \frac{\text{hr}}{\text{hr}}$  20\$

Why order cost important

↳ look at item to for efficiency

~~standardize~~ performing  
for automating purpose

Holding (carrying) cost

↳ money we pay for ~~product~~  
to be stored in right  
way

(AC warehouse,  
Shaded region)

Higher inventory level lead  
to higher carrying costs

## Carrying cost

↳ 15 - 35% of value of product

Begging Inventory = 100 000

Ending Inventory = 120 000

$$\text{Avg Inventory} = \frac{100000 + 120000}{2} = 110000$$

Carrying cost rate = 20%

$$\text{Carry cost} = 110000 \times 20\% = 22000$$

## Stockout cost

↳ inventory runs out

↳ impact revenue of company

↳ will be blamed to procurement and supply chain

↳ can lead to lost revenue brand reputation

↳ need to maintain safety stock

Stockout Red case Toyota

2011 tsunami Earthquake

Single Suppliers

↳ critical suppliers

↳ Just in time

↳ electronic chips

↳ paint pigments

No enough cars

↳ major stockouts

Import

↳ lost 300000 vehicles

↳ Costing billions

future

↳ Business Continuity plan

↳ Just in time but there is no

single source → here is plan A, B, and C

↳ global arrangements

80%, 10%, 10%  
A, B, C

↳ Go International

↳ increased safety stock  
Buffer stock

↳ Supplier diversification

↳ monitor supplier globally

Risk mitigation

## Purchase cost

↳ how much ~~material~~ was the material

↳ Walmart go to supplier and

say I will buy from you

allow competitive pricing

1/29/2015

## Shrinkage cost

↳ lost

↳ theft

↳ damage

↳ insurance

Start reading chapter 1

Final additive  $f$

Solvent box  $s$

$$P = 40f + 30s$$



$$40 \cancel{\geq} \frac{2}{5}m_1 + \frac{3}{5}m_3$$

$$30 \cancel{\leq} \frac{1}{2}m_1 + \frac{1}{5}m_2 + \frac{3}{10}m_3$$

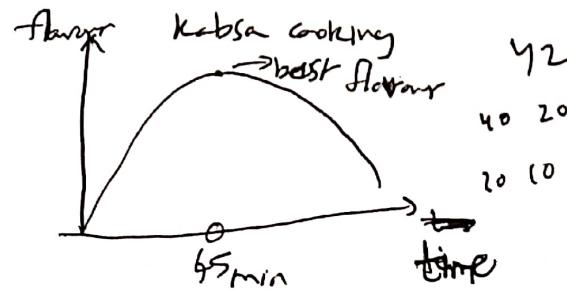
$$M_1 \leq 20 \quad \sqrt[5]{3780} \quad \begin{array}{r} 756 \\ 3780 \end{array}$$

$$M_2 \leq 5 \quad \begin{array}{r} 35 \\ 28 \\ 25 \\ 20 \\ 301 \end{array}$$

$$M_3 \leq 21 \quad \begin{array}{r} 610 \\ 6 \\ 3780 \end{array}$$

Optimal

Convex vs Non convex



Convex  $\rightarrow$  Max Min

↳ one minimum or one maximum

Non convex

↳ many minimum or many maximum



$\rightarrow$  sigmoid, ReLU  
Neural networks are Non convex  
Highly convex

$$\frac{2}{5}m_1 + \frac{3}{5}m_3 \leq 40$$

$$\frac{1}{2}m_1 + \frac{1}{5}m_2 + \frac{3}{10}m_3 \leq 30$$

The solution of linear optimization problem lies on the ~~one~~ int. section of lines

$$\frac{7}{10}y + \frac{5}{6}x \leq 630$$

$$\frac{5}{6}x = 630 - \frac{7}{10}y$$

$$5x = 630 - \frac{7}{10}y$$

$$x = (630 \times 6) - \frac{7 \times 6}{10}y$$

$$5x = 3780 - \frac{42}{10}y$$

$$x = 756 - \frac{21}{5}y$$

$$\frac{7}{10}y + \frac{5}{6}x = 630$$

630

$$\frac{7}{10}y = 630 - \frac{5}{6}x$$

$$\begin{array}{r} 10 \\ \overline{000} \\ 630X \\ \hline 6300 \end{array}$$

$$y = 630 \times 10 - \frac{5 \times 10}{6} x$$

$$7 \sqrt{6300}$$

$$7y = 6300 - \frac{50}{6}x$$

$$y = \frac{6300}{7} - \frac{50}{42}x$$

Need excel  
solver

$$y = 900 - 1.19x$$

add

$$y =$$

add-ins

(click add all items)

$$\frac{1}{2}s + \frac{5}{6}d \leq 600$$

$$\frac{1}{2}s = 600 - \frac{5}{6}d$$

$$s = (600 \times 2) - \frac{5 \times 2}{6}d$$

$$\begin{array}{r} 600 \\ \hline 2 \\ \hline 1200 \end{array}$$

$$s = 1200 - \frac{10}{6}d$$

$$s = 1200 - \frac{5}{3}d$$

Shrinkage cost

↳ lust

↳ theft

↳ damage

↳ inaccuracy

Start reading chapter 1

fuel additive  $f$

solvent base  $s$

$$P = 40f + 30s$$



$$40 \leq \frac{2}{5}m_1 + \frac{3}{5}m_3$$

$$30 \geq \frac{1}{2}m_1 + \frac{1}{5}m_2 + \frac{3}{10}m_3$$

$$M_1 \leq 20 \quad 5 \sqrt[5]{3780} = 756$$

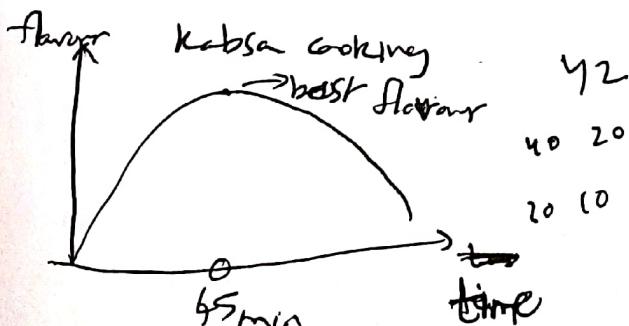
$$M_2 \leq 5 \quad \overline{\overline{35}} = 28$$

$$M_3 \leq 21 \quad \overline{\overline{25}} = 30$$

OPTIMIZATION

$\overline{\overline{3780}} = 610$

Convex vs Non convex

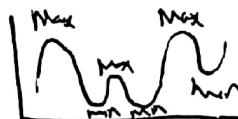


Convex  $\rightarrow$  Max Min

↳ one minimum or one maximum

Non convex

↳ many minima or many maxima



→ Sigmoid, ReLU  
Neural networks are Non convex  
Highly convex

$$\frac{2}{5}m_1 + \frac{3}{5}m_3 \leq 40$$

$$\frac{1}{2}m_1 + \frac{1}{5}m_2 + \frac{3}{10}m_3 \leq 30$$

The solution of linear optimization

Problem lies on the  
~~optimal~~ intersection of lines

$$\frac{7}{10}y + \frac{5}{6}x \leq 630$$

$$\frac{5}{6}x = 630 - \frac{7}{10}y$$

$$5x = 630 - \frac{7}{10}y$$

$$2x = (630 \times 6) - \frac{7 \times 6}{10}y$$

$$5x = 3780 - \frac{42}{10}y$$

$$x = 756 - \frac{21}{5}y$$

$$S \quad P \quad \text{op value}$$

obj fun to q  
 $\approx 100S + 9P$

C1  $D \Rightarrow D$

C2  $S \leq$

C3  $F \leq$

C4  $I \geq P$

Multiple  
regained  
Marketing

$$g_{11} \neq g_8 + H_{11} \neq H_8$$

objective function  
constraints

Next Tuesday slide chap 2 andersen pp 70 #14  
 → 2 weeks

1/29/2015

OM 530 2 - 9 - 2025

Pearson class

Hier case

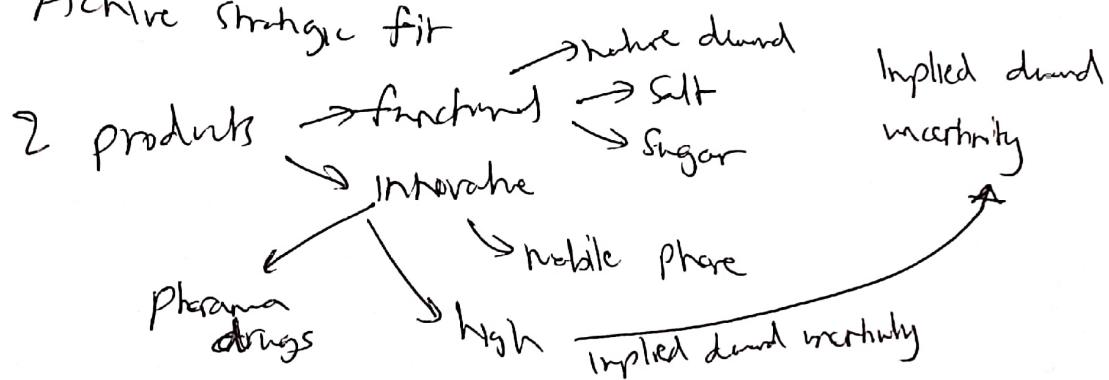
### Competitive Strategy

Wal-Mart → high visibility many products low prices

J - II → 24/7 open easy to grab

Blue Nile Jewelry → online purchase, variety and cost

### Achieve strategic fit



Responsive → cost not primary objective

Efficient → Salt

Which type of supply chain is most appropriate

Chain for TCI makes why

↳ responsive due to a tech company

↳ not a regular company like selling steel

↳ need

↳ innovative needs

Simpler laptop

OM 530 2 - 9 - 2025

Pencils class

Hier case

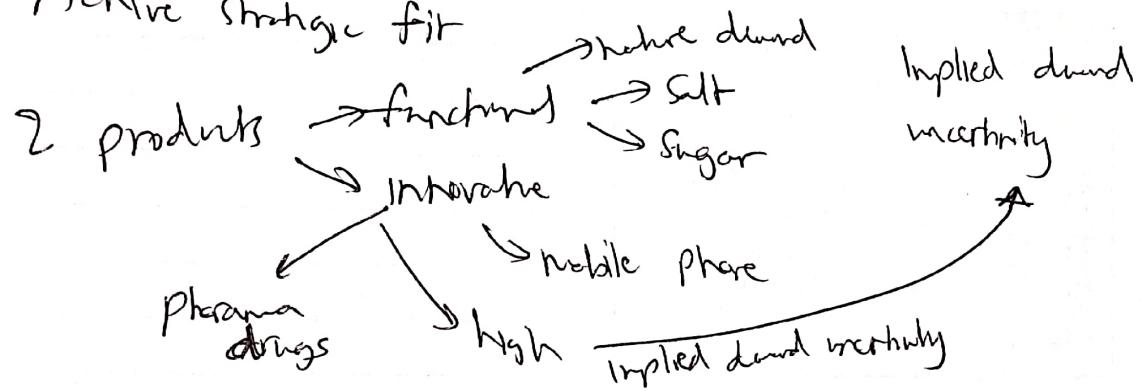
### Competitive Strategy

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Which type of supply chain is most appropriate

Chain for TCI reason why

↳ responsive due to a tech company

↳ not a regular company like selling steel

↳ need

↳ innovative needs

Simpler to buy laptop

~~Sketches from today~~

OM 514 Lead time

Previous session

From here to order to here ~~Customer needs~~ first order  
total supply chain lead time

Lead time  
Manufacturing  
Replenish  
Inventory

Need to know due to know level of inventory

Engineer to order (ETO)

ETO

Not reach until design

Make to order (MTO)

is approved and ready

Configure to order (CTO)

designed products from scratch

Assembly to order (ATO)

Basic order

MTO

longest lead time

> 90%: ~~designing~~ design and

concept, design, engineering, prototyping

Components are standard

no shock held

Ball valve

Predifined modules

Machinery parts

Servers, cars, subway

Machinery (industrial parts)

preset options

Raw materials held in

can manufacture certain manufacture

Inventory

Increase horsepower of engine  
Customized features

ATO  
Straight forward  
bicycles  
assembly required

IT is configure to order  
Charging RAM, storage options

Make to ~~order~~ stock

↳ Customer go to ~~store~~ retailer to buy iPhone 14

Make to order

↳ forging

↳ welding

ETO → Boeing plane maker

MTO → Caterpillar Heavy equipment

CTO → HP, Dell, Cars

A TO → Bicycles

Marketing → High customer service

many disruptions to product

high inventories (excess inventory) scrapping

Production → low production cost

↳ minimize startup / lead cost

No care about customer service

high inventory

few distribution to places

Finance → don't care about customer service

don't care about products

Care about inventories (need to lower cost)

Inventory Valuation ~~Method~~ Methods

Moving average price (MAP) → SAP

Weighted average ~~cost~~ (WAC)

↳ every quarter change

↳ fixed for certain period

continuous changing performance

FIFO } first in first out

LIFO } not acceptable by IFRS

~~Inventory~~

MAP  $\rightarrow$  SAP

WAC  $\rightarrow$  Predictive usage

FIFO  $\rightarrow$  Food products

$\downarrow$  food, pharma, shelf life

KW1 knife

Map  $\rightarrow$  instant price change ~~is applied~~ applied  
FIFO

Inventory classification

### Optimize Resources

No need to classifying low important items

ABC analysis  $\rightarrow$  Based on value of the demand against item

80/20 rule  $\rightarrow$  annual demand in a specific period

80% cost come from 20% material

A items  $\rightarrow$  products High value, low quantity (strict control needed)

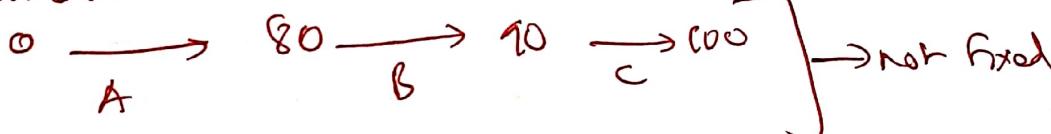
B items  $\rightarrow$  moderate

C items  $\rightarrow$  low value, high quantity (less strict control)

Annual consumption = annual demand  $\times$  unit cost

Curves

~~80 10 100~~



OM 511

trade off cost/benefit

Mathematical model

Graphical method

Excel solver

Maximize F and S

$\leq 20$

objective function

$$40f + 20S = \underset{\text{max}}{\cancel{40f + 50S}} \underset{\text{MAX}}{\cancel{}}$$

$$\begin{array}{l} M_1 \\ M_2 \\ M_3 \end{array} \left| \begin{array}{ll} \frac{2}{5}f + \frac{1}{2}S & \leq 20 \\ 0f + \frac{1}{5}S & \leq 5 \\ \frac{3}{5}f + \frac{3}{10}S & \leq 21 \end{array} \right.$$

graph  
F S  
Optimal value  
=  
Once we find  
handle everything in one way  
2 variables

9/2015

20% of rest day

$$1.64 S + 1.93 \beta \Rightarrow \text{max}$$

W<sub>0</sub>

Mat 0.5 0.70\* 280 pounds

Some 0.3 0.10 130

Veg 0.2 0.2 100

100%

Convert everything to pounds

Each two order relay to acres  
↓  
convert to pounds

acre pound

1  $\Leftrightarrow$  0.0625

0.625 pounds

cancel file

Sheet 2  $\rightarrow$  graphical method

10

1/29/2015

use  
Max

present  
source  
Veg

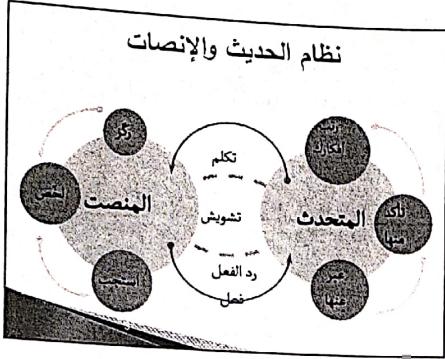
M

heat  
source  
veg

Prof

Revenue = 1.64  
additional Cost  
Cost for

16 ( 0.7 )  
11.2



$$0.5t + 0.7b = 4480$$

$$\frac{4480 - 0.7b}{5}$$



Cost of heat



$$\begin{array}{r} 0.1 \\ 0.02 \\ 0.03 \\ \hline 0.15 \end{array}$$

use everything in euros  
 $\text{Max} = 1.64T + 1.93B$

pounds to euros  
 ↳ 1 pound = 16 euros  
 $P = 16(280)$   
 $P =$

	T	B		
meat	0.5	0.7	280	4480
sauce	0.3	0.1	130	2080
veg	0.2	0.2	100	1600

⇒ in euros

↓  
pounds ↓  
Y euros

$$\text{Max } 1.64T + 1.93B$$

	T	B	constraint
meat	5	7	$5 \leq 4480$
sauce	3	1	$3 \leq 2080$
veg	2	2	$2 \leq 1600$

$$\text{Profit} = \text{Revenue} - \text{Cost}$$

$$\text{Revenue} = 1.64 \text{ for } T$$

$$\text{additional Cost for } T \rightarrow 0.1 + 0.02 + 0.03 = 0.15$$

Cost for T meat →

$$5t + 7b \leq 4480$$

$$3t + 1b \leq 2080$$

$$2t + 2b \leq 1600$$

$1.64t + 1b$   
 $1.93t + 1b$   
 New Solver

3 Paragraph  
 Enter  
 1/2 to 1/2  
 3.25 only

$$1.64 (\$60) + 1.93 (\$40)$$

=

131

$x = T$  Supreme Taco

$b = B$  Bigg Taco

Each order weight 10 ounces  $\Rightarrow \frac{10}{16} \Rightarrow 0.625$  pounds

$$\frac{\text{Price}}{\text{pound}} = 0.96$$

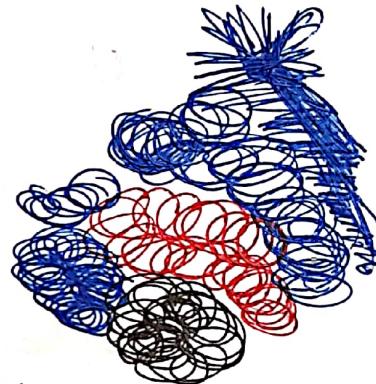
Price per pound = Price per ounce  $\times 16$

$$\text{Price per ounce} = \frac{\text{Price per pound}}{16}$$

$$= \frac{0.96}{16} = 0.06$$

0.06 price per ounce

$$\frac{10}{16}$$



$$0.5 (0.625) = 0.3125$$

50% of 0.625  $\Rightarrow$

0.3125

OMS30 7-9-2025

## Ch 2 Achieving strategy fit in a supply chain

last class case of  
TCL

Competitive strategy

Responsive/Efficient

high cost

Innovate

high demand

Native demand

Is sporadic

↳ steel manufacturing

7-11

New drug

Szempic

one company can have both

Innovative products

High Client

Highly responsive

Seasonal products

↳ see demand

winter jackets

9 months  
—  
forrest rates product

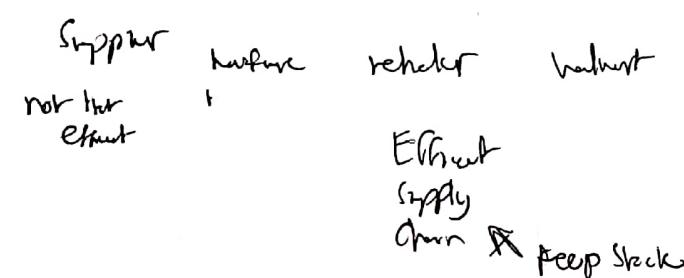
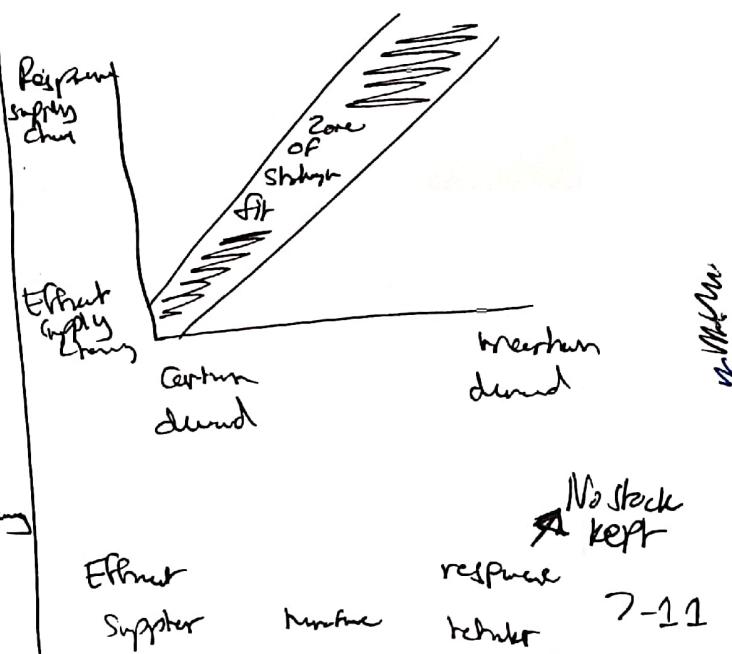
3 months  
—  
self product

7-11

↳ changing merchandise every day

Achieve strategy fit

- Supply chain responsiveness is consistent with implied uncertainty



Response

- ↳ respond quickly to demand
- ↳ modular design → Push/pull
- ↳ High margins → Different products
- ↳ flexibility on keeping buffer
- ↳ maintain buffer inventory
  - ↳ demand/supply matching
  - ↳ speed, flexibility, reliability, and quality

- 15
- Efficient
    - ↳ Supply chain at lowest cost
    - ↳ Maximize performance of human cost
    - ↳ Price lower margins
    - ↳ Manufacture at low cost for high utilization
    - ↳ Minimize inventory
    - ↳ Lead time less but not as much as responsive
    - ↳ Supplier strategy → based on cost and quality

One company can use both based on product type

Lead time

- ↳ Change news
- change delivery type from ship to airplane

Taylorist supply chain

- ↳ Cannot design a single supply chain for all products

Product life cycle also affect supply chain efficient or responsive

- ~~Efficient~~
- Early stages
    - ↳ availability over cost
  - Later stages
    - ↳ demand is more forecastable

- Supply chain Levers
- capacity → capacity of manufacturing
  - flexibility → excess capacity
  - inventory → how much to keep
  - Time → speedly vs wait  
high cost low cost
  - Information → forecasting
  - Price → supplier capability



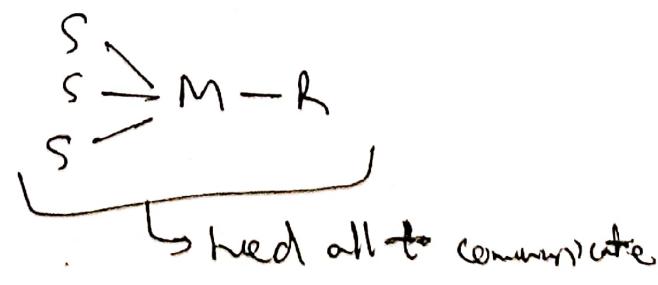
↳ can balance them

Expand strategic scope

↳ Regaining

Intrafunctional scope → departments

- ↳ minimize functional
- ↳ Inter ~~function~~ →  
Inter company → whole company
- Agile intercompany



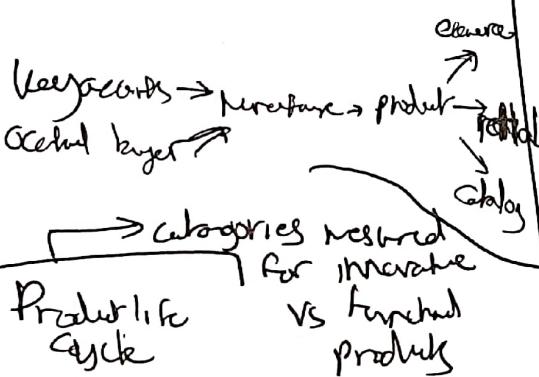
## Effective Partnership



Shared  
Resources

→ Factors to Consider

- ① Add value
- ② Improve market access
- ③ Strengthen options
- ④ Add technological strength
- ⑤
- ⑥



Contribution margin

Sales Forecast

Error

Product workups

Observed stock out rates

## ~~Inventory~~

Inventories → Buffer inventories  
→ Differentiation

A

Unpredictable demand

→ low inventory

Structured & predictable demand  
→ short lead time

Commodity → low supply risk, low profit impact

→ Priority cost reduction

Bottleneck materials → high supply risk  
→ high supply chain delay

Renewable materials → Bulk purchase

→ high profit impact, low supply risk

Direct/Core competency materials

→ long term

Semi-conductor material

## Supply chain strategy

vs  
~~Customer~~

organization strategy

Decisions

- Customer segments

- Tech

- Key process

- Sourcing

3  
Prepare for exam  
Read the book

Concepts should be clear

Previous session

## ABC

Inventory classification types  
" valuation methods

Stakeholder interests

ABC → Based on value

80/20 rule

A → High Value items

B → Moderate value

C → Low value

FSN

↳ fast/slow/Non moving  
↳ based on consumption rate

↳ efficiency of warehouse  
location of product

↳ control for forecasting purposes

Fast → high demand  
↳ rapid movement

Slow → medium demand

Non moving → obsolete/rarely used  
↳ fragment  
↳ fragment investment

Non moving

→ contact with engineering team  
to see if there is a possible use  
for this item  
→ can scrap → can generate some  
cash for company

X Y Z

look at demand pattern  
easy to predict/not/variable

X → Stable demand → milk

Y → Variable demand → seasonal clothing

Z → Highly unpredictable demand  
↳ fashion trends

APEX → certifications

↳ ABC + XYZ  
Value + Demand

VFD

Based on usage

and Healthcare and Manufacturing

ventilator

Vital → must always in stock

gloves

Frequent → Needed, alternate exist

Discretionary → Optional items

→ can be from manufacturer  
sometimes

→ vibrations in healthcare

SDF

Scarcity

Availability in Market

Scarce → Imported or rare items

Difficult → Limited suppliers

Easy → widely available

→ Off the shelf  
reuse parts

if parts have copyright

→ can't use different parts on  
the machine

Need government approval

→ part is single source

Manufacturers don't  
deal with customer directly→ Abdul Latif Jameel for  
ToyotaFSN

↳ who decides demand

If item is one month moving  
then fast moving

Slow moving → 6 months

Non moving 12 months +

↳ Varkler

Oil and gas → yearly consumption  
large consumption periods

## FSN

↳ dynamic

↳ might be one year fast moving  
next year Non moving

↳ Upgrade machine

↳ Spare parts of retired  
machine

Need to be written off

Consumers need to take care of  
outlets

↳ ramadan

↳ Hajj

↳ dual engine bird fall  
Strike on planeCommittee FSN decide  
on what to do with them~~ABC~~  
~~SEED~~ABC - XYZ Matrix

AX High value Stable demand

↳ Stable demand

Jet engines → 10 planes 2 engines  
2 filters = 20 filters

↳ Semiconductors

↳ straight forward

AY High value seasonal demand

↳ Clothes/market trend

↳ premium smartphones

↳ Preorder strategy to unknown  
unknown

## A Z

- ↳ High value creative Demand
- ↳ specialized turbines
- ↳ based on order

## B X

- ↳ Predictable demand
- Medium value
- ↳ Lubricants

### Criteria used for Classification

#### Market

- ↳ ABC

#### Usage/consumption

- ↳ ABC / FSN

#### Criticality / operations impact

- ↳ RED

#### Availability

- ↳ SDE

### Inco terms

- International terms during shipping
- ↳ determines lead time
- International Commercial  
Commerce terms
- Latest 2020

## Ch → 7 complete

### Inco term

↳ tell me who pay for shipping

#### Inco term

goods damaged during  
transport

when goods transferred  
or ownership

Inco term types → FOB (Free on board)

FOB seller take to nearest port

✓ huston → shanghai → hamburg

~~FOB book freight + insurance  
shenzhen~~

Supplier have strong logistic arm

Supplier sells to single buyer

Foxconn → Apple

Apple buy component Foxconn

In china on FOB Shanghai

Apple manage shipping from  
Shanghai to California

29/2015

OM 511 7-9-2025

Terminator

Artificial intelligence is here

Tokens

Introducing to large language Models  
(LLMs)

token is fundamental unit of text

One word is a token

0.75

OM 619 Project

Intro

Literature review

Methodology

Results

Conclusions

10 000 words

10 to 11 pages

Thesis

Sightability vs Cost

What to select

Bnw i3

Cadillac continental

Sightability vs cost

CRT

Cognitive Recovery test

Online Survey with bonus included

3456 test

→ 5pm

① 0.10

✓✓✓✓✓

heights

80

20

5000 — 0%

2000 — 5%

1000 — 60%

500 — 90%

100 — 99%

Slider  
→ my preference

Medium erosion  
→  $260 \rightarrow 0$   
→ preferred

$$\begin{aligned} & \cancel{\text{box}} + \text{ball} \approx 1.1 \\ & 1 \times \text{ball} = 1.1 \\ & \text{ball} = 1.1 - 1 \\ & 0.1 \end{aligned}$$

Wuk → Sook  
- 2600  
0.0  
20  
10  
not gashur

Grav  
water  
Sugars

100 core  
same trend water  
100 100 100

$$\cancel{2 \sqrt[3]{6}}$$

2 cl 3 rays 2 h  
6 cl 6 x  
15 fingers 3+ 15 hands  
tall 60 feet  
 $3x + 2y = 60$   
 $\cancel{3 \sqrt[3]{60}}$

OM 530

Ch 3

Supply chain drivers

3 metrics

~~they affect~~

- financial drivers

6 drivers

Inventory

transport

$$ROE = \frac{\text{Net Income}}{\text{Average shareholder equity}}$$

Return on Equity

↳ shareholder equity

ROA

Return on Assets

↳ shareholder equity

$$APT = \frac{\text{Cost}}{\text{accounts payable}}$$

Debts payable  
supplier

~~If first buyer buys → supplier~~

C2C → cash 2 cash cycle

Avg inventory turns

↳ 2 → inventory restock 2 hrs

High average operating margin

↳ innovative products sold

Lost sales

↳ sales did not materialize

Mark-downs

↳ discounts

Framework SC Decisions

Logistical drivers

- Facilities → product stored, assembled

- Inventory

- Transport

Cross functional

- Information

- Sourcing

- Pricing

Facilities

↳ production sites/storage sites

↳ more responsive more fast

more flexibility

more flexibility

OM 530

Ch 3

Supply chain drivers

↳ metrics

~~key aspects~~

- financial drivers

6 drivers

Inventory  
transport

$$ROE = \frac{\text{Net Income}}{\text{Average Shareholder Equity}}$$

Return on Equity

↳ shareholder equity

ROA

Return on Assets

ROE, shareholder equity

$$APT = \frac{\text{Cost}}{\text{Accounts Payable}}$$

Accounts  
payable  
turnover~~Efficient supply chain~~

C2C → cash 2 cash cycle

Avg inventory turns

↳ 2 → inventory restock 2 hrs

High average operating margin  
↳ innovative products sold

Lost sales

↳ sales did not materialize

Mark-downs

↳ discounts

Framework SC Decisions

Logistical drivers

- Facilities → product stored, assembled
- Inventory
- Transport

Cross functional

- Information
- Sourcing
- Pricing

Facilities

- ↳ production sites/storage sites
- ↳ more responsive more flexible
- more flexibility
- more flexibility

## Facility

- ↳ Manufacturing is included in facilities
- ↳ more facilities more cost
- ↳ more inventory cost  
Decrease transportation costs

## Grocery shop

- ↳ more facilities

Facility include location

↙  
where should be  
Client factory be

Milk	Capacity
Cheese	↳ excess capacity
Oil	more costly

## Demand Allocation

- capacity
- utilization
- quality losses
- premium cut permit

## Inventory

### ↳ crucial

- ↳ finished goods

- ↳ more inventory  $\Rightarrow$  more responsive

- ↳ more holding cost

### Persishable products

## Throughput

$$I = D \cdot T$$

↓  
Flowtime      duration      Throughput

## Components of Inventory

- ↳ cycle inventories  $\rightarrow$  inventories between suppliers

- ↳ safety inventory

- ↳ seasonal inventories  $\rightarrow$  cost of additional inventories

- ↳ level of product availability

↳ is it possible to change products  
(flexible production)

## Sourcing

- ↳ when internal when external

- ↳ logistic outsource

- ↳ manufacturer have own

- ↳ manufacturing outsource (Foxconn)

OMS14 9 - Sep - 2025

ch 7 in 9th edition  
finish ch 1 and 9 in 8th edition

Inventory valuation  
classification

ABC - XYZ matrix

A X

- ↳ long term agreement
- ↳ strict quality control
- ↳ premium grade lubricants

A Y → dual sourcing

- ↳ buffer stock
- ↳ flexible agreements
- ↳ easy to take spare parts

A Z → unpredictable demand

- ↳ purchase on confirmed orders
- ↳ subsea equipment

INOT terms

- ↳ transportation terms
- ↳ risk transference

FOB From board

- seller offload on ship/port
- only applicable to port/sea transportation

DDP Delivered Duty Paid

責發地交貨

由賣方負責

由賣方承擔風險

由賣方送至目的地

由賣方處理所有事情

由賣方負責運輸/保險/關稅/ duties

EXW Ex Work

由賣方在仓库

买家来拿并接收

相反于 DDP

CIF (Cost, Insurance, Freight)

由賣方负责运输及保险 } → Seller

由卖方承担风险

由卖方从 Bangladesh 负责到 Hamburg Port

由卖方负责到目的地

Insurance → due to piracy

FCR (Free Carrier)

同 CIF 但 for planes

# Incoterms

Control over logistics

↳ Apple not control

Over shipping costs, carriers and reliability

Customs complexity

→ DDP

↳ everything seller does

Risk Management

↳ CIF → fragile, high value

↳ seller does insurance

Cash flow

↳ tight budgets

↳ EXW or FOB

**Incoterm 2020**

Air transport

↳ speed over the cost

↳ high value, weight, perishable goods

**Qatar airways case**  
2 australia flights

## Sea

↳ large, heavy, tank ships

2021 → ship blockade

↳ slow

## Road Transport (Trucks, Vans)

↳ flexibility

↳ door to door

↳ economy + food delivery

## Multi modal

↳ combination

↳ air, sea, truck

## Rail

↳ uncongested

↳ good for heavy cargo

## Risk Management in SCM

↳ war

↳ weather/supply

↳ change in law (not in our control)

↳ tax

↳ tariffs

↳ sanctions

↳ stockout

- Supplier Risk
  - ↳ supplier fail to deliver
  - ↳ natural disasters
  - ↳ strikes
  - ↳ factory shutdown
  
- Transportation Risk
  - ↳ delays or damage in transit
  
- Demand Risk
  - ↳ changes in demand
  - ↳ economic downturn
  - ↳ counter trends
  - ↳ pandemics
  
- Financial Risks
  - ↳ cost/currency ~~fluctuations~~
  
- Regulatory risks
  - ↳ new laws
  - ↳ first off light
  - ↳ reaction paper
  - 1 article
  - other sources up to you discussion sunday

OMS11

Buenos Noches

Bienvenidos a la clase  
(Welcome to the class)

Kelson sporting

Regular Models R

Catcher Models C

~~Costs of backorder products~~

	WT	Finn	Pakay	
R	1	1/2	1/8	5 \$
C	3/2	1/3	1/4	8 \$

$$5R + 8C \geq \text{MAX}$$

$$c_s \leq 900$$

$$f \leq 300$$

$$p_e \leq 100$$

$$1R + \frac{3}{2}C \leq 900$$

$$\frac{1}{2}R + \frac{1}{3}C \leq 300$$

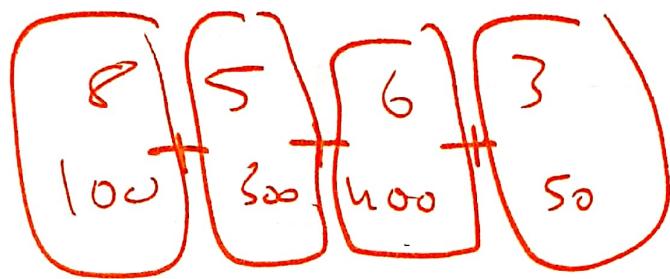
$$\frac{1}{8}R + \frac{1}{4}C \leq 100$$

$$8C + 5R \geq \underline{\text{Max}}$$

$$\frac{3}{2}C + 1R \leq 900 \rightarrow \text{green}$$

$$\frac{1}{3}C + \frac{1}{2}R \leq 300$$

$$\frac{1}{4}C + \frac{1}{8}R \leq 100$$



$$(8 \times 100) + (5 \times 300) + (6 \times 400) + (3 \times 50)$$

$$= 800 + 1500 + 2400 + 150$$

$$\begin{array}{r} 1500 \\ 800 \\ \hline 2300 \end{array}$$

$$\begin{array}{r} 2300 \\ 2400 \\ \hline 4700 \end{array}$$

$$\begin{array}{r} 4700 \\ 150 \\ \hline 4850 \end{array}$$

~~8+100~~

$$(8 + 100) * (300 + 5)$$

$$108 * 305$$

$$\begin{array}{r} 305 \\ 108 \\ \hline 2440 \\ 000x \\ 305xx \\ \hline 32940 \end{array}$$

# OM 530 ch3 Inventory

- How much we should order at what time
- What quantity
- What is the cost
- What is lead time
- What is holding cost of ~~the~~ many types of products to store in one location

based on demand  
based on supply

$$I = D +$$

↓      ↓  
Flow time      throughput  
↓      ↓  
            demand

entry to exit from supply chain

Seasonal inventory

- Tasks
- When to produce

Before the season

Safety inventory

- If demand is unknown
- Additional inventory for ~~the~~ items to not stock out

C2C → cash 2 cash

## C2C

- Time it takes from when company buys raw materials to time it receives money from customer

Busf ~~transport~~ Verbund system

Dollar  
12 EL

Transportation

Multi modal transport

- China to Saudi to Egypt to Europe

Consolidation points

Some trucks divided into

Supply chain Harvard Business Institute  
Harvard Business Impact

HBR register

Information

Help in computer

- help
- can also have fixed costs like machines, software, additional people to manage systems, downtime

Info related terms

- forecast horizon → how much to get

## Demand Planning

### Sales and Operations Planning

#### Sourcing

- ↳ outsourcing → warehousing
- ↳ in-house → logistics
- ↳ in-house → design, R&D
- ↳ New product development

OM 514 14/sep/2025

### Assignment 1 Reaction Paper Toyota JIT Mgmt

#### Reaction Paper

↳ your thoughts on paper

Summary 25%:

#### Reaction

↳ your thoughts

#### Comparative case

↳ any example similar

case where they implemented

Iean or JIT

2 pages dont go beyond

12 hrs new room  
double space

PDF Sep 28 12AM

## Pactical sessions

### Forecast

#### Predict

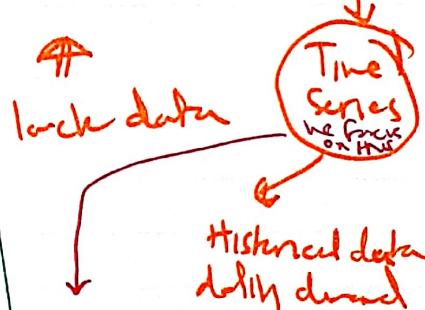
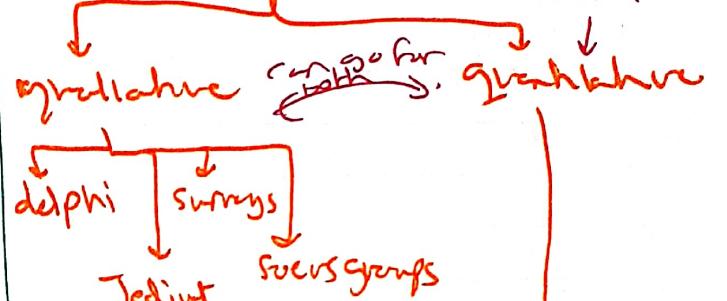
Forecast demand  
Sales

#### Planning tool

Can be very useful or  
not useful

### Forecasting

limited



- Notife
  - Average
  - Moving average
  - Weighted moving average
  - Exponential Smoothing
  - Trend projection
  - Seasonal analysis
- Time against demand
- Need to see which is best to implement
- The forecast (which fits best in my situation)
- Forecasting Error

## Naive

↳ what happened in past will happen in future

- Need to make an educated guess

Time horizon  $\rightarrow$  the shorter the better

## Drift

- ↳ if data is stable go for average
- ↳ if spike then problem

## Moving Average

- ↳ specify the window  
don't take all values in average (similar to average)  
take recent values

- ↳ need to choose data points

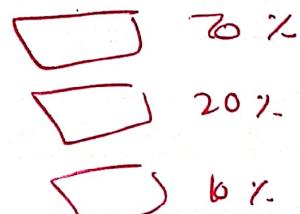
3 periods  
4 periods

- take recent 3 data points to do average  
not all data points

## Weighted moving average

moving average but recent points take more weight

3 points



## Exponential Smoothing

- ↳ incorporate all data  
but old data ~~is not~~  
weight is going close to zero

$$F_2 = F_1 + \text{Alpha} (\text{Actual} - \text{Forecast})$$

Incorporate error into my error

Alpha  $\rightarrow$  constant value  
 $\hookrightarrow 0$  and  $1$

higher alpha

- ↳ higher weight for most recent points

- ↳ 80% last point  
20% all other points

MAD

MSE

$$S_{x_1} + F_{x_2} + H_{x_3} + B_{x_4} \Rightarrow \text{MAX}$$

Obj function

$$\rightarrow 60x_1 + 40x_2 + 30x_3 + 15x_4 \Rightarrow \text{MAX}$$

Revenues

$$60x_1 + 40x_2 + 30x_3 + 15x_4$$

Meat  $1x_1 + 0.2x_2 + 0.3x_3 + 0x_4 \leq 50$

Veg  $0.5x_1 + 0.2x_2 + 0.3x_3 + 0x_4 \leq 60$

Sauces  $0.2x_1 + 0.1x_2 + 0x_3 + 0x_4 \leq 15$

herbs  $0.01x_1 + 0x_2 + 0.03x_3 + 0x_4 \leq 5$

Tahini  $0x_1 + 0.25x_2 + 0x_3 + 0x_4 \leq 5$

Olive oil  $0x_1 + 0x_2 + 0.2x_3 + 0x_4 \leq 10$

Honey  $0x_1 + 0x_2 + 0x_3 + 0.1x_4 \leq 10$

Nuts  $0x_1 + 0x_2 + 0x_3 + 0.2x_4 \leq 10$

Pita dough  $0x_1 + 0x_2 + 0x_3 + 0.2x_4 \leq 10$

Dieting  $0x_1 + 1x_2 + 0x_3 + 0.2x_4 \leq 15$

Refinement  $0x_1 + 1x_2 + 0x_3 + 1x_4 \leq 20$

Fat content and back bacon not more than

20

03 → slide 13

# JIT Paper

↳ Basic principle of cut cost by reducing inventory level

Toyota well off after pandemic due to lessons learned before 1/1/2011

Current companies can learn from Toyotas resilience

Toyota expanded in 70's reputation of low cost fuel efficient reliable

Tilt → have all parts at ~~one~~ manufacture plant just in time for use

↳ control thickness of product and delivery of products less raw materials and WIP inventories, less defects, stabilize

product, single production process, create flexible workforce raw material reduced to zero, deliveries small quantities

2011 tsunami → damage car plants but suppliers more affected

One company made large semiconductor stars affected that

made many systems of car

Toyota recognized the need for change when it encountered significant problems when big challenges hit

Covid 19

→ ~~one~~ chips demand grew in past decade

advanced chip manufacturing done by few manufacturers

Suppliers provided & produced in bulk

Chips/products held by dense part suppliers

Toyota → lean strategy

Suppliers will have stock piles like dense

2021 Sales ↑ billion

Solution of toyota



→ ensure Suppliers buy raw material in bulk

JIT good or bad

- Problem → distribution of small but crucial parts
- need to know which part is important and crucial
- 6800 important items

Companies need to adapt to changes in markets

by changing strategies / playing by different rule books

Lean Strategy

Identify new essential components, choose business  
not in all those positions, check (Rework continuity plan) so  
supplier keep <sup>↑ price</sup> inventory for long time

toyota pay for additional inventories held by company

# SAP Dual Study Program

15 - 9 - 2025

Intro to SAP

Digital skills center

SAP dual study program

Next steps Q&A

SAP evolved with ERP

↳ different software workflows

KFUPM Portal

SAP Business Suite

↳ Finance Agents

Spend agents

Supply chain agents

HR agents

CX Agents

~~Front End~~ Agent

Eco system  
Industry specific  
Business translation

Financial  
Spend  
SCM  
HRM  
Customer exp

Cloud ERP

Business Data Cloud

Analytics Cloud

SAP AI

SAP professionals Job markets

AI training

Digital Skills Center

↳ Regional team

Started in 2012

Program is free of cost

SAP  
↓

Software company

SAP → started with ERP

Big companies use SAP

Need to be aware about SAP

Corner 23  
Sapsf

# Dual Study Program (DSP)

3 days

→ 9 to 6

Unit Studies

Tech Business Talents

Self Study  
long period

Virtual checkin

Participation diploma

Tech/Business Talents

In first academic year / In batches

Access program materials



University email

3 days 40 students

↳ Virtual Bootcamp

Timer support

Digital skill

Participation Diploma

Test

↳ General test top 40

5 min

Young Professionals

Program

do it

Processes

Business data cloud 40

AI 20

Learning Hub - Student Edition

→ SAP certification Attempts

① Training  
Business Processes SAP Dual Study  
Program

↳ Wheaton

↳ bikes company

② Business Data cloud

Data and visualize data  
for data analytics

③ AI Developer

↳ Structure

Online Registration

↳ Sep 25

oskut → Sep 26 to Oct 9

Virtual training Oct 27, 28, 29

Virtual checkin Nov 19

Learning Journey Dec 14

Next Steps

form

types of questions I asked

- Math
- Vocab
- logic questions
- ↓  
No write anything

test

~~26~~ to 9  
oct

AP1

language models

{ Is the 40 spots  
for virtual training  
or for the  
online browser training

overview of processes of SAP

all processes → HR

→ Seller

9 - 6 → 28  
27  
28 oct

Next up

Follow up email

# Next Steps

form

types of questions interest

- Math
- Science
- logic questions
- No write anything

test

~~26~~ to 9  
oct

AP1

language models

{ Is the 40 spots  
for virtual training  
or for the  
online browser training

overview of processes of SAP

all processes → HR

→ Seller

Next up

Follow up email

9 - b → 28  
27  
28 oct

OM 530 16-Sep-2025

## Pricing

- amount to charge customers for goods and services
- If immediately giving product might be more expensive
- objective to insure firm profit

## Pricing / economies of scale

- how to price appropriately to reflect economies of scale

Every day low pricing vs  
High low pricing

Fixed price vs Menu pricing

## Pricing metrics

- Profit margin

Mid term cover (Ch 1, 2, 3, 4)  
article 1

7 - 11 → 11,000 stores

global 83000 stores

OM 514

16-Sep-2025

Qualitative when to use

- ↳ app products
- ↳ give ~~it~~ to people around the world get feedback and modify product
- ↳ doing benchmark
- ↳ Sampling
- ↳ handle new product Sampling

Forecasting error

- ↳ can use for any forecasting method
- ↳ keep track of forecasting error

Forecasting is dynamic

Trend FIT

- ↳ Double exponential smoothing
- ↳ gradual change / steady change
- ↳ upward or downward

If there is trend (gradual change)  
↳ all previous not take trend into consideration

If there is trend → go to FIT  
the steeper the like the more trend

~~FFF~~

$$\text{Alpha}_{\text{pre}}(A_1) + (1 - \text{Alpha}_{\text{pre}}) * (F_1 + T_1)$$

Trend Project  
 $y = \text{intercept} + \text{slope}(n)$

↳ Rate of Change

+ → upward

- → downward

high + → upward steeper

less → not steeper

OM S11

LP formulation

6x3  
8x3

Linear Programming

Maximize  $\sum a_i x_i$  s.t.

Integer programming

Shortest Route Programming

Constraints  $\sum a_{ij} x_{ij} \leq b_j$

Solve problem can be Maximize or Minimize

	Capacity	Crew	Truck
A model	300	7	40
B model	500	2	60

Excel developed in managing of authr

$$\text{Max} = 300x_1 + 500x_2$$

$$7x_1 + 2x_2 \leq 180$$

$$x_1 \leq 40$$

$$x_2 \leq 60$$

Excel can also

do nonlinear

Studies



Investigation  
Analysis  
Report

Cases



180 → 180 wolves can be lost

95% chance survival in winter  
15% → too weak

Population loss after 3 winter months

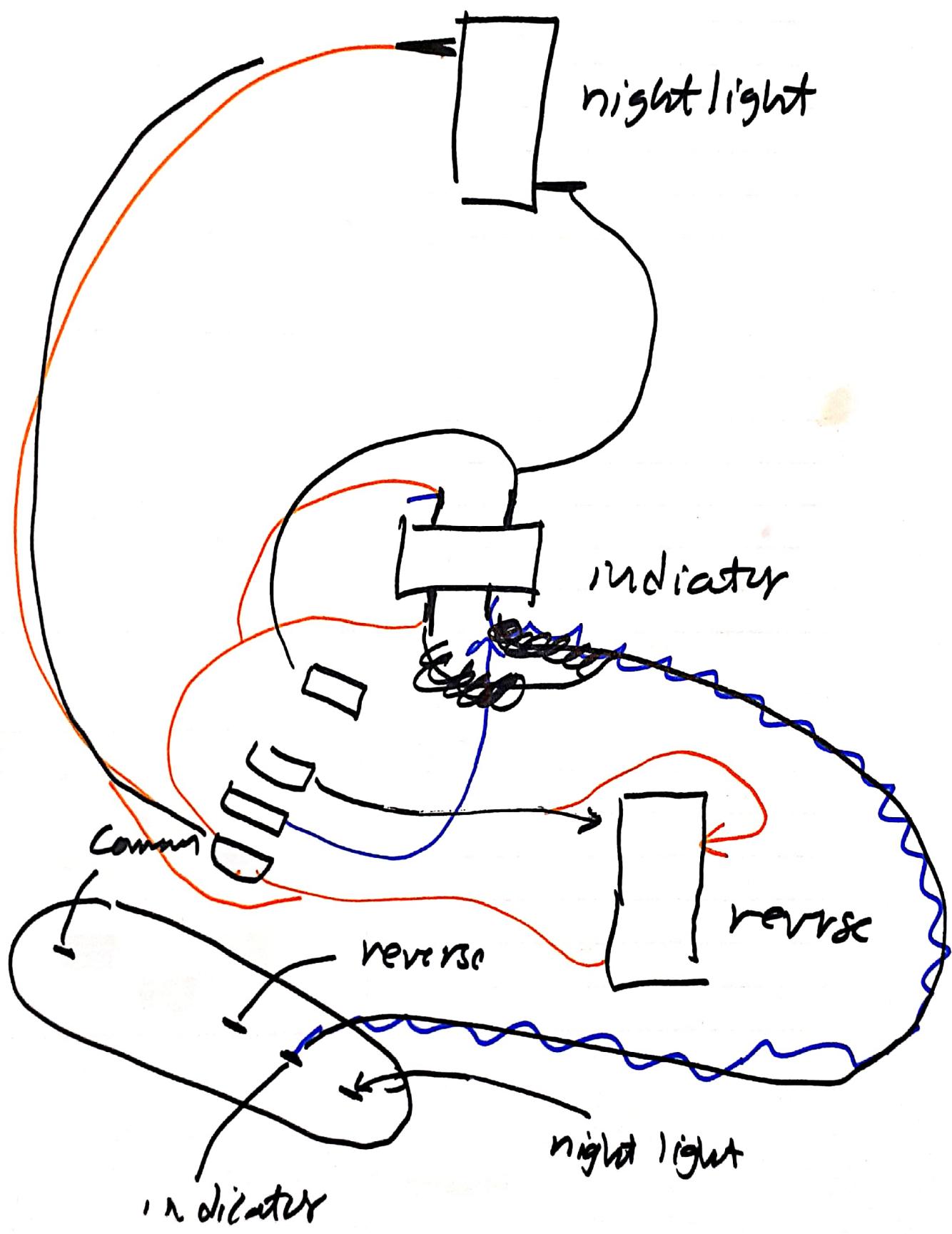
Month 1

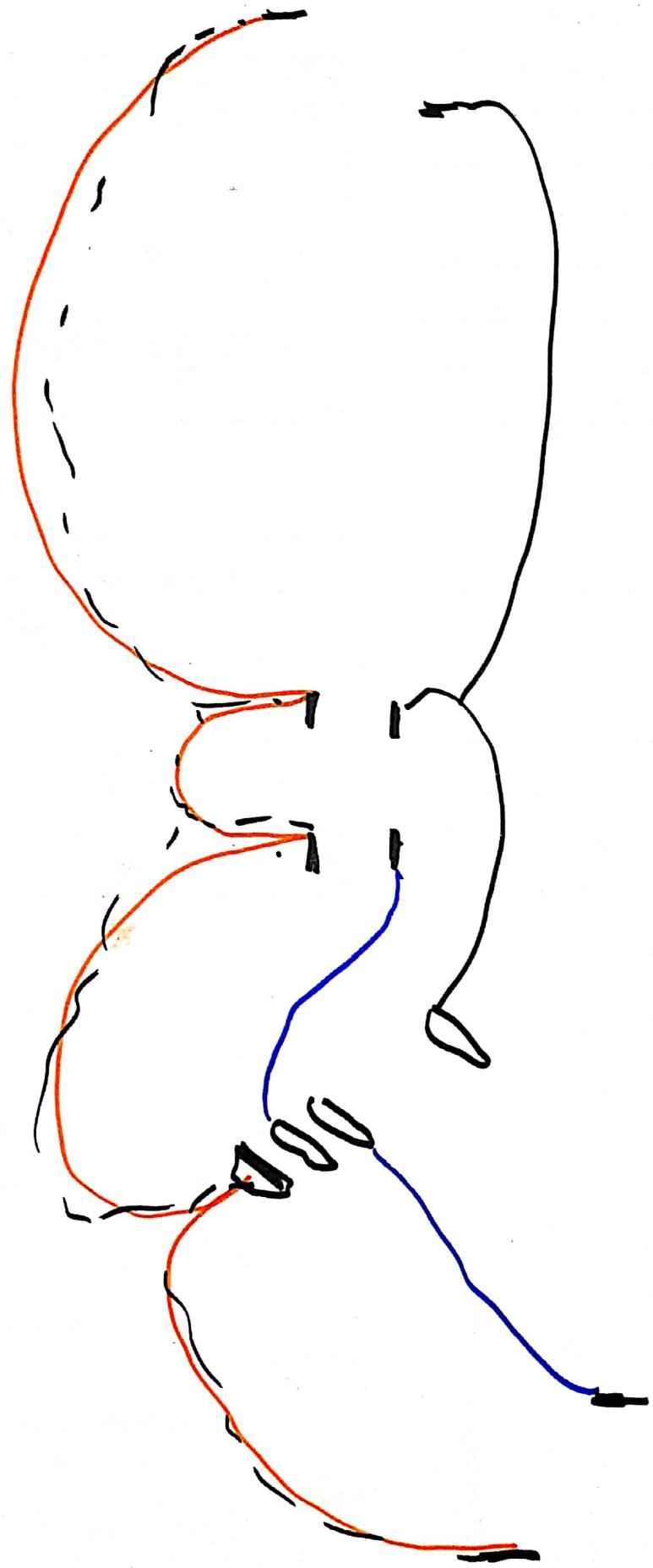
counts

dog

wolf

W W W W W W W W





9/2015

## OMS 30 ch 4

7-11

Many stores in Japan,  
Korea, USA, Taiwan

83 000 stores globally

Sell →  
beverages  
fresh food  
hot food

Facilitate core distribution point

~~7-11~~ Serving 100 stores  
in local area

50+ years

have grown massively

7-11 do

↳ accounting

✓  
Shoppers work  
in stores  
Merchandise development

80% utilities

ordering system

↳ charge 40% of profit to  
business

New area strategy

↳ open 50-60 stores near  
distribution center

each store carry 500 units  
3000 tailored to local area

4 categories of food

- ↳ processed
- ↳ fast food
- ↳ lunch boxes ↗
- ↳ bakery
- ↳ pasta

also provide services

- ↳ ATM
- ↳ recharge subway card
- ↳ photocopy
- ↳ parcel pickup

7-11

↓  
7am to 11pm

but some stores run 24-7

first to introduce POS terminal system

~~Purchasing, Receiving, Delivery System~~

High Responsiveness

↳ in 1974 → 70 trucks per day

↳ " 2006 → 9 trucks per day

Real time pos update the inventory  
automatically so store owner  
doesn't need to worry about inventory

## Ch 4

### Distributing Distribution Networks

~~OPPORT CHAN~~

#### Distribution

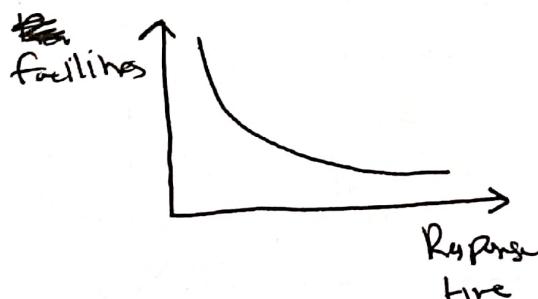
- ↳ last mile delivery

How much customer can wait for product

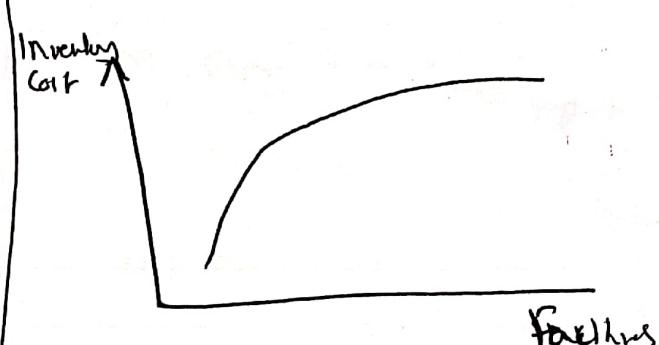
- ↳ response time
- ↳ product variety
- ↳ product availability
- ↳ carrier expense
- ↳ Time to market
- ↳ order visibility
- ↳ Reliability

#### Supply chain effects

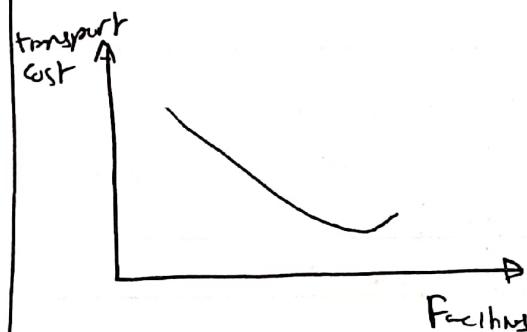
- Inventories
- transportation



more facilities  $\rightarrow$  response time less  
less facilities  $\rightarrow$  response time more

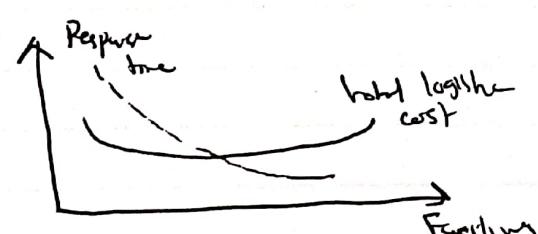


less facilities less inventory cost  
more facilities more inventory cost



at certain point transport and holding will be optimal

↳ speed to optimise



Qm 514

Can bring one question  
from JIT case of Toyota

Bring case

had to change it  
due to change  
Strategy



China

India

China

Vietnam

Submission Sep 30 12 AM

Summary half page  
Teacher → page  
Comparative → half page

Most important  
Part

No one size fits all  
Single  
Complex  
Fast flow  
weekly

forecasting error → important  
↳ More error less accurate  
Not only straight forecast  
need also industry expert

Forecaster → estimator  
very expensive tools

Risk Management in global  
Supply chain

Inventory management risk

- stock out
- over stock
- holding cost
- Demand Fluctuation
- Taxes / regulation changes
  - ↳ fast changes
  - ↳ need to understand laws & manufacture country

Oversupply

High holding cost

wastage  
obsolescence

Stock out

↳ lost sales, unhappy customers  
↳ rework paper → scrap

Demand uncertainty

↳ How much customers buy

## Supply chain disruption

- ↳ Natural disasters
- ↳ geopolitical issues

## Main Risk Response Strategies

### ~~Leverage~~ Risk avoidance

↳ practically impossible

↳ evaluate risk

↳ change strategy

↳ zero produce in small quantity to avoid excess inventory

### Risk mitigation

↳ ~~not~~ reduce impact

↳ multiple suppliers

### Risk transfer

↳ insurance

↳ shift inventory to other facility

↳ carriers renting shelves in stores

### Risk Acceptance

↳ accept % of lost/damaged product

↳ lost apple, banana that got damaged

Buffer to take  
dual sourcing  
Source A, B, C

Cheap electronics / clothes  
Not don't work

Ex

↳ KODAK film

↳ KODAK future failed to innovate for digital film

Digital → developed by Kodak in ~~in~~ 1975

### Mitigation

Can accept stock out for some products → small products

Stockout avoids → use ML/AI tools to improve demand forecasting

Door bugs → limited sales due to scarcity

After Natural day

↳ do Procurement

1, 9, 7

Unreadable

## Inventory turnover

↳ how many times  
inventory turns over

More turn  $\rightarrow$  more efficient  
less turn  $\rightarrow$  less efficient

Usually 1 year period

$$\text{Inventory turnover} = \frac{\text{Costs}}{\text{Avg Inventory}}$$

tell you how efficient company  
is

Important due to  
efficiency  $\rightarrow$  are we  
turning stock too slowly

Benchmark

$\hookrightarrow$  compare to other  
companies

Cash flow

$\hookrightarrow$  fast turn = quicker cash  
flow

Prediction making

Leading indicators  
Purchasing  
procuring  
pricing

$$\text{Costs} = 1000 \text{ 000}$$

$$\text{Avg Inv} = 200 \text{ 000}$$

$$\text{Inventory turnover} = \frac{1000 \text{ 000}}{200 \text{ 000}} = 5$$

healthy or not

depend on industry

If average industry is 8  $\rightarrow$  you  
are too much stock

If industry average is 3  $\rightarrow$  you  
are more efficient than average

Non normal  $\rightarrow$  can loose it from  
avg industry leading to higher  
Inventory turnover

Gives a more clearer picture of Inventory

Turnover  
= Cost / Inv

129/2015

A1 Bank restaurant ad v hul, ut = 160 000

$$T + R + g =$$

$$\del{65} T + 50R + 80g = \text{MAX}$$

$$T \quad R \quad g$$

~~CONSTANT~~

$$246153.85T + 32000R + 200000g = \text{MAX}$$

$$T \quad R \quad g$$

$$\del{T} \leq 64000$$

$$1 \quad R \leq 64000$$

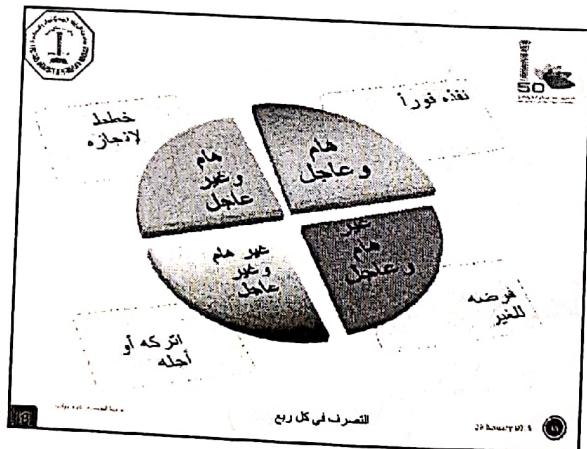
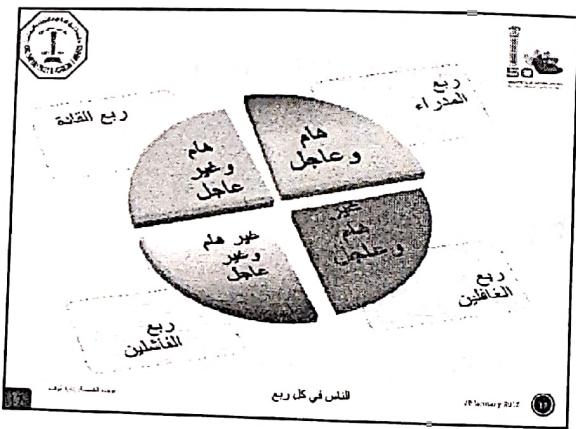
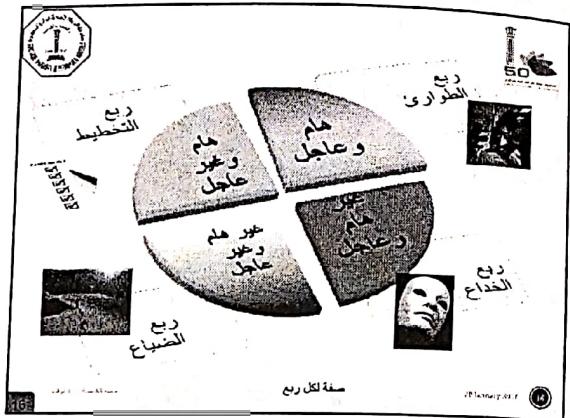
$$g \leq 64000$$

~~CONSTANT~~

$$-T \quad R \geq 0$$

$$\text{ad budget} = 160,000$$

64,000



~~$R \geq T$~~

$$R - T \geq 0$$

1/29/2015

$$0.65t + 0.5R + 0.8g = \text{Max}$$

$$t + R + g \leq 0.25$$

$$-t + R \leq 0$$

$$-R + g \leq 0.3$$

$$246153.85 + + 320000R + 20000 = \text{Max}$$

640000

533 333.3

$$65t + 50R + 80g = \text{MAX}$$

$$t + R \leq 640000 \quad 40000$$

$$1R \leq 640000 \quad 40000$$

$$1g \leq 640000 \quad 40000$$

$$-t + R \geq 0$$

$$-0.3R + g \geq 0$$

6.4

6.4

6.4

6.4

0.3

53,333.3

110000 00

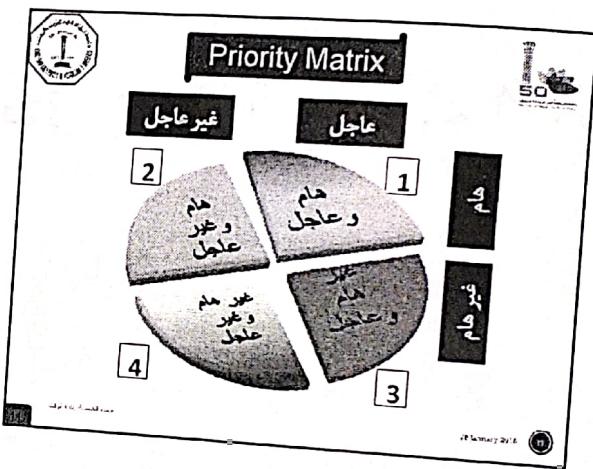
*(Handwritten notes)*



$$g \geq 0.3R$$

$$-0.3R + g \geq 0$$

$$-0.3R + g \geq 0$$



*(Handwritten notes)*



$$\frac{1600 \text{ } 00}{0.25} = 640000$$

$$160 \text{ } 000 - 640000$$

96000

29/2025

OMS30

## Mid on blackboard

6 types of distribution network

↳ Why distribution network

↳ move product from manufacturer to retailer

Walmart

↳ online 2015

↳ retail + online

Distribution

↳ steps to move product from supplier to customer

Time to market

↳ time taken to get into store

2.1.1

↳ negative → product variety will be less

↳ positive

→ product availability  
→ high response time

Sourcing pricing

on strategic level

distribution network

Design options for DN

direct shipping

or have intermediaries

Manufacture Store with direct shipping Network

↳ demand low → product var high  
↳ inventory → lower cost due to combination of items

↳ long response time → customer and manufacturer are far away

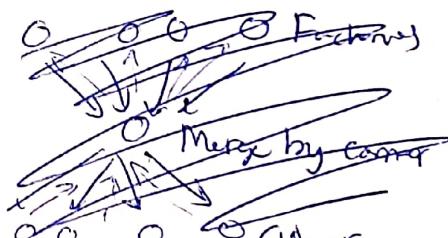
↳ Product variety → high can also be custom made

↳ Product availability → is always available

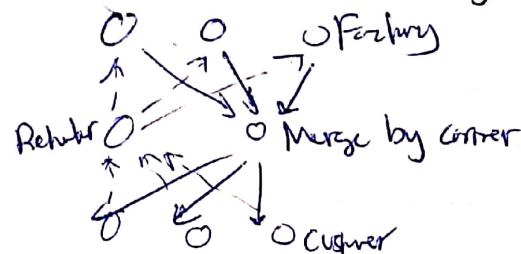
↳ Time to market → always available due to online, if available put online

↳ Returnability → expensive

Intransit Merge ~~Network~~



↳ demand low → product var high

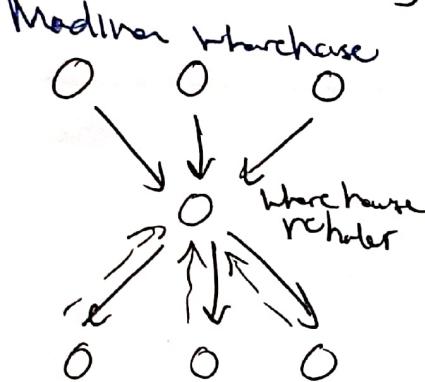


↳ Working → similar to direct shipping

↳ Transportation → lower cost

↳ Response time → higher (due to delays)

Distributor storage  
with carrier delivery



Responsive and efficient

Central factory

Need more inventory

Transport is lower

Faults and holding → higher  
Info → low (just keep product in  
storage)

Response time → faster than manufacturer

Distributor storage with  
last mile delivery

→ sent to customer who will use product

Telet on site → doesn't have  
physical store but contract  
with extra to send product to  
customer house

Inventories → Higher

Mod →  $\geq_{out}$

33 Sheets  
...

Role of supply chain pricing

3 written

16 - mcqs

Mid term until today

until slide 14

Hier case

TCL Case → given in exam  
paragraph

No calculation methods

OMS 14 28-~~sep~~-2025

Purchasing & procurement

↳ transactional, RFQ, day to day  
activities

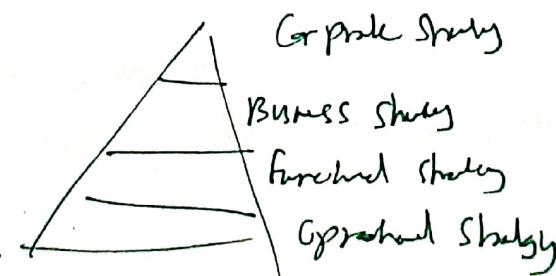
Procurement → negotiation

↳ board day to day activities

more strategic

Purchasing ⇒ foundation of supply chain  
Performance

Strategy is important for  
Procurement



## إحصائيات

يقضيه الإنسان	المهام
سنوات	أداء الصلة
سنوات	دورات المياه
سنوات	تناول الطعام
سنة 18	العمل أو الدراسة
سنة 22	التوم
سنة (ربع عمره)	اعمال أخرى



\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

App of mobiles and laptops

\_\_\_\_\_

\_\_\_\_\_

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\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Mcsterm  
JIT is DPP

## خصائص الوقت

الوقت مورد محدود

أنه سريع الانفاس

أقل ما يملك الإنسان

ما مضى منه لا يعود

الوقت لا يمكن تعويضه

الوقت لا يمكن استبداله

الوقت لا يمكن شراءه

الوقت استخدامه يزيد من احياته



فرعية الدلسسة إدارة الوقت

29 January 2010

Corporate → firm  
→ marketplace

Wal-Mart  
Vision → save people money so they can live better  
Customer centric  
lowest price as purpose

Business Strategy  
↳ cat leadership, operational efficiency, customer experience  
↳ long term agreement  
Invest in ~~their~~ their suppliers to make better products

Supply chain Strategy

↳ Efficient supply chain, JIT, global sourcing

Procurement Strategy

↳ category manager  
↳ need multi source

Category Strategy

Supplier actors

Business

Supply chain

Procurement

Category

Supplier

## Apple case

2011-2012 → apple prepaid 3.9 billion to Samsung and Toshiba for flash memory chips

Procurement strategy = Market Dominance

Sabre

↳ 12 companies

Previous 12 partners now shared services

- Leverage bulk buying
- Standard supplier contracts

Effective purchasing

Purchasing  
Usable item

Procurement

↳ Analyze needs  
↳ negotiation

Purchasing → process of acquiring goods, services, and works from external sources to meet org needs

~~It~~ decreases purchase is more efficient than increase sales price

## Purchasing objectives

- ~~cost~~ Continuous supply
- right ~~quality~~ quality
- cost efficiency

## OMSII

Max 5 members  
willing to provide data

Confidentiality is issue  
Go to public authorities  
World bank  
Koogel

~~OECD~~ OECD  
→ get data through it  
general  
Saudi authority of statistics

## Shortest Route problems

### 3 - Sensitivity Analysis

~~st~~  
↓  
global / specific obj  
→ Maximize  
Minimize

Last submission Nov 20

Analysis  
Model

Nov 2

Dec 8

Implementation

results

Conclusions

Phase I

→ methodology  
→ and approach  
→ data

1 - 5 } final exam

## Sensitivity Analysis

How change in one variable effect other  
Dubai Variable

1000	—	20%
800	—	30%
500	—	60%
300	—	80%

Change objective function  
→ Reduce price  
Change constraints  
→ Shadow price

## Sensitivity analysis Impact

- prices of raw material changed
- Dynamic environment

## Range of optimality

↳ range on which objective function  
is optimal

More responsive to market needs  
deliver faster products  
Provide less expensive products

~~OMS 530~~  
~~Ch 4~~

Exam cont 530

Precious exams

advantage & disadvantage  
stop skipping notes

## OMS 530 ch 4

### Distribution Networks

#### Manufacture/distributor storage with customer pickup

↳ curbside pickup with online ordering network

- keep extra staff for grocery sorting
- advantage for retailing

more efficient  
as 50 orders can  
be divided into 3 hours  
instead of 50 people have  
to store at one time

### High Facility holding cost

#### Retail Storage with Customer Pickup

high inventory cost

↳ 7-11, grocery store, ponda  
Customer go to store and buy product

- role of Pnug or supply chain driver

- Strategic fit

They produce  
usually don't keep  
backtracking options

#### Supply chain strategy

align with company

#### SC drivers Impact

- how SC can relate to more profit

↳ individual dept

↳ how SC impact overall organization

#### Cases

- Hair case

distribution cost

↳ apply to Saudi company

Araco, Sobe

MCQs on blackboard

Bring Laptop

3 sentences answers

↳ 2 or one line  
to the point

Distribution Network

15

~~Se probability~~

OMS<sub>1/4</sub>

X<sub>Y<sub>0</sub></sub>

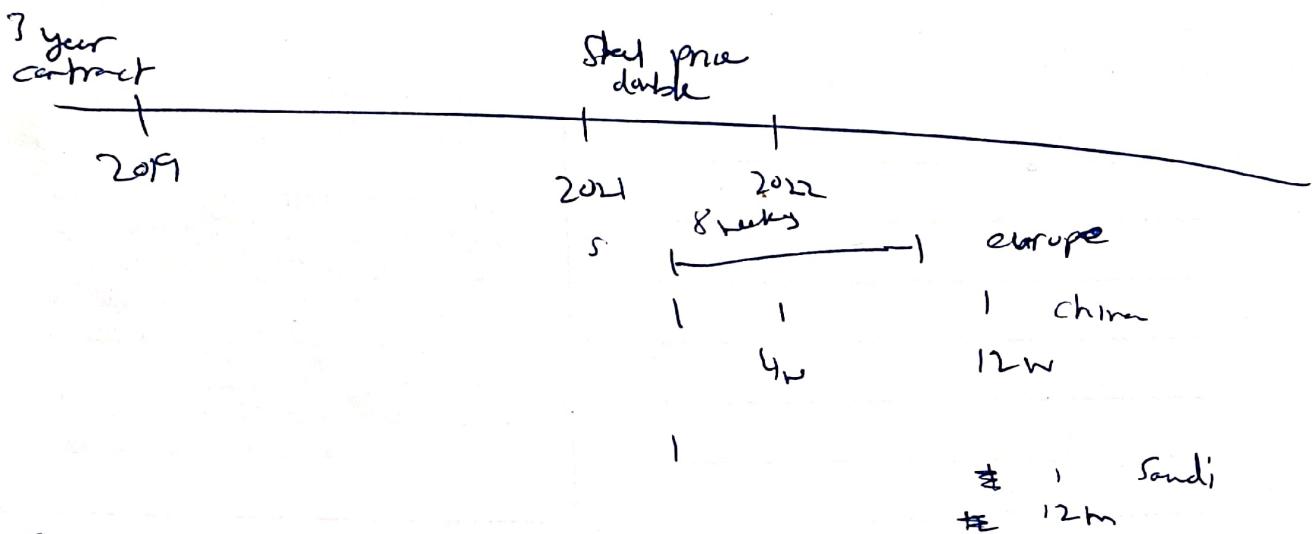
Group 2

local not exact

europum

W

china



Contract with EU is finishing  
better to

do contract 2 months down to period

do additional 1 year contract and invest  
in Saudi

Centralized Purchasing

ASME → across combine  
all different business  
operations

Decentralized Purchasing

↳ don't have control

Strategic Sourcing and Category Management

↳ recent 20 years

→ for centralized Purchasing

Strategic Sourcing

- ↳ not long term agreement
- ↳ don't limit yourself
- ↳ see latest data availability

Category management

↳ group products category

IT

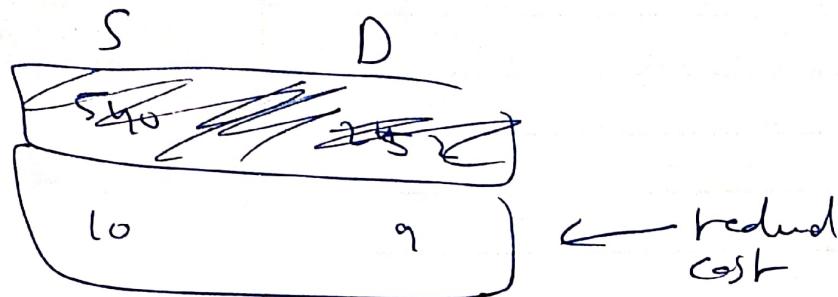
Raw material

Logistics

# OMS 11

Reduced cost

↳ change in costs



Bonded

If not having  
affected ~~is~~ shadow  
price is zero

Muse  
I will in  
RH will

intense obj  
solution  
by shadow price

which is bonded.

Constrained

The shadow price is zero

$r$        $h$

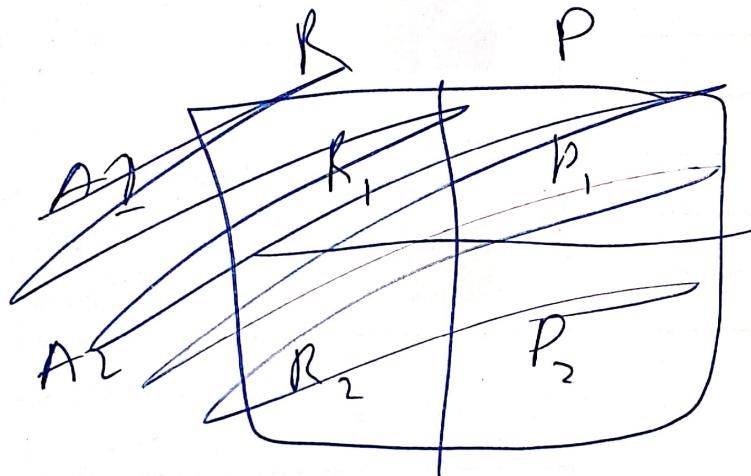
$$800 \text{ over } + 500 \text{ over } h$$

R1: Gallons ~~C1~~ used for R

P1: Quarts ~~E1~~ used for P

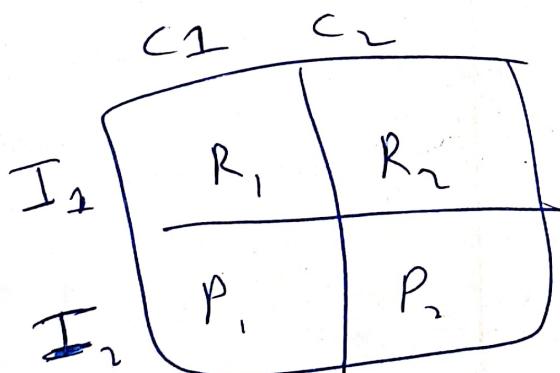
R2 gallons ~~E2~~ used for R

P2: gallons ~~E2~~ used for P



Mid blackened  
Mcq

except 1 file



for Dr. Jesus Igor

1/29/2015

Date of Submission

Saturday October 2-2025

تمرين 1

سمة عثمان فاتحة في الرابعة عشرة من عمرها وهي وحيدة والديها -  
وهيما الله إليها بعد خمسة عشر عاماً من زواجهما - تعاني من  
فشل كلوي وبجاجة إلى عملية زراعة الكلى. وهي حالياً تجري عملية  
غسيل للكلية مرة كل أسبوع وذلك حتى تزداد الكلى لها.  
وحالتها في تدهور مستمر، وهي تأشد أصحاب القلوب الرجمة من  
أهل الخبر والمعلم الصالح لمساعدتها في استئصال هذه بالشرع مما  
تحود به النفوس انطلاقاً من قول الرسول صلوات الله عليه السلام (من)  
فرج عن مسلم كربلاً من كربلاً، فرج الله عنه  
كربيلاً من كربلاً يوم القيمة.

$$r > 0.4$$

$$r < 0.5$$

تمرين 1

مرض ارتفاع ضغط الدم من أسوأ الأمراض المعدية انتشاراً بين  
عموم الناس وفي جميع طبقات المجتمع وما زال تعامل كثير من  
المرضى بغير الوعي الصحي وأسلوب العلاجي المبني على  
الأسس العلمية هناك خطأ خطير بالله الأعلم أثبت العلماء  
جدواها في الجلوس من اسباب المرض وكذلك في التخفيف  
من وطأه، وعرض طباء يصرخون أن يبعدهم مرض ارتفاع ضغط  
الدم قبل مباشرة الإجراءات بالأساس والمقصد وهي:

1. الإبصار عن الأدوية والยา various المضدية
2. الانظام في ممارسة ترتيب المكتبه مثل البرولة.
3. التخفيف من وزن الجسم
4. التوقف عن التدخين والاقلاع من تناول القهوة.
5. تناول طعام صحي متوازن

تمرين 1

احس أحياناً أتيت أريد أن أطير.. أن أذهب إلى أماكن لم  
يدركها أحد من قبلي..  
جميل أن أتوهم .. جميل أن أحلم .. جميل أن أتخيل  
فلا أستطيع أن أغسل دون الخفق والوهن والحزن، فكلها  
ذات فائدة..  
أنها الأشياء الوحيدة التي تريحني .. أنا أكون محاججاً  
للراحة.

وعندما أكون مفعلاً، فإن أفضل ما أفكّر به هو الجلوس  
أولاً، ثم أفكّر بطيئي كمفكرة في أشياء لم تخطر على بال  
أكثراً الحالين.....

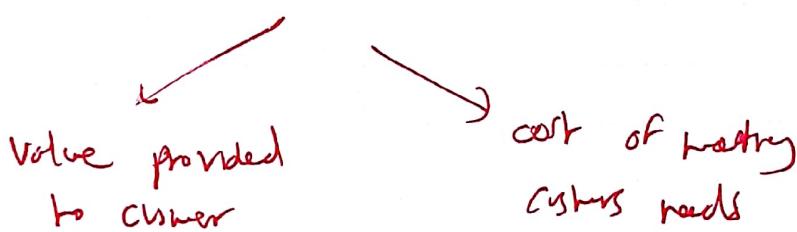
## Review

Distribution → steps taken to move and store product from supplier stage to customer in supply chain

Drives profitability by directly affecting SC cost and customer value

Choice of distribution network can achieve SC objectives from low cost to high responsiveness

Factors of Distribution Network design



$$\text{Profitability} = \text{Revenue from customer needs} + \text{Network costs}$$

Factors affect distribution network design

Response time → Amazon next day shipping → speed  
Response time → how quick customer receives order after placing it

Product variety → Alibaba many products available  
Product variety → Range of products available to customers

Product availability → Pepsi available all around the world  
Product availability → Constraintly meet customer demand without stockout

Customer experience → Apple online, UI UX  
Customer experience → Satisfaction by order accuracy

- ease of ~~shipping~~ accuracy
- ease of purchase
- delivery reliability
- Service support

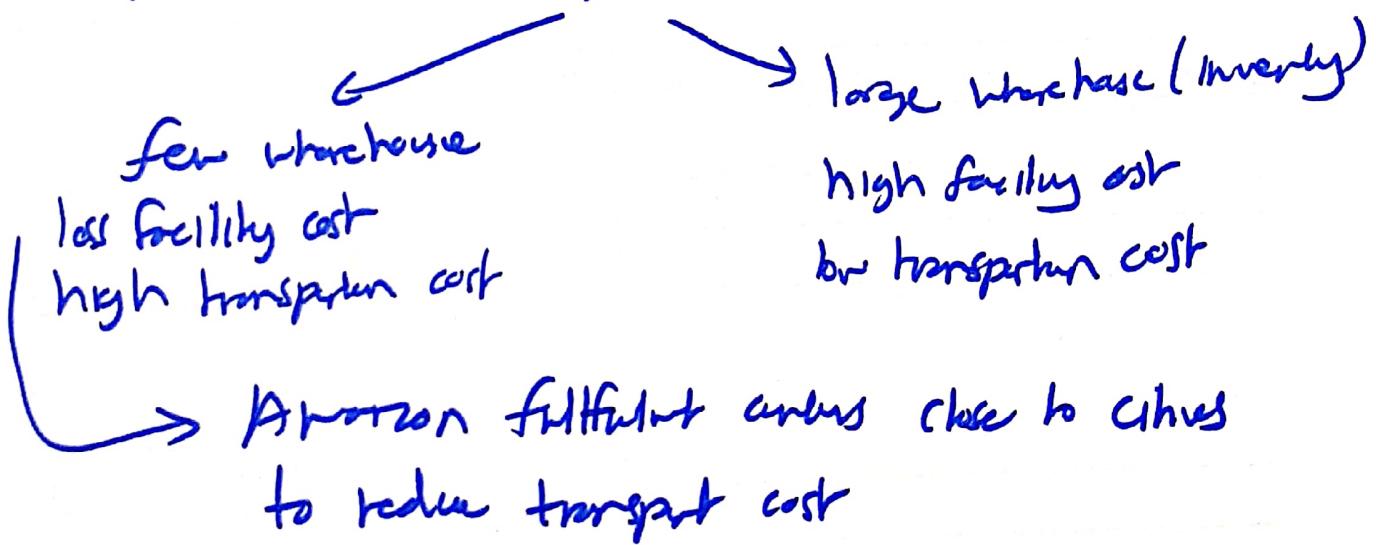
Time to Market → Zara fashion supply chains → few weeks to market  
available to customers

Order visibility → FedEx allow to track orders  
ability of customers to track and get  
updates on their orders in real time

Returns policy → Nike simple product returns  
How easy and efficient it is for customers  
to return products if needed

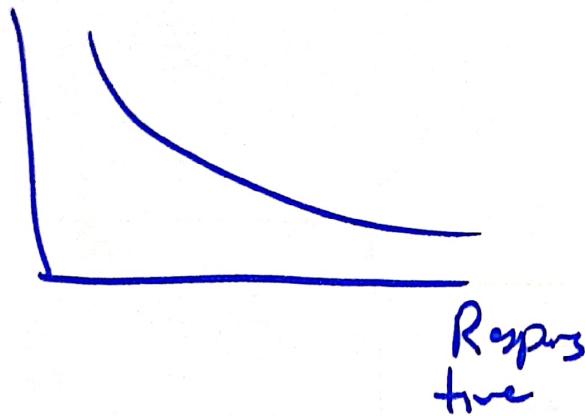
Inventories → more warehouse increase inventory costs

Transportation → cost depend on number of facilities



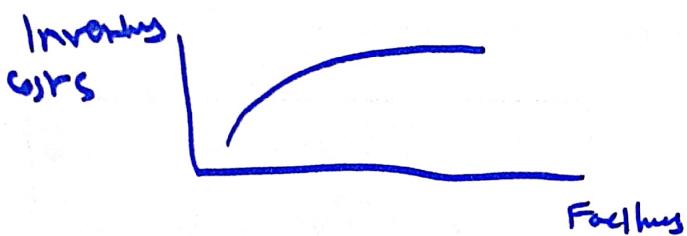
Information → more IT investment / Data sharing  
lead to more coordination and efficiency  
but more tech cost

More facilities



Responsive

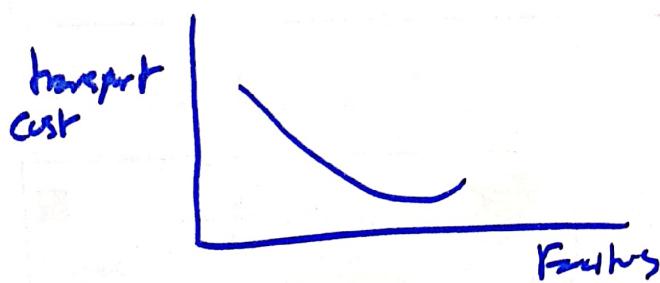
Fast responsive  $\rightarrow$  more facilities  
low response  $\rightarrow$  less facilities



Inventory costs

Facilities

less inventory costs  $\rightarrow$  less facilities  $\rightarrow$  low response  
more inventory cost  $\rightarrow$  more facilities  $\rightarrow$  fast response



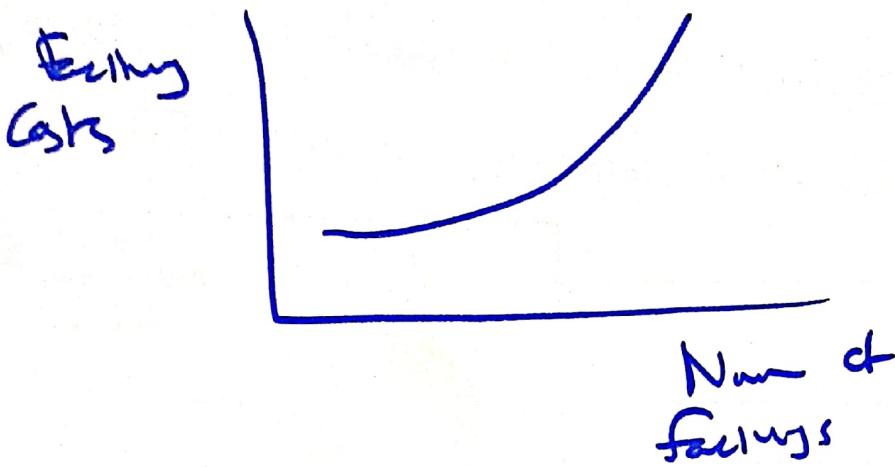
Transport cost

Facilities

Few facilities  $\rightarrow$  more transport  $\rightarrow$  low response time  
cost few inventory costs

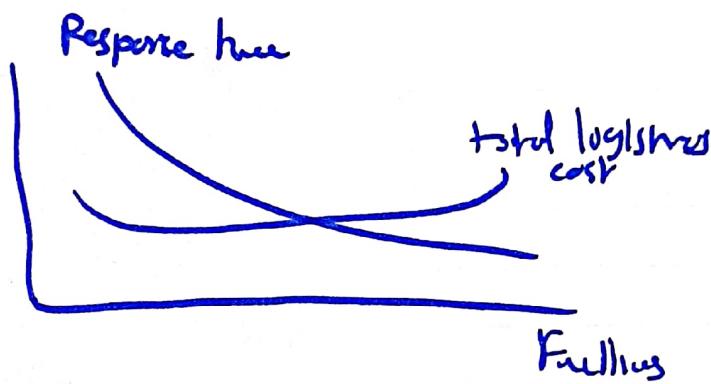
large facilities  $\rightarrow$  less transport  $\rightarrow$  High response time  
cost more inventory costs

more large facilities  $\rightarrow$  transport  
cost begin to rise  $\rightarrow$  High response time  
but may be less efficient  
more inventory costs



less factories  $\rightarrow$  less factory costs

more factories  $\rightarrow$  more factory costs



logistics = holding + transport costs + factory cost

More factories  $\rightarrow$  faster response

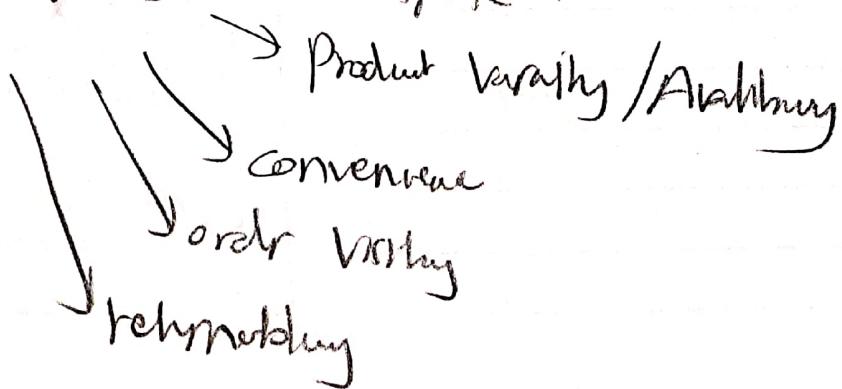
Less factories  $\rightarrow$  slow response

Moderate factories  $\rightarrow$  Balance costs  
 $\rightarrow$  lowest logistics cost

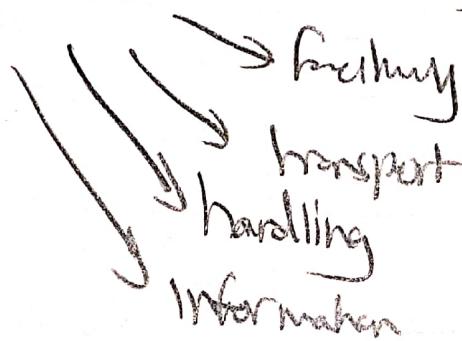
Too many factories  $\rightarrow$  transport cost will again  
 $\rightarrow$  High factory  $\rightarrow$  'new' cost  
 $\rightarrow$  Very fast response but expensive

Manager needs to consider Customer needs & cost  
before designing distribution network

Key aspects → response time



Important costs → inventory

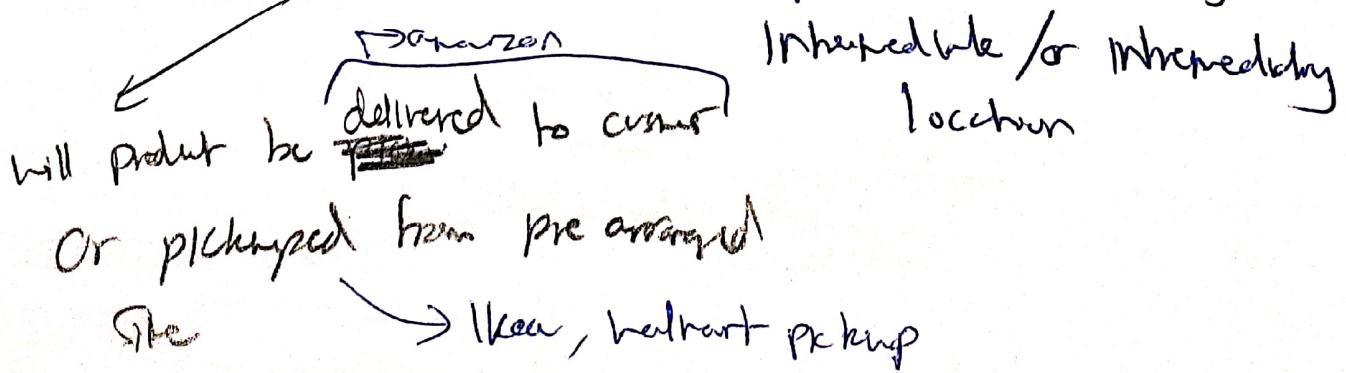


More facilities → less response time, less transport cost

Increase inventory More ~~Inventory~~ cost  
Facility

Distribution network changes from manufacture to end  
Customer

2 decisions → will product flow through



## Direct (no intermediaries)

- ↳ manufacturer to customer
- ↳ Dell build laptop and deliver to customer
- ↳ fast, custom, less inventory
- ↳ high transport cost for less orders

## Through Intermediary

- ↳ flow through Distributor / Retailer / Wharehouse  
then customer

PSG → Without Distribution Center → Direct → Customer

- ↳ economies of scale in shipping
- ↳ more options available
- ↳ more inventory handling, long wait time for customer

## Ch 3 Supply chain drivers and Metrics

ROE → Return on Equity

$$\text{ROE} = \frac{\text{Net Income}}{\text{avg. Shareholder equity}}$$

→ measure firms performance

## Direct (no intermediacy)

- ↳ manufacture to customer
- ↳ Dell build laptop and deliver to customer
- ↳ fast, custom, less inventory
- ↳ high transport cost for less orders

## Through Intermediacy

- ↳ flow through Distributor / Retailer / Wholesaler  
then customer

PSG → Without Distribution Center → With distribution center → Customer

- ↳ economies of scale in shipping
- ↳ more options available
- ↳ more inventory handling, long wait time for customer

## Ch 3 Supply chain drivers and Metrics

ROE → Return on Equity

$$\frac{\text{Net Income}}{\text{avg. Shareholder equity}}$$

→ measure firms performance

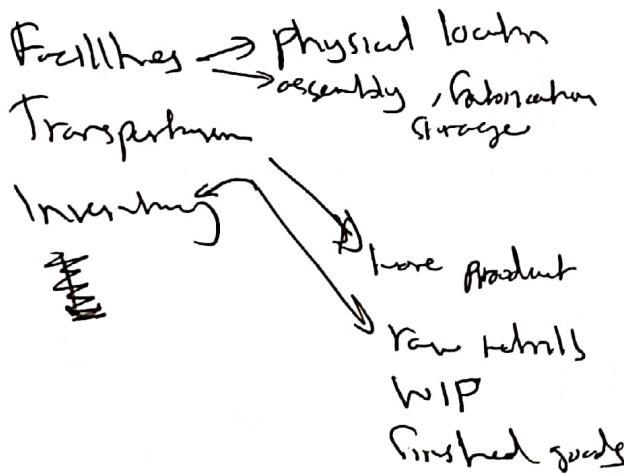
~~RoA~~ → return on every dollar invested in firm assets

APT → accounts payable turnover  
↳  $\Rightarrow \frac{\text{Cost of goods sold}}{\text{Accounts payable}}$

Final Measures of Performance

- ↳ Markdowns → discounts for customers to buy excess inventory
- ↳ lost sales → sales not materialized as product not available
- ↳ stockout

Logistical drivers



Cross functional drivers

- Information → Data analysis
- Sourcing → Who performs activity (NSC)
- Pricing → how much to charge for particular activity

More responsive → more facilities  $\rightarrow$  more flexible  
more capacity

more flexibility

- ↳ more facility cost
- less inventory cost
- less response time

more inventory cost

less transport cost

less response time

27

User

User ID

User Name

User Email

User Password

User Role

Manager ID

User Tracking

Need ethics of company for procurement

Ask yourself is this right in procurement

- ① Supply chain disruption
  - ② Supplier dependency & cancellation
  - ③ Price validation
  - ④ Quality Risk
  - ⑤ Compliance → regulation
  - ⑥ Cybersecurity & data
    - ↳ Important
    - ↳ Need documentation (E-Procurement)
- Digital Procurement and Technology
- ↳ Need business continuity practice

## OMS14

Ch 1 → Ch 2

Ch 7 → Purchasing

Ch 9 → Inventory Management

Ch 8 → Forecasting and Demand Planning

## ~~Notes~~

Ch 7 → SC Fundamentals

↳ 9 edition

Procurement Top Risk

↳ very important now days

Can lead to high ~~mis~~ mis conduct

Hamburgueria → Monopsonize

↳ Shut down due to it

↳ less than 100 Million \$ revenue company

↳ What happen if system is down  
↳ Need procedures to be printed  
↳ Need to do what if scenarios  
Drill is very important for  
when system not working  
Fax machine → plan B

Paper based → Plan C

Cloud based → SAP

Robotic Process automation RPA

↳ Handle repetitive tasks

AI and Predictive Analytics

↳ more responsive Supply chain

↳ Building Central warehouse

## AI Production Analytics

Supplier Portals  $\rightarrow$  Marketplace

Risk

$\hookrightarrow$  Cyber security

$\hookrightarrow$  Garbage in garbage out

Outsource vs off shore

~~Security~~  
take facilities outside

Apple  $\rightarrow$  China, Vietnam,  
India



~~offshoring~~  
~~outsourcing~~

third party make item

Scope of Procurement

- ① Direct purchase
- ② Indirect purchase
- ③ Strategic Sourcing
- ④ Market Intelligence
- ⑤ CRM
- ⑥ Expediting

Tata  $\rightarrow$  expediting for multiple oil and gas companies

~~Strategic~~ Factors to consider before outsourcing Procurement

① Strategic importance of category

② Cost-benefit analysis

③ Vendor capability

- ④
- ⑤

Next excel queries

One of these activities can be outsourced

2 types of gas  $\rightarrow$  Regular  
 $\rightarrow$  Premium

2 types of crude  $\rightarrow C_1$   
 $\rightarrow C_2$

$R_1$ : Gallons of  $C_1$  for producing regular

$P_1$ : Gallons of  $C_1$  for producing ~~Premium~~

$R_2$ : Gallons of  $C_2$  for producing Regular

$P_2$ : Gallons of  $C_2$  for producing Premium

Objective function

$$R_1(0.1) + P_1(0.1) + R_2(0.15) + P_2(0.15)$$

$$0.2R_1 + 0.5R_2 \geq 0.4(R_1 + R_2)$$

$$0.2R_1 - 0.4R_1 + 0.5R_2 - 0.4R_2 \geq 0$$

$$0.2R_2 - 0.4R_1 + 0.5R_2 - 0.4R_2 \geq 0$$

$$-0.2R_1 + 0.1R_2 \geq 0$$

$$0.6 P_1 + 0.3 P_2 \leq 0.5 (P_1 + P_2)$$

$$\cancel{0.5 P_1 + 0.5 P_2}$$

$$0.6 P_1 - 0.5 P_1 + 0.3 P_2 - 0.5 P_2 \cancel{\geq 0}$$

$$0.1 P_1 - 0.2 P_2 \cancel{\geq 0}$$

if ~~the~~ price of oil 1 increase 1 cent how much  
oil price change  
 $R_1(0.20) \rightarrow 0.01$   
 $R_2(0.11) \rightarrow$

Bigest impact  $\Rightarrow$  check shadow price  
biggest value

## OM 530

- ↳ Challenges of supply chain
  - ↳ globalization
  - ↳ more product variety
  - ↳ shorter product life cycle
  - ↳ fragmented supply chains
  - ↳ changing technology
  - ↳ more focus on sustainability

narrow scope  $\Rightarrow$  optimize performance on goals  
wide scope  $\Rightarrow$  impact overall supply chain  
 $\hookrightarrow$  increase supply chain ~~surplus~~

### Ch3 SC drivers $\Rightarrow$ metrics

key financial metrics: ROE, ROA, accounts payable turnover  
profit margin, asset turnover  
accounts receivable turnover

### Major drivers of SC

- ↳ inventory, Facility, Transport  
Information, Sourcing, Pricing

Achieving strategic fit  $\Rightarrow$  Efficiency  
vs  
Responsiveness

more Facilities

$\hookrightarrow$  more responsive

less Facilities

$\hookrightarrow$  more efficient

## Supply chain surplus

- $\hookrightarrow \text{product value to customer} - \text{total cost of supply chain}$

Design  $\rightarrow$  Planning  $\rightarrow$  Operation

Primes of SCI

Facilities, Inventory, Transportation  
Information, Sourcing, Pricing

More facilities  $\uparrow$

More facilities and Inventory costs  
reduce transport cost  
reduce response time

More flexibility or capacity of factory  
increase factory cost but decrease inventory  
cost and response time

$$\text{Supply chain Surplus} = \text{Customer Value} - \frac{\text{Supply Chain Cost}}{\text{Cost}}$$

### ① Design SC strategy

$\hookrightarrow$  configuration of SC

Allocation of resources

What process each stage perform

Supply chain design  
= infrastructure systems  
Outsource

- locations and capabilities of factories
- Products to be made and stored in locations
- modes of transportation

## Supply chain surplus

- ↳ product value to customer - total cost of supply chain

Design → Planning → Operation

Primes of SCI

Facilities, Inventory, Transportation  
Information, Sourcing, Pricing

More facilities ↑

More facilities and inventory costs  
reduce transport cost  
reduce response time

More flexibility or capacity of facility  
Incur facility cost but decrease inventory  
cost and response time

$$\text{Supply chain Surplus} = \text{Customer Value} - \frac{\text{Supply chain Cost}}{\text{Cost}}$$

### ① Design SC strategy

↳ configuration of SC

Allocation of resources

What process each stage perform

Supply chain designing  
= Information systems  
Outsource

- locations and capabilities of facilities
- Products to be made and stored in locations
- modes of transportation

SC design should support strategic objectives

SC design decisions are long term & expensive  
↳ take into account market uncertainty

## ② Planning SC

- ↳ operations govern short term operations
- ↳ fixed by supply config from strategic phase
- ↳ goal → maxima SC surplus given constraints
- ↳ start with forecast of demand in coming year

### Decisions

- which markets supplied from which locations
- planned build up of inventories
- subcontracting
- inventory policies
- timing & size of market purchases

consider → demand uncertainty, exchange rate, competition

## ③ Operations SC

- weekly or daily
- decisions individual customer orders
- SC config is fixed, planning policies defined
- goal → handle incoming customer orders as effectively as possible

Allocate orders to production or inventory  
Set due dates  
Generate pick list from warehouse  
Allocate shipment  
Set delivery  
Reprint shipment order

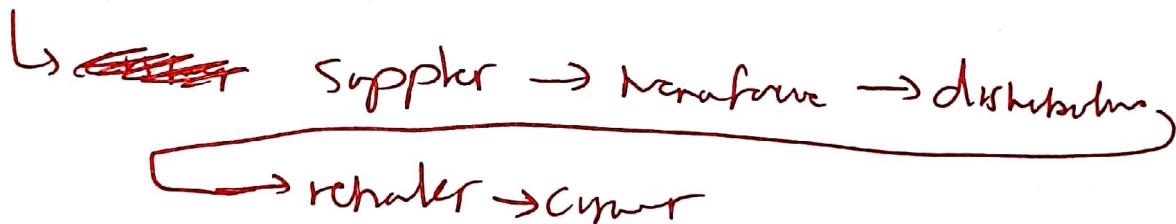
Short time horizon

~~Push is initiated by customer~~  
~~Pull is initiated by customer~~

Pull → initiated by customer

Push → ~~initiated~~ in anticipation of customer

Cycle time



# Trend projection

OM 514 7-oct-2025

## Slope

$$y = mx + b$$



$\frac{\text{rise}}{\text{run}}$

for every 1 increase in  $x$ ,  $y$  will increase/decrease with  $m$  units

## Seasonal Index

Fandomness  
cycles

lunch break in restaurant

coffee shop → in morning peak

hourly  
or daily  
season

repetitive change

every time interval, behaviour

seasons, weekly, ~~monthly~~, quarterly, monthly

mostly to week → quarterly

don't go to yearly

doesn't have to be positive

~~representing~~

## Seasonal Index

If below 1 then  
below the line of  
average monthly demand  
If above 1 then  
above the line of  
average monthly demand

Avg Monthly demand  
to Seasonality

## Seasonality + Trend

No need to memorize formulas

bring own calculator

Mar

Mse

Mad

why }  
how } we forecast

how each method work

need more understanding

exptl

- ↳ for group working
- ↳ group for simulation

Name

Sid

Job title

company name

sector

Mid HI beginning or placement

Next Sunday  
bring byasters  
Q&A

written

T/F

MCQ

20% written

MCQ / T/F  $\rightarrow$  80%

Seasonality  $\rightarrow$  MRO

Maintainance  
Turnaround

every 4 years shutdown  
machine

Postponement of  
product assembly

↳ Donut food ~~topper~~  
done in front of you

↳ dell assembly at  
end  $\rightarrow$  ram, ssd  
put in at end

OM511

Tutor Bookshop

Max

$$Z = \sum p_i x_i$$

$\downarrow$   
 $b_x$

$$x_i = 10000$$

$$c_i x_i \leq 200000$$

$$\left(\frac{24}{100}\right) 100 + \left(\frac{12}{100}\right) 50 + \left(\frac{5}{100}\right) 30$$

$$L_i \leq x_i \leq U_i$$



?

variable

Market

## Analysis

- Pos Systems
- focus on e-commerce
- focus on own channel

Supply chain capture advantage

↳ effect of blocks

## OM S14 Review

Market Performance

Competitors

Challenges

Improvements

Inventory

↳ management vs control

Classification

↳ Value, movement / risk / criticality  
Demand / Forecasting

MRP

System / Roles

Toyota → JIT no buffer stock  
↳ 1 billion bush output  
↳ low cost but risky  
for supply shocks

Amazon → Ship products to warehouse  
even before you place order

Anticipatory shipping

Zara → 2 week manufacturing  
↳ only in EU where manufacturing  
sites are located

- Supply Chain structures vary based on type of business, org size, operating environment

- location play big role  
→ transport  
→ lead time  
→ supplier access

- Customization is essential → business goals  
→ customer expectations  
→ market conditions

- Inventory = Buffer → Business continuity

↳ most valuable assets

raw materials  
Work in progress  
finished goods

it as much as  
needed without  
excess inventory

effective if use

### Inventory types

Raw materials

WIP

Finished goods

MRO Packaging Materials

Pre packaged

Steel, Aluminum

Coca, Milk

WIP → not painted car

→ not finished microchip

Finished → ready for sale phone  
laptop

MRO → Barcode Scanner

→ Tape

→ Cleaning supplies

→ Lubricant  
tools

Packing Materials → boxes  
→ pallets

### Main Players

Manufacturers → Nike factories

Distributors → Produce shoes

Wholesalers → more bulk product

Consumer → buy in bulk

Sell to customer

Inventory management

Chaining  
oversize  
control  
order  
storage  
use

Availability

ERP System  
Demand analysis  
Stock planning  
Lead time  
Replenishment  
Forecasting

Inventories Control approach  
day to day actions

tracking

Storage

managed

right product

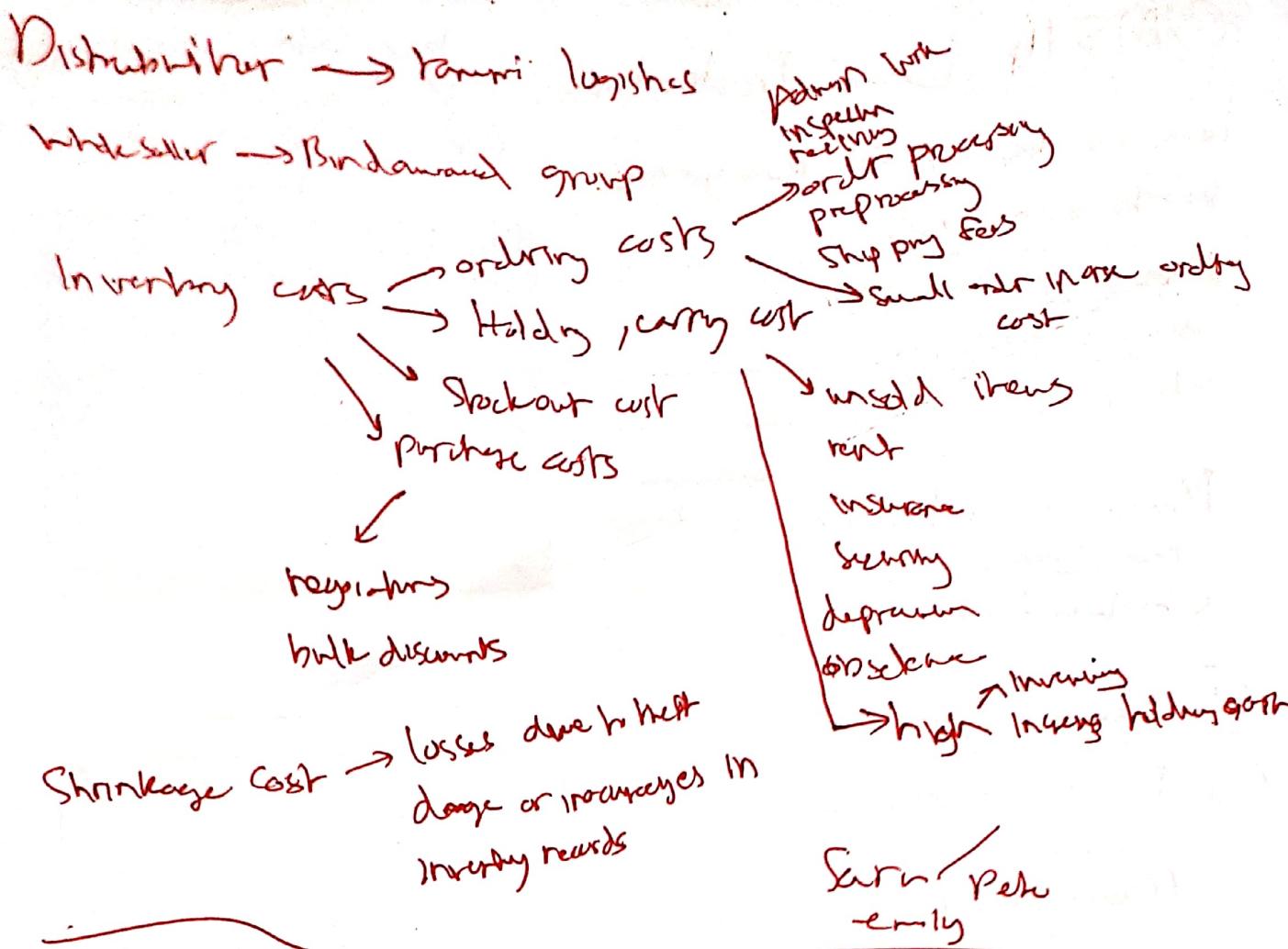
right place

Accuracy

Barcode Scanner

broad

narrow



$$\begin{array}{r}
 & 25811 \\
 42000 & 5\% \text{ annual rate} \\
 4 & , 7 \\
 , & 7 \\
 , & 7 \\
 , & 7 \\
 650 & 5 \\
 \\ 
 650 & 5 \quad 40 \quad 50\%
 \end{array}$$

$\frac{2}{3}$

## Assignment

Nova → time factor

Block O

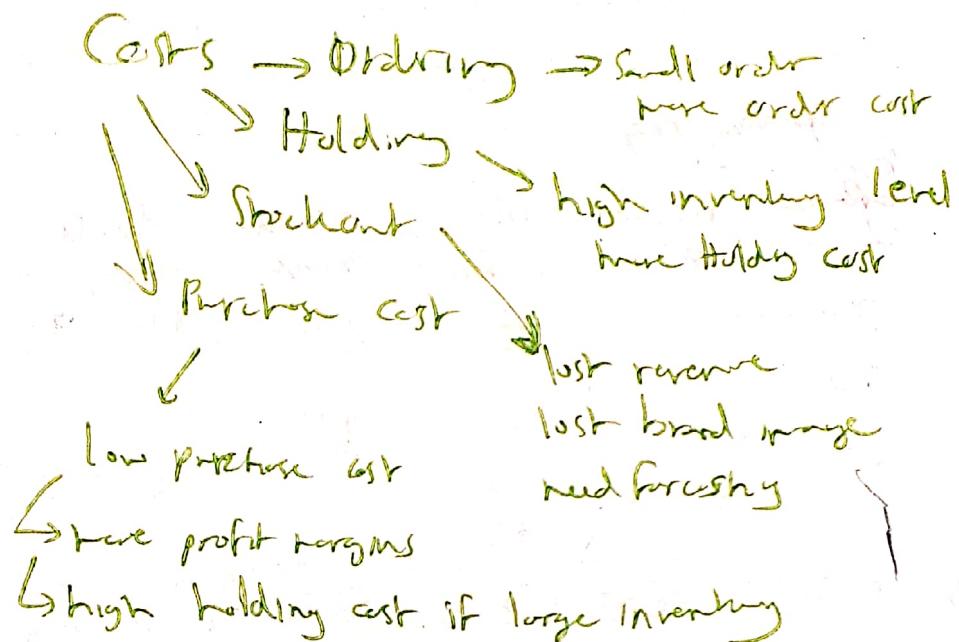
Tomm logistics → distribute

4 side

Wholesaler → Birchwood → Buy large quantity

Retailer → sell direct to customer

27



ETO → Engineer to order

↳ longest lead time

↳ Boeing → power plant, Bridge

ATO

↳ assemble to order

↳ pre-made parts

↳ Bicycles

MTO → Make to order

↳ Standard design, Custom production

↳ Caterpillar

MTS → Make to stock

↳ groceries  
↳ no lead time

P&G

Unilever

CTO → configure to order

↳ Cars, Laptops

↳ certain items modified

↳ wood trim or plastic

↳

ETO → Engage to order

MTO → Make to order

CTO → Configure to order

ATO → Assemble to order

MTS → Make to stock

Marketing → need more inventories

↓  
high customer service

many distributor to producer

Production → low customer service (not care)

↓  
↓  
low distributor to producer

need high inventories

Finance → low customer service

↓  
low distributor to producer

need low inventories (minimum cost)

## OM 514

7 parts

## Reader paper

ch 2 → <sup>who highly  
benefit →</sup> marketing

ch 7 pricing ch 7 ed 9

ch 9 → <sup>b2c products</sup>

ch 8 → <sup>inviting products</sup>  
fourth edition pgs

## Reader paper review

ABC - XYZ

Zani AC → ~~carrying example~~

Avoid

↳ Same statements (word by word)

↳ Incomplete thoughts

↳ related thoughts

7 - 11

dell

ASML

gm

Nissan

ITC under

Apple

Abbott industries

Midterm  
group discussion.

2 questions essay

(no ambiguity) In questions

calculator and  
reaction

One question related about  
Forecast

Cost

Global Tech

size percent cost  
long lead time  
limited holding }  
across 100 suppliers

Procure X

↳ Sourcing  
↳ Supplier management  
↳ Spend analytics

↳ cost savings  
through tech  
and global leverage

question 2

lose control  
↳ supplier relationships  
↳ Confidentiality risk  
↳ increase job loss

which activity kept in house

VS outsource

How Stoke Tech keeps SICBIS

If outsourcing proceeds

Sourcing outsource  
Don't outsource supplier  
hort spend analytics  
~~supplier management~~ outsource  
Inhouse

Sourcing outsource

If spend analytics  
outsource confidentiality  
risks because deal  
with many

Buying Core

Outsource → bad to lost  
experience on that  
field

RPA

## Problem 1: Investment

	Avg rate of return %	Risk
Stocks	10	0.8
Bonds	3	0.2
Mutual funds	4	0.3
Cash	1	0.0

$$0.8S + 3B + 4M + 1C \geq \text{Max}$$

$$S + b + n + c = 1$$

$$0.8S + 0.2B + 0.3n + 0c \leq \cancel{44}$$

$$S \leq 0.75$$

$$m - b \geq 0$$

$$0.1 \leq c \leq 0.3$$

Assume I have ~~40000 SAR~~ 5000 SAR

Where to invest

Which are best to invest

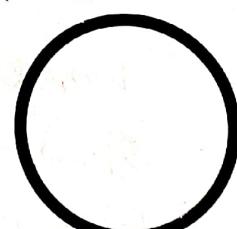
US

UK

Japan

Saudi

Problem: which sharia compliant etf is best  
return



2015

## Moving average

week	Sales	3 MA	Error	error	Error <sup>2</sup>
1	39				
2	44				
3	40				
4	45	$\frac{39+44+40}{3} = 41$	$45 - 41 = 4$	4	$4^2 = 16$
5	38	$\frac{44+40+45}{3} = 43$	$38 - 43 = -5$	5	$5^2 = 25$
6	43	$\frac{40+45+38}{3} = 41$	$43 - 41 = 2$	2	$2^2 = 4$
7	39	$\frac{45+38+43}{3} = 42$	$39 - 42 = -3$	3	$3^2 = 9$
8		$\frac{38+43+39}{3} = 40$			
					$16+25+4+9 = 54$
					$= \frac{14}{4} = 3.5$
					$\frac{54}{4} = 13.5$

$$\text{MAPE} = \frac{|\text{Error}|}{\text{actual}}$$

actual %

Sales	Error	1% Error
45	4	$\frac{4}{45(100)} = 8.89\%$
38	5	$\frac{5}{38(100)} = 13.18\%$
43	2	$\frac{2}{43} \times 100 = 4.65\%$
39	3	$\frac{3}{39} \times 100 = 7.69\%$
		$\frac{34.66}{4} = 8.665\%$

8.665%

$A_1 = 100$	$F_1 = 110$	Error $100 - 110 = -10$	Error 10
$A_2 = 120$	$F_2 = 115$	$120 - 115 = 5$	5
$A_3 = 130$	$F_3 = 125$	$130 - 125 = 5$	5
$A_4 = 140$	$F_4 = 130$	$140 - 130 = 10$	10

Actual	Error	Margin
100	10	$\frac{10}{100} \times 100 = 10\%$
120	5	$\frac{5}{120} \times 100 = 4.167\%$
130	5	$\frac{5}{130} \times 100 = 3.846\%$
140	10	$\frac{10}{140} \times 100 = 7.14\%$ $25.153\%$
		$\underline{25.153\%} = 6.288\%$

Forecast Accuracy analysis  $MSE = \sum \frac{(\text{Forecast error}^2)}{n}$

Week	Actual	Planner 1 Error	(Error) <sup>2</sup>	Planner 2 Error	(Error) <sup>2</sup>	Planner 3 Error	(Error) <sup>2</sup>
1	12	14	$12 - 14 = -2$	4	12	0	0
2	15	17	2	4	16	1	1
3	16	19	3	9	17	1	1
4	16	14	2	4	20	4	16
5	18	16	2	4	16	2	4
				<u>4</u>	<u>4</u>	<u>4</u>	<u>4</u>
				<u>25</u>	<u>45</u>	<u>5</u>	<u>11</u>

Which is more accurate

Planner 2 is more accurate due to lower MSE (error of 4.4)

Planner 2 compared to 5 of planner 1

$A_1 = 100$	$F_1 = 110$	Error	$100 - 110 = -10$	Error	$10$
$A_2 = 120$	$F_2 = 115$		$120 - 115 = 5$	$5$	
$A_3 = 130$	$F_3 = 125$		$130 - 125 = 5$	$5$	
$A_4 = 140$	$F_4 = 130$		$140 - 130 = 10$	$10$	

Actual	Error	Margin
100	10	$\frac{10}{100} \times 100 = 10\%$
120	5	$\frac{5}{120} \times 100 = 4.167\%$
130	5	$\frac{5}{130} \times 100 = 3.846\%$
140	10	$\frac{10}{140} \times 100 = 7.14\%$
		$25.153\%$

$$\frac{25.153\%}{4} = 6.288\%$$

Forecast Accuracy analysis  $MSE = \sum \frac{(Forecast \text{ error})^2}{n}$

week	Actual	Planer 1	Error	(Error) <sup>2</sup>	Planer 2	Error	(Error) <sup>2</sup>
1	12	14	$12 - 14 = -2$	4	12	0	0
2	15	17	2	4	16	1	1
3	16	19	3	9	17	1	1
4	16	14	2	4	20	4	16
5	18	16	2	4	16	2	4
				$\frac{25}{5} = 5$			$\frac{22}{5} = 4.4$

which is more accurate

Planer 2 is more accurate due to lower MSE (error of 4.4)

Planer 2 compared to 5 of planer 1

$$MAD \Rightarrow \left\{ \begin{array}{l} |Error| \\ n \end{array} \right.$$

$$MSE \Rightarrow \left\{ \frac{|Error|^2}{n} \right\}$$

Actual	$ Error $	$(Error)^2$
10	1	1
8	2	4
10	2	4
6	0	0
9	1	$\frac{1}{10}$

$$\frac{6}{5} = 1.2 \quad MAD = 1.2$$

not sensitive  
to outliers

$$MSE = \frac{10}{5} = 2$$

- penalize large error more
- sensitive to outliers

800 units per month

$$S_I = \frac{\text{Recorded monthly}}{\text{Overall average}}$$

Seasonally adjusted Seasonal Index  
 $F_1$  for 1.25

800

Seasonal Index

for Jan = 800

for Feb =  $800 \times 1.25$

$$1.25 = \frac{x}{800}$$

$$\text{Desasonalized Value} = \frac{\text{Actual Value}}{\text{Seasonal Index}}$$

not given

$$1.25 \times 800 = x$$

$$1000 = x$$

Seasonally adjusted Forecast = Base forecast  $\times$  Seasonal Index

average monthly demand = 800

Jan seasonal index = 1.25

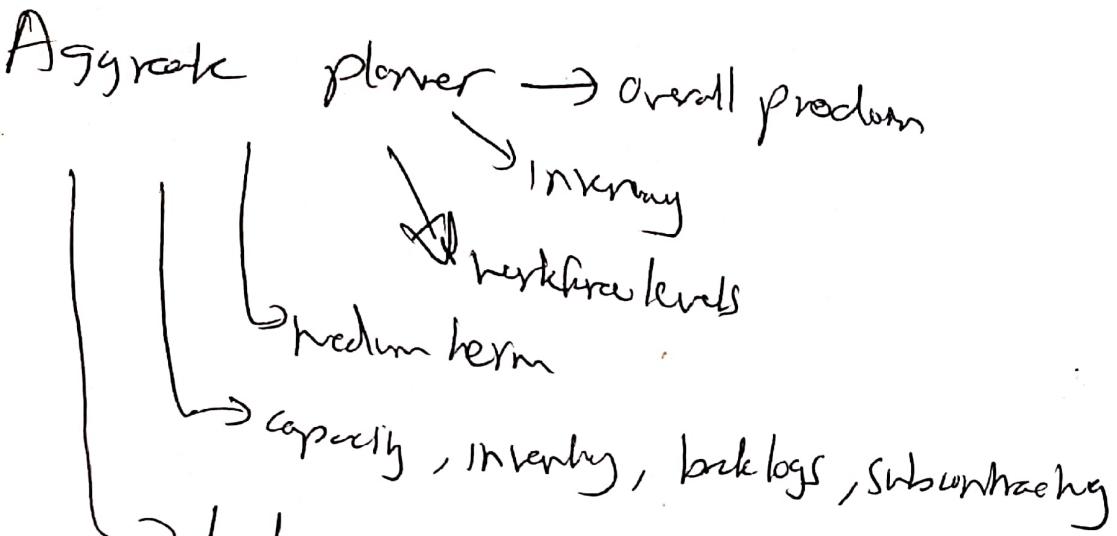
desasonalized forecast for Jan = ?

$$\text{desasonalized} = \frac{800}{1.25} = 640$$

$$\text{desasonalized} \quad 640 = \frac{F}{0.9}$$

$$1.1 \times 640 = 704$$

$$640 \times 0.9 = 576$$



Cost of placing order → Inventory management

March	3000	March	3000
April	2400 + 15%	April	2760
May	2560 - 25%	May	<del>3000</del> 1920
June	3800 - 25%	June	2850

$$\text{Seasonal Index} = \frac{\text{Period avg demand}}{\text{overall avg demand}}$$

$$y_t = \alpha y_{t-1} + (1 - \alpha) y_{t-2}$$

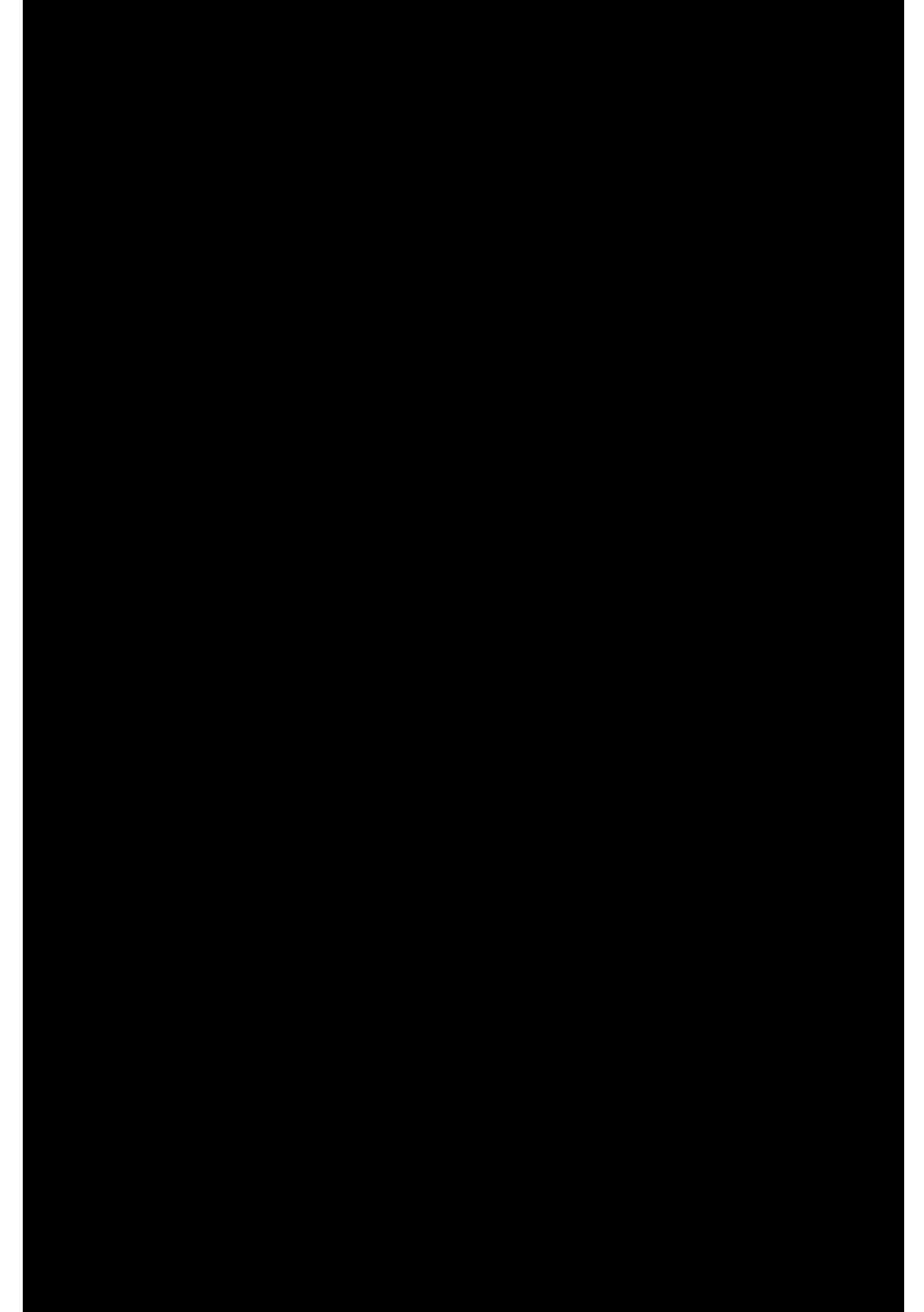
ABC →

Risks at digital

- ↳ cyber security
- ↳ high implementation cost
- ↳ data quality issues

Percent risk

- Supply chain disruption
- Supplier dependency
- Price volatility
- Volatility
- Compliance & regulation
- Cybersecurity & Data



## محتوى المقرر

المهارة	الاسبوع
القيادة وفرق العمل	الأول
انماط التفكير	الثاني
مهارات الاتصال	الثالث
إدارة الوقت	الرابع
حل المشكلات واتخاذ القرار	الخامس
تحديد الأهداف	السادس
أخلاقيات المهنة من منظور إسلامي	السابع + الثامن
فن الانصات	التاسع
مهارات الالقاء	العاشر والحادي عشر
كتابة السيرة الذاتية وكيفية اجراء المقابلة الشخصية	الثاني عشر

Supply chain risk → avoid → to single supplier

↓ → Mitigate → dual sourcing

↓ transfer → re contact

↓ Accept → low cost, low risk

FOB → Free on board → ~~apple get products~~ risk transfer at China ~~port~~ ship  
CIF → cost insurance freight → ~~goods~~ headed for USA

EXW → EX Works → Buyer pickup product from supplier

FCA → Free Carrier → ~~Buyer~~ exporter export to agreed location

DDP → Delivery duty paid → DHL → at home delivery  
↳ opposite of ddp

Value ABC → High, Medium, Low value

Demand XYZ → Predictable, Variable, Unpredictable

A BC - XYZ

A X → High value  
↳ Stable demand  
↳ Tight control  
↳ Accurate forecast  
↳ Frequent review  
↳ Jet engine, semiconductor

A Y → High value  
↳ Medium demand  
↳ Seasonal demand  
↳ Forecasting

A Z → High value  
↳ Erratic Demand  
↳ Low stock  
↳ Separated turbines  
↳ Close supplier collaboration

B X → Low value  
↳ Middle value  
↳ High demand

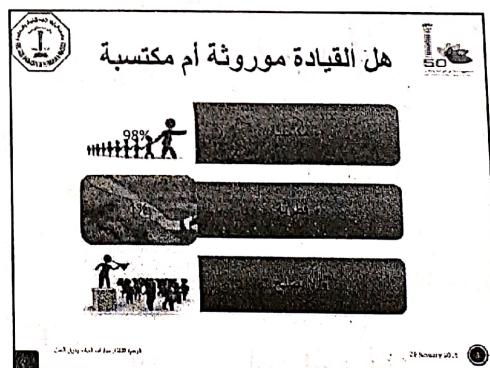
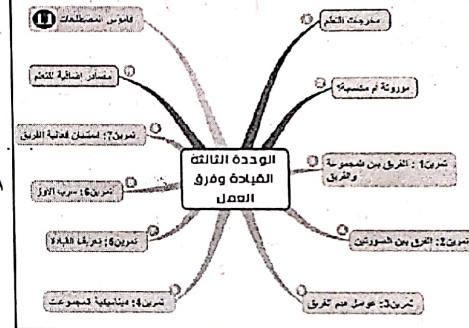
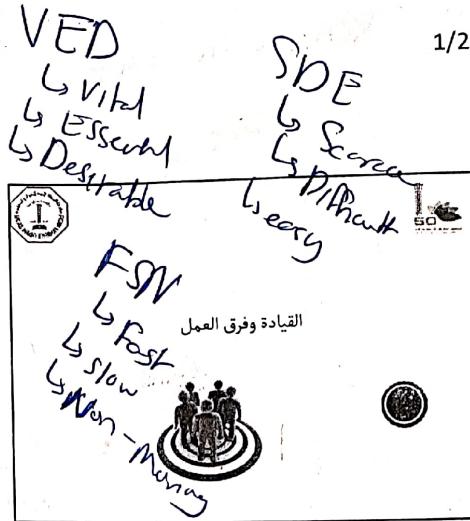
B Y → Consumable needs  
↳ Need buffer stock  
↳ Regular monitoring

B Z → Order when required  
↳ Custom mold  
↳ Emergency parts

C X → Low value  
↳ Stable demand  
↳ Mats bolts  
↳ Bulk orders

C Y → Small safety stock  
↳ Work uniform  
↳ Order on demand

C Z → Low priority  
↳ Order on demand  
↳ Special parts color



1/29/2015

Agy

Gest

M

Dr

Ma

Ju

ABC Retail

- A → Smartphone / laptop
- B → Tablet
- C → Headphone

### Inventing Valency Methods

- ↳ Moving average from MAP
- ↳ Weighted Average cost WAC
- ↳ FIFO First in First Out
- ↳ LIFO → last in first out

الأهداف	الرسائل
الأدوار	وكل عضو في الفريق يعرف دوره
التنظيم والتحفيظ	مستوى عالي من التنظيم والتخطيط للعمل (المفهوم عمل الموقف)
بيئة العمل	نوعية الجالية / شفافية ونزاهة
العلاقات بين الأعضاء	احترام متبادل لآراء الآخرين
الاتساقية	عملية متناسقة

### Moving average from MAP

- ↳ SAP usage
- ↳ manufacturing Companies
- ↳ weighted Average cost
- ↳ Distribution
- ↳ Small houses
- ↳ predict usage



### FIFO

- ↳ Food, Pharma
- ↳ Shelf life

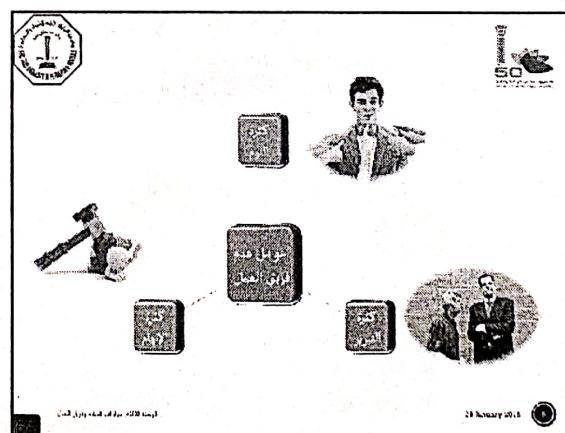
### Engage to order

Make to order

Configure to order

Assemble to order

Print to Stock



$$F_t = f_{t-1} + \alpha (A_{t-1} - F_{t-1})$$

Previous forecast = 200

Actual last period = 220

$\alpha = 0.3$

$$= 200 + 0.3(220 - 200)$$

$$\frac{200 + 20}{220}$$



Seasonal Index =  $\frac{\text{Avg monthly demand}}{\text{Overall avg demand}}$

Jan 90

Feb 80

Mar 110

$$\text{Overall demand} = \frac{90 + 80 + 110}{3}$$

$$= 93.3$$

avg monthly demand

$\rightarrow 90$  for Jan

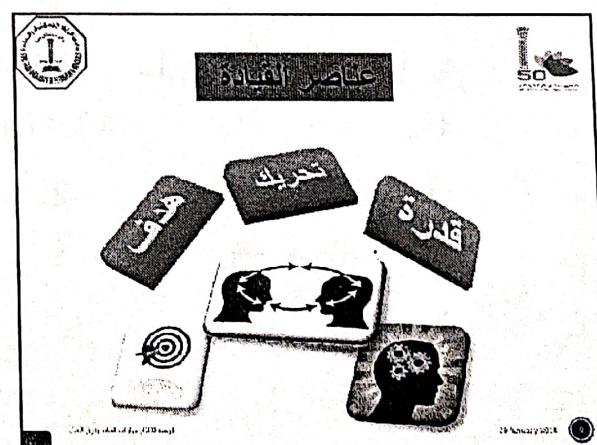
80 for Feb

110 for Mar

$$\text{Seasonal index Jan} = \frac{90}{93.3}$$

$$SI \text{ for Feb } \frac{80}{93.3}$$

$$SI \text{ for Mar } \frac{110}{93.3}$$



$$\text{Sunday} = \frac{40 + 35 + 39 + 44}{4} = 39.5$$

Monday = 55

Tue = 63.5

Wed = 74.25

Thu = 82.5

Fri = 93.75

Sat = 81.5

$$\text{Overall} = \frac{39.5 + 55 + 63.5 + 74.25 + 82.5 + 93.75 + 81.5}{7}$$

Overall = 70

$$S1 \text{ Sunday} = \frac{39.5}{70} = 0.564$$

$$S1 \text{ Mon} = 0.786$$

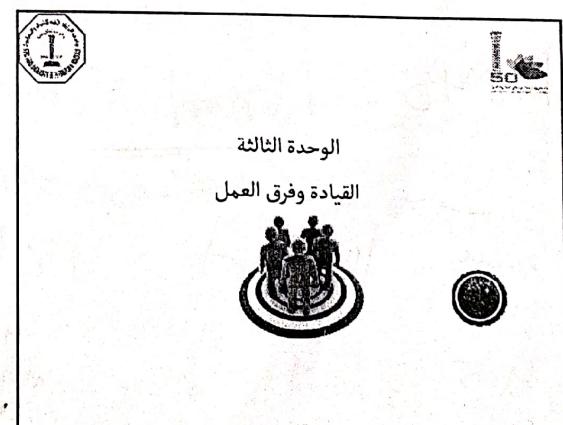
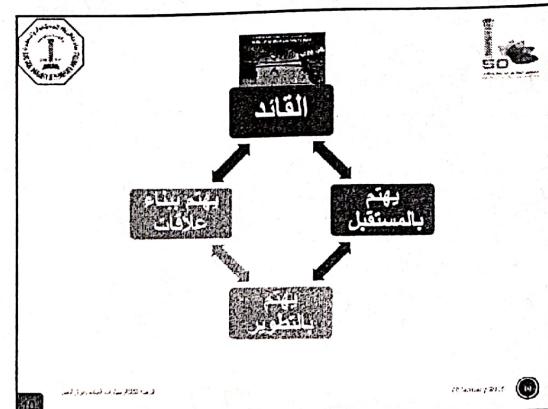
$$S1 \text{ Tue} = 0.907$$

$$S1 \text{ Wed} = 1.062$$

$$S1 \text{ Thu} = 1.179$$

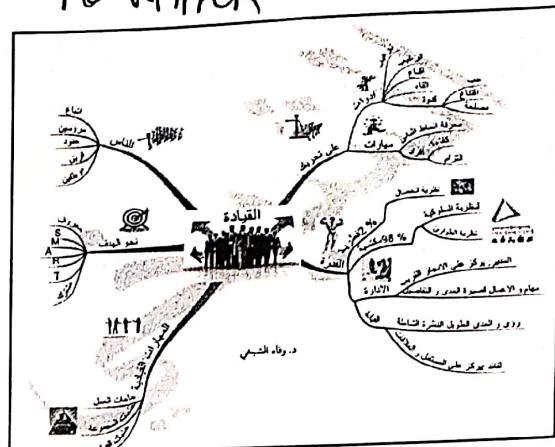
$$S1 \text{ Fri} = 1.339$$

$$S1 \text{ Sat} = 1.164$$



Book Ch, 1, 2, 3, 4 OM511 on Blackboard  
Slides 01.01 ~~02~~ Intro MCQ  
02.02 Linear programming No written  
03.03 Excel solver  
04.04 Sensitivity analysis  
05 Steps in Mathematical Modelling

20 questions



PPT

~~Slide 1~~ → what is my since slide 9

Slide 17

Slide 18 → author of

Simplex

What is Simplex method

Slide 20

PPT 2 Slide 4 convex non convex

↳ What is property of convexity → can do excel solver

2 types of LP → convex → has optimal solution

↳ non convex → several min or several

What are steps in problem formulation → cannot do excel solver

↳ 1. graphical method

PPT 3 → no exercise → what is method behind

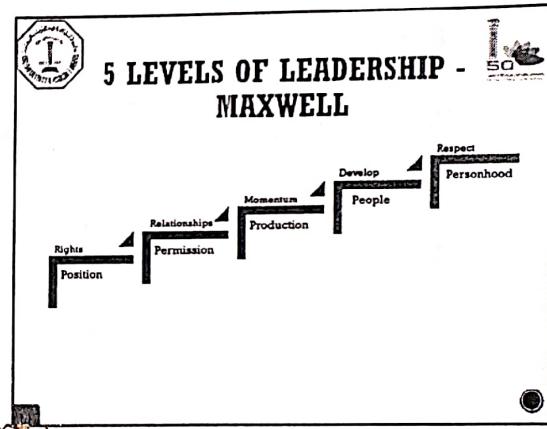
↳ ~~sensitivity analysis~~ → simplex method

PPT 4 → 50% of exam

binded nor bounded

Shadow price

What is Sensitivity analysis



# Range of Optimality

- ↳ set of values model is valid  $\rightarrow$  beyond not valid
- ↳ within these values  $\rightarrow$  beyond objective function not value
- ↳ for constraints

What is reduced cost

Shadow price

↳ negative

↳ increase op val  $\rightarrow$  ~~decrease~~

↳ positive

↳

Reduced cost

PPT 5

Under Stand process

↳ steps in process modeling

↳ problem definition

↳ Foundation

↳ Problem Solving

↳ What is Validity

↳ Implementing the solutions

Sample

$$12000 - 6500 =$$

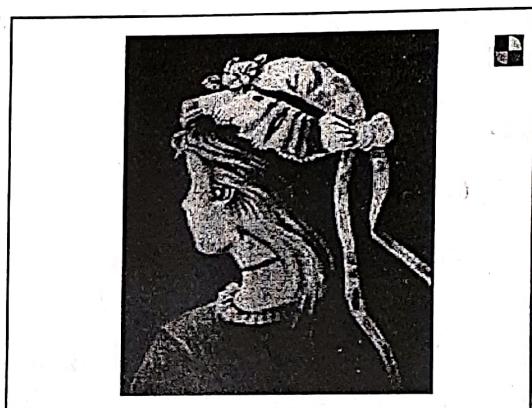
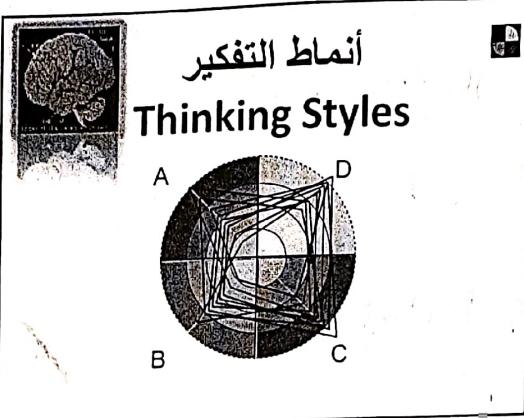
$$12.5 - 7.5$$

local global Minimum

2 regions above continuity

$$\text{Shadow price} = 0$$

$$\text{Reduced price} = 0$$



THERE IS A DICTUM SAYS BIRDS HAVE SAME FEATHER FLY TOGETHER IF THIS IS RIGHT WE SHOULD DIFFERENTIATE BETWEEN OUR FRIENDS IF WE HAVE ANY TO FULFILL OUR COMMITMENT TOWARDS THEM  
(30 seconds)

Shadow price = 0      Reduced price = 0      ]  $\Rightarrow$  what happen

of others

### LP sensitivity analysis

$$\sigma = \sqrt{\frac{1}{N-1} \sum (r_i - \bar{r})^2} \times \sqrt{k}$$

$$14.69\%$$

$$\bar{r} = \frac{-11.79 + 22.94 + 5.26}{3}$$

$$\bar{r} = 5.47$$

$$\sqrt{\frac{1}{3-1} \left\{ (-11.79 - 5.47)^2 + (22.94 - 5.47)^2 + (5.26 - 5.47)^2 \right\}} \times \sqrt{12} \\ = 17.36$$

### Main steps in LP modeling

- ① Problem structuring
- ② formulation as mathematical Model
- ③ Solving the model
- ④ Validate model and results
- ⑤ Model Implement

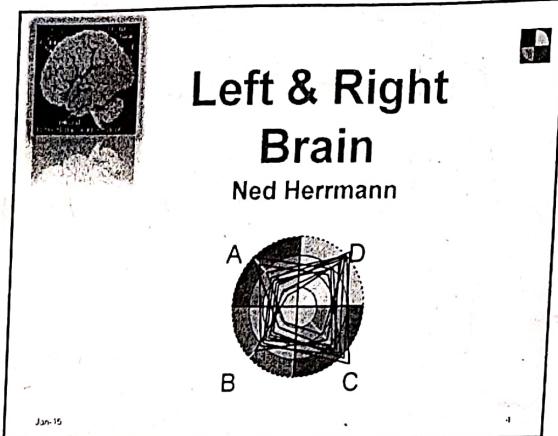
### Sensitivity analysis

- ↳ how variables in input affect output variables

question 1 in optimization problems, why are convex functions preferred

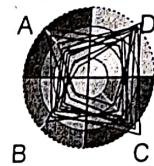
↳ every local minimum is a global minimum

~~$$\text{after - initial} = 7.5 - 12.5 \\ \text{after - initial} = 12.000 - 6500$$~~



### Left & Right Brain

Ned Herrmann



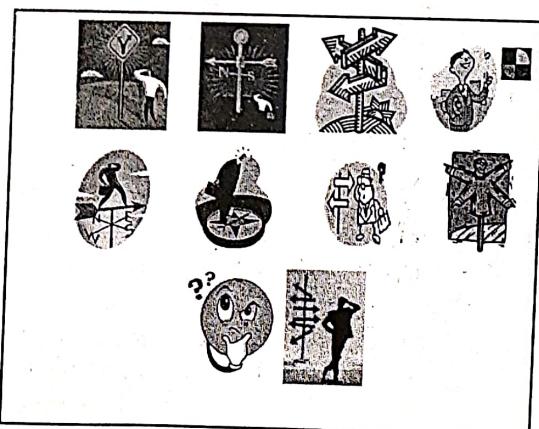
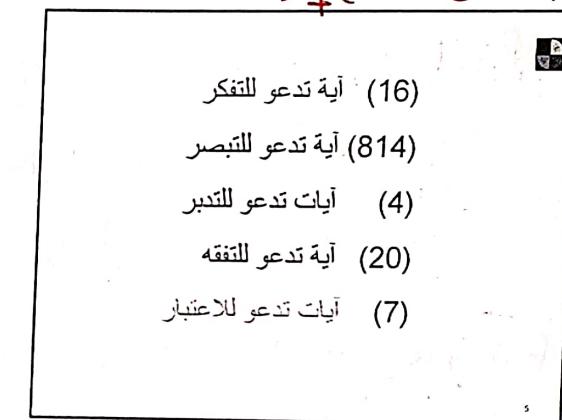
(16) آية تدعو للتفكير

(814) آية تدعو للتبصر

(4) آيات تدعوا للتبرير

(20) آية تدعوا للتفقه

(7) آيات تدعوا للاعتبار



$$\text{Change in price} = \Delta P = P_2 - P_1$$

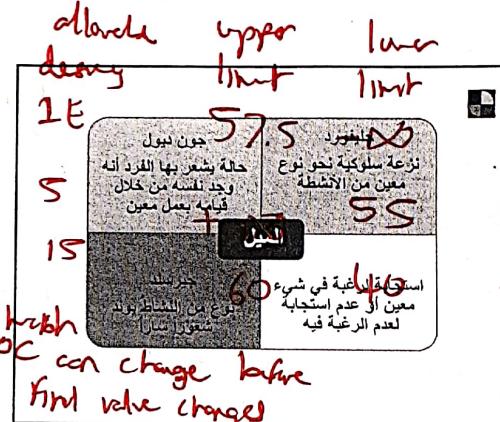
$$\text{Change in demand} = \Delta D = D_2 - D_1$$

$$\text{Max} = 50A + 60B + 55C$$

Shadow prices

Final value	Reduced cost	Objective function increase
0	50	7.5
70	60	1E
30	55	5

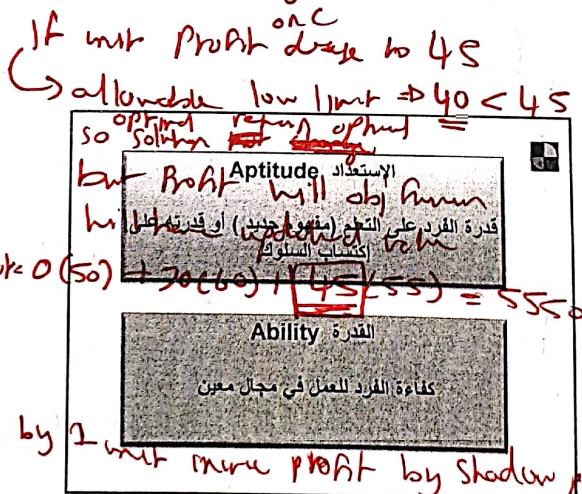
$$\text{Profit} = 0(50) + 70(60) + 30(55) \Rightarrow \$850$$



Constant RHS side
100
300
250
60

$$\frac{6.500 - 1200}{12.5 - 7.5} = -1100$$

Initial - Final  
Initial - Final  
Perceived  
cost



Shadow price  $\rightarrow$  increases finally by 1 unit more profit by shadow price

# OMS14 Lean Production

lean can be applied everywhere  
Waste elimination

more value for customer

using less resources

eliminate waste

Maximize value for customer

Max customer satisfaction

Chicken Factory

① Customer first

② Minimize waste

Main principles

Identify Value  
Which features customer willing to pay for  
the feature  
everything else is waste

Map value stream → from A-Z process

Stickies notes التفكير هو

Aي عملية أو نشاط  
يحدث في عقل الإنسان  
قبل القول أو الفعل

Create flow  
Flow without interruptions

Establish Pull

Look at demand

Only when demand is there

Seek Preference

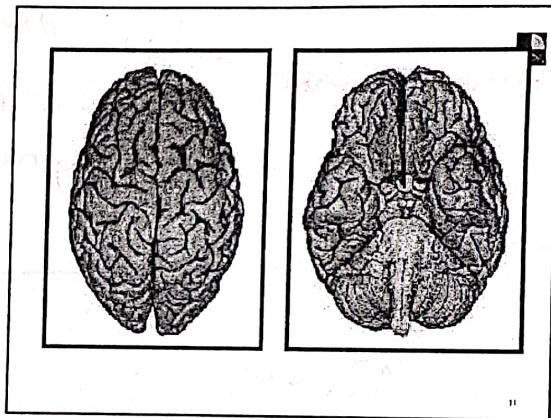
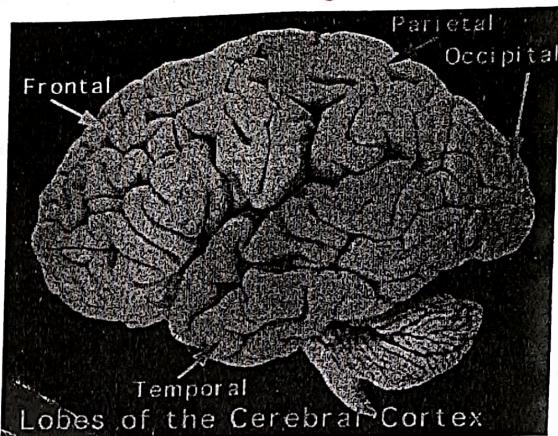
There is no finish line

Lean → from all stakeholders

lean → low weight

1/29/2015

→ manufacturing  
services  
study



①

## Identify Value → determine what customer needs

↳ 1 phone repair phone chargers/earphones

1/29/2015

## Maintain and turnaround (TSI)

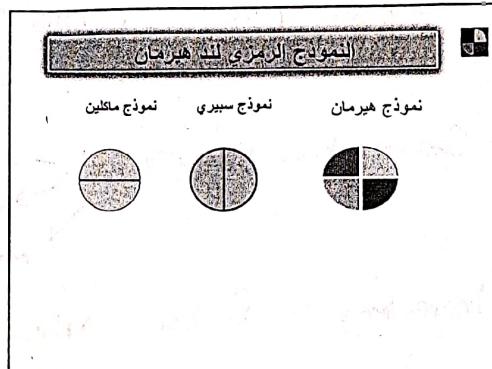
### Test and Inspection

#### Customer value

- minimal downtime
- reliable output
- compliance

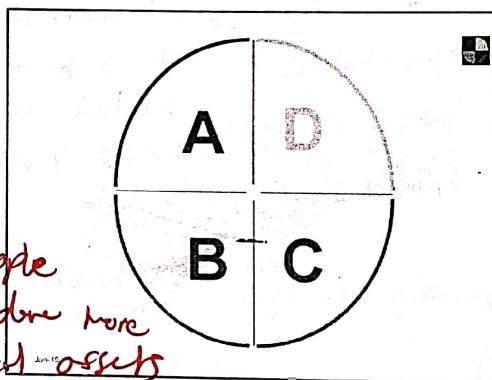
#### Value added

- Preventive maintenance
- Rapid response and failure



#### Non-added value

- waiting for spare parts
- ↳ reduce waste and improve
  - ↳ Segrete approval people
  - ↳ look at approval cycle people
  - ↳ approval optimization can be done more
- Over inspection of non critical assets
- Poor scheduling for idle work
  - ↳ Standby rate



②

## Map Value Stream

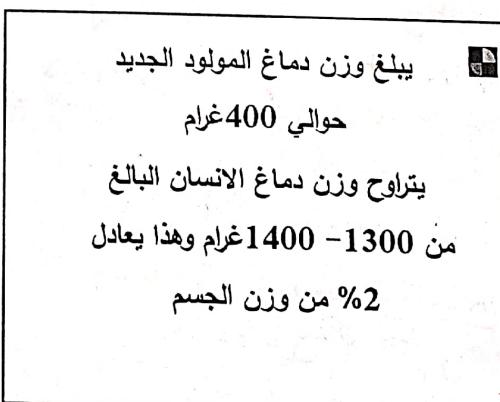
Analyze all steps from start to finish

↳ Material flow

↳ ~~Delivery~~

↳ Information flow

↳ Activities



$$\frac{\Delta x}{\Delta y} = \frac{\Delta d}{\Delta t}$$

$$\text{Reduced} = \frac{\Delta \text{coefficient}}{\Delta \text{Constraints}}$$

$$\text{Reduced} = \frac{\Delta \text{Sandi}}{\Delta \text{Ans}}$$

$$\text{Reduced} = \frac{\text{decision variable}}{\text{optimal value}}$$

~~$$\frac{20 - 50}{500 - 600} =$$

$$\frac{500 - 600}{20 - 50} = 5$$~~

Demand on top

~~$$\frac{\text{Initial} - \text{Final}}{\text{Initial} + \text{Final}} = \frac{\text{new} - \text{old}}{\text{new} - \text{old}}$$

$$= \frac{600 - 500}{50 - 70} = -5$$~~

Demand on top

$$\frac{\text{new demand } 600 - \text{old demand } 500}{7.5 - 12.5}$$

$$\frac{12000 - 6500}{7.5 - 12.5} = -1100$$

تقدر عدد الخلايا العصبية الدماغية  
بمائة بليون خلية

يستهلك الدماغ 20%  
من الأكسجين الذي  
يحتاجه جسم الإنسان

Basic Neural Processes

شحنة كهرو كيميائية