

MOKSHITH NARAYAN

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PROFESSIONAL SUMMARY

Product-focused professional with a technical foundation in enterprise operations and AI automation. Experienced in stakeholder management, product roadmap development, and cross-functional delivery. Skilled in translating business problems into user-centric solutions using data-driven prioritization (RICE/MoSCoW), competitive analysis, and customer discovery. Hands-on expertise in AI/LLM integration, no-code automation, and full product ownership from ideation to deployment. Awarded 'Best Outgoing Student' for leadership excellence.

EXPERIENCE

Accenture | Packaged Application Development Associate

Oct 2024 – Aug 2025

- Stakeholder Management & Cross-Functional Delivery: Managed mission-critical data operations for global enterprise clients, collaborating with engineering and business stakeholders to maintain 99%+ system reliability and meet strict SLAs.
- Product Roadmap & Process Optimization: Partnered with a team of 10 to identify workflow inefficiencies and prioritize a backlog of 50+ automation opportunities, reducing operational overhead across the delivery pipeline.
- Data-Driven Problem Solving: Leveraged technical root-cause analysis (Azure/Linux) to resolve high-priority production bottlenecks, improving sprint velocity and bridging engineering constraints with client expectations.
- KPI Tracking & Reporting: Monitored operational KPIs and communicated performance metrics to stakeholders, enabling proactive, data-driven decision-making and continuous service improvement.

PROJECTS

[GitHub] CleanLabel AI - Food Ingredient Intelligence WebApp

Product Research, PRD Authoring, AI Development & Deployment

- Defined product vision and authored a PRD for an AI-powered food label analyzer; built and shipped a full-stack web app using Google Gemini API and Supabase - delivering real-time ingredient analysis, a wellness Glow Score (A-D), and healthier swap suggestions.
- Owned full product lifecycle, market research, user story mapping, database schema, API integration, and production deployment - demonstrating end-to-end product ownership across strategy, documentation, and engineering.

[Case Study] The Last 100 Meters - Swiggy Fleet Capacity Recovery

Product Case Study, PRD & Go-to-Market Strategy

- Identified service-experience gaps in last-mile logistics; proposed a multi-phase product roadmap to recover 1.7M hours of fleet capacity via optimized routing and user journey mapping.
- Produced BRD and feature prioritization documentation using RICE/MoSCoW frameworks, aligned with business OKRs and go-to-market strategy for high-impact feature delivery.

[GitHub] AI-Driven Talent Acquisition Pipeline

Product Strategy & AI/No-Code Automation

- Identified bottleneck of 60+ hours/month in manual resume screening; architected an automated semantic pipeline using n8n and Google Gemini API - reducing initial screening time by ~70%.
- Structured output into Google Sheets for stakeholder review, improving recruiter productivity and enabling data-driven hiring decisions.

[Case Study] Ola Electric - Service Recovery & Quality Strategy

Competitive Analysis, Root-Cause Diagnosis & Strategic Roadmap

- Conducted competitive analysis and root-cause diagnosis of Ola Electric's service-quality gap; identified how hardware malfunctions and inadequate repair infrastructure drove customer churn and declining NPS.
- Proposed a multi-phase recovery roadmap: in-app real-time diagnostic tracking and a streamlined Showroom-to-Service workflow to improve user retention and brand trust.

SKILLS & TOOLS

Product Management: Agile/Scrum, PRD/BRD Writing, RICE/MoSCoW Prioritization, User Stories, Product Roadmap, OKRs, KPIs, Go-to-Market Strategy, Competitive Analysis, Customer Discovery, A/B Testing

AI & Automation: Gemini/GPT API Integration, LLM Orchestration, n8n, Zapier, Prompt Engineering

Data & Analytics: SQL (MySQL), Power BI, Google Analytics, Data-Driven Decision Making

Tools: Figma, Notion, Miro, Jira, Azure Cloud, Linux, Python, API Documentation

EDUCATION

Bachelor of Computer Applications (BCA) - SDM College, Mangalore

2021 - 2024

GPA: 8.91/10 | Awarded "Best Outgoing Student" for leadership excellence

CERTIFICATIONS

Google Project Management Professional Certificate | Google Analytics | Accenture North America PM Job Simulation | Notion Essentials