

Ioannis Karavopoulos



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Birth: 12.02.1972

Experience

1st level Application Support, EmbedIT. 06.2019–09.2020
Full Time, Brno CZ

Handling of requests and incidents by use of pre-prepared SQL scripts and methods to solve recurring issues. Co-operation with developers for new ones. Basic troubleshooting of monitoring incidents (e.g. restarting nodes in weblogic). Some basic exposure to PL/SQL and some larger one in writing BASH scripts to automate my everyday job. Worked in 12-hour rotating shift patterns.

Customer Support Agent, AT&T. 01.2018–06.2019
Full Time, Brno CZ

1st level 'Technical support' for ATT internet phone and TV clients in the U.S.

Media Services–Subtitling, Sdi Media. 10.2017–
Project Based, Remote

Subtitling mostly american series from English to Greek.

Production Line Assistant, Adient. 06.2017–07.2017
Full Time, Bor CZ

Alarm systems Installation, Gentec CSW. 01.2017–06.2017
Full Time, Athens GR

Mainting and installing new security systems for a bank client. Worked with ELCO[®] Multiplexers and cameras, AXIS[®] encoders, RIELO[®] UPS, HONEYWELL[®], GENETEC[®]

Content Editor, SchoolNet. 09.2016–12.2016
Project Based, Athens GR

Editing and adding material to be published in an e-learning platform for high-school students.

Electrician, Prodromos Ispiroglou. 09.2016–12.2016
Project Based, Athens GR

Low voltage electrical installations, certificate issuing, security installations of Hikvision®, Arion®, Pelco®, Honeywell®.

Transport-Network Design, Cosmote SA. 01.2001–05.2013

Full Time, Athens GR

Database design (VBA, SQL, MS Access). Transmission network dimensioning, routing and optimization of PDH, SDH and IP transports on Huawei, Alcatel, Nokia and Ericsson equipment. Physical network infrastructure management field work (towers, transmission layouts).

English Teacher, Vocational Institute. 09.1999–12.2000

Full Time, Athens GR

English lessons in a topographers' class

Electrician, Karakitsos Sec. 01.1998–09.1999

Full Time, Athens GR

Alarm Systems installation and maintenance. Access control systems. Motion, smoke and fire detectors. CCTV mostly using CADDX®, Paradox® equipment. Also worked as a freelancer approximately the same period.

Artillery Topographer, Military Services. 06.1996–06.1997

Full Time, Alexandroupolis GR

Service Technician, National Telecoms. 02.1995–08.1995

Full Time Internship, Athens GR

Maintenance of DC motors, electrical tools. Dissertation on sound level measurements

Education

BSC in Electrical Engineering. 1990–1995

Technical Institute of Piraeus

MSc Electrical Engineering. 1996–

National Technical University of Athens

Computer Security. 2014–

University of Liverpool (Remote)

Computer Skills

VBA, Bash, SQL, MS automation, Relational Database Design (Ms Access)

Languages

English: Proficient

Greek: Native