## F.No.R.20011/60/2016-Ad.I GOVERNMENT OF INDIA MINISTRY OF FINANCE DEPARTMENT OF REVENUE

New Delhi, the 24th February 2016

To Shri Prakashchand Chhaganmalji Jain, G-5, Dushant Vihar Apartment, Godni Road, Yavatmal – 445 003

Subject: Information under Right to Information Act, 2005

Sir.

I am to refer to your RTI application dated 21.01.2016 addressed to CPIO (Service Tax), Department of Revenue and CPIO & Under Secretary (Service Tax)'s communication dated 17.02.2016 (received on 18.02.2016 by me) and to provide you the information relating to Point No.2 as mentioned below.

Clause 10 I of Chapter IV (Procedure for Redressal of Grievance) of Indirect Tax Ombudsman Guidelines, 2011 provide that "Any person, who has a grievance against the Customs, Central Excise & Service Tax Department under the Government of India's Department of Revenue, may, himself or through his authorized representative, if any, make a complaint against the concerned Customs, Central Excise and Service Tax official in writing to the Ombudsman having jurisdiction over that office.", as such "jurisdiction is applicable on officer's (against complaint is filed) address",

2. In case you are not satisfied with the reply, you may submit your appeal before the Appellate Authority within 30 days. The name and address of the Appellate Authority is as under:

Shri Ajay Kumar Nema, Director (Hars.)/Appellate Authority Room No.48-A/I, North Block, New Delhi-1 Tel No.2309 2504

Yours faithfully,

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(Rajinder Kumai)

Under Secretary to the Govt. of India & CPIO

PH: 2309 3277

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