

KB0010763



33 views

Changing Your Password Manually - Academic Services Database: Oracle

After you receive your Academic Services Database account, you will be prompted to change your password upon first logging in. The following instructions demonstrate this process for the Oracle database.

IMPORTANT! Your password will be sent in a separate email from UTA IT Service Management (uta@service-now.com) with the subject line: Oracle Database Access Instructions. Check your inbox and/or spam folder for this email. This email will look like this:

Hello Student,

As a follow up to the previous set of instructions, your temporary password for Oracle database access is **[temporary password]**

Please login and change the temporary password as soon as possible.

--Enterprise Data Services

IMPORTANT! It is HIGHLY recommended that you change your password within seven (7) days of account creation for security purposes. The password will say "expired" upon first logging in. You can still change your password even when it is "expired".

Password Requirements

The following requirements must be followed for Oracle passwords:

- Minimum of twelve (12) characters
- Must not start with a numeric character.
- Must contain one (1) of the following:
 - Uppercase character
 - Lowercase character
- Special characters are not allowed
- Common phrases, including your NetID, are not allowed
- Password will expire after 180 days

Logging In

The primary way in which you will interact with the database is through SQL*Plus, an interactive SQL-based front-end. After logging into Omega, log into your database using SQL*Plus by typing the following:

```
> sqlplus
```

You will then be prompted for your Oracle username, which is the same as your NetID username. When you are prompted for a password, enter the password provided to you via the Academic Services Database request. If you are unsure of your password or need it reset, enter a [ServiceNow Request](#).

```
SQL*Plus: Release 19.0.0.0.0 - Production on Fri Aug 6 13:36:21 2021
Version 19.3.0.0.0

Copyright (c) 1982, 2019, Oracle. All rights reserved.

Enter user-name:
```

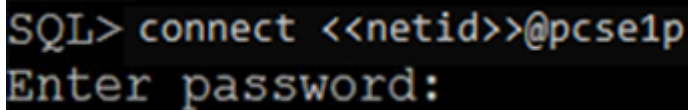
SQL*Plus will launch, and you will see the 'SQL>' prompt ready for your commands.

Type **connect** along with your **<<netid>>@database** name. The database name is the first part of the service name – for example, **pcse1p** is the database name portion of **pcse1p.data.uta.edu**.

Note: enter your NetID where you see "netid" listed in the demonstration. For example, if your NetID is **axs9834**, then your connect command will look like the following:

```
connect axs9834@pcse1p
```

You will then be prompted to enter your password. Enter the temporary password you received in your UTA email.



```
SQL> connect <<netid>>@pcse1p
Enter password:
```

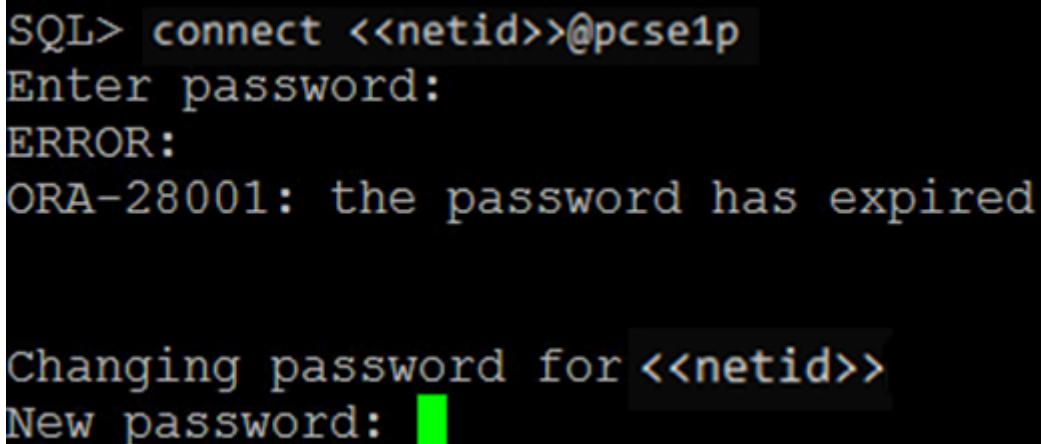
Note: If after 7 days you have not logged in using the temporary password, the temporary password should still be valid. However, if you are still unable to login with the temporary password, you may [submit a request](#) for a password reset.

Changing Your Password

Your password will be expired upon first login. Change the password by typing a new password that follows the minimum requirements listed above.

The following requirements must be followed for Oracle passwords:

- Minimum of twelve (12) characters
- Must not start with a numeric character.
- Must contain one (1) of the following:
 - Uppercase character
 - Lowercase character
- Special characters are not allowed
- Common phrases, including your NetID, are not allowed
- Password will expire after 180 days

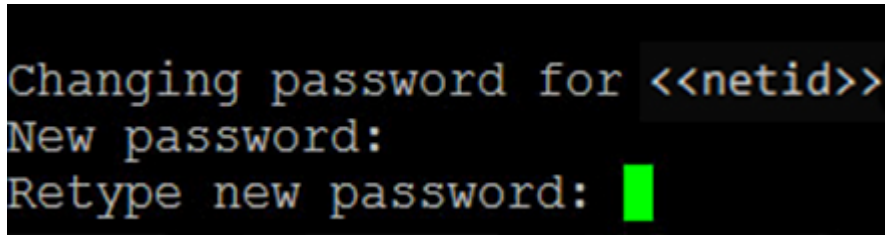


```
SQL> connect <<netid>>@pcse1p
Enter password:
ERROR:
ORA-28001: the password has expired

Changing password for <<netid>>
New password: █
```

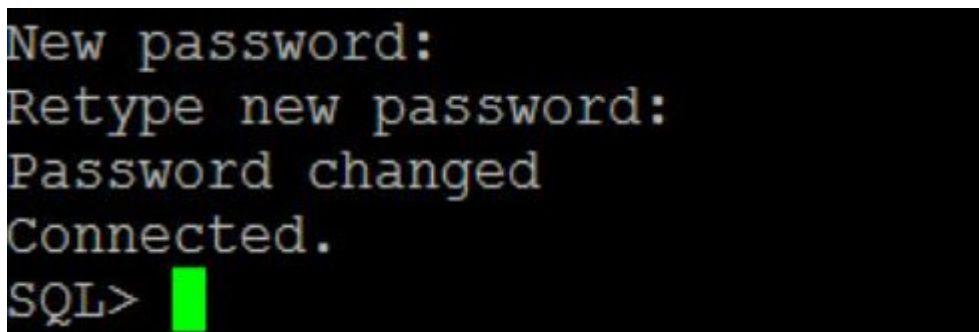
IMPORTANT! You can still change your password even though it says "expired".

Retype the password.

A terminal window with a black background and yellow text. The text reads: "Changing password for <<netid>>", "New password:", and "Retype new password:". A red cursor is visible at the end of the "Retype new password:" line.

```
Changing password for <<netid>>
New password:
Retype new password: █
```

You will receive the message "Password changed" upon successfully changing your password.

A terminal window with a black background and yellow text. The text reads: "New password:", "Retype new password:", "Password changed", "Connected.", and "SQL>". A red cursor is visible at the end of the "SQL>" line.

```
New password:
Retype new password:
Password changed
Connected.
SQL> █
```

You may receive a message that the password is expired. You can still change your password even if you receive this message.

IMPORTANT!!! You have five (5) attempts to login. After the fifth failed attempt, the account is locked for 15 minutes. If your account gets locked, wait 15 minutes before trying to log in again.



Last modified 5 months ago

Helpful?

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