

Maxwell Nchoroko
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PERSONAL PROFILE

Skilled individual with a strong background in training quality data for AI. Works well without supervision to handle assignments, always ready to go beyond the bare minimum, and easily teachable.

WORK EXPERIENCE

Expert Contributor

Snorkel AI · Freelance

Jan 2025 – Present · 4 months

Redwood City, California, United States · Remote

- **Data annotation:** Assigned meaningful labels to raw data such as text, images, audio, and video to facilitate machine learning processes. Ensured accurate labeling by understanding the context and nuances of the data.
- **Development of labeling functions:** Collaborated with data scientists and subject matter experts to create labeling functions, programmatic rules, or heuristics that automate the labeling process, enhancing efficiency and scalability in generating training data.
- **Data Quality assurance:** Implemented quality control measures to verify the accuracy and consistency of labeled data. Identified and resolved discrepancies, handled ambiguous cases, and ensured adherence to annotation guidelines.
- **Collaboration and feedback integration:** Worked closely with cross-functional teams to incorporate feedback, refine labeling guidelines, and adapt to evolving project requirements, ensuring that the labeled data aligned with machine learning model objectives.
- **Skills:** Teamwork, Artificial Intelligence (AI)

Transcriber & Reviewer

CGBiz Corporation Scribie

March 2023 – Present

- Actively listening to audio or video recordings and accurately convert the spoken content into written form while maintaining the integrity and context of the original material.

AAT Responder

Eneza Education Limited (Remote)

August 2019 – Present

- Responding to over 2500 questions from both high school and primary school students within a 24-hour time frame.
- Uploading learning content to the Eneza CMS platform to hit the company's 12-hour target.
- Providing quality responses to achieve a 97% customer satisfaction rate.

Freelance Team Manager

Delegate Operations (Remote)

August 2023 – January 2024

- Defined the project scope, objectives, and deliverables to ensure clear direction and alignment with client expectations.
- Developed detailed project plans, including timelines, milestones, and resource requirements to ensure efficient execution.
- Identified and assessed project risks, developing strategies to mitigate them and ensure smooth project progress.
- Assembled a project team with the right skills and expertise, ensuring effective collaboration and productivity.
- Communicated project goals and expectations to team members, ensuring everyone was aligned on objectives.
- Ensured that project deliverables met the required quality standards, maintaining high client satisfaction.
- Implemented and monitored quality assurance processes throughout the project to ensure the delivery of high-quality results.
- Addressed and resolved conflicts within the team, maintaining a positive and collaborative work environment.

- Quickly and effectively resolved issues that arose during the course of the project, ensuring minimal disruption to progress.

Quality Analyst

Sama (formerly Samasource Kenya) - Hybrid

August 2022 – February 2023

- Analyzed reviewers' work output against guidelines/standards and provided constructive feedback.
- Provided feedback to Team Leaders on identified areas that individual team members needed to improve on for coaching.
- Gave feedback and recommendations on recurring and widespread gaps addressed through training/refreshers sessions.
- Participated in internal and external calibration sessions and documentation of changed quality routines and procedures.
- Compiled and distributed comprehensive feedback to agents on identified gaps or areas of weakness for re-training/coaching.
- Compiled and sent daily, weekly, and monthly quality reports to the Quality Analyst Supervisor and relevant stakeholders.
- Kept up-to-date records of individual agents' quality performance for use in internal performance reviews.

AI Data Associate

Sama (formerly Samasource Kenya)

August 2017 – July 2022

- Classifying products into two or more categories.
- Maintaining data work requirements by following data program techniques and procedures, meeting and maintaining a 95 %+ quality threshold.
- Verifying entered data by reviewing, correcting, deleting, or reentering data and purging files to eliminate duplication of data.
- Contributing to overall team efforts by accomplishing related tasks as needed.

- **Achievements:** Project Reviewer (Digital Cartography) – promoted to project reviewer in a record time of two weeks.

EDUCATION

Diploma in Business Information Technology

St. Paul's University

2020 – 2021

B.Ed Arts (Mathematics & Geography) - Ongoing

Kenyatta University

September 2015

Certificate in Basic Computer

Chrisco Professional Centre

May 2015

KCSE Certificate

Senior Chief Kegati Secondary

2014

KCPE Certificate

Chrisco Educational Centre

2002 – 2009

PROFESSIONAL SKILLS GAINED

- Data Analysis
 - Teaching
 - Transcription
 - Computing (MS Word, Excel, and PowerPoint)
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CERTIFICATIONS

- Fundamentals of Software Testing – QATestLab
- Digital Literacy – Sama (Formerly Samasource Kenya LTD)
- Basic Computer Packages – Chrisco Professional Centre

REFERENCES

James Irungu – Project Manager
Delegate Operations
+254 725 353534

Gilfex Opee – Content Manager
Eneza Education Limited
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