



MAURO DEL SERO

ENGINEERING STUDENT

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ABOUT ME

I am an ambitious administrative with the goal of achieving effective communication processes, clean records and costs saving both in development and maintenance of organizational or management activities.

Engineering student with the goal of applying my learnings in a clean and progressive way, adapting my work areas and my communication methods if necessary.

I will do this with great problem solving and problem de-escalating capability and results focus.

EXPERIENCES



- Led a group with more than 12 representatives and increased its effectiveness and results in 10%.
- Achieved 120% of the objectives in terms of obtained goal results in 2 different work areas.
- Reduced spendings of a 12 representatives group by 20% with the same final result.
- Kept Assertive and stable communication with at least 15 superior representatives in conflictive times.
- Obtained 80% of the expected result as an average in every area I worked in.

LANGUAGE



- Fluent English capable of speaking with natives, 5 years studies

SKILLS



- Resilience
- Positivity
- Time management
- Responsible
- Team Work
- Good Communication

WORK AREAS

- Call Center Mendoza
- Executive Secretary
- Santo Tome, Santa Fe
- Pajaritos, Santiago Chile
- Lo Espejo, Santiago Chile
- Bollenar, Santiago Chile

EDUCATION



- BYU Pathway Connect 3rd Term
- Colegio de la Universidad del Aconcagua
- Kingston College (Chile)
- High School Finished with Higher grades in almost every year