



# Mykyta Medvediev

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## WORK EXPERIENCE

**VASS LATVIA, SIA** – RIGA, LATVIA

**SALESFORCE/FULL-STACK DEVELOPER** – 01/03/2024 – CURRENT

Working on both frontend and backend technologies + customizing and optimizing Salesforce CRM platform.

Main responsibilities:

- Develop Lightning Web Components using JavaScript, HTML, CSS.
- Design backend REST and SOAP API integrations between Salesforce and external systems using Java/Apex.
- Automate business processes using Database Triggers, Flow, Workflow rules.
- Configuring CI/CD pipelines, implement DevOps practices.
- Administration of Salesforce platform.

Technical skills:

Apex, Java, JavaScript, HTML, CSS, SOAP and REST API Webservices, GitHub, SOQL, SOSL, Triggers. Force.com tools: Data Loader, SFDC File Exporter, AppExchange.

**VASS LATVIA, SIA** – RIGA, LATVIA

**SAP CPQ DEVELOPER** – 13/09/2024 – 16/10/2024

Customization and configuration of SAP CPQ platform.

- Integration with Salesforce CRM.
- Modifying UI with Knockout.js and C# Razor Pages.
- Writing backend login with Python.
- Generating Quote documents using CPQ System tags.
- Product and Setup Configuration.

Technical skills:

JavaScript, C# Razor Pages, Python, REST API, HTML, CSS.

## PROJECTS

01/03/2025 – 01/08/2025

**Gym! Latvia AI virtual assistant**

**Role - AI engineer**

Riga, Latvia

Developed an intelligent virtual assistant designed to improve customer engagement, answer inquiries, and streamline membership processes for Gym Latvia clients. Built with a focus on fast response, multilingual capability, and integration with the gym's booking & CRM systems, it helps reduce the workload of front-desk staff and enhances the member experience.

Main responsibilities:

- Implemented Ollama-powered LLM responses in Java backend for multilingual support (English, Latvian, Russian).
- Designed implementation of Retrieval-Augmented Generation (RAG) for context-aware answers including an embedding-based mechanism to upload and integrate the latest Gym! Latvia information PDF documents.
- Fine-tuned Ollama model via custom Modelfile, improving domain-specific accuracy for Gym Latvia terminology and FAQs.
- Implemented caching and temporary memory mechanisms with Redis to cache session states.
- Built Docker images for chatbot microservices, configured CI/CD pipelines with GitHub Actions for automated testing and deployment.
- Developed UI specific widget in Squarespace (website constructor used by Gym! Latvia) for chatbot requests

Technical skills:

Java Spring • Ollama • LLM • RAG • Redis • JavaScript • Docker • CI/CD • GitHub Actions

11/05/2025 – CURRENT

**Bonnier Bokklubb**

## Role – Senior Salesforce/Full-Stack Developer

Stockholm, Sweden

Sweden's leading book club and publishing company under the Bonnier Group. Responsible for curating and marketing high-quality literature to a wide membership base. Supported operations in publishing, customer engagement, and digital content delivery.

Main responsibilities:

- Integrated Salesforce with core business systems, including:
  - Valitive for credit data validation
  - Klarna and Danske Bank for billing and payments
  - Alektum for debt collection
  - Speed for warehouse and logistics integration
  - PIM for product information management
  - Voicemal for call center operations
  - Microsoft Dynamics for ERP and business process synchronization
- Developed custom Lightning Web Components (LWC) to enhance the Salesforce user experience and streamline internal workflows.
- Contributed to the design and documentation of system integrations, including secure SFTP-based data exchanges with external partners and internal platforms.
- Contributed to the setup and maintenance of CI/CD pipelines, enabling faster and more reliable deployments.

Technical skills:

Java, Apex, LWC, JavaScript, CSS, HTML, Jira, GitHub Actions, CI/CD, Salesforce

Link <https://www.bonniersbokklubb.se/>

01/06/2025 – 31/08/2025

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## Premier Truck Rental

### Role – Business Analyst

Fort Wayne, Indiana, USA

A leading U.S.-based provider of custom truck and equipment rentals for utility, construction, and infrastructure industries. Supports nationwide operations with a strong focus on fleet customization, logistics, and customer service.

Main responsibilities:

- Wrote clear, actionable user stories, acceptance criteria, and process flows to support agile development and system improvements.
- Collaborated with cross-functional teams to gather and analyze business requirements across logistics, fleet management, and customer service functions.
- Facilitated stakeholder meetings to align business needs with technical solutions.
- Supported digital transformation initiatives by identifying pain points and proposing enhancements to internal tools and platforms.

Technical skills:

Jira, Salesforce

Link <https://rentptr.com/>

17/02/2025 – 08/09/2025

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## Toro Company

### Role – CPQ/Full-Stack developer

Minnesota, USA

The Toro Company represents a portfolio of global brands spanning various markets, industries and geographies with over a century of deep knowledge in transforming how jobs get done. They deliver market-leading innovation that is thoughtfully engineered and grounded in solving real human challenges and needs.

Main responsibilities:

- UI customization with C# Razor and Knockout JS.
- Python scripts for extracting Excel data into XML data for importing. Quote and field calculations.
- Configuration of products, attributes, dictionaries.
- SAP CPQ - Salesforce integration.

Technical skills:

Python, JavaScript, C# Razor, Azure DevOps, XML, SAP CPQ, Salesforce

Link <https://www.linkedin.com/company/the-toro-company/>

11/02/2025 – 12/06/2025

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## Blockchain Voting System

## Role – Solidity/Full-Stack developer

Riga, Latvia

Decentralized voting system using Ethereum smart contracts to ensure secure, transparent, and anonymous elections. The project leverages a commit-reveal scheme for vote privacy, deposit-based participation.

Main responsibilities:

- Design smart contracts on Solidity on Ethereum for transparent and immutable voting.
- Implementation of commit-reveal scheme for vote privacy and deposit mechanism.
- Built Node.js backend with PostgreSQL for voter eligibility verification and authentication.
- Frontend development on React + TypeScript that interacts with Ethereum smart contracts via Web3.js.
- Testing & Debugging of smart contracts using Ganache and Truffle.

Technical skills:

Solidity, Smart Contracts, Truffle, Ganache, Web3.js, React, Typescript, Node.js, CI/CD, Docker, GitHub Actions.

16/12/2024 – 31/01/2025

## NOW:Pensions

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## Role – Salesforce developer

London, United Kingdom

NOW:Pensions is an award-winning UK workplace pension provider. We look after the pension savings of millions of members on behalf of tens of thousands of employers from a wide range of industries.

Main responsibilities:

- API version Enhancements of Salesforce components such as Apex Classes and Triggers, VisualForce pages and Components.
- Workflow rules and Process builder migration to Flows automation.
- Integration and Unit-Testing.
- Package deployments through Salesforce Change Sets.

Technical skills:

Apex/Java, JavaScript, VisualForce pages/components, Salesforce

Link <https://www.linkedin.com/company/nowpensions?originalSubdomain=uk>

11/2024 – 12/2024

## Progressive Building Society

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## Role – Full-Stack developer

Belfast, North Ireland

Progressive Building Society is a Northern Ireland based financial services provider headquartered in Belfast and operates 11 branches across the province.

Main responsibilities:

- Resolving support tickets.
- Refactoring Apex code for backend.
- Writing Unit tests.
- Refactoring Aura Components for frontend.
- Refactoring Salesforce org processes.

Technical skills:

Apex/Java, JavaScript, CI/CD, HTML, CSS, Bitbucket, Salesforce

Design Patterns: Dependency Injection, Universal Mock, Selector, Unit of Work

Links <https://www.theprogressive.com/> | <https://www.linkedin.com/company/progressive-building-society/?originalSubdomain=uk>

13/09/2024 – CURRENT

## Tinder for Pets

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Riga, Latvia

Ultimate matchmaking app for your beloved pets! Whether your furry friend is looking for a playmate, a cuddle buddy, or even a lifelong companion, our app makes it easy to connect with other pets in your area.

Main responsibilities:

- Created UML and ER diagrams to visualize system architecture and workflows and design and optimize database schemas.
- Design and implement RESTful APIs using ASP.NET Core Web Api, ensuring efficient data handling and secure user authentication.

- Built dynamic and responsive user interfaces with React.js + TypeScript.
- Managed microservices using Docker and Kafka for scalability and reliability.
- Implemented caching with Redis for faster data responses.
- Integrated Elasticsearch algorithms for optimized search functionality.

Technical skills:

ASP.NET Core, React.js, TypeScript, SignalR, Redis, Kafka, Docker, Postgres, UML, Elasticsearch.

01/05/2024 – 13/09/2024

## Trustly

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### Role – Backend developer

Stockholm, Sweden

SlimPay and Trustly banking systems are now together. Trustly is well-known Swedish fintech company that specializes in open banking payment solutions. SlimPay is French banking that has become a part of Trustly in Jan 2024.

Main Responsibilities:

- Develop REST & SOAP API Salesforce-Salesforce Apex Integration for SlimPay and Trustly data exchange. Implemented with the usage of Apex/Java classes and Triggers.
- Security management: Named Credentials, Custom Settings.
- Design Flow Automations.
- Migrating standard and custom objects and Salesforce files using Salesforce Force.com tools.
- Organize security of Salesforce organization credentials management.
- Writing Technical and Regular user Documentation.

Technical skills:

Apex/Java, REST & SOAP API, Unit-Testing, Triggers, Dataloader.io, Flows, SFDC File Exporter, Salesforce

## SKILLS

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### Salesforce

Apex Code | Salesforce LWC | SOQL/SOSL | Visualforce / Lightning Components | • Salesforce Configuration : Custom Objects & Apps Creation, Layouts, Workflows, Validation rules

### Backend

Programming: C Python Java C++ C# JavaScript | Databases: MySQL, MariaDB, PostgreSQL, MongoDB

### Frontend

React | Javascript, TypeScript

### Other

Git | CI\CD

### AI

Large Language Models (LLM) | Retrieval Augmented Generation (RAG) | Ollama | Tensorflow | Explainable AI (XAI)

## EDUCATION AND TRAINING

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01/09/2022 – 12/06/2025 Riga, Latvia

**BACHELOR OF COMPUTER SCIENCE AND INFORMATION TECHNOLOGY** Riga Technical University

**Website** <https://www.rtu.lv/> | **Field of study** Software and applications development and analysis | **Final grade** 8.44 |

**National classification** 6 | **Type of credits** ECTS | **Number of credits** 180 |

**Thesis** Application of Explainable AI in an Image Recognition Task

**SALESFORCE CERTIFIED MARKETING CLOUD ADMINISTRATOR** Salesforce

**Website** <https://trailhead.salesforce.com/en/credentials/certification-detail-print?searchString=V446XbuDy1kJJOagSWUueJJ6tLuas/kKNPiC0eFvqqddaEuseRoB65pe433tH3Ju>

**Level in EQF** EQF level 5

Website <https://trailhead.salesforce.com/en/credentials/certification-detail-print?searchString=V446XbuDy1kjjOagSWUueJJ6tLuas/kKNPiC0eFvqqddaEuseRoB65pe433tH3Ju>

Level in EQF EQF level 6

19/02/2024 – 01/08/2024 Riga, Latvia  
.NET DEVELOPER EXPERT EPAM

Two Projects from Design Patterns and Entity Framework Core:

- Online shop
- JSON and XML multi-serializer oriented on Denendency Injection, Starway, Compositio over Inheritance patterns

Website <https://www.epam.com/> |

Field of study Software and applications development and analysis , Database and network design and administration |

Final grade 100

01/06/2023 – 15/01/2024 Riga, Latvia  
JUNIOR C# .NET DEVELOPER EDUCATION COURSE Cyber Bionic Systematics

Website <https://edu.cbsystematics.com/>

● **CONFERENCES AND SEMINARS**

30/04/2025 – 30/04/2025 Riga, Latvia  
The 66th RTU student science and technology conference

Presented self-thesis about Application of explainable AI methods in image recognition tasks.

Link <https://iti.rtu.lv/lv/petnieciba/studentu-konference>

● **LANGUAGE SKILLS**

Mother tongue(s): **UKRAINIAN** | **RUSSIAN**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	B2	B2	B2	B2	B2
LATVIAN	A2	A2	A2	A2	A2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user