



## Anglita, Marinel V.

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### EDUCATIONAL HISTORY

CIIT College of Arts and Technology  
(2025-Current)  
*Bachelor of Science in Entertainment and Multimedia Computing with Specialization in Gamification and Design*

Far Eastern University (2021-2023)  
*Bachelor of Science in Architecture with Specialization in Urban Design*

Our Lady of Fatima University (2019-2021)  
*Science, Technology, Engineering, Mathematics (STEM)*

### RELEVANT COURSEWORK

- Theory of architecture
- Architectural Design
- Visual Communications
- College Academic Skills in English

### SKILLS

- Concept Development
- Visual design
- Technical Design
- Drafting and Rendering
- Data Entry & Documentation

- Empathetic and Professional Communication
- Conflict Resolution and Active Listening
- Inventory and record management

### WORK EXPERIENCE

Customer Service Representative  
*UnitedHealth Group (2024-2025)*

- Assisted members in understanding healthcare benefits, billing, and claims.
- Delivered accurate information and solutions to customers inquiries.
- Maintained empathy and professionalism while achieving strong customer satisfaction ratings.

Sales Assistant (Family-Owned Business)  
*Self-Employed / Part-Time*

- Helped customers choose clothing items suited to their preferences and style.
- Processed daily transactions and computed total sales.
- Assisted in store organization, restocking, and inventory tracking.