E-News Express

A/B Testing: User Engagement and Conversion

Contents

- **1** Executive Summary
 - New Design Increases User Engagement
 - **New Design Has Better Conversion Rate**
- 4 Engagement Is Similar Across Languages
- 5 Conversion Is Similar Across Languages
- **6** Summary and Recommendation

Executive Summary

Should E-News deploy a new webpage design?

E-News Express found that their current landing page is decreasing user subscriptions. Before deploying a new design, they want to test the performance of their old design (n=50) against that of the new design (n=50) using a sample of randomly selected users viewing the page in either English, Spanish or French.

Goals:

- 1. Enhance user engagement
- 2. Increase conversion rate

UPDATE

New design increases engagement

UPDATE

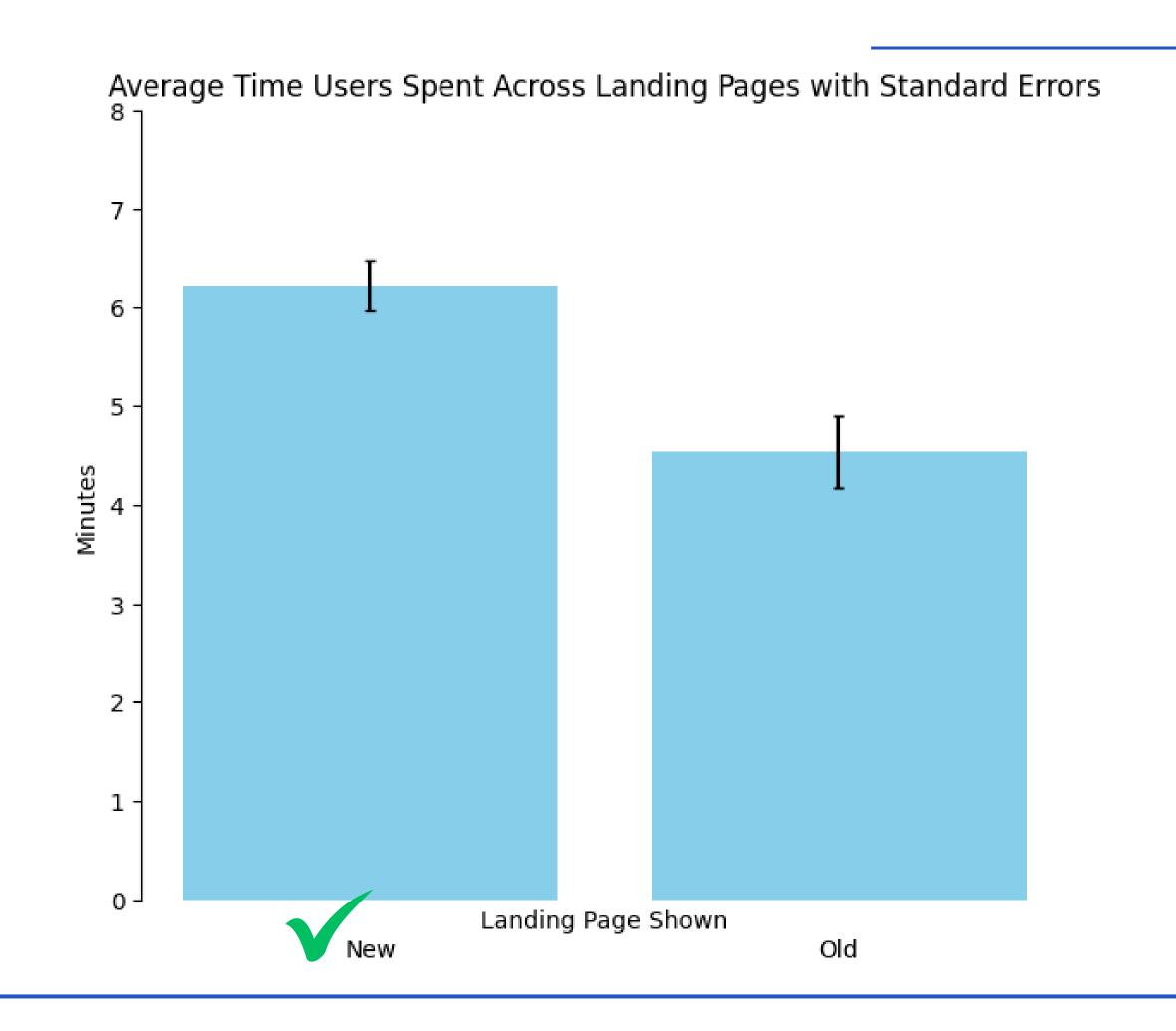
New design increases conversion rate

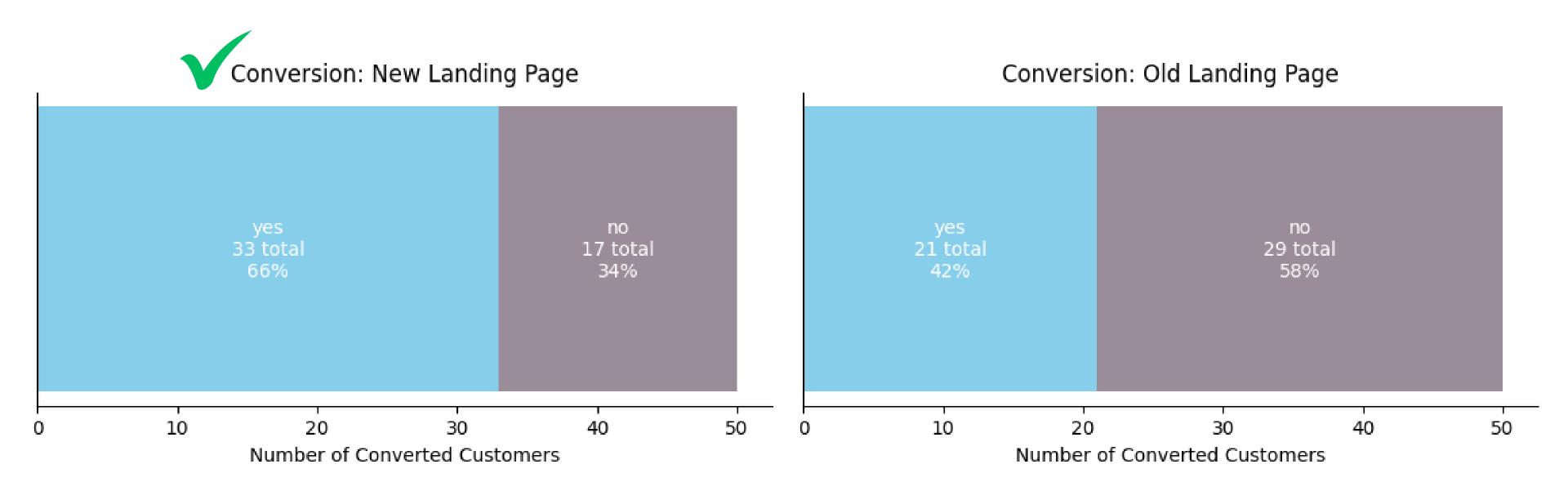
UPDATE

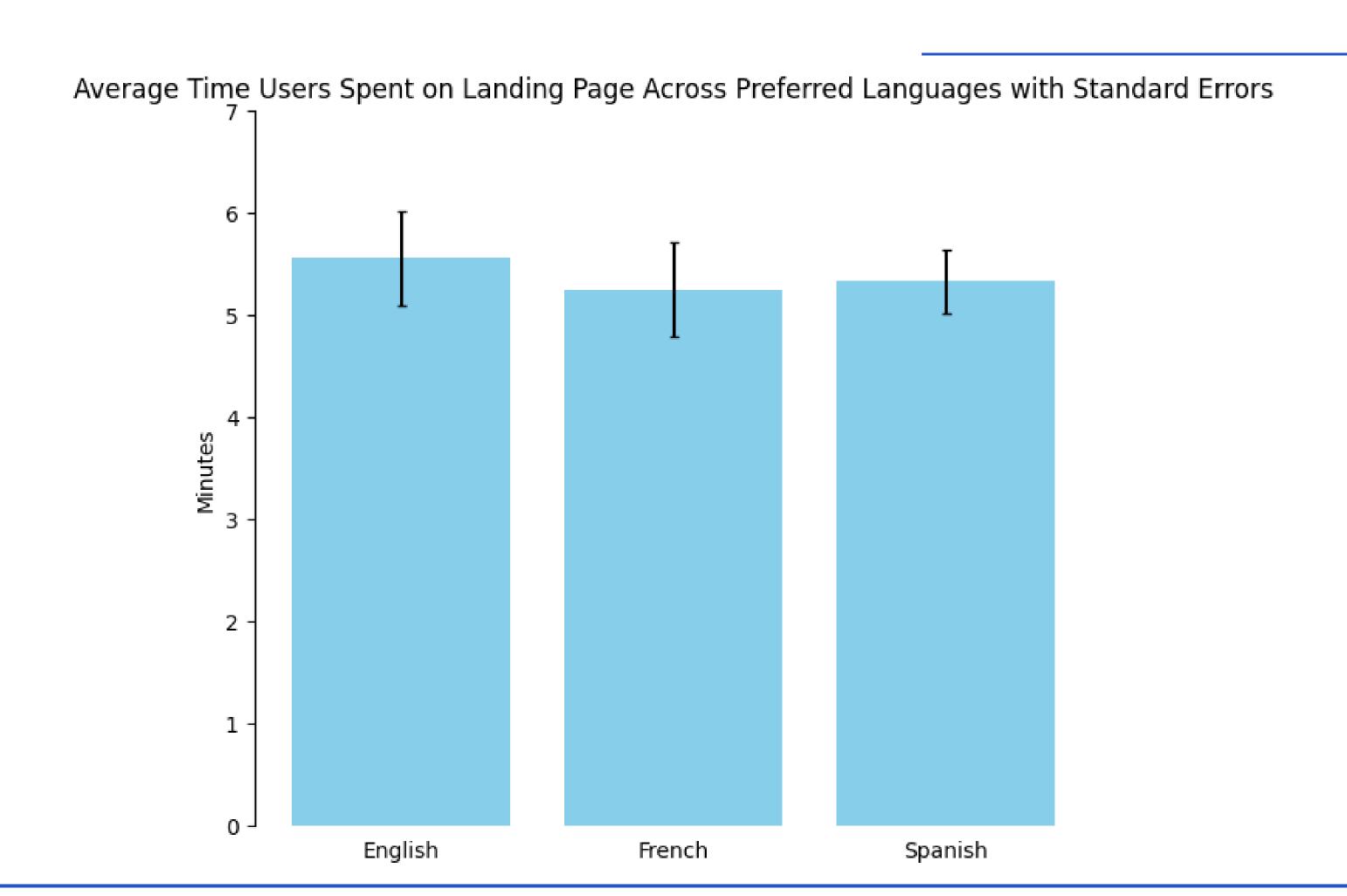
Engagement is similar across languages

UPDATE

Conversion rate is similar across languages







Preferred Language and Conversion 0.35 -Conversion Status no 0.30 yes Proportion of Total Sample 15% 18% 19% 16% 11% 0.05 0.00

Summary & Recommendation

Statistical Methods Used

- 1. One-tailed independent samples t-test, p = 0.00014
- 2. Two proportions z test, p = 0.008
- 3. One-way ANOVA, p = 0.065
- 4. Chi square test of independence, p = 0.21



Deploy the new landing page in English, French, and Spanish.