

USABILITY TEST PLAN

AUTHOR

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CONTACT DETAILS

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FINAL DATE FOR COMMENTS

November 13 2020

PRODUCT UNDER TEST

What's being tested? What are the business and experience goals of the product?

WeCare Mobile App will be tested. The goal is to provide it as an aid to healthcare professionals working in senior care industry

TEST OBJECTIVES

What are the goals of the usability test? What specific questions will be answered? What hypotheses will be tested?

The goal is to determine whether the healthcare professionals are finding this app more handy and useful than traditional paper-based method.

Questions that would be addressed are

1. Do healthcare providers find this app to be time-saving.
2. Is the process to find a task list easy.
3. Are they finding the UI to be consistent and esthetically good.
4. Do they trust the service.
5. Do healthcare professionals understand how to update the tasks that are completed.

PARTICIPANTS

How many participants will be recruited? What are their key characteristics?

2-3 Participants are recruited

- A mix of healthcare professionals
- All must know to use a smartphone.

TEST TASKS

What are the test tasks?

Logging in to the application to access their schedule

Finding the task list and try to complete the tasks according to the priority level.

Follow the task list for half hour and complete all the tasks assigned within that time-frame

Also note whether any spare time is left.

Is the user able to perform "As needed tasks"? If yes, how many?

RESPONSIBILITIES

Who is involved in the test and what are their responsibilities?

Nithyanandh Mahalingam
(Client contact)

Dhrumil Malaviya
(Eye tracking and logging notes)

BUSINESS CASE

Why are we doing this test? What are the benefits? What are the risks of not testing?

This test will answer some key questions related to user experience. Based on customer response the design team will assess those results and make changes to improve user interface as well as user experience

EQUIPMENT

What equipment is required? How will you record the data?

A camera to record the session with eye tracking

All sessions will have a recording for future assessments

Completion time, usability problems and time required to complete the task will be logged

LOCATION & DATES

Where and when will the test take place? When and how will the results be shared?

November 11 @
34 Salonica road, Brampton, ON

Data will be shared on MS-Teams on the same day.

Phone debrief on Nov 12

PROCEDURE

What are the main steps in the test procedure?

