Bug report

Browser: Chrome 108

Account: testmario3@test.com

URL: https://magento.softwaretestingboard.com/

Environment: demo test

OS: Windows 11

1. **Captcha disappears when user signs out from the site, after creating an account**

Steps to reproduce:

1. Go to page https://magento.softwaretestingboard.com/
2. Click on the button Create an Account
3. Enter valid First Name (Marin)
4. Enter valid Last Name (Marinic)
5. Enter valid Email (testmario3@test.com)
6. Enter a password of your own choice (Qatesting1)
7. Repeat the same password in the field Confirm Password
8. Click on button "Create an Account"
9. On the page My Account hover over your account name and when dropdown menu appears click on Sign Out
10. You will be redirected to a page, and if you wait for 5 seconds you will be automatically redirected to Home page.
11. Click on the button Sign In

Expected result: User redirected to login page and Captcha should be visible

Actual result: User redirected to login page but Captcha is not visible

2. User enters value into search box, and it shows products not related to that value

Steps to reproduce:

1. Go to page https://magento.softwaretestingboard.com/
2. In the search box enter "backpack"
3. Click on the search icon
4. User is redirected to search results page

Expected result: Only products that can be considered as backpack are shown.

Actual result: Water bottle is also included as a result, which clearly cannot be considered as backpack.

3. User can't contact Customer Service

Steps to reproduce:

1. Go to page https://magento.softwaretestingboard.com/
2. Navigate to footer and click on the link "Customer Service"
3. On the page Customer Service, click on the link Contact Us.

Expected result: Contact Us page is shown, with contact form for user to fill out and send

Actual result: User is redirected on error page with the message "Whoops, our bad…"

4. When user clicks on Advanced Search link, it remains active

Steps to reproduce:

1. Go to page https://magento.softwaretestingboard.com/
2. Navigate to the footer and click on the link Advanced Search
3. User is redirected to Advanced Search page

Expected result: Advanced search link should not remain active

Actual result: Advanced search link remains active

5. When user clicks on Training tab, page that should show video, shows a warning message

Steps to reproduce:

1. Go to page https://magento.softwaretestingboard.com/
2. Click on the dropdown menu tab Training
3. Hover over the dropdown menu item Video Download and click on it
4. User is redirected to Training Video page

Expected result: Training Video is shown and user is able to download it

Actual result: Page with warning message "We can't find products matching the selection" is shown.

6. When user clicks on Security tab, on Privacy and Cokkie Policy page, when scrolling up it is not shown as active

Steps to reproduce:

1. Go to page https://magento.softwaretestingboard.com/
2. Navigate to the footer and click on the link Privacy and Cookie Policy
3. Click on the vertical menu tab Security
4. Page should scroll down to Security section
5. Scroll back to the beginning of the page

Expected result: Security tab should be marked as active

Actual result: Security tab is not marked as active, instead tab that remains active is Luma Security

7. When user clicks on popular search term, on the Search terms page, many more products that needed to be shown are displayed

Steps to reproduce:

1. Go to page https://magento.softwaretestingboard.com/

2. Navigate to footer and click on link Search Terms

3. Click on the link Adrienne Track Jacket

4. User is redirected to Search results page

Expected result: Adrienne Track Jacket product should be shown

Actual result: Much more products are shown, not just jackets but also some others product, for example a watch.

8. **When user tries to change his phone number details and inputs only letters, no error message is shown**

Steps to reproduce:

1. Go to page https://magento.softwaretestingboard.com/
2. User hovers over his account, and clicks on My Account in the dropdown menu
3. On the My Account page user clicks on the link Edit Address
4. In the input field Phone Number user enters letters instead of numbers
5. User clicks on Save Address button

Expected result: Error message of some kind should be shown for example "Please put only numeric value in this input field".

Actual result: User is redirected to Address Book page, and the message "You saved the address." is shown.

9. **When user buys product that cost 50$ or more, no free shipping is applied**

Steps to reproduce:

1. Go to page https://magento.softwaretestingboard.com/
2. User navigates on the section Hot Sellers and hovers on the product that costs more than 50$
3. Click on the button Add to Cart
4. Product is successfully added to cart.
5. Click on the cart icon and click on the button Proceed to Checkout
6. User is redirected on the checkout page.

Expected result: There is no cost of the shipping because ordered value of the product is more than 50$.

Actual result: Shipping method with the amount that will be calculated into the final amount, that the user needs to pay is shown.