Mrinal Paliwal

mrinal.pw

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ABOUT

- Full-stack software engineer with ~2 years of work experience.
- · Cares deeply about curiosity, empathy and rigor.
- · More on mrinal.pw/now

EDUCATION

• Indraprastha Institute of Information Technology Electronics and Communication Engineering Delhi, India May 2020

EXPERIENCE

MakeMyTrip

Gurgaon, India Jul 2020 - Nov 2021

Software Engineer - Customer Experience

- o Developer with *Holidays* CX team.
 - * Implemented support-agent platform changes for 6E Holidays project.
 - * Worked closely with operations team to implement a modification locking service.
 - * Integrated user-led support ticket creation service amongst others.
 - * Led frontend refactor for 'My Bookings' section used by 5+ teams.
 - * Documented core services and drove written communication culture within team.

ACTIVITIES

Indraprastha Institute of Information Technology

Delhi, India

Aug 2019 - Dec 2019

Teaching Assistant - CSE101: Introduction to Programming

o Designed course material for labs, tutorials and guizzes.

 $\circ~$ Taught and held doubt resolution sessions for a group of ${\sim}50$ students.

PROJECTS

- webserver-rs: Web server written in Rust.
- hashmap-rs: Implementation of simple linked HashMap.
- banking-system: Bank with support for secure transactions, multi-factor auth, and user management.
- advent-of-code '19 '21: Hacky solutions for Advent of Code programming puzzles.

PROGRAMMING SKILLS

• Languages: Javascript, Rust, Java

• Technologies: React, Spring, Git