

Terms and Conditions

Introduction

Welcome to Asfar Alrahhal. We provide hotel booking services through our platform and offer electronic payment options via payment links and company bank accounts to ensure a secure and smooth payment experience. By using our services, you agree to the terms, conditions, and privacy policy outlined below.

1. Use of Service

- 1.1 Users can book hotels through our platform using the available payment methods.
- 1.2 Users must be of legal age (18 years or older) to complete bookings and payments.
- 1.3 All bookings are subject to room availability and the policies of partner hotels.

2. Payment and Refund Policy

- 2.1 When choosing to pay through various payment methods, the amount will be deducted directly from the registered account.
- 2.2 The displayed prices include taxes and fees unless otherwise stated.
- 2.3 Some bookings may require a non-refundable security deposit in accordance with the hotel's policy.
- 2.4 During peak seasons and Ramadan periods, all bookings are non-modifiable and nonrefundable, and no refunds will be issued in accordance with the hotel's policies.

3. Cancellations and Modifications

- 3.1 Bookings can be canceled or modified before the specified deadline according to the hotel's policy, except during peak seasons and Ramadan, where bookings are final and non-refundable or modifiable.
- 3.2 Customers are responsible for any cancellation fees imposed by the hotels.
- 3.3 Asfar Alrahhal is not responsible for any modifications or cancellations made by the hotel.

4. Legal Liability

- 4.1 Asfar Alrahhal is not responsible for any errors resulting from incorrect information provided by the user during booking.
- 4.2 We are not liable for any changes in hotel policies, including cancellations due to force majeure or internal hotel regulations.
- 4.3 Asfar Alrahhal holds no responsibility for technical issues or malfunctions related to the payment link service

Contact Us If you have any inquiries about these terms or our privacy policy, you can contact us via:

- Email: info@asfaralrahal.com
- Phone: +966920031549

By using our payment service, you agree to all the terms and conditions outlined above.

Asfar Alrahhal – Guaranteed Hotel Bookings at the Best Prices!