

# Mohamed Ibrahim Mohamed Aboelmaaty

📍 Port Said, Egypt

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🎖️ Military: Completed

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Portfolio: <https://portfolio-three-amber-45.vercel.app/>

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## Summary:

A results-driven IT Specialist with comprehensive experience in infrastructure management, network security, and advanced technical support. Currently serving as a full-time IT Specialist, responsible for maintaining and optimizing critical IT systems. Proven ability to manage complex infrastructure projects, administer servers and networks, and provide solutions that enhance system security and efficiency. Combines hands-on technical skills with a strategic approach to support business continuity and growth.

## Education:

**Bachelor of Science** | Major: Computer Science & Information Technology | 2022 | Port-Said University (Grade: B+).

## Work Experience:

- **IT Specialist (Full-time)** | *Egyptian International Shipping Agencies (EISAS)* | May 2025 - present
  - Manage and maintain the company's core IT infrastructure to ensure high availability and performance.
  - Provide specialized technical support for servers, networks, and enterprise applications.
  - Implement and oversee IT projects in a full-time capacity, coordinating with various departments.
- **IT Administrator (Part-time)** | *PORTEGY Company* | Jan 2025 - present
  - Administer and maintain company servers, user accounts, and network access controls.
  - Develop and enforce IT security policies and procedures to protect company data.
  - Leverage development skills to create scripts for automating routine administrative tasks.
- **IT Specialist (Internal Promotion)** | *PORTEGY Company* | Aug 2024 - Dec 2024
  - Provided advanced (Tier 2) technical support for complex hardware, software, and network issues.
  - Assisted in the deployment and management of network security solutions, including Sophos Firewall.
- **IT Help-desk** | *PORTEGY Company* | Nov 2023 - Jul 2024
  - First-line support for technical issues including hardware/software troubleshooting.
  - Installed, configured, and maintained CCTV and networking systems.
  - Clients include: Arab Downtown, Al Felaya, Dolphin for Garments, SkyTex for Garments.

## Courses

- CCNA 200-301 (Portegy for training)
- System Administration (Portegy for training)

### **Technical Skills:**

- **IT Infrastructure & Security:** Windows Server, Active Directory, Domain Controller, Sophos Firewall, MCSA 2016, CCTV Systems.
- **Networking:** CCNA Routing & Switching, LAN/WAN, TCP/IP, DNS, DHCP, Network Troubleshooting.
- **Management & Methodologies:** ITIL, Agile Project Management.
- **Hardware:** CompTIA A+ Certified PC Hardware Troubleshooting and Maintenance.

### **Extracurricular Activities:**

- **Volunteer** | Life Makers Port Said | Sep 2020 - Till Now
  - Appreciation Certificate from Life Makers Association for efforts in campaigns.

### **Languages:**

- Arabic
- English