

MOAYAD ALMARZOOK

Dammam, Saudi Arabia | +966 547757402 | LinkedIn: <https://www.linkedin.com/in/moayad-almazook/>

EXPERIENCE:

Microland

Senior Field Engineer

Al Khobar 2023-present

- *In charge of technical support in over 20 Al-Rajhi bank branches in AL Khobar, Saudi Arabia*
- *Installed over 300 devices such as printers, PCs, Phones, check machines, and card printers*
- *Maintenance for Lexmark MS-520, and MS-521 printers*
- *Maintenance for Evolis, and Entrust card printers*
- *Maintenance for globalist PR-90 check printers*
- *Maintenance for Sedco screens*
- *Assisted in solving ATM issues in the eastern province, Saudi Arabia*

Prince Muhammed University

Technical Support Engineer

Al Khobar 2011-2012

- *Overseen the ticketing system by assigning it to the fitting involved party. Ensuring the issue is solved and documenting it*
- *Supported employees with technical issues onsite and remotely*
- *Installed over 100 PCs for classrooms and other educational equipment*
- *Assisted over 3000 students in installing educational programs and troubleshoot general hardware and software technical issues*

EDUCATION:

Master of Science in Software Engineering, University of Scranton, United states 2014-2016

Bachelor of Science in Information Technology, Prince Muhammed Bin Fahd University 2007-2011

TECHNICAL SKILLS:

- React.js, Node.js, Express.js, MongoDB
- HTML, CSS, JavaScript, Python, Java, C++, SQL

HONORS AND AWARDS:

- King Abdullah Scholarship Program
- PMU Information Technology dean's list

WORKSHOPS:

- Education for Employment, Leadership and Communication 2014
- Basic Leadership and Management Skills 2012

LANGUAGES:

- Arabic: fluent
- English: fluent