

MOAYAD ALMARZOOK

CONTACT INFORMATION:

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PROFESSIONAL SUMMARY:

Obtained a master's degree in software Engineering. I am skilled in a variety of programming languages including React native, Java, C++ and Python. as well as structural queries such as SQL and oracle. Experienced as a technical support engineer and customer support.

EDUCATION:

Master of Science in Software Engineering, University of Scranton

July 2016 with a GPA of 2.7/4

Bachelor of Science in Information Technology, Prince Muhammed Bin Fahd University

May 2011 with a GPA of 3.14 out of 4

EXPERIENCE:

Technical Support Engineer

July 2011-July 2012

- *Overseen the ticketing system by assigning it to the fitting involved party. Ensuring the issue is solved and documenting it*
- *Supported employees with technical issues onsite and remotely*
- *Installed over 100 PCs for classrooms and other educational equipment*
- *Assisted over 3000 students in installing educational programs and troubleshot general hardware and software technical issues*

System Analyst Intern

June 2010 -August 2010

- *Provided database queries for reports and statistics*

Technical Support Engineer Intern

July 2014-September 2014

- *Designed an audit reporting system*

TECHNICAL SKILLS:

Programming languages

- react native, Java, C++, JavaScript, Python
- HTML5, CSS
- SQL, oracle, Mango DB

Integrated development Environment

- Visual Studio Code
- Eclipse Spring Boot

HONORS AND AWARDS:

- King Abdullah Scholarship Program
- PMU Information Technology dean's list

WORKSHOPS:

- Education for Employment, Leadership and Communication 2014
- Basic Leadership and Management Skills 2012

LANGUAGES:

- Arabic
- English