

# Moaaid Badri

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## Software Developer

playing a key role in the design , installation, testing and maintenance of software systems. Creating programs are likely to help businesses be more efficient and provide better services.

## PROFESSIONAL SUMMARY

Proficient Software Development Intern adept at utilizing JavaScript, Node JS, MySQL and postgresQL to contribute to team projects and meet corporate objectives. Driven and proactive with a proven history of going above and beyond to contribute to team objectives. Consistently acknowledged for contributing to process organization by automating tasks for increased efficiency.

## TECHNICAL PROFICIENCIES

**Languages:** JavaScript, EcmaScript 6, HTML, CSS, SQL

**Tools;** Git, VSCode, Trello

**Frameworks:** ExpressJs/NodeJs, React.js, Redux, Jest (Unit & integration test)

**Libraries:**Objection.js, JWT, Mongoose, Sequelize, Swagger

**Database:** PostgreSQL, MongoDB

**Cloud Platform:** Heroku, AWS

## WORK HISTORY

Software Developer Trainee — 01/2020-Present

Freelancer—Richmond, VA

**Technical Scope:** JavaScript, Node.JS , Express.js, PostgresQL, JWT, Swagger, Objection.JS, Heroku

- Developing and maintaining all server-side components.
- Ensuring optimal performance of the central database and responsiveness to front-end requests.
- Collaborating with front-end developers on the integration of elements.
- Deliver clear API documentation using Swagger.
- Designing back-end services for various business processes.
- Developing high-performance applications by writing reusable, and efficient code.
- Implementing effective security protocols, data protection measures, and storage solutions.
- Documenting Node.js processes, including database schemas, as well as preparing reports.
- Recommending and implementing improvements to processes and technologies.
- Keeping informed of advancements in the field of Node.js development.

Electronics Associate—**2016-2017**

**Walmart—Richmond, VA**

- Coordinated restocking of the sales floor with current merchandise and accurate signage for current promotions.
- Greeted customers, helped locate merchandise and suggested suitable options.
- Stayed up-to-date on current promotions, sales and special events to impart such information to customers.
- Processed credit and debit card payments to complete customer buying experience.
- Approach each problem with a fresh mind and analytical strategies to quickly resolve concerns.
- Displayed merchandise by arranging in appealing ways to boost sales.
- Checked to see if requested items were available from the store's inventory.

- Listened to customer needs and desires to identify and recommend optimal products.
- Provided exceptional services and pleasant shopping experiences to retail customers.
- Answered customer questions about products and services, helped locate merchandise and promoted key items.

## Reservation Manager — 2015-2016 Greenway Tourism—Dubai, U.A.E

- Managed online booking inquiries and assisted guests and travel partners with questions throughout the entire booking cycle.
- Arranged for group hotel bookings in collaboration with the sales department for weddings and special events.
- Resolved various issues and discrepancies for customers.
- Provided a high level of customer service to each person by engaging customers and using active listening and effective interpersonal skills.
- accepted payments and processed refund and cancellation requests.
- Managed and closed reservation calls to increase bookings by maintaining strong knowledge of resort products, services, and facilities.
- Used industry expertise, customer service skills and analytical nature to resolve customer concerns and promote loyalty.
- Reduced waste and pursued revenue development strategies to keep the department aligned with sales and profit targets.
- Coordinated all companies, business executives and site leadership teams by interacting effectively and establishing communication best practices.
- Streamlined and monitored quality programs to alleviate overdue compliance activities.
- Performed customer needs assessments and coordinated resolutions with supply chain and quality teams.
- Implemented and executed reviews of computer systems for compliance with state and federal regulations.
- Performed forecasting to identify necessary changes for supply chain business.
- Encouraged departmental employees to present a positive, exemplary image to customers.

- Maintained positive customer relations by addressing problems head-on and implementing successful corrective actions.
- Developed and administered project budgets.
- Defined clear targets and objectives and communicated to other team members.

## EDUCATION

Bachelor of Information Technology — Software Development, 2014

Sudan International University—Khartoum, Sudan

Certificate in JavaScript and Node JS—Udemy