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Lodge Your Complaint

Plan Your Journey

Departure Station

Arrival Station

Date: 01/01/1990

See Details

Calculate Fare

Beta

Departure Station

Arrival Station

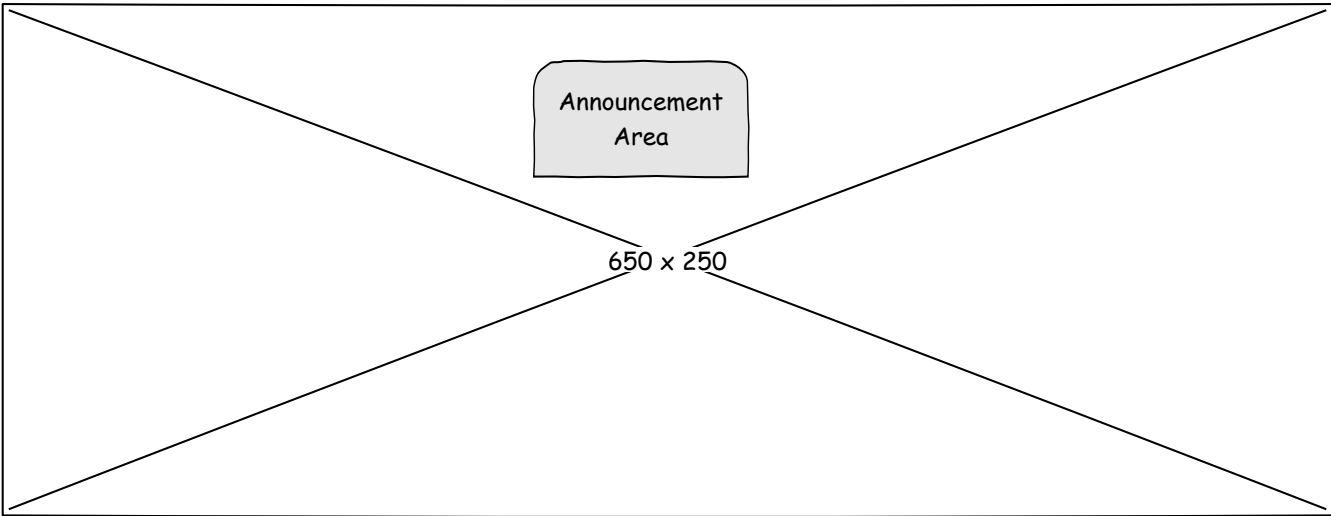
Date: 01/01/1990

Departure Station

Arrival Station

Date: 01/01/1990

Book Your Ticket



Description:

Login

| | | |
|----------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------|
| Identifier | Login to user account | |
| Purpose | The purpose of this use case is to verify the credentials after the user enters his details and system logs him in. | |
| Priority | High | |
| Actors | Account Owner/User/Traveller | |
| Pre-Conditions | User must have the app installed in his device. App should be updated to latest version. User should have a stable working internet connection. | |
| Post-Conditions | User is allowed to have full access of the features of the app by the System. | |
| Typical Course of Action | | |
| Sr# | Actor Action | System Response |
| 1 | User enters valid credentials and taps the login button | |
| 2 | | System displays an in-progress message |
| 3 | | System checks with the database and verifies the credentials. |
| 4 | | System loads user profile and logs him in the application and it displays the home page to the user. |
| Alternate Course of Action | | |
| Sr# | Actor Action | System Response |
| 1 | User enters invalid credentials in the system. | |
| 2 | | System loads and displays an error message after verifying with database. |
| 3 | | System asks the user to try again or rather try to reset the password in case he forgot. |
| | | |

Book Ticket

| | | |
|----------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------|
| Identifier | Book Ticket | |
| Purpose | to ensure that passengers can successfully book tickets through the railway station software after they have been successfully logged in. | |
| Priority | High | |
| Actors | Traveller | |
| Pre-Conditions | The software is installed and accessible. User is logged in his account. Train schedules are loaded into the system. | |
| Post-Conditions | The payment should be processed thoroughly. | |
| Typical Course of Action | | |
| Sr# | Actor Action | System Response |
| 1 | User searches for train schedule according to route and date. | |
| 2 | | System displays an in-progress message. |
| 3 | | System loads up the train schedule based on the provided details. |
| 4 | User selects from options based on suitable timing and taps the book button | |
| 5 | | System checks for availability of seats and display all the seats not yet assigned. |
| 6 | User selects the number and location of seats and taps on book button | |
| 7 | | System shows the final price of the tickets and the ticket gets book after system prompts the user to complete the payment process. |
| Alternate Course of Action | | |
| Sr# | Actor Action | System Response |
| 1 | User is not logged in before booking the ticket | |
| 2 | User tries to book a seat already been booked | |
| 3 | User enters a date that is not valid | |
| | | System shows train schedule and the no train is available on this particular route or date |