

“Schüco Site Connect ” Privacy Statement

Version number: 1.0

I. Use of our mobile app

1. Information on the collection of personal data

We, Schüco International KG, have a mobile app available for download onto your mobile device. In the following, we will inform you about the collection of personal data when you use our mobile app. Personal data is all data which pertains to you personally, e.g. name, address, email addresses, user behaviour.

2. Responsible authority for the collection and processing of data

2.1. Schüco International KG, Team Schüco Connect, is the responsible authority for collecting and processing your data.

If you have any questions, suggestions and/or criticism regarding the app, please contact

Schüco International KG
Schüco Connect Team
Karolinenstraße 1-15
33609 Bielefeld
Email: connect@schueco.com

The contact details of the privacy officer are as follows:

Schüco International KG
Bereich Datenschutz
Karolinenstraße 1-15
33609 Bielefeld
datenschutzbeauftragte@schueco.com

For questions and suggestions regarding data protection, please email: datenschutz@schueco.com or use the link under “Contact” in the relevant app store to get in touch.

2.2. If you contact us by email or via a contact form, we will store your email address, and, if you have entered this information, your name and telephone number, in order to respond to your queries. We will delete data arising out of these circumstances after it no longer needs to be stored, or - in cases of legal retention requirements - limit the processing thereof.

- 2.3. After you have registered on our website via the protected login area, a connection to our database will be made when you use our app. There, the app retrieves the desired content and shows it in a way which is optimised for your device. If you do not register on our homepage, use of the app will be restricted.

You can use further functions depending on the configuration of your device.

We use service providers for individual functions of our app, for example for maintenance services or analyses. They are carefully selected and commissioned by us, bound by our instructions and inspected at regular intervals. Personal data will not be shared.

3. Your rights

- 3.1. You may assert the following rights against us with regard to any personal data concerning you:

- ⇒ Right to information,
- ⇒ Right to amendment or deletion,
- ⇒ Right to object to processing,
- ⇒ Right to data portability.

- 3.2. You also have the right to make a complaint regarding our processing of your personal data to the data protection authority that is responsible both in terms of region and subject matter.

- 3.3 To exercise your rights, all you have to do is send a letter by post to

Schüco International KG
Team Schüco Connect
Karolinenstraße 1-15
33609 Bielefeld

4. Collection and processing of personal data when using our mobile app

- 4.1. When you download the mobile app, the information required to legitimise your download is sent to the app store. This includes, in particular, your username, email address and the customer number of your account, the time of the download, payment information, and the individual device code. We have no influence on this data collection and are not responsible for it. We only process the data if it is necessary for the download of the mobile app to your mobile device.

- 4.2. When you use the mobile app, we collect the personal data described below, to enable comfortable use of the functions. If you want to use our mobile app, we will collect the following data, which we require for specific purposes.

These can be the result of technical necessities, contractual requirements, our service provision for example customer services, or your wishes as user.

We process and use personal data exclusively for the fulfilment of contracts or for contract initiation, out of legitimate interest, for the fulfilment of legal requirements or with your permission (legal grounds are art. 6 para. 1 s. 1 lit a, b, c, f of the GDPR):

- ⇒ IP address
- ⇒ Date and time of request
- ⇒ Time zone difference to Greenwich Mean Time (GMT)
- ⇒ Content of the request (specific page)
- ⇒ Access status / HTTP status code
- ⇒ Quantity of data transmitted in each case
- ⇒ Website from which the request comes
- ⇒ Browser
- ⇒ Operating system and its interface
- ⇒ Language and version of browser software

- 4.3. Furthermore, we require your device identification, the unique number of the device (IMEI = International Mobile Equipment Identity), the unique number of the network subscriber (IMSI = International Mobile Subscriber Identity), your mobile telephone number (MSISDN), your MAC address for WiFi use, the name of your mobile device, and your email address.

- 4.4. The mobile app does not use any cookies.

5. Deletion

The data collected so that you can use the app is deleted as soon as it is no longer required to fulfil the purpose for which it was collected (e.g. in the framework of a contractual relationship). If there are legal or factual obstacles (e.g. particular retention requirements) preventing deletion, then blocking will take place instead. Your authentication is deleted after 12 hours have passed.

6. Data sharing

The sharing, sale or other transmission of your personal data to third parties does not take place unless this is necessary for the purposes of the performance of the contract, or you have given your express permission.

Status as of: September 2020