

» summary

Driven professional looking to become a Junior Developer for an innovative company where I can work on great projects, while growing my programming knowledge. I enjoy learning, and am looking for a company where I can expand my skill-set, while also demonstrating my ability to adapt quickly in any situation and meet deadlines.

» education

University of Colorado at Boulder

B.A., Political Science, 2012

Relevant courses: CSCI 1000 – Computer Science as a Field of Work & Study, CSCI 1300 – Comp Sci I – Introduction to Computer Science (Programming), CSCI 2270 – Comp Sci II: Data Structures

Dev Bootcamp

Certificate of Completion, Web Development, 2016

Immersive web development program. 1000+ hours of programming in Ruby and JavaScript.

» projects

barID Dec 2016

barID is a iOS and Android mobile application that creates the convenience of walking into and out of a bar, without waiting in extensive lines to create a tab and also checkout of a bar.

Roles: Front End (Styling), Backend (JSON), and Debugging.

Stack:

- React Native & Redux
- Firebase
- iBeacon

» employment

Healthgrades Denver, CO

Customer Support (Salesforce CRM)

Feb 2016 to May 2016

Healthgrades, is a company that provides information about physicians, hospitals and healthcare providers.

- Completed audits using Salesforce for user comments (2500-3000 per day volume) by approving or rejecting restricted data elements in accordance with business rules policies. I efficiently audited 900-1100 comments per day (Standard of Performance).
- Worked crowdsource cases within Salesforce (35-45 per day – SOP) to validate and verify healthcare providers. This included working with providers to update and maintain their profiles by obtaining core data, as well as inputting and editing information currently in the Healthgrades database. Added new providers as necessary. Set up user accounts so that healthcare providers can have access to information. Gave updates to customers in a timely manner.
- Appropriately categorized all Salesforce cases to maintain accurate and consistent case classification details for use in monthly executive metric reporting.

Fastaff Travel Nursing, U.S. Nursing Corporation Greenwood Village, CO

Recruiter

Aug 2014 to Jul 2015

Fastaff is the pioneer & industry expert of Rapid Response travel nurse staffing; U.S. Nursing Corporation, a subsidiary of Fastaff, provides healthcare staffing services to avert nursing labor disputes in the United States.

- Connected with nurse clients via phone regarding travel assignment opportunities to generate company revenue. From 01/01/15 to 06/30/2015, I efficiently made 7,744 total calls, and connected with 3,619 nurses on the phone.
- Submitted nurses to travel assignments, confirmed offers, and advised travel itineraries (traveled out for assignments as necessary).
- Assisted nurses with licensing program opportunities and state licensing applications.
- Assisted IT department with website technical support; communicated with nurses on issues, reset passwords, assisted nurses with necessary document uploads, and contacted IT department for any other profile or system issues.

Comcast Spotlight

Traffic Coordinator & Data Entry

Jun 2014 to Aug 2014

Comcast Spotlight is the advertising sales division of Comcast Cable, helping local, regional and national marketers reach their target customers through television and digital advertising.

Traffic Coordinator duties:

- Inputted the titles of client advertisements into database and entered the instructions for ad airing; managed changes and missing instructions as appropriate.
- Maximized billing opportunities by evaluating sold and scheduled inventory, and adjusting advertising placement; Communicated with Sales Department regularly regarding status of advertisements.
- Reviewed the status of a client's advertising schedule. Revises and replaces instructions for advertising broadcast schedules.

Data entry duties:

- Deactivated older clients in Comcast Spotlight database systems; 700+ clients deactivated per day (Daily client lists were pulled and organized via Microsoft Excel spreadsheets).
- Ensured profile data (address, contact, etc.) matched in both systems, providing high attention to detail.
- Assisted Billing Department with client billing, and also document notarization.

Optum

Health Insurance Agent

Sep 2013 to Dec 2013

Optum, a subsidiary of UnitedHealth Group, is a leading information and technology-enabled health services business.

- Took incoming calls to discuss Kaiser Permanente Medicare plans with customers, and used consultative sales skills in order to acquire new members.
- Performed outbound calls for lead generation, member outreach, and to follow up with customers.
- Navigated through multiple system applications to fulfill caller requests, update caller information, directly enroll, and research caller status inquiries.
- Complied with insurance, state sales, marketing and enrollment guidelines as applicable.

» skills

WEB DEVELOPMENT

JavaScript (ES5, ES6, jQuery, AJAX)

Ruby

Ruby on Rails

HTML

CSS

Test Driven Development (Jasmine, RSpec)

SQL (PostgreSQL, SQLite)

Version Control (Git, GitHub)

API Integration

Heroku

Agile Methodologies