JESSICA O'BRIEN

H: (678) 951-5953 | C: 678-951-5953 Atlanta, GA

obrien.jessica6@gmail.com

PROFESSIONAL SUMMARY Results-driven Web Designer specializing in WordPress. Familiar with Responsive Design, Fullstack Web Development, Marketing, UX and Visual Design.

SKILLS

HTML, CSS, JavaScript Git/GitHub WordPress Development Photoshop

Social Media Management Web Hosting/ Debugging Content Writing Marketing Campaigns

WORK HISTORY

Freelance • Web Developer
Atlanta, GA • 2018 to Current

- Consult potential client's about website design features, functionality, marketing strategies and e-commerce.
- Conduct qualitative and quantitative research.
- Identify and eliminate website bugs to improve user experience.
- Conceptualize, plan and execute original designs for websites.
- Translate established creative direction into conceptual ideas.

Business Owner • Holistic Solutions

Atlanta, GA • January 2010 to January 2017

- Managed social media accounts and utilized marketing tools to increase customer leads and acquisition.
- Maximized efficiency and increased customer retention by implementing online booking software.
- Managed all accounting, compliance, and general office duties.
- Designed graphics for websites, logos and promotions for marketing purposes.

Guest Services Representative • Hyatt Regency

Taba, Egypt • 2009 to 2010

- Increased customer service ratings by working in a timely and efficient manner to handle all guest requests.
- Enhanced communication with guests from a wide variety of cultural backgrounds.
- Developed instant rapport and trust in order to assist guests and their families.
- Promoted the hotel brand by organizing daily activities and events to ensure an outstanding customer experience for guests.

EDUCATION

Certificate - Web Development Immersive Program • *General Assembly* Atlanta, GA • 2017

B.S. - Interdisciplinary Studies - Sustainable Development • Appalachian State University

• 2007

AFFILIATIONS

Member of Women Who Code Atlanta