Jochim Edago   |   [Curriculum Vitae]

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# Objective

Seeking a challenging position in the Information Technology field, utilizing my skills and experience to provide value to an organization while furthering my career development.

# Skills & Abilities

An experienced Server Administrator has expertise in server creation, cloud computing, Linux/Windows, Docker, ServiceNow, containers, virtual machines, database server, cyber security, programming languages (Python, Bash, USCRIPT), electronics repair, leadership, and HTML. They provide exceptional system administration, monitor operations, troubleshoot issues, install software, maintain system safety and integrity, and align technology with business objectives.

# Experience

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| **[System Administrator]** — [MochiSquare] | Dec 2022 – Dec 2022 |
| Responsible for maintaining, upgrading and managing the technology infrastructure of an organization, ensuring maximum uptime and security. Implementing security measures to prevent cyber attacks and data breaches, protecting sensitive information. |
| **[Tech Support]** — [Capgemini] | Dec 2022 – Today  Oct 2021 – Oct 202 |
| Responsible for providing technical assistance to customers and resolving technical issues in a timely manner. Consistently achieving high customer satisfaction ratings, demonstrating strong communication and customer service skills.  **[Repair technician]** — [BIG MOUNTAINS] |
| Responsible for diagnosing, repairing, and maintaining a variety of electronic equipment and systems. Staying up-to-date with the latest technology and repair techniques, providing expert repair services for a wide range of electronic equipment. |  |

# Education

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| **[Humphreys High School]** — [HS Diploma, South Korea, Pyeongtaek] | Aug 2016 - June 2020 |
| A GPA of 3.5 and a highly motivated student with courses of robotics, computer science, Video Communications. |