

My Account Scavenger Hunt

1. Name the ways with which a customer can locate/ find his **account number**.

2. Do you have the option to change your billing and/or shipping address in the **Account Update** section of **My Account**?

3. Can you upload an **image or a logo** directly to the account without selecting a product/template? If so, how?

4. What are the differences between the **Order History** and **My Portfolio/My Projects**?

5. How can you delete a **stored payment method** from your account?

6. By choosing a design template (example: standard business card) you will have the possibility to mark designs with a heart. Why do you think a customer would do this and where can he/she find the list of **marked designs**?

7. Using the **Order History** section under **My Account**, please state the following details for the order you have already placed.

- ✓ Order Number
- ✓ Order Status
- ✓ Estimated Date of Arrival

8. Name all the options you can use to update your **marketing preferences** in your account settings and describe what choices you have.

9. Where can customers manage their **digital products and services**? Name the available options of this section!

10. In what way does the **“save a copy”** option in My Portfolio/Projects help the customer? Think of a few scenarios!



11. Can I **delete an item** I have ordered? If yes how, if no can you explain why?



12. What can you find in the topic **“ideas and advices”**?

