

Mohamed Diallo

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Career Objective

Hardworking student possessing strong analytical, problem-solving and communication skills. Excels in developing product knowledge and understanding customer needs to ensure excellent customer experience. Dedicated to working in a fast-paced, team-oriented environment to gain practical experience and further develop marketing and sales skills. Aiming to leverage my abilities to successfully fill the vacant role on your team.

Skills

Negotiation, Interpersonal Skills, Problem-Solving, Team Leadership, Customer Service, Critical Thinking, Digital and Physical Research, Social Media Content Creation, Digital Marketing

Experience

Cashier / SCO Associate

BJ's Wholesale Club – Brooklyn, NY | January 2024 – Present

- Provided quick and friendly checkout experiences while handling high customer volumes.
- Supported Self-Checkout (SCO) customers, resolving issues and assisting with transactions.
- Promoted store membership benefits and helped upsell products at the register.
- Managed cash, credit, and mobile payments accurately.
- Maintained a clean and organized work area while ensuring compliance with store policies.
- Received praise for professionalism and consistent reliability by management.

Internship Student

Maroon Strategist – Brooklyn, NY | September 2023 – November 2023

- Performed assignments as determined by the supervisor.
- Worked both independently and within a team environment with focus and high attention to detail.
- Communicated with others, demonstrating strong verbal and written communication skills.
- Identified opportunities for process improvements and developed action plans accordingly.

- Assisted in creating promotional materials such as brochures, flyers, catalogs.
- Created reports utilizing databases, spreadsheets and graphics.

Education

Bachelor of Science (B.S.) in Computer Science Candidate

Medgar Evers College – Brooklyn, NY | Expected Graduation: May 2027