

Mouhieldin Hassan Jammal

IT Technician Engineer (Hardware/Software)

Beirut – Lebanon

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Objective: Seeking an employment opportunity that would utilize my domain & gaining experience that improve my job position.

Degrees:

- 2017 Certificate in Web Developing (beginner html,css,javascript)
- 2014 Certificate in ITIL Foundation (2011)
- 2011 Certificate of Completion in “Snow 101: MAC OS X Support Essentials 10.6”
- 2003 Microsoft Certificate Professional (MCP)
Microsoft Certificate System Administrator (MCSA)
Microsoft Certificate System Engineer (MCSE).
- 2002 **Bachelor in Computer science (Beirut Arab University).**
- 2001 Certificate in Database design & Implementation using SQL server 2000 (Beirut Arab University).
- 1999 Certificate in Computer Hardware course (Mira training Center).
- 1997 Lebanese Baccalaureate Experimental science (Makassed).

Experience:

- 10/2016-(still) IT Officer at Makassed Hospital – Beirut, Lebanon
 - IT Support (PC’s, printers, software, Networks...)
- 2010-2016 Technical Support Engineer at Qatar Museum Authority – Doha, Qatar
 - IT helpdesk (PCs, laptops, printers, scanners, Cisco phones...).
 - Brands (HP/ IBM/ DELL/ SONY/ Apple Mac...)
 - Media helpdesk (projectors, screens, audio & video...)
 - Brands (Sony, JVC, Pioneer, JBL, Extron, crestron, polycom, Panasonic, Sanyo, NEC, Christie...)
 - Preparing rooms for (meeting, training, presenting, shows ...)
- 2005-2010 Computer Technician at Makassed School (Khalid bin Al-Walid Al-Horj) Beirut-Lebanon.
 - Responsible for Maintenance & Installation of Computers (80 (HP/Dell/IBM/Toshiba), printers (15(HP/Brother/Xerox/Epson)), scanners (3HP), LCD projector, Active boards.

- Installing programs (educational & others).
 - Networking (cabling, switches, IPs, Domain, users, sharing folders...), internet (checking mail, searching for information & programs), backup's/restore's data...
 - Preparing & Printing schedules, grades, certificates, reports.
 - Helping Teachers, employees & students using computers (office XP/2003/2007), printers, scanners, internet, Active board, LCD).
 - Working on SIS (School information system) system that handles: Accounting, grades, health, library, Books stock, stuff information, others.
 - Preparing Computer Lab for classes, Workshops (courses, presentation, seminars).
- 2003-2004 Computers Technician & networks at SZ.GROUP. Beirut-Lebanon.
- Responsible for Maintenance & Installation of Computers (10 HP/IBM), printers (2HP).
 - Networking (cabling, switches, IPs).
 - Data entry.
- (June-July) 2004 Maintenance & networking at Computer company (ISASC).
Beirut-Lebanon.
- Maintenance & Installation of Computers & networking (training)
- 2002-2003 Worked on Office2000 & Networks during Lebanese Army serve.
Beirut-Lebanon.
- Writing reports for army hospital.
 - Maintenance of computers & printers.
- 1999-still Computer maintenance (Hardware, Software) {personal}.
Beirut-Lebanon.
- Installing windows 95, 98, 2000, XP, 2007, 2008, 2010
Servers 2000, 2003, 2008, 2012
 - Installing office XP, 2003, 2007, 2010, 2013
 - Installing all Antiviruses
 - Installing hardware's & software's.

Education:

- 1998 – 2002 **Beirut Arab University**
I attend Faculty of Science, Math section, Major Computer Science
I got Bachelor of Computer Science.
- 2002 -2003 **New Horizon - Microsoft**
I attend all courses, then get the following certificates:
MCP - MCSA – MCSE

1998 – 1999 **Mira Center**
I attend a Hardware course & get Certificate in computer Hardware

2011-2014 **Qatar Museum**
I attend a training in MAC system & get Certificate
I attend a training for ITIL & get a Certificate

2017 **V-School at Makassed**
I learned the following:
HTML – CSS – Javascript – Bootstarb –
Angular – Web Server – Mango DB – Web Security

Skills:

Windows 95, 98, 2000, XP, 2007, 2008, 2010
Office XP, 2003, 2007, 2010, 2013
Installing & configuring software, printers, projectors...
Quick Learning

Languages:

Arabic: Native
English: writing, reading, speaking (Good).

Interests:

Computers, Internet, Sports, Travels.

References: Furnished upon request.

Mr. Ziad Itani

Phone Number: +9611636831

Mr. Hisham Jaroudi

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Mr. Saleh Tayani

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Mr. Shadi Sakhnini

Company Name: SZGROUP/Administrator

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Mr.Fouad Reslan

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Mrs. Adla chatila

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Mr. Aboud Yafi

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Mrs. Nisreen Eido

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Beirut arab university

Company Name: Beirut arab university

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