Release Notes &

User Manual

for

Buyzo

Version <1.0>

Prepared by

Group Name: E7

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# 1  Introduction

## 1.1  Purpose of this Manual

This document explains every feature of Buyzo so that users can operate the platform efficiently and safely.

## 1.2  Intended Audience

* Shoppers who purchase goods on Buyzo
* Merchants who manage their storefronts (front‑office features only)
* Technical support and customer‑service staff

## 1.3  System Overview

Buyzo is an end‑to‑end e‑commerce platform that lets users discover products, place orders, pay securely and track delivery from a single interface.

# 2  Getting Started

# 2.1 Requirements

|  |  |
| --- | --- |
| Item | Minimum Version / Notes |
| Local web server | Apache 2.4 / PHP 8.1 (XAMPP / WAMP) |
| MySQL / MariaDB | MySQL 8.0 or MariaDB 10.6 (bundled) |
| Visual C++ Redistributable (Windows) | Latest supported version |
| Git (optional) | Clone instead of ZIP download |

1. Helpful links:
2. · XAMPP → <https://www.apachefriends.org/index.html>
3. · WAMP → <https://www.wampserver.com/en/>
4. · VC++ Redistributable → <https://learn.microsoft.com/en-us/cpp/windows/latest-supported-vc-redist>

# 2.2 Download the source code

1. · Option A — Git clone:
2. git clone <https://github.com/Buyzo/Buyzo-Ecommerce.git>
3. · Option B — ZIP download:
4. 1. Go to the GitHub repository.
5. 2. Click \*\*Code → Download ZIP\*\*.
6. 3. Extract the ZIP file.

# 2.3 Installation

1. 4. Copy the extracted folder to your web root:
2. · • XAMPP → xampp/htdocs/Buyzo
3. · • WAMP → wamp64/www/Buyzo
4. 5. Start Apache and MySQL from the XAMPP/WAMP control panel.

# 2.4 Configure the database

1. 6. Open phpMyAdmin at <http://localhost/phpmyadmin> (user: root, no password).
2. 7. Create a database named \*\*buyzo\_database\*\* (charset utf8mb4).
3. 8. Locate the SQL file: database/buyzo\_database.sql.
4. 9. Select your database → Import → choose the SQL file → Go.

# 2.5 Run the web application

|  |  |
| --- | --- |
| URL | Purpose |
| <http://localhost/Buyzo> | Main storefront |
| <http://localhost/Buyzo/admin/login.php> | Admin sign‑in |

1. ***Default admin credentials:***
2. · Username: admin
3. · Password: professorlamplz
4. · Change these defaults in config/admin\_config.php for production.

# 2.6 Troubleshooting

|  |  |
| --- | --- |
| Issue | Fix |
| 404 or blank page | Ensure folder name matches URL and Apache is running. |
| Database connection error | Edit /config/database.php for correct DB creds. |
| Assets not loading | Enable AllowOverride All in Apache to honour .htaccess. |
| Port 80 busy | Switch Apache to port 8080 and use <http://localhost:8080/Buyzo> |

# 3  Account Management

**3.1 Creating an Account**

1. Go to the **Sign Up** page.
2. Enter your email address, username, and a secure password (minimum 8 characters, including uppercase, lowercase, and numbers).
3. Verify your email by entering the code sent to your inbox.
4. Read and accept the terms and conditions, then click **Sign Up**.

**3.2 Logging In**

1. Navigate to the **Login** page.
2. Enter your registered email/username and password.
3. If you enabled two-factor authentication (2FA), input the verification code sent to your email or phone.

**3.3 Managing Your Profile**

* Access your **Profile** page to update personal details, shipping addresses, and payment methods.
* Save multiple shipping addresses for faster checkout.

**3.4 Password Reset**

1. Click on **Forgot Password** on the login page.
2. Enter your registered email address.
3. Follow the link sent to your email to reset your password.

# 4  Browsing Products

**4.1 Searching for Products**

1. Use the search bar at the top of the page to enter keywords.
2. Apply filters (e.g., price range, category, ratings) to narrow down search results.

**4.2 Viewing Product Details**

Click on a product to view its details, including:

* + Description
  + Specifications
  + Price
  + Stock availability
  + Customer reviews and ratings

**4.3 Personalized Recommendations**

Browse the **Recommended for You** section for products tailored to your preferences based on your browsing and purchase history.

# 5  Shopping Cart

**5.1 Adding Items to the Cart**

On the product detail page, select the desired quantity and click **Add to Cart**.

**5.2 Viewing and Managing Your Cart**

1. Access your cart by clicking the **Cart** icon.
2. Adjust quantities or remove items as needed.
3. Sort items by price, name, or category.

**5.3 Saving Items for Later**

Move items to the **Saved for Later** section if you’re not ready to purchase them.

**6 Checkout & Payment**

**6.1 Starting the Checkout**

1. Go to your **Cart** and review the items.
2. Click **Proceed to Checkout**.

**6.2 Selecting a Shipping Address**

Choose a saved address or enter a new one.

**6.3 Choosing a Payment Method**

Select from available payment options:

* + Credit/Debit Card
  + PayPal
  + Mobile Wallets (e.g., Alipay, WeChat Pay)

**6.4 Reviewing and Placing the Order**

1. Verify the order summary, including items, shipping details, and total cost.
2. Click **Place Order** to complete the purchase.

# 7  Order Tracking

## 7.1  View Order Status

Open User Dashboard → My Orders to see the current lifecycle stage: Processing → Shipped → Delivered → Cancelled

# 8  Product Reviews

**8.1 Leaving a Review**

1. After receiving your order, go to the **Order Details** page.
2. Click **Write a Review** for the purchased product.
3. Rate the product on a scale of 1–5 stars and leave optional comments.

**8.2 Public vs. Private Reviews**

Choose whether to make your review public or keep it visible only to you.

# 9  User Dashboard

* My Orders — View a complete list of current and past orders along with their statuses: Processing, Shipped, Delivered, or Cancelled. Each entry provides access to order details, tracking information, and downloadable invoices.
* Wishlist — Save products you’re interested in for future purchase. Items in your wishlist can be moved to your cart with a single click, and their availability or price changes will be updated in real time.
* Account Info — Edit your personal profile (name, phone number), manage saved shipping addresses, and store payment methods for faster checkout. You can also update your login credentials and enable two-factor authentication for added security.

# 10  Frequently Asked Questions (FAQ)

This section provides a curated list of the most commonly asked questions from Buyzo users, along with quick and practical answers. Whether you’re having trouble logging in, wondering how to track an order, or need help with payment, the FAQ offers immediate guidance without needing to contact support.

Topics include:

* Account access and password reset
* Order status and tracking
* Payment failures and refunds
* Editing profile or delivery information
* Using the Wishlist and Reviews features

For more detailed help, users can always send us an email or initiate a live chat session during service hours.

**11  Troubleshooting**

his section offers step‑by‑step diagnostic guidance for resolving common technical and user-facing issues on the Buyzo platform. It helps users identify the root cause of problems and suggests practical solutions without requiring immediate technical support.

Typical scenarios include:

* **Login problems** — Forgotten passwords, expired sessions, or incorrect credentials.
* **Payment failure** — Issues with declined cards, payment gateway downtime, or expired credentials.
* **Missing orders** — Orders not showing up due to delayed database sync or filter misselection.
* **Website display errors** — Troubles caused by outdated browsers, slow internet, or cache conflicts.

Each issue is followed by a clear set of recommended checks and next steps. For unresolved cases, users are directed to contact Customer Support.

# 12  Customer Support

* Help Center — Self‑service knowledge base
* Live Chat — 09:00‑18:00 CST, Monday–Friday
* Email — support@buyzo.com

# 13  Revision History

|  |  |  |  |
| --- | --- | --- | --- |
| Version | Date | Author | Notes |
| 1.0 | 2025‑05‑09 | GUO Menglong | Initial release |
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