**MCC AI Integration & Cloud Transformation Suite**

Statement of Work (SOW)

Client: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Prepared by: Moe Community Cloud (MCC)

This template provides a baseline for enterprise engagements under the MCC AI Integration & Cloud Transformation Suite. Fill in client details, scope, deliverables, and SLOs. Attach the Integration Checklist as Appendix A.

# 1. Client Information

Client Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Contact: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: \_\_\_\_\_\_\_\_\_\_\_\_\_

# 2. Project Overview

Brief description of the project, objectives, and MCC playbooks involved.

# 3. Scope of Work

Detail the modules, integrations, and services in scope. Reference Appendix A (Integration Checklist).

# 4. Deliverables

List expected deliverables (training modules, integrations, dashboards, case studies, ROI analysis).

# 5. Roles & Responsibilities

Define MCC vs Client responsibilities, ownership of systems, and sign-off requirements.

# 6. Timeline & Milestones

Outline project phases (Kickoff, Integration, Validation, Training, Executive Review) with milestone dates.

# 7. Service Levels & KPIs

Document agreed service levels (latency, uptime, ROI targets) and monitoring expectations.

# 8. Pricing & Payment Terms

Specify contract value, installment schedule, and any performance-linked pricing.

# 9. Risk & Mitigation

Reference MCC Risk framework. List identified risks and mitigation strategies.

# 10. Acceptance Criteria

Define criteria for acceptance, testing, and executive approval.

# 11. Signatures

Client Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: \_\_\_\_\_\_\_\_\_\_\_\_\_  
  
MCC Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: \_\_\_\_\_\_\_\_\_\_\_\_\_

Appendix A: Integration Checklist (attach MCC\_Integration\_Checklist.pdf)