CONTACT

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CORE SKILLS

- Python
- PowerShell Scripting
- SQL
- JAMF
- Scripting
- C++
- Active Directory
- Jira
- Azure
- DNS
- Shell Scripting
- Cybersecurity
- macOS
- VMware ESXI
- Remote Desktop
- Automation
- Unix Scripting
- Windows
- Windows Server
- Adobe Photoshop
- Office 365
- Adobe Premiere Pro
- ServiceNow
- Google Suite
- Duo Secuirty 2FA

EDUCATION

Computer Science
CSU Fullerton
Incomplete

WORK STATUS

US Citizen

MOHAMMED TAEI
SYSTEMS ADMINISTRATOR

SUMMARY

Motivated Systems Administrator with nearly five years of experience in system maintenance, scripting, and data–center operations management. Currently working for DreamWorks Animation, I am an adept technical professional with a proven track record of identifying process improvements, maximizing uptime and efficiency as well as developing, deploying, and evaluating systems. Along with that I bring a team–first attitude, extensive knowledge involving multiple operating systems from Windows, Linux, macOS, and a drive to learn and grow.

EXPERIENCE

April '21– Present

SYSTEMS ADMINISTRATOR
DREAMWORKS ANIMATION

- Package and deploy applications, policies, scripts, and security updates studio wide using JAMF and SCCM
- Serve as the primary point of contact providing world–class support for the day–to–day operations of the studio and our initiatives through phone calls, ticketing system (Jira), and deskside visits.
- Build, install, maintain, and troubleshoot Linux, macOS, and Windows desktops and laptops
- Run small to medium size projects to complete studio objectives
- Manage all aspects of software installations including licensing
- Provide technical expertise and ownership of application debugging for most departments
- Analyze issues and create solutions for hardware and software problems
- Assist in creating and maintaining documentation related to the support of the studio
- Working closely with the engineering departments on supporting the infrastructure upgrades and changes
- Work with System Engineers and Architects on projects in support of studio initiatives

March '18– April '21

JR. SYSTEMS ADMINISTRATOR
CORPORATE IT SOLUTIONS/CISSDM

- Developed and implemented Python and PowerShell scripts to follow department standards for new hire AD group assignments, shared drives.
- Created Office 365 scripts to automate shared mailbox permissions and SharePoint access
- Enhanced current security practices by enabling and enforcing two–factor authentication for Office 365 organization–wide
- Built, maintained, troubleshot all Windows and Linux desktops and laptops and performed timely upgrades.
- Assisted in and troubleshot the day–to–day VPN and connectivity issues during the shift to working from home and maintained 99.99% uptime.
- Followed PCI standards and audited, troubleshooted, deployed, and maintained Active Directory, Intune, Meraki, Cradlepoint, as well as other vendor portals.
- Migrated Windows 2008 and legacy Ubuntu infrastructure from local colocation to Windows 2019 / Ubuntu 18.04/20.04 in Azure cloud; including SolarWinds Orion, Active Directory, and other supporting utilities for MSP operations.
- Created vendor–specific videos for visiting clients as well as a lobby video to increase brand recognition following rebrand

ACTIVITES & INTERESTS

Computer Science Volunteer Tutor, Youth Board Member, Graphic Design, Basketball, PC Building, Video Production, Environmentalism