

Madison O'Farrell

Charlotte, NC 28205 | Phone: 205-370-0276 | Email: mofarril.mof@gmail.com

LinkedIn: <https://www.linkedin.com/in/madison-ofarrell/> | Github: <https://github.com/mofarril> |

Portfolio: <https://mofarril.github.io/Portfolio/>

SUMMARY

Full Stack Web Developer with a background in sales/sales admin and customer service always ready to collaborate and design intuitive UI. Known among colleagues to bring a unique perspective, anticipate needs, and resolve problems all while maintaining a meticulous attention to detail. Consistently leveraging my desire to learn and develop my current skill set to exceed productivity standards and create meaningful applications.

TECHNICAL SKILLS

HTML, CSS, JavaScript, jQuery, React.js, Node.js, Express, GIT, GitHub, MongoDB, MySQL, Handlebars, Bootstrap, Media Queries, APIs, Microsoft Suite, Heroku, Command- Line, C#

PROJECTS

Macklist | Front-End Developer | Deployed Link: <http://macklist.herokuapp.com/>

Code: <https://github.com/mofarril>

ReactJS application to display local advertisements for gently used or new goods and connect with potential buyers.

- **Role:** Responsible for the design and layout of the Website
- **Utilized:** React.js, HTML5, CSS3, Bootstrap, APIs, MongoDB, Node.js, Express, Nodemailer, Passportjs

ClickyGame | Full Stack Developer | Deployed Link: <https://dogclicky.herokuapp.com/>

Code: <https://github.com/mofarril/ClickyGame>

Reactjs application designed to test your memory.

- **Role:** Responsible for single-handedly Designing and Developing the website
- **Utilized:** HTML5, CSS3, Bootstrap, React.js

Readit | Back-End Developer | Deployed Link: <https://project2-rey.herokuapp.com/>

Code: <https://github.com/mofarril/PRJ2>

Readit is a way to search, add, save and delete a "to read" list.

- **Role:** Responsible for back-end functionality of the application
- **Utilized:** HTML5, CSS3, Bootstrap, Handlebars, MySQL, Axios, Express

Peruse for Brews | Front-End Developer | Deployed

Link: <https://mofarril.github.io/Project-One/>

Code: <https://github.com/mofarril/Project-One>

Front-End application to use when you need to find brews around you.

- **Role:** Responsible for front-end development
- **Utilized:** HTML5, CSS3, Bootstrap, Animae.js, JavaScript, Ajax, FontAwesome, JQuery, APIs

EXPERIENCE

Cefla; Charlotte, NC

07/2019 - Present

Sales Administration Assistant

Provide support for a national sales team, create reports to evaluate spare part stock levels, manage and maintain purchase orders for finished product and spare parts.

- Successfully maintained a 98% accuracy and beat deadlines for order processing.
- Effectively redeveloped SOPs and training guides
- Consistently provide information and maintain detailed records for medical device dealers and end users.

Electrolux; Charlotte, NC

02/2018 – 05/2019

Warranty Operations III

Audited service calls for DR Horton, Lennar, Monark and Clayton Homes to ensure warranty quality repair standards were meeting demand.

- Promoted from level 1 to level 3 position within nine months of hire
- Consistently met or exceeded daily KPIs and cross trained for all teams under Warranty Operations to provide relief during high volume
- Invited by management to department-wide Process Improvement meetings and specialized training events

Protective Life; Birmingham, AL

02/2017 – 01/2018

VUL New Business Submit Administrator

Audited applications for VUL Life Insurance and provided multichannel customer service administration to sales agents from companies such as New York Life, Nationwide and MetLife

- Consistently met or exceeded 98% quality rating and exceeded monthly productivity goals
- Developed a new, streamlined version of VUL Submit Process Training Guide and decreased out of production training hours by 25%
- Cross trained on Issue Team and Exception Handling and assisted daily with workload to ensure all teams met 100% of goal week to week.

YP Marketing Solutions; Birmingham, AL

09/2015 – 10/2016

Account Executive

Tele-manage several hundred local business's advertising campaigns through both print and internet media, designed campaigns to meet lead goals, cold call new business prospects to develop new leads and rendered contracts

- Consistently delivered sales and maintained a position in the top quarter of the daily sales matrix for my team and the entire office
- Ended one quarter with 98% of business retained

Woerner Landscape Supply; Birmingham, AL

02/2015 – 09/2015

Administrative Assistant

Managed multi-line phone system, organized, scanned and filed all credit, cash accounts and receipts

- Recognized subject matter expert on varieties of sod, a variety of trees and small plants
- Successfully created weekly reports to forecast supply demands

Belk; Birmingham, AL

11/2009 – 03/2014

Manager Assistant/Sales Associate

Facilitate sales across all departments through a detail maintenance of sales floor and stockrooms

- Consistently provided first level customer care to customers in store and on the phone
- Recognized fit expert on menswear lines such as Polo, Levi's and Lucky Brand

EDUCATION

University of North Carolina Charlotte, Charlotte, NC

Full Stack Web Development | Coding Certificate | 2019

A 24-week intensive boot camp program focused on gaining technical programming and market-driven skills in HTML5, CSS3, JavaScript, jQuery, Bootstrap, Express.js, React.js, Node.js, MongoDB, MySQL.

University of Alabama at Birmingham, Birmingham, AL

Bachelors of Arts | Anthropology | 2014