

## **KENNEDY MOKUA**

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## **EDUCATION**

2014 -2018 KIBABII UNIVERSITY

Bachelor of Science Information Technology (IT), Second Class Honors

## **Skills**

### **Front-end Web Development:**

- Proficiency in HTML, CSS, and JavaScript
- Knowledge of web development frameworks like React, Vue, or Angular
- Understanding of responsive design and mobile-first development
- Familiarity with version control tools like Git
- Ability to work with APIs and consume data from third-party services
- Understanding of web performance optimization techniques
- Knowledge of accessibility standards and best practices

### **WordPress Development:**

- Understanding of the WordPress CMS and its core functions
- Familiarity with WordPress themes and plugins development
- Knowledge of the WordPress API and how to work with it
- Ability to customize and extend WordPress functionality using hooks and filters
- Understanding of WordPress security and best practices
- Familiarity with WordPress hosting environments and server-side administration

## **EXPERIENCE**

***E-commerce Website Developer at Dzemo/Bolingo UG (Germany), March 2022- Present***

- Managed API connections to third-party services
- Maintained uptime and ensured customer data integrity and backups
- Customized PHP snippets and WordPress/WooCommerce functionality
- Handled DNS entries and Cloudflare caching
- Optimized for Google and Facebook OAuth
- Created custom WooCommerce modules and email overrides
- Customized page and theme builders
- Optimized Google PageSpeed
- Performed basic page SEO and metadata
- Provided technical support for shop managers and customer service staff

***July 2021-October RESI Project: Introduction to Web Design and Development(CUC Company)***

***Digital Skills Trainer.***

***Roles***

- Helped the learners to understand available digital skills under web development.
- Helped the learners to know HTML, CSS, Javascript and other relevant web design coding languages
- Provided information on how backend and front end works in relation to web development.
- Assisted the learners to understand how to install Wordpress CMS both on offline and online platforms E.g using xampp Server and Hosting Companies
- Helped the learners to know how to customize wordpress CMS, theme installation, plugin installation and other related elements for wordpress
- Helped the learners to understand the the roles of website hosting companies
- Worked closely with the learners to come up with their own websites.
- Helped the learners to understand the power of social media platforms in relation to website development.
- Helped the learners to create upwork portfolios.

***November 2020- present Imana Insurance Agency***

## ***IT Technical Support***

### ***Roles***

- Installation and configuration of computer hardware operating systems and applications
- Monitoring and maintaining computer systems and networks
- Advising staff or clients through a series of actions, either face-to-face or over the phone, to help set up systems or resolve issues
- Troubleshooting system and network problems, diagnosing and solving hardware or software faults
- replacing parts as required
- provide support, including procedural documentation and relevant reports

## ***March 2019 - March 2020 CLOUDFACTORY***

### ***Data Entry Remotely***

- Inputting data into computer systems or databases using accurate and efficient data entry techniques
- Verifying data entered by comparing it to source documents
- Updating existing information as needed
- Retrieving and providing data as requested by management or other team members
- Identifying and correcting data entry errors
- Archiving and maintaining records of data entries
- Performing regular backups of data
- Maintaining a high level of accuracy and attention to detail
- Adhering to data privacy and security protocols
- Keeping up-to-date with system updates and changes to data entry procedures.

## ***Aug 2018 – March 2019 KISII COUNTY***

### ***Intern as Network Admin Support***

- Reported network operational status by gathering and prioritizing information.
- Upgraded data network equipment to the latest stable firmware releases.
- Configured routing and switching equipment, hosted IP voice services and firewalls.
- Provided remote support to on-site engineers and end users as well as customers during installation.
- Provided remote troubleshooting and fault finding if issues occur upon

initial installation.

- Undertook data network fault investigations in local and wide area environments using information from multiple sources.
- Consulted clients and colleagues concerning the maintenance and performance of software systems with a view to writing or modifying current operating systems.

## **Referees**

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