Mohamad Ali

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96806b263/

Portfolio: https://moh102moh.github.io/portfolio/

Location: Amman, Jordan | Nationality: Syrian | Date of Birth: 30-

Apr-2001



Professional Summary

Results-driven **Software Engineer** | **Full-Stack Developer** | **DevOps Engineer** with 4+ years of experience in developing scalable web applications, building system architectures, implementing DevOps pipelines, and analyzing data-driven systems. Demonstrated expertise across insurance, healthcare, and environmental forecasting domains. Proven leadership in managing IT teams, automating workflows, and driving digital transformation aligned with business goals.

Career Objective

Seeking a challenging role in a leading technology-driven organization where I can leverage my full-stack development, cloud technologies, DevOps expertise, and software engineering principles to deliver enterprise-grade solutions, optimize system performance, and contribute to organizational growth.

Professional Experience

IT Manager – Telsa, Damascus, Syria Jan 2024 – Mar 2025

- Led development of a nationwide insurance claims management system.
- Architected scalable and high-availability backend systems.
- Automated claims submission, verification, and tracking workflows.
- Ensured compliance with national insurance regulations.
- Managed IT teams, providing technical leadership and strategic guidance.
- Integrated real-time reporting and analytics for operational insights.
- Conducted system maintenance and end-user training.

Data Analyst & Web Developer (Remote) – Gulf Skills Company, Kuwait Apr 2023 – Apr 2024

- Developed smart forecasting system to predict national waste generation up to 2050 using machine learning and time-series analysis.
- Designed dynamic web platform with interactive dashboards for data visualization and decision support.
- Processed large-scale environmental datasets into actionable insights for sustainability planning.
- Collaborated remotely with cross-functional teams to integrate analytics with web technologies.

IT Support Specialist – Cyclone, Damascus, Syria Jun 2022 – Dec 2023

- Provided full IT support including troubleshooting, software installations, network configuration, and security monitoring.
- Trained users and delivered remote support.
- Maintained hardware infrastructure and optimized system performance.

Key Projects

- **DevOps-Based Project Management Platform**: CI/CD integration with testing and release management.
- **Medical Clinic Management System**: Laravel-based system for doctor and patient management.
- **Hotel Reservation System**: Full-stack booking platform for customer management.
- Environmental Forecasting Platform: Real-time dashboards using national data sources.

Education

Bachelor of Information Engineering (Software Engineering & Information Systems)

Syrian Private University (SPU), 2019 – 2024 (Expected)

Certifications & Professional Development

- Full-Stack Web Development (Laravel, Front-end & Back-end)
- Front-End Development with React
- Introduction to Docker & DevOps Tools
- Database Management & SQL

Practical Experience with:

- AWS Cloud Services (EC2, S3, RDS, IAM)
- Docker & Containers (Development & Deployment)
- CI/CD Pipelines (GitHub Actions, Jenkins learning advanced pipelines)
- Kubernetes (Basic level, hands-on labs)
- Agile & Scrum Methodologies
- Security Best Practices (OWASP Top 10, Secure Coding)

Note: Currently expanding formal certifications to validate existing practical experience.

Technical Skills

Programming & Frameworks:

HTML, CSS, JavaScript, PHP, Laravel, React.js, Bootstrap, AJAX

DevOps & CI/CD:

Docker, GitHub Actions, Railway, Jenkins (learning advanced pipelines), FTP, cPanel

Cloud & Infrastructure:

AWS (practical experience), Linux (Ubuntu), Windows Server

Databases:

MySQL, PostgreSQL, Firebase (basic)

Testing & APIs:

PHPUnit, Postman, RESTful APIs

Version Control:

Git (branching, merging, pull requests)

Soft Skills

- Technical Leadership
- Agile & Scrum Collaboration
- Critical Thinking & Problem Solving
- Cross-functional Teamwork
- Effective Communication
- Time Management & Adaptability

Languages

• Arabic: Native

• English: Professional Working Proficiency (aiming for Full Professional Proficiency)