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## Functionality

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### Functionality for Admin (Permission)

#### 1-Signup

The admin creates his account through the database, and there is no interface for registering on the platform.

The following data is required for an **admin**:

- Full Name (First, Last).
- Gender (Male, Female).
- Email
- Address (Country, City, State, Phone Number)
- Password
- Photo (Optional)
- Accept all Terms, Privacy Policy, and Cookies Policy

**\*\* The email must be verified. (Admin cannot sign up without email verification).**

#### 2-Log-in

The admin user has a private Login Screen and required Email and password.

The following data is required for an **admin**:

- Email
- Password

#### 3-Admin Forget Password

**\*\*The 'Forgotten password' option allows users to reset their password by requesting a code, which is sent to their registered email address**

## 4- Reporting system

The admin is solely responsible for the system, he can access the reports, ban, or suspend any account, and also delete any post (request, service) within the site.

## Functionality for Customer (Permission)

### 1-Signup

The required data Form the **Customer**:

- Full Name (First, Last).
  - Gender (Male, Female).
  - Email
  - Address (Country, City, State, Phone Number)
  - Password
  - Photo (Optional)
  - Accept all Terms, Privacy Policy, and Cookies Policy.
- \*\* The email must be verified. (Customer cannot sign up without email verification).**

### 2-Log-in

The Customer user has a private Login Screen and required Email and password.

The following data is required for a customer:

- Email
- Password

### 3-Customer Forget Password

**\*\*The 'Forgotten password' option allows Customer to reset their password by requesting a code, which is sent to their registered email address.**

## 4-Ordering Services as a Customer

Request Service by Customer has two main functions: -

### Function 1: Request Service (Posting)

The user provides a description of the required service, selects a category, and uploads any relevant pictures. The technician then submits an offer, which the customer reviews and approves.

*Steps: -*

- Customer provides service description.
- Customer selects category.
- Customer uploads pictures (optional)
- Technician submits offer.
- Customer approves offer.

Required data for requesting a service (Customer)

1. Detailed service description.
2. Maximum price.
3. Category selection.
3. City

## **Function 2:** Find a technician **through the platform.**

To request a technician, you can use any of the following methods:

search, view their profile, or browse posts for technicians.

Once you find a technician; you can request their services and communicate.

with them through the platforms by phone number.

Data required to request a service:

1- Detailed service description.

2- Maximum price.

## **5-Rating**

Once the work is completed on the agreed-upon date, both parties will be prompted to leave a review in the form of star ratings.

**\*\* A rating **cannot be approved** unless it is submitted by both parties (Customer, technicians)**

## **6- Search**

The search box is always available at the top of the page and has filters for city, service category, and rating. The results are displayed as follows:

- 1- The best technician profiles with the same name or service category (up to 5 results, with an option to show more).
- 2- the best shared posts for technicians

## 7-Follow

Customers can follow technicians to receive their latest posts.

## 8-Likes

Customers Can Added Like on Service offer.

Also, Can Save the Service offer.

## Functionality for Technicians (Permission)

### 1-Signup

The required data Form the **Technicians**:

- Full Name (First, Last).
- Gender (Male, Female).
- Email
- Address (Country, City, State, Phone Number)
- Password
- Photo (Optional)
- Accept all Terms, Privacy Policy, and Cookies Policy.
- Occupation (From Category)
- Previous Work (Description, photo, Date)

**\*\* The email must be verified. (Customer cannot sign up without email verification).**

## **2-Log-in**

The Technicians user has a private Login Screen and required Email and password.

The following data is required for a Technicians:

- Email
- Password

## **3-Technicians Forget Password**

**\*\***The 'Forgotten password' option allows Technicians to reset their password by requesting a code, which is sent to their registered email address.

## **4-Service offer**

The technician shows the work he has accomplished or the service he wants to provide, and the customer can interact with a 'like'. When making a service offer, the technician should include the following data Description.

- 1- Photos (1 to 3) (optional)
- 2- Description
- 3- Date of Work (optional)
- 3- Price (optional)

## **5- Search**

Search is Available for technician.

## **6- Likes**

Technician Can Added Like on Request Service purplish by Customer. Also, Can Save the Request.