# Title: API - support queries

**NoMethodError**: undefined method `chomp!' for nil:NilClass

Issues is because of sending the "Authorization" header in wrong format.

**Request sent by customer:** "Authorization: Token vCVbFkG\_Y2qt\_BlCyCkaGA"

**Actual expectation:** "Authorization: Token token=vCVbFkG\_Y2qt\_BlCyCkaGA"

**Dev Reference for debugging:** <https://github.com/rails/rails/blob/3-2-stable/actionpack/lib/action_controller/metal/http_authentication.rb#L438>

**New relic trace:** https://rpm.newrelic.com/accounts/1147877/applications/34246421/filterable\_errors?tw%5Bend%5D=1516861973&tw%5Bstart%5D=1516818773#/show/d9e3a6fa-0155-11e8-82d5-0242ac11000d\_28832\_50868/stack\_trace?top\_facet=transactionUiName&primary\_facet=request.headers.host&barchart=barchart&filters=[{"key":"request.headers.host","value":"jovial.freshsales.io","like":false}]&\_k=qqysbo

**Support ticket:**[**https://support.freshdesk.com/a/tickets/1976988**](https://support.freshdesk.com/a/tickets/1976988)

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