# Title: Account - payload

**ACCOUNT - create** Expand source

{  
 "account\_id":"1550730140",  
 "pod":"useast1-pod1",  
 "region":"us-east-1",  
 "payload\_type":"account\_create",  
 "payload\_version":"1.1",  
 "payload":{  
 "model":"FdMultitenant::Account",  
 "actor":{  
 "id":9,  
 "name":"testing",  
 "type:"user",  
 "email":"prakash97t26@gmail.com",  
 "job\_title":null,  
 "work\_number":"",  
 "mobile\_number":null,  
 "language":"en",  
 "time\_zone":"UTC",  
 "is\_active":true,  
 "access\_scope":"global",  
 "deal\_pipeline\_id":null,  
 "report\_access":true,  
 "report\_export":true,  
 "is\_forgotten":false,  
 "created\_at":"2019-02-21T06:22:20Z",  
 "updated\_at":"2019-02-21T06:22:20Z"  
 },  
 "action":"create",  
 "action\_epoch":1550730141.444556,  
 "uuid":"0bbcd9f635a111e9b073645aede8d797",  
 "account\_full\_domain":"testing.freshsales-dev.com",  
 "event\_timestamp":"2019-02-21T06:22:21Z",  
 "product\_push\_timestamp":"2019-02-21T06:23:12Z",  
 "custom\_model":{  
 "singular":null,  
 "plural":null  
 },  
 "event\_info":{  
 "ip\_address":"127.0.0.1"  
 },  
 "model\_properties":{  
 "id":1550730140,  
 "name":"testing",  
 "full\_domain":"testing.freshsales-dev.com",  
 "admin\_email":"prakash97t26@gmail.com",  
 "admin\_first\_name":"",  
 "admin\_last\_name":"testing",  
 "admin\_phone":"",  
 "time\_zone":"UTC",  
 "do\_not\_disturb":false,  
 "currency":"USD",  
 "date\_format":"relative",  
 "time\_format":"HH:mm",  
 "locale":"en",  
 "configs":{  
 "lead\_score\_buckets":[  
 {  
 "min\_score":71,  
 "max\_score":99,  
 "bucket":"hot",  
 "bucket\_label":"Hot"  
 },  
 {  
 "min\_score":31,  
 "max\_score":70,  
 "bucket":"warm",  
 "bucket\_label":"Warm"  
 },  
 {  
 "min\_score":0,  
 "max\_score":30,  
 "bucket":"cold",  
 "bucket\_label":"Cold"  
 }  
 ],  
 "implicit\_scoring\_enabled":true  
 },  
 "features":"425550032610000894",  
 "created\_at":"2019-02-21T06:22:20Z",  
 "updated\_at":"2019-02-21T06:22:20Z",  
 "subscription\_plan\_name":"Estate"  
 }  
 }  
}

**ACCOUNT - update**  Expand source

{  
 "account\_id":"1567580433",  
 "pod":"useast1-pod1",  
 "region":"us-east-1",  
 "payload\_type":"account\_update",  
 "payload\_version":"1.1",  
 "payload":{  
 "model":"FdMultitenant::Account",  
 "actor":{  
 "id":51,  
 "name":"varshitha",  
 "email":"lakshmisai.varshitha@freshworks.com",  
 "job\_title":null,  
 "work\_number":"",  
 "mobile\_number":null,  
 "language":"en",  
 "time\_zone":"UTC",  
 "is\_active":true,  
 "deal\_pipeline\_id":8,  
 "is\_forgotten":false,  
 "created\_at":"2019-09-04T07:00:33Z",  
 "updated\_at":"2019-09-04T07:08:12Z",  
 "type":"user"  
 },  
 "action":"update",  
 "action\_epoch":1569332982.371399,  
 "uuid":"28fd8238ded211e9b01d645aede8cdbd",  
 "account\_full\_domain":"localhost11.freshsales-dev.com",  
 "event\_timestamp":"2019-09-24T13:49:42.371Z",  
 "product\_push\_timestamp":"2019-09-24T13:49:42.386Z",  
 "event\_info":{  
 "ip\_address":"127.0.0.1"  
 },  
 "model\_properties":{  
 "id":1567580433,  
 "name":"varshitha t",  
 "full\_domain":"localhost11.freshsales-dev.com",  
 "time\_zone":"UTC",  
 "features\_list":[  
 "email",  
 "lead\_score",  
 "deal\_funnel\_view",  
 "territories",  
 "lead\_assignment\_rules",  
 "imap",  
 "priority\_inbox",  
 "email\_bulk",  
 "custom\_email\_templates",  
 "email\_tracking",  
 "email\_scheduling",  
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 "website\_event\_tracking",  
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 "integration\_segment",  
 "custom\_reports",  
 "manual\_call\_log",  
 "deal\_landing\_page",  
 "user\_columns",  
 "document",  
 "restricted\_user",  
 "fs\_email",  
 "integration\_mailchimp",  
 "paid\_goodies",  
 "multi\_pipeline",  
 "workflow\_automation",  
 "dashboards",  
 "integration\_hubspot",  
 "parent\_child\_account\_relationship",  
 "integration\_freshchat",  
 "sales\_sequence",  
 "call\_transfer",  
 "sales\_activities",  
 "workflow\_automation\_periodic",  
 "integration\_office365\_calendar",  
 "call\_masking",  
 "ip\_whitelisting",  
 "basic\_reports",  
 "integration\_quickbooks\_invoice",  
 "web\_forms",  
 "marketplace",  
 "google\_contacts",  
 "custom\_error\_codes",  
 "default\_modules\_customization",  
 "freshcaller",  
 "tags",  
 "audit\_log",  
 "multi\_currency",  
 "integration\_sms",  
 "duplicates",  
 "connections",  
 "marketplace\_gallery",  
 "teams",  
 "custom\_roles",  
 "default\_role\_customization",  
 "profile\_avatar\_upload",  
 "ml\_dedupe",  
 "email\_deal\_linking",  
 "unique\_fields",  
 "sales\_goals",  
 "recycle\_bin",  
 "bulk\_email\_customisation",  
 "outlook\_contacts",  
 "live\_updates",  
 "private\_tags"  
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 "features":"211887944798730413146110",  
 "currency":"USD",  
 "date\_format":"relative",  
 "time\_format":"HH:mm",  
 "locale":"en",  
 "configs":{  
 "lead\_score\_buckets":[  
 {  
 "min\_score":71,  
 "max\_score":99,  
 "bucket":"hot",  
 "bucket\_label":"Hot"  
 },  
 {  
 "min\_score":31,  
 "max\_score":70,  
 "bucket":"warm",  
 "bucket\_label":"Warm"  
 },  
 {  
 "min\_score":0,  
 "max\_score":30,  
 "bucket":"cold",  
 "bucket\_label":"Cold"  
 }  
 ],  
 "implicit\_scoring\_enabled":true,  
 "conversion\_email\_duplicate":2,  
 "conversion\_sales\_account\_duplicate":2,  
 "unique\_fields":{  
 "contact":{  
 "emails":{  
 "unique\_column":"unique\_field1",  
 "id":"40565366-06cf-4a99-a636-0071f8a66a7e",  
 "custom":false,  
 "field\_class":"Contact",  
 "custom\_column\_name":"default"  
 }  
 },  
 "sales\_account":{  
 "name":{  
 "unique\_column":"unique\_field1",  
 "id":"a4d22534-c49c-43ae-962b-35fd82486a4c",  
 "custom":false,  
 "field\_class":"SalesAccount",  
 "custom\_column\_name":"default"  
 }  
 }  
 }  
 },  
 "document\_size":0,  
 "api\_limit":1000,  
 "bounce\_rate":"0.0",  
 "web\_form\_limit":50,  
 "do\_not\_disturb":false,  
 "implicit\_scoring\_enabled":true,  
 "full\_contact\_enabled":true,  
 "ml\_dedupe\_enabled":true,  
 "ml\_deal\_insights\_enabled":true,  
 "admin\_email":"lakshmisai.varshitha@freshworks.com",  
 "admin\_first\_name":"varshitha",  
 "admin\_last\_name":"varshitha",  
 "admin\_phone":"",  
 "invoice\_emails":[  
 "lakshmisai.varshitha@freshworks.com"  
 ],  
 "created\_at":"2019-09-04T07:00:33Z",  
 "updated\_at":"2019-09-24T13:49:40Z"  
 },  
 "changes":{  
 "model\_changes":{  
 "name":[  
 "varshitha",  
 "varshitha t"  
 ],  
 "updated\_at":[  
 "2019-09-13T10:50:53Z",  
 "2019-09-24T13:49:40Z"  
 ],  
 "admin\_first\_name":[  
 "",  
 "varshitha"  
 ]  
 },  
 "system\_changes":{  
  
 },  
 "misc\_changes":{  
  
 }  
 }  
 }  
}

**ACCOUNT - update (lead score bucket)** Expand source

{  
 "account\_id":"1567580433",  
 "pod":"useast1-pod1",  
 "region":"us-east-1",  
 "payload\_type":"account\_update",  
 "payload\_version":"1.1",  
 "payload":{  
 "model":"FdMultitenant::Account",  
 "actor":{  
 "id":51,  
 "name":"varshitha",  
 "email":"lakshmisai.varshitha@freshworks.com",  
 "job\_title":null,  
 "work\_number":"",  
 "mobile\_number":null,  
 "language":"en",  
 "time\_zone":"UTC",  
 "is\_active":true,  
 "deal\_pipeline\_id":8,  
 "is\_forgotten":false,  
 "created\_at":"2019-09-04T07:00:33Z",  
 "updated\_at":"2019-09-04T07:08:12Z",  
 "type":"user"  
 },  
 "action":"update",  
 "action\_epoch":1569333131.91722,  
 "uuid":"82206a10ded211e9b01d645aede8cdbd",  
 "account\_full\_domain":"localhost11.freshsales-dev.com",  
 "event\_timestamp":"2019-09-24T13:52:11.917Z",  
 "product\_push\_timestamp":"2019-09-24T13:52:11.952Z",  
 "event\_info":{  
 "ip\_address":"127.0.0.1"  
 },  
 "model\_properties":{  
 "id":1567580433,  
 "name":"varshitha t",  
 "full\_domain":"localhost11.freshsales-dev.com",  
 "time\_zone":"UTC",  
 "features\_list":[  
 "email",  
 "lead\_score",  
 "deal\_funnel\_view",  
 "territories",  
 "lead\_assignment\_rules",  
 "imap",  
 "priority\_inbox",  
 "email\_bulk",  
 "custom\_email\_templates",  
 "email\_tracking",  
 "email\_scheduling",  
 "real\_time\_notifications",  
 "profile\_enrichment",  
 "website\_event\_tracking",  
 "integration\_google\_calendar",  
 "integration\_segment",  
 "custom\_reports",  
 "manual\_call\_log",  
 "deal\_landing\_page",  
 "user\_columns",  
 "document",  
 "restricted\_user",  
 "fs\_email",  
 "integration\_mailchimp",  
 "paid\_goodies",  
 "multi\_pipeline",  
 "workflow\_automation",  
 "dashboards",  
 "integration\_hubspot",  
 "parent\_child\_account\_relationship",  
 "integration\_freshchat",  
 "sales\_sequence",  
 "call\_transfer",  
 "sales\_activities",  
 "workflow\_automation\_periodic",  
 "integration\_office365\_calendar",  
 "call\_masking",  
 "ip\_whitelisting",  
 "basic\_reports",  
 "integration\_quickbooks\_invoice",  
 "web\_forms",  
 "marketplace",  
 "google\_contacts",  
 "custom\_error\_codes",  
 "default\_modules\_customization",  
 "freshcaller",  
 "tags",  
 "audit\_log",  
 "multi\_currency",  
 "integration\_sms",  
 "duplicates",  
 "connections",  
 "marketplace\_gallery",  
 "teams",  
 "custom\_roles",  
 "default\_role\_customization",  
 "profile\_avatar\_upload",  
 "ml\_dedupe",  
 "email\_deal\_linking",  
 "unique\_fields",  
 "sales\_goals",  
 "recycle\_bin",  
 "bulk\_email\_customisation",  
 "outlook\_contacts",  
 "live\_updates",  
 "private\_tags"  
 ],  
 "features":"211887944798730413146110",  
 "currency":"USD",  
 "date\_format":"relative",  
 "time\_format":"HH:mm",  
 "locale":"en",  
 "configs":{  
 "lead\_score\_buckets":[  
 {  
 "min\_score":51,  
 "max\_score":99,  
 "bucket":"hot",  
 "bucket\_label":"Hot"  
 },  
 {  
 "min\_score":26,  
 "max\_score":50,  
 "bucket":"warm",  
 "bucket\_label":"Warm"  
 },  
 {  
 "min\_score":0,  
 "max\_score":25,  
 "bucket":"cold",  
 "bucket\_label":"Cold"  
 }  
 ],  
 "implicit\_scoring\_enabled":true,  
 "conversion\_email\_duplicate":2,  
 "conversion\_sales\_account\_duplicate":2,  
 "unique\_fields":{  
 "contact":{  
 "emails":{  
 "unique\_column":"unique\_field1",  
 "id":"40565366-06cf-4a99-a636-0071f8a66a7e",  
 "custom":false,  
 "field\_class":"Contact",  
 "custom\_column\_name":"default"  
 }  
 },  
 "sales\_account":{  
 "name":{  
 "unique\_column":"unique\_field1",  
 "id":"a4d22534-c49c-43ae-962b-35fd82486a4c",  
 "custom":false,  
 "field\_class":"SalesAccount",  
 "custom\_column\_name":"default"  
 }  
 }  
 }  
 },  
 "document\_size":0,  
 "api\_limit":1000,  
 "bounce\_rate":"0.0",  
 "web\_form\_limit":50,  
 "do\_not\_disturb":false,  
 "implicit\_scoring\_enabled":true,  
 "full\_contact\_enabled":true,  
 "ml\_dedupe\_enabled":true,  
 "ml\_deal\_insights\_enabled":true,  
 "admin\_email":"lakshmisai.varshitha@freshworks.com",  
 "admin\_first\_name":"varshitha",  
 "admin\_last\_name":"varshitha",  
 "admin\_phone":"",  
 "invoice\_emails":[  
 "lakshmisai.varshitha@freshworks.com"  
 ],  
 "created\_at":"2019-09-04T07:00:33Z",  
 "updated\_at":"2019-09-24T13:49:40Z"  
 },  
 "changes":{  
 "model\_changes":{  
 "updated\_at":[  
 "2019-09-24T09:32:25Z",  
 "2019-09-24T13:52:11Z"  
 ],  
 "lead\_score\_buckets":[  
 [  
 {  
 "min\_score":71,  
 "max\_score":99,  
 "bucket":"hot",  
 "bucket\_label":"Hot"  
 },  
 {  
 "min\_score":31,  
 "max\_score":70,  
 "bucket":"warm",  
 "bucket\_label":"Warm"  
 },  
 {  
 "min\_score":0,  
 "max\_score":30,  
 "bucket":"cold",  
 "bucket\_label":"Cold"  
 }  
 ],  
 [  
 {  
 "min\_score":51,  
 "max\_score":99,  
 "bucket":"hot",  
 "bucket\_label":"Hot"  
 },  
 {  
 "min\_score":26,  
 "max\_score":50,  
 "bucket":"warm",  
 "bucket\_label":"Warm"  
 },  
 {  
 "min\_score":0,  
 "max\_score":25,  
 "bucket":"cold",  
 "bucket\_label":"Cold"  
 }  
 ]  
 ]  
 },  
 "system\_changes":{  
  
 },  
 "misc\_changes":{  
  
 }  
 }  
 }  
}

**ACCOUNT - destroy** Expand source

{  
 "account\_id":"1561582813",  
 "pod":"useast1-pod1",  
 "region":"us-east-1",  
 "payload\_type":"account\_destroy",  
 "payload\_version":"1.1",  
 "payload":{  
 "model":"FdMultitenant::Account",  
 "actor":{  
 "id":1,  
 "name":"Sales Agent",  
 "email":"lakshmisai.varshitha@freshworks.com",  
 "job\_title":null,  
 "work\_number":"+919999999999",  
 "mobile\_number":null,  
 "language":"en",  
 "time\_zone":"Eastern Time (US & Canada)",  
 "is\_active":true,  
 "deal\_pipeline\_id":1,  
 "is\_forgotten":false,  
 "created\_at":"2019-06-26T21:00:13Z",  
 "updated\_at":"2019-06-26T21:01:19Z",  
 "type":"user"  
 },  
 "action":"destroy",  
 "action\_epoch":1569407578.860864,  
 "uuid":"d7f2d22cdf7f11e984d2645aede8cdbd",  
 "account\_full\_domain":"varshitha.freshsales-dev.com",  
 "event\_timestamp":"2019-09-25T10:32:58.860Z",  
 "product\_push\_timestamp":"2019-09-25T10:33:16.471Z",  
 "event\_info":{  
 "ip\_address":null  
 },  
 "model\_properties":{  
 "id":1564025172,  
 "name":"nee20",  
 "full\_domain":"sample.freshsales-dev.com"  
 }  
 }  
}