# Title: Appointment - payload

**APPOINTMENT - create** Expand source

{  
 "account\_id": "1563437805",  
 "pod": "useast1-pod1",  
 "region": "us-east-1",  
 "payload\_type": "appointment\_create",  
 "payload\_version": "2.0",  
 "payload": {  
 "model": "Appointment",  
 "actor": {  
 "id": 1,  
 "name": "Sales Agent",  
 "email": "prakash.thiyagarajan@freshworks.com",  
 "job\_title": null,  
 "work\_number": "+919999999999",  
 "mobile\_number": null,  
 "language": "en",  
 "time\_zone": "Central Time (US & Canada)",  
 "is\_active": true,  
 "deal\_pipeline\_id": 1,  
 "is\_forgotten": false,  
 "created\_at": "2019-07-18T08:16:46Z",  
 "updated\_at": "2019-07-31T09:24:53Z",  
 "type": "user"  
 },  
 "action": "create",  
 "action\_epoch": 1569233955.393037,  
 "uuid": "984fc8feddeb11e98e7e645aede8d797",  
 "account\_full\_domain": "prakash.freshsales-dev.com",  
 "event\_timestamp": "2019-09-23T10:19:15.393Z",  
 "product\_push\_timestamp": "2019-09-23T10:19:23.220Z",  
 "event\_info": {  
 "ip\_address": "127.0.0.1"  
 },  
 "model\_properties": {  
 "id": 120540,  
 "targetable\_id": 1012473,  
 "targetable\_type": "Lead",  
 "title": "Sample appointment",  
 "description": "Appointment from sept 10 to sept 12",  
 "from\_date": "2019-09-10T11:00:00Z",  
 "end\_date": "2019-09-12T11:00:00Z",  
 "time\_zone": "Central Time (US & Canada)",  
 "creator\_id": 1,  
 "updater\_id": null,  
 "created\_at": "2019-09-23T10:19:15Z",  
 "updated\_at": "2019-09-23T10:19:15Z",  
 "latitude": null,  
 "longitude": null,  
 "location": "India",  
 "is\_deleted": false,  
 "checkedin\_at": null,  
 "is\_allday": false,  
 "outcome\_id": 7  
 },  
 "associations": {  
 "outcome": {  
 "id": 7,  
 "name": "Left message",  
 "position": 2  
 },  
 "updater": null,  
 "targetable": {  
 "id": 1012473,  
 "\_model": "Lead"  
 },  
 "appointment\_attendees": [  
 {  
 "\_association\_id": 145674,  
 "id": 1,  
 "\_model": "FdMultitenant::User"  
 },  
 {  
 "\_association\_id": 145675,  
 "id": 37,  
 "\_model": "FdMultitenant::User"  
 }  
 ],  
 "creator": {  
 "id": 1,  
 "name": "Sales Agent",  
 "type": "user",  
 "email": "prakash.thiyagarajan@freshworks.com",  
 "is\_active": true,  
 "work\_number": "+919999999999",  
 "mobile\_number": null,  
 "time\_zone": "Central Time (US & Canada)",  
 "created\_at": "2019-07-18T08:16:46Z",  
 "updated\_at": "2019-07-31T09:24:53Z",  
 "deal\_pipeline\_id": 1,  
 "job\_title": null  
 }  
 }  
 }  
}

**APPOINTMENT - update** Expand source

{  
 "account\_id": "1563437805",  
 "pod": "useast1-pod1",  
 "region": "us-east-1",  
 "payload\_type": "appointment\_update",  
 "payload\_version": "2.0",  
 "payload": {  
 "model": "Appointment",  
 "actor": {  
 "id": 1,  
 "name": "Sales Agent",  
 "email": "prakash.thiyagarajan@freshworks.com",  
 "job\_title": null,  
 "work\_number": "+919999999999",  
 "mobile\_number": null,  
 "language": "en",  
 "time\_zone": "Central Time (US & Canada)",  
 "is\_active": true,  
 "deal\_pipeline\_id": 1,  
 "is\_forgotten": false,  
 "created\_at": "2019-07-18T08:16:46Z",  
 "updated\_at": "2019-07-31T09:24:53Z",  
 "type": "user"  
 },  
 "action": "update",  
 "action\_epoch": 1569234092.320269,  
 "uuid": "e9ed3782ddeb11e98e7e645aede8d797",  
 "account\_full\_domain": "prakash.freshsales-dev.com",  
 "event\_timestamp": "2019-09-23T10:21:32.320Z",  
 "product\_push\_timestamp": "2019-09-23T10:21:40.356Z",  
 "event\_info": {  
 "ip\_address": "127.0.0.1"  
 },  
 "model\_properties": {  
 "id": 120540,  
 "targetable\_id": 1012470,  
 "targetable\_type": "Lead",  
 "title": "Sample appointment check",  
 "description": "Appointment from sept 11 to sept 15",  
 "from\_date": "2019-09-11T00:45:00Z",  
 "end\_date": "2019-09-15T01:00:00Z",  
 "time\_zone": "Mumbai",  
 "creator\_id": 1,  
 "updater\_id": 1,  
 "created\_at": "2019-09-23T10:19:15Z",  
 "updated\_at": "2019-09-23T10:21:32Z",  
 "latitude": null,  
 "longitude": null,  
 "location": "CHENNAI",  
 "is\_deleted": false,  
 "checkedin\_at": null,  
 "is\_allday": false,  
 "outcome\_id": 6  
 },  
 "associations": {  
 "outcome": {  
 "id": 6,  
 "name": "Interested",  
 "position": 1  
 },  
 "updater": {  
 "id": 1,  
 "name": "Sales Agent",  
 "type": "user",  
 "email": "prakash.thiyagarajan@freshworks.com",  
 "is\_active": true,  
 "work\_number": "+919999999999",  
 "mobile\_number": null,  
 "time\_zone": "Central Time (US & Canada)",  
 "created\_at": "2019-07-18T08:16:46Z",  
 "updated\_at": "2019-07-31T09:24:53Z",  
 "deal\_pipeline\_id": 1,  
 "job\_title": null  
 },  
 "targetable": {  
 "id": 1012470,  
 "\_model": "Lead"  
 },  
 "appointment\_attendees": [  
 {  
 "\_association\_id": 145674,  
 "id": 1,  
 "\_model": "FdMultitenant::User"  
 }  
 ],  
 "creator": {  
 "id": 1,  
 "name": "Sales Agent",  
 "type": "user",  
 "email": "prakash.thiyagarajan@freshworks.com",  
 "is\_active": true,  
 "work\_number": "+919999999999",  
 "mobile\_number": null,  
 "time\_zone": "Central Time (US & Canada)",  
 "created\_at": "2019-07-18T08:16:46Z",  
 "updated\_at": "2019-07-31T09:24:53Z",  
 "deal\_pipeline\_id": 1,  
 "job\_title": null  
 }  
 },  
 "changes": {  
 "model\_changes": {  
 "targetable": [  
 {  
 "id": 1012473,  
 "\_model": "Lead"  
 },  
 {  
 "id": 1012470,  
 "\_model": "Lead"  
 }  
 ],  
 "title": [  
 "Sample appointment",  
 "Sample appointment check"  
 ],  
 "description": [  
 "Appointment from sept 10 to sept 12",  
 "Appointment from sept 11 to sept 15"  
 ],  
 "from\_date": [  
 "2019-09-10T11:00:00Z",  
 "2019-09-11T00:45:00Z"  
 ],  
 "end\_date": [  
 "2019-09-12T11:00:00Z",  
 "2019-09-15T01:00:00Z"  
 ],  
 "time\_zone": [  
 "Central Time (US & Canada)",  
 "Mumbai"  
 ],  
 "updater\_id": [  
 null,  
 1  
 ],  
 "updated\_at": [  
 "2019-09-23T10:19:15Z",  
 "2019-09-23T10:21:32Z"  
 ],  
 "location": [  
 "India",  
 "CHENNAI"  
 ],  
 "outcome\_id": [  
 7,  
 6  
 ],  
 "appointment\_attendees": {  
 "removed": [  
 {  
 "\_association\_id": 145675,  
 "id": 37,  
 "\_model": "FdMultitenant::User"  
 }  
 ]  
 }  
 },  
 "system\_changes": {},  
 "misc\_changes": {}  
 }  
 }  
}

**APPOINTMENT - delete** Expand source

{  
 "account\_id": "1563437805",  
 "pod": "useast1-pod1",  
 "region": "us-east-1",  
 "payload\_type": "appointment\_update",  
 "payload\_version": "2.0",  
 "payload": {  
 "model": "Appointment",  
 "actor": {  
 "id": 1,  
 "name": "Sales Agent",  
 "email": "prakash.thiyagarajan@freshworks.com",  
 "job\_title": null,  
 "work\_number": "+919999999999",  
 "mobile\_number": null,  
 "language": "en",  
 "time\_zone": "Central Time (US & Canada)",  
 "is\_active": true,  
 "deal\_pipeline\_id": 1,  
 "is\_forgotten": false,  
 "created\_at": "2019-07-18T08:16:46Z",  
 "updated\_at": "2019-07-31T09:24:53Z",  
 "type": "user"  
 },  
 "action": "update",  
 "action\_epoch": 1569234162.3748312,  
 "uuid": "13aeb49cddec11e98e7e645aede8d797",  
 "account\_full\_domain": "prakash.freshsales-dev.com",  
 "event\_timestamp": "2019-09-23T10:22:42.374Z",  
 "product\_push\_timestamp": "2019-09-23T10:23:04.601Z",  
 "event\_info": {  
 "ip\_address": "127.0.0.1"  
 },  
 "model\_properties": {  
 "id": 120540,  
 "targetable\_id": 1012470,  
 "targetable\_type": "Lead",  
 "title": "Sample appointment check",  
 "description": "Appointment from sept 11 to sept 15",  
 "from\_date": "2019-09-11T00:45:00Z",  
 "end\_date": "2019-09-15T01:00:00Z",  
 "time\_zone": "Mumbai",  
 "creator\_id": 1,  
 "updater\_id": 1,  
 "created\_at": "2019-09-23T10:19:15Z",  
 "updated\_at": "2019-09-23T10:22:42Z",  
 "latitude": null,  
 "longitude": null,  
 "location": "CHENNAI",  
 "is\_deleted": true,  
 "checkedin\_at": null,  
 "is\_allday": false,  
 "outcome\_id": 6  
 },  
 "associations": {  
 "outcome": {  
 "id": 6,  
 "name": "Interested",  
 "position": 1  
 },  
 "updater": {  
 "id": 1,  
 "name": "Sales Agent",  
 "type": "user",  
 "email": "prakash.thiyagarajan@freshworks.com",  
 "is\_active": true,  
 "work\_number": "+919999999999",  
 "mobile\_number": null,  
 "time\_zone": "Central Time (US & Canada)",  
 "created\_at": "2019-07-18T08:16:46Z",  
 "updated\_at": "2019-07-31T09:24:53Z",  
 "deal\_pipeline\_id": 1,  
 "job\_title": null  
 },  
 "targetable": {  
 "id": 1012470,  
 "\_model": "Lead"  
 },  
 "appointment\_attendees": [  
 {  
 "\_association\_id": 145674,  
 "id": 1,  
 "\_model": "FdMultitenant::User"  
 }  
 ],  
 "creator": {  
 "id": 1,  
 "name": "Sales Agent",  
 "type": "user",  
 "email": "prakash.thiyagarajan@freshworks.com",  
 "is\_active": true,  
 "work\_number": "+919999999999",  
 "mobile\_number": null,  
 "time\_zone": "Central Time (US & Canada)",  
 "created\_at": "2019-07-18T08:16:46Z",  
 "updated\_at": "2019-07-31T09:24:53Z",  
 "deal\_pipeline\_id": 1,  
 "job\_title": null  
 }  
 },  
 "changes": {  
 "model\_changes": {  
 "updated\_at": [  
 "2019-09-23T10:21:32Z",  
 "2019-09-23T10:22:42Z"  
 ],  
 "is\_deleted": [  
 false,  
 true  
 ]  
 },  
 "system\_changes": {},  
 "misc\_changes": {}  
 }  
 }  
}

**APPOINTMENT - destroy** Expand source

{  
 "account\_id": "1563437805",  
 "pod": "useast1-pod1",  
 "region": "us-east-1",  
 "payload\_type": "appointment\_destroy",  
 "payload\_version": "2.0",  
 "payload": {  
 "model": "Appointment",  
 "actor": {  
 "id": 1,  
 "name": "Sales Agent",  
 "email": "prakash.thiyagarajan@freshworks.com",  
 "job\_title": null,  
 "work\_number": "+919999999999",  
 "mobile\_number": null,  
 "language": "en",  
 "time\_zone": "Central Time (US & Canada)",  
 "is\_active": true,  
 "deal\_pipeline\_id": 1,  
 "is\_forgotten": false,  
 "created\_at": "2019-07-18T08:16:46Z",  
 "updated\_at": "2019-07-31T09:24:53Z",  
 "type": "user"  
 },  
 "action": "destroy",  
 "action\_epoch": 1569234240.213054,  
 "uuid": "4213e00addec11e987c5645aede8d797",  
 "account\_full\_domain": "prakash.freshsales-dev.com",  
 "event\_timestamp": "2019-09-23T10:24:00.213Z",  
 "product\_push\_timestamp": "2019-09-23T10:24:03.855Z",  
 "event\_info": {  
 "ip\_address": null  
 },  
 "model\_properties": {  
 "id": 120540,  
 "appointment\_attendee\_association\_ids": [  
 145674  
 ]  
 }  
 }  
}